Warranty

WARRANTY

We warrant our products to be free of manufacturing defects to the original purchaser for the period listed below. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

EXCLUSIONS

This warranty does not cover: Furniture used for commercial or non-residential purposes; failures caused by improper care; unreasonable or abusive use; freeze damage; acts of nature. Steel products are not covered against rust. Tempered glass table tops are not covered against breakage.

FINISH

Frame finish is warranted to be free of manufacturing defects for a period of one (1) year. Discoloration or fading of the finish as a result of exposure to the elements, chemicals, or spills is not covered.

FABRIC

Fabric is warranted to be free of manufacturing defects for a period of one (1) year. Discoloration or fading of the finish as a result of exposure to the elements, chemicals, or spills is not covered.

FRAMES

Umbrella frame is warranted to be free from defects in material or workmanship for a period of one (1) year. Other frame is warranted to be free from defects in material or workmanship for a period of two (2) years.

FREIGHT & PACKAGING

Freight and packaging are the responsibility of the original purchaser.

CUSTOMER SERVICE

In case of a problem, call 1-800-457-4652 between 9:00 am to 5:00 pm Eastern standard time Monday through Friday or contact us at www.numarkcustomerservice.com for any question or problems you may have.