

## **Limited Warranty**

The item is warranted to be free from defects in material or workmanship for a period of 1 year. However, we don't reimburse for transportation or delivery costs, or compensate the individual or any outside party for assembling or disassembling the product. This limited warranty is extended to the original purchaser and applies to defects in materials and workmanship of your item, provided the item is maintained with care and used only for personal, residential purposes.

## **Exclusions**

It remains the customer's responsibility for freight and packaging charges to and from our service center. Items used for commercial, contract, or other non-residential purposes, or items damaged due to acts of nature, vandalism, misuse, or improper assembly are not covered. Corrosion or rusting of hardware is not covered. Proof of purchase (dated register receipt) is required for warranty claims. Warranty is to the original purchaser and is non-transferable. Any replacement of warranted items will be in the original style and color, or a similar style and color if the original is unavailable or has been discontinued. As some states do not allow exclusions or limitations on an implied warranty, the above exclusions and limitations may not apply. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

## **Care and Maintenance**

It is advised that the Canopy should be removed in the winter for best protection and length of use. Our steel components for garden accessories and furniture are treated with rust inhibiting paint that protects them from rusting. However, due to the nature of steel, surface oxidation (rusting) will occur once these protective coatings are scratched. This is a natural process and is not a defect! To minimize this condition, we recommend care when assembling & handling the product to prevent scratching the paint. Should any scratching or damage occur, it is strongly recommended that consumers buy touch up paint prior to the assembly process so that any parts they scratch during assembly are touched up. Surface rust can also be easily removed with a very light application of common cooking oil. If surface oxidation (rusting) occurs and if no measure is taken to prevent this, the oxidation may start dripping on to deck or patio and cause damaging stains, which may be difficult to remove. This can be prevented if the measure is taken to keep the product from oxidizing. Also the use of wax candle to lubricate the zippers once a year will keep them running smoothly.

CUSTOMER SERVICE HOT LINE: 1-866-578-6569

SERVICE HOURS: MONDAY-FRIDAY 8:30 AM to 4:30 PM (EST)

EMAIL: [sears@sunjoygroup.com](mailto:sears@sunjoygroup.com)