

1-Year Limited Warranty Statement For Manufacturing Defects

Please read this Limited Warranty carefully. To maintain your Warranty, you will need to comply with the conditions stated here. This warranty is for manufacturing defects only and does not cover damages as a result of misuse.

1. Please be sure to complete your Product Registration Card (included with this packet) and send it to the address shown on the front of the card within 30 days of purchase. Please maintain this Warranty Statement in a safe place along with your dated sales receipt. If you need to return your Guest Bed, please follow the specified return-policy instructions. When moving your foundation after initial use, please remove the mattress on it and completely disassemble it (collapse the legs and fold the unit). Moving a fully assembled Guest Bed risks bending the unit or damaging the legs, which will void your warranty.

2. Your new Guest Bed comes with a 1-year warranty against manufacturing defects that may compromise the sleep quality provided by Guest Bed. The warranty starts on the date of purchase. No warranty will be honored without an original sales receipt. The warranty and financial responsibility of the manufacturer only applies to the Guest Bed itself and does not extend to other mattresses that are put on the Guest Bed.

3. Manufacturing defects include circumstances where the Guest Bed has broken under normal use and no longer provides proper support for your mattress. Proper support is defined as a smooth, flat, rigid surface. In the event you encounter a manufacturing defect, please stop using this product immediately and call customer service. Please note that it is not uncommon for the short metal welds to become loose in transit or during normal use. A manufacturing defect for these welds is considered to be 1 or more at the time of purchase. The manufacturer can not be responsible for improper assembly by the consumer.

4. This warranty applies only when the Guest Bed has been properly used by consumers who purchased the Guest Bed from an authorized dealer as a new product. Proper use means using the foundation on a level surface where all legs touch the floor with an equal distribution of weight. Proper use also means that the Guest Bed was not abused by the consumer, as defined by the manufacturer, including not exceeding weight capacity of 300 pounds, does not constitute agreement to replace other parts. The warranty period will not be extended from the original purchase date if replacement parts are required.

5. If Guest Bed fails due to manufacturing defects, the manufacturer will repair or replace at its discretion and reserves the right to substitute comparable materials or models and does not guarantee that the replacement part will match the existing piece or foundation.

6. In the event the Guest Bed needs to be inspected by the manufacturer to determine a warranty claim, the transportation cost or removal cost is borne by the consumer.