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Owner's Manual

6187

Write the model and serial number here:

Model # _____

Serial # _____

You can find them under the lid of the washer.



IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill you or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:

A DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

A WARNING

Indicates a hazardous situation which, if not avoided, **could** result in death or serious injury.

A CAUTION

Indicates a hazardous situation which, if not avoided, **could** result in minor or moderate injury.

IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of death, fire, explosion, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- DO NOT wash or dry articles that have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- DO NOT add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, DO NOT smoke or use an open flame during this time.
- DO NOT allow children to play on or in this appliance. Close supervision of children is necessary when this appliance is used near children. Before the washer is removed from service or discarded, remove the door or lid. Failure to follow these instructions may result in death or injury to persons.
- DO NOT reach into the appliance if the tub or agitator is moving to prevent accidental entanglement.
- DO NOT install or store this appliance where it will be exposed to the weather.
- DO NOT tamper with controls, repair or replace any part of this appliance or attempt any servicing unless specifically recommended in the user maintenance instructions or in published user repair instructions that you understand and have the skills to carry out.
- DO NOT operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts including a damaged cord or plug.
- Unplug the appliance or turn off the circuit breaker before servicing. Pressing the *Power* button DOES NOT disconnect power.
- See "Electrical Requirements" located in the Installation Instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions, you can receive one by visiting **GEAppliances.com** or by calling **800.GE.CARES** (800.432.2737). In Canada, visit **www.geappliances.ca** or call **800.561.3344**.

- Ensure that the hot water hose is connected to the "H" (internal red screened) valve and the cold water hose is connected to the "C" (internal blue screened) valve.
- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.
- To ensure proper installation, run two small load size Whites/Quick Wash cycles BEFORE washing the first load.

↑ WARNING 👊 - Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

DO NOT remove ground prong.

DO NOT use an adapter.

DO NOT use an extension cord.

Failure to follow these instructions can result in death or electrical shock.

■ This washer does not include water supply hoses.

GE strongly recommends the use of factory specified parts. A list of factory hoses available for purchase are listed below. These hoses are manufactured and tested to meet GE specifications.

GE strongly recommends the use of new water supply hoses. Hoses degrade over time and need to be replaced every 5 years to reduce the risk of hose failures and water damage.

Parts and Accessories

Order on-line at *GEApplianceparts.com* today, 24 hours a day or by phone at 800.626.2002 during normal business hours. In Canada, visit your local GE parts distributor or call 800.661.1616.

Part Number	Accessory
PM14X10002 <i>Or</i>	4 ft Rubber Water Supply Hoses
PM14X10005	4 ft Braided Metal Water Supply Hoses

WHEN NOT IN USE

Turn off water faucets to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; GE recommends changing the hoses every 5 years.

SAVE THESE INSTRUCTIONS

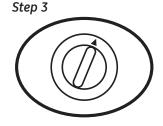
About the control panel.



Add detergent



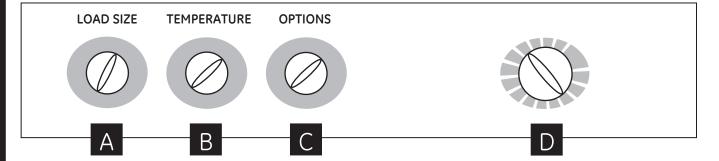
Add items



- Select load size
- Select temperature
- Select wash cycle
- Select options



- Close lid
- Pull knob



Controls



Load Size (on some models)

Loosely load items in the washer basket. Overloading may negatively impact wash performance. Adjust the load size accordingly.



Temperature (on some models)

Select the water temperature for the wash and rinse cycles. Always follow fabric manufacturer's care label or instructions when laundering. On some models and cycles, warm and hot water settings may seem cooler than your previous washer. This will not affect wash performance.

Wash Temperatures

Hot - Some cold water is added to save energy. This will seem cooler than your hot water heater setting.

Warm - Some cold water will be added, so this will seem cooler than what your previous washer provided.

Cold - Some warm water may be added to the washer to maintain a minimum temperature.



Options (on some models)

Fabric Softener and Power Rinse

Set this option when planning to manually add fabric softener during the rinse cycle or when you use extra detergent or bleach to clean heavily soiled items. It provides an enhanced rinse.



Wash Cycle—Cycle Selector Knob

The chart below will help you match the wash cycle setting with your items. The chart is ranked from greatest to least wash intensity.

Your washer may not have all these cycles.

Whites For heavy to lightly soiled cottons, household linens, work and play clothes. (**Regular Wash/Fast Spin**)

Colors For non-colorfast clothes and blends and items that are labeled for cold wash.

(Regular Wash/Fast Spin)

Permanent Press For wrinkle-free and permanent press items and knits. (**Pulsed/Fast Spin**)



Liquid Bleach Funnel

The water fill dilutes liquid chlorine bleach as the washer fills for the wash cycle.

- 1 Check clothing care labels for special instructions.
- 2 Measure liquid bleach carefully, following instructions on the bottle.
 - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
 - Do not pour powdered bleach into bleach funnel.
- Before starting the washer, pour measured amount of bleach directly into bleach funnel. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
 - Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



The Agitator Cap (on some models)

The agitator cap fits into the top of the agitator. If it accidentally comes off, simply put it back on.



Liquid Fabric Softener (Manually add during rinse cycle)

1 Turn **Options** knob to **Fabric Softener** (on modles so equipped).

NOTE: The **Options** knob should be turned to **Fabric Softener**.

2 Measure liquid fabric softener carefully, following instructions on the bottle, and add during the rinse cycle.



OPTIONS



Fabric Softener Dispenser (on some models)

The fabric softener dispenser automatically releases liquid fabric softener. Setting the knob ensures that it dispenses at the proper time

Do not stop the washer or raise the lid during the first spin. This will cause the dispenser to empty too soon.

To use, follow these steps:

- Make sure dispenser is securely attached to agitator.
- Use only diluted liquid fabric softener. Pour into dispenser, using amount recommended on package.

Never pour fabric softener directly on items. It may stain them.

3 Add water to dispenser until it reaches the maximum fill line.

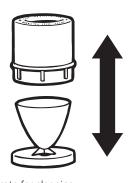


Do not pour anything into the agitator if the agitator cap or dispenser is removed.

Select *Fabric Softener* or *Power Rinse* setting to activate the cycle.

Note: Fabric softener will not dispense if the knob is in the "**Off**" position.

About the washer features



Separate for cleaning

Cleaning the Fabric Softener Dispenser (on some models)

- Remove the dispenser from the top of the agitator.
- Separate the dispenser cup from the cover by grasping the top and pushing down on the inside of the cup with your fingers. Dispenser cup will pop free from the cover.
- To clean the dispenser, soak both the dispenser cup and the dispenser cover in the following solution:
 - 1 US gallon (3.8 liters) warm water
 - 1/4 cup (60 ml) heavy-duty liquid detergent
 - 1 cup (240 ml) bleach
- If necessary, loosen buildup with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
- [5] Rinse and reassemble dispenser. Place dispenser back on the agitator.

FAQ

- **Q:** What is the difference between *Heavy* and *Light* settings?
- A: For *Whites* and *Colors*, the wash agitation time is increased by 6 minutes and for *Permanent Press*, by 12 minutes. (Times are approximate)
- Q: What is the difference between Regular and Pulsed?
- **A:** *Regular* means the washer will continuously agitate during the wash cycle. *Pulsed* provides a more gentle wash cycle by including pause periods during the wash cycle.
- Q: Which cycle is best for heavily soiled items?
- A: Whites or Colors cycles have the greatest wash intensity. This cycle provides the best overall cleaning. Permanent Press should be used for wrinkle-free and permanent press items.
- Q: How can I reduce linting?
- **A:** Sort wash loads by fabric type and whether they collect lint (velveteen, corduroy) or produce lint (terry cloth, chenille). Wash small loads for a shorter amount of time.
- Q: How much detergent do I use?
- **A:** For best performance, always follow the detergent manufacturer's instructions on usage. Many detergents are concentrated, so consult the product label and follow the clearly marked lines on the detergent measuring cups. Excessive detergent can negatively impact the wash performance.
- Q: How does the selection of Power Rinse or Fabric Softener affect water usage of my washer?
- A: Selecting the *Power Rinse* or *Fabric Softener* feature will increase the amount of water used by your washer during the rinse cycle. The added water assists in the proper dilution of fabric softener. The quantity of water used in this cycle is comparable to the amount used in the initial fill.
- Q: Why do hot and warm water temperature settings not seem as hot as my previous washer?
- **A:** Your new washer is designed to meet current federal energy and water efficiency requirements. Although temperature settings and water levels may seem different than your previous washer, it will not affect wash performance.

www.Hotpoint.com.

Loading and using the washer.

Always follow fabric manufacturer's care label when laundering



Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates) and whether the fabric produces lint (terry cloth, chenille) or collects lint (velveteen, corduroy).





Never place items in the washer that are dampened with gasoline or other flammable liquids. No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so so can result in death, explosion, or fire.



Proper Use of Detergent

Add detergent before adding items so that the detergent can work effectively. Using too little or too much detergent is a common cause of laundry problems.

For spots, apply pre-treatment to items as recommended on the product label. Application should be made in the basket to prevent overspray which may cause the coloring on the lid or graphics to fade.

You can use less detergent if you have soft water, a smaller load or a lightly soiled load.

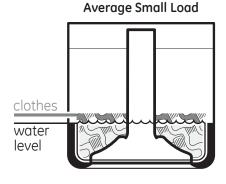
When using high efficiency or concentrated detergents, consult the product label to determine amount required for optimum performance. Excessive detergent will negatively impact wash performance.

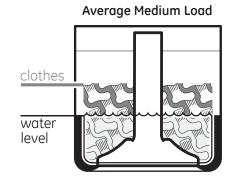


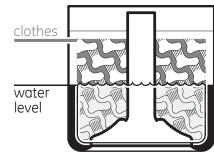
Loading the Washer

Load dry items loosely in the washer basket. When loading wet items, make sure you set the load/water level high enough to allow the items to move freely. Water level should just cover the items. To add items after washer has started, lift the lid and submerge additional items next to the agitator.

- Do not wrap long items like sheets or pants around the agitator.
- Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).
- Washer will not agitate or spin with the lid up, however the timer will continue to run.







Average Large Load

Care and cleaning of the washer.



Wash Basket: Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket, use a clean soft cloth dampened with liquid detergent; then rinse. (Do not use harsh or gritty cleaners.)

Fill Hoses: Hotpoint recommends changing the hoses every 5 years.

Exterior: Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

Moving and Storage: Ask the service technician to remove water from drain pump and hoses. See the Installation Instructions packed with product for information on how to reinstall the shipping rod to keep the tub stationary when moving the washer. For more information, visit www.Hotpoint.com or call 800.GE.CARES (800.432.2737). Do not store the washer where it will be exposed to the weather.

Long Vacations: Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.

Before you call for service...



Troubleshooting Tips

Save time and money! Review the charts on the following pages, or visit www.Hotpoint.com. You may not need to call for service.

WATER	Possible Causes	What To Do
Too many suds	Too much detergent	Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Type of detergent	Switch to a lower sudsing detergent brand and follow instructions on package.
	Soft water	Try less detergent.
Water leaks	Using too much detergent in washer	 Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Fill hoses or drain hose is improperly connected	Make sure hose connections are tight at faucets and rubber washers are installed. Make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose loose	Make sure drain hose is fully seated in back of washer and that the two retaining screws are fully seated.
	Drain hose rubs on wall	Make sure drain hose does not make contact with the wall. May cause excessive wear on the hose.
	Constant water pressure to the fill hoses at the	Tighten hoses at the faucets and turn the water off after each use.
	water source	 Check condition of the fill hoses; they should be replaced every 5 years.
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	 This washer uses cooler wash and rinse temperatures than your previous washer. This includes cooler hot and warm washes. This will not affect wash performance.
	Water supply is turned off or improperly connected	Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	House water heater is not set properly	 Make sure house water heater is delivering water at 120°F-140°F (48°C-60°C).
Water pumped out before cycle is complete	Lid lifted or cycle was put in pause for over 24 hours	Reset cycle.
Water won't drain	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it.
		 Top of drain outlet should be less than 6 ft (1.8 m) above floor.
Washer pauses during wash cycle	This is normal	 This is normal. The washer alternates between agitate and soak during some wash cycles to get your clothes cleaner with less wear.
Washer pauses during spin cycle	This is normal	The washer may pause during the spin cycle to remove soapy water more efficiently.

