

WARRANTY:

WE WARRANT OUR PRODUCTS TO BE FREE OF MANUFACTURING TO THE ORIGINAL PURCHASER FOR THE PERIOD LISTED BELOW. WE RESERVE THE RIGHT TO MAKE SUBSTITUTIONS WITH SIMILAR MERCHANDISE, IF THE MODEL IN QUESTION IS NO LONGER IN PRODUCTION.

FRAMES: FRAME IS WARRANTED TO BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP FOR A PERIOD OF ONE (1) YEARS FOR STEEL FRAME. THIS PRODUCT IS MADE WITH A STEEL FRAME.

FABRIC: FABRIC IS WARRANTED TO BE FREE OF MANUFACTURING DEFECTS FOR A PERIOD OF ONE (1) YEAR. DISCOLORATION OR FADING OF THE FABRICS AS A RESULT OF EXPOSURE TO THE ELEMENTS, CHEMICALS, OR SPILLS IS NOT COVERED.

FREIGHT & PACKAGING: FREIGHT AND PACKAGING ARE THE RESPONSIBILITY OF THE ORIGINAL PURCHASER.

FINISH: FRAME FINISH IS WARRANTED TO BE FREE OF MANUFACTURING DEFECTS FOR A PERIOD OF ONE (1) YEAR. DISCOLORATION OR FADING OF THE FINISH AS A RESULT OF EXPOSURE TO THE ELEMENTS, CHEMICALS, OR SPILLS IS NOT COVERED.

EXCLUSIONS: THIS WARRANTY DOES NOT COVER: SHELTER USED FOR COMMERCIAL OR NON-RESIDENTIAL PURPOSES; FAILURES CAUSED BY IMPROPER CARE; UNREASONABLE OR ABUSIVE USE; FREEZE DAMAGE; ACTS OF NATURE. STEEL PRODUCTS ARE NOT COVERED AGAINST RUST.

CARE & MAINTENANCE: CLEAN FRAMES WITH A MILD DETERGENT IN WARM WATER, RINSE WITH CLEAN WATER AND DRY THOROUGHLY. CLEAN FABRICS WITH MILD DETERGENT IN WARM WATER, REMOVE EXCESS MOISTURE WITH DRY TOWEL AFTER RINSING AND ALLOW TO DRY. WHEN SHELTER IS NOT IN USE, IT IS RECOMMENDED TO PACK THEM IN POLY BAG AND CARDBOARD BOX.

CUSTOMER SERVICE 1-888-289-8616