

## CONSUMER LIMITED 1 YEAR WARRANTY

SERIAL NUMBER:

Please register your product online at [http://www.visual-land.com/prod\\_registration.html](http://www.visual-land.com/prod_registration.html)

Visual Land warrants the Visual Land-branded hardware product and accessories contained in the original packaging ("The Product") against defects in materials and workmanship when used normally in accordance with Visual Land's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser. Visual Land's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

This Warranty does not apply to any non-Visual Land branded hardware products or any software, even if packaged or sold with Visual Land hardware. Visual Land does not warrant that the operation of The Product will be uninterrupted or error-free. This Warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating The Product outside Visual Land's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Visual Land; (g) to The Product that has been modified to alter functionality or capability without the written permission of Visual Land; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of The Product, or (i) if any serial number has been removed or defaced from The Product.

Contact Visual Land either through our Live Chat system or contact form at [www.visual-land.com](http://www.visual-land.com), through e-mail at [VL\\_Support@visual-land.com](mailto:VL_Support@visual-land.com) or by phone at (562) 860-2669, Monday through Friday, 8 a.m. to 5 p.m. (PST). A Visual Land representative will determine if The Product requires service. If so, Visual Land will provide the following mail-in warranty service: Visual Land will send you instructions on how to package The Product for shipment and the location to send The Product. Shipment of The Product to Visual Land will be at your expense. Once service is complete, Visual Land will return The Product to you at Visual Land's expense. Visual Land reserves the right to change the method by which Visual Land may provide warranty service to you, and The Product's eligibility to receive a particular method of service. Service options, parts availability and response times may vary.

For full warranty details: <http://www.visual-land.com/warranty.html>

This Limited Warranty only applies to products purchased in the United States, Canada or Mexico. This Limited Warranty is extended only to the original purchaser and only covers The Product purchased as new. A purchase receipt or other proof of the original purchase date is required for Limited Warranty Service. THERE ARE NO EXPRESSED WARRANTIES EXCEPT AS LISTED ABOVE. VISUAL LAND IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY. (As examples, this excludes damages for lost time, travel to and from the servicer, loss of or damage to media or images, data or other memory or recorded content. The items listed are not exclusive, but are for illustration only.) THE INFORMATION OBTAINED FROM YOU MAY BE USED BY VISUAL LAND OR ITS AFFILIATED COMPANIES FOR THE PURPOSE OF DIRECT MAIL, INCLUDING PRODUCT INFORMATION AND/OR SPECIAL OFFERS.

# STOP!

Please read before returning your product to the store.

Your Visual Land device is easy to use, but if you have trouble, we're here to help.

Turn to our Web site for Frequently Asked Questions (FAQs) and helpful "How To" guides and manuals: <http://www.visual-land.com/support.html>

## LIVE CHAT

Chat with a representative online.

[www.visual-land.com](http://www.visual-land.com)  
(M-F 8am to 5pm PST)

## E-MAIL

Send a message to our tech support team.

[VL\\_Support@visual-land.com](mailto:VL_Support@visual-land.com)

## PHONE

A knowledgeable person is just a call away.

562-860-2669 / 866-319-6888  
(M-F 8am to 5pm PST)

Please be sure to charge your unit and have it handy before contacting Customer Support.