OPERATION	Possible Causes	What To Do
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Controls are not set properly	Check controls.
	Lid is open—safety feature prevents agitation and spinning when lid is up	Close lid and reset cycle, to the beginning if necessary.
	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
	Timer knob not pulled	Pull timer knob.
	Lid magnet missing	Call for service.
Movement inside machine when shut off	Shifting mechanism is disengaging the motor	When the machine is manually turned off, the shifter will disengage the motor before completely shutting down. If lid is raised before the motor is disengaged, it will resume when lid is closed.
PERFORMANCE	Possible Causes	What To Do
Clothes too wet	Incorrect spin cycle selected	Make sure the spin cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold wate
Colored spots	Incorrect use of fabric	Check fabric softener package for instructions.
	softener	Pretreat stain and rewash.
	Dye transfer	Sort whites or lightly colored items from dark colors.
Grayed or yellowed clothes	Not enough detergent	 Use more detergent (especially with larger loads). Be sure to follow detergent manufacturer's directions.
	Hard water	Use a water conditioner or install a water softener.
	Water is not hot enough	 Make sure water heater is delivering water at 120°F-140°F (48°C-60°C).
	Washer is overloaded	Select load size to match clothes load.
	Detergent is not dissolving	Add detergent before you load items.
	Dye transfer	Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.
Lint or residue on clothes	Clothes are air or line dried	If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.
	Incorrect sorting	Separate lint producers from lint collectors.
	Washing too long	Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	Add detergent before you load items.Try a liquid detergent.
		Use warmer water temperature.
	Overloading	 Load clothes loosely in the washer basket. Adjust load size based on items size and material.
		Make sure load size selected matches clothes load size.
	Incorrect use of fabric softener	Check fabric softener package for instructions.

Before you call for service...

PERFORMANCE (cont.)	Possible Causes	What To Do
Pilling	Result of normal wear on poly-cotton blends and fuzzy fabrics	While this is not caused by the washer, you can slow the pilling process by washing garments inside out.
Snags, holes, tears, rips or excessive wear	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	 Fasten snaps, hooks, buttons and zippers. Remove loose items like pins, objects in pockets and sharp buttons. Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	 Check bleach package instructions for proper amount. Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Chemicals like hair bleach or dye, permanent wave solution	Rinse items that may have chemicals on them before washing.
Wrinkling	Improper sorting	 Avoid mixing heavy items (like work clothes) with light items (like blouses). Try a fabric softener.
	Overloading or incorrect water level	Load your washer so clothes have enough room to move freely with water covering all of the clothes.
	Incorrect wash and dry cycles	• Match Cycle selection to the type of fabric you are washing (especially for easy care loads).
	Repeated washing in water that is too hot	Wash in warm or cold water.
SOUNDS	Possible Causes	Reason
"Metallic clicking"	Shifter mechanism is engaging or disengaging	The drive system will engage at the start of agitate and disengage when agitate is complete. This occurs multiple times during the wash.
Back and forth "swoosh" or light "clicking" sound during agitate	Electric motor reversing direction	 This machine has a drive system that doesn't use gears. This sound is the motor rotating back and forth to clean your laundry.
"Click" when water stops filling	Relay switch	The relay makes a click sound when activated. The water level activates the relay and stops filling.
"Clicking" behind Contro Panel during fill	Automatic Temperature Control Valve	Two valves mix cold and hot water. The "clicking" is when either valve turns on or off to raise or lower the fill water temperature.
Water flow changes during fill	Automatic Temperature Control Valve	Two valves mix cold and hot water. The flow changes when either valve turns on or off to raise or lower the fill water temperature.
Motor "whining up" or "coasting down" in spin	Motor ramping up/down during spin cycle	• The motor will speed up incrementally during the spin cycle. When spin is complete, it will coast until it stops.
"Humming"	Water drain pump	 The drain pump will make a humming sound when pumping out water after agitation stops and continue until spin is complete.
"Gurgling"	Water drain pump	 When the pump starts drawing in air, it starts to gurgle. The washer should then begin spinning and the sound will continue until it is done spinning.
Washer is noisy	Washer is uneven	 To level the front of the washer, adjust the front leveling legs by rotating the individual leg in the proper direction for up or down. To level the back of the washer, lift the back of the machine 4" (11 cm) and set down.
	Shipping rod is still assembled in the unit	• To remove the shipping rod from the washer, pull the yellow tag and remove the attached rod from the bottom right hand

Hotpoint Washer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, in the United States, visit us on-line at www.Hotpoint.com, or call 800.GE.CARES (800.432.2737). In Canada, visit GEAppliances.ca or call 1.800.561.3344. Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

www.Hotpoint.com

For The Period Of: We Will Replace:

One Year

From the date of the original purchase

Any factory specified part of the washer which fails due to a defect in materials or workmanship. During this *limited one-year warranty*, we will also provide, *free of charge*, all labor and related service to replace the defective part.

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

In the United States:

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

If you need to order replacement parts, we recommend that you only use GE factory specified parts. These parts are designed to work with your appliance and are manufactured and tested to meet GE specifications.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

In Canada:

This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are, consult your local or provincial consumer affairs office.

Warrantor: MC Commercial, Burlington, ON, L7R 5B6

Consumer Support.



Hotpