

WARRANTY AGREEMENT

LUMISOURCE 90 DAY WARRANTY FOR DEFECTS

Our products have been carefully examined and inspected at the time of manufacturing and warranted to be free of defects in workmanship at the time of shipment. Each product is further warranted to function properly under normal conditions of use for a period of 90 days from the date of consumer purchase or receipt. This warranty is not valid if the product is misused, abused, or tampered with. In the event that repair or replacement should be necessary, please contact the point of purchase. LumiSource does not recommend its products for commercial application; if any product is used in a commercial application those claims will be handled on a case-by-case basis.

If a manufacturer defect is found LumiSource should be notified promptly. You are required to provide images of any visible defects. In the event of unseen defects, such as electrical failure, we may request for the item to be shipped back for inspection before a replacement/credit is issued. We recommend keeping all original packaging until items have been set up and tested.

If replacement is required for an item that has been discontinued or a model change has been implemented LumiSource reserves the right to supply similar merchandise or offer full credit for the merchandise.

This warranty is made solely to the retailer and is non transferable under any circumstances. It is the retailers responsibility to contact LumiSource with a claim. We advise all retailers to retain all invoices for a period of 90 (ninety) days for warranty purposes. No claims will be processed without a valid invoice or purchase order number.

Additional Warranty Terms and Conditions:

- Improper maintenance or improper use resulting in damage will void this warranty.
- Any product modifications by dealer, consumer, or other parties not authorized by LumiSource will void this warranty.
- Floor samples or products sold as is are not covered by this warranty.
- Warranty does not cover minor variations in stained wood finishes.
- Dissatisfaction due to buyers remorse.
- Normal wear and tear.
- Damages incurred by accident or abuse.
- Not manufacture's defects:
 - Colors may vary slightly from the photo because of photography and printing tolerances.
 - Foam will soften slightly.
- Sizes are stated in U.S. standard measurements while the actual sizes are manufactured using the metric system, therefore sizes may vary slightly.