

Xerox® Replacement Cartridges for Non-Xerox Printers

No risks. Satisfaction guaranteed.

The Xerox Lifetime Guarantee ensures complete customer satisfaction. Using Xerox® Replacement Cartridges for non-Xerox printers is the guarantee of worry-free printing. However, if anything does go wrong then we will act swiftly to put it right.

Hotline Services for Customers

Customers are provided with a Xerox contact number they can use to direct their technical queries, questions about the warranty and complaints to a dedicated Xerox person.*

Support Number:

1.866.937.6948 (866.XEROX4U)

Free Replacement of Defective Cartridges

Xerox guarantees each laser toner cartridge to be free of defects for the life of the cartridge. In the unlikely event that a Xerox® cartridge is found to be defective in material or workmanship, it will be replaced at no cost.**

Complete Reimbursement in Case of Printer Damage

Xerox guarantees that a laser toner cartridge, under normal use, will not cause damage, abnormal wear or deterioration to any printer for which the cartridge was intended.

In the unlikely event that a Xerox® cartridge is proven responsible for the damage caused to a printer, Xerox will provide reimbursement for the directly related service cost.***



Contact your Authorized Reseller and learn more about how you can save with Xerox® Replacement Cartridges.

Name:

Company:

Phone:

Email:

* Please refer to the Xerox local phone number in this document.

** If a cartridge is believed to contain a defect in workmanship or materials while being stored and used under normal conditions, it should be returned to the place of purchase together with a brief written description of the issue and with relevant print samples. Assuming normal use and storage, a new cartridge will be provided at no cost.

*** Any claim that the use of a Xerox® laser toner cartridge or drum resulted in printer damage must be verified with satisfactory evidence that the cartridge or drum was directly responsible for any such damage or failure. Any such claim must include a written statement on the service company's letterhead and be signed by an authorized representative of the service company. Upon satisfactory verification by Xerox, we will provide reimbursement for the directly related service cost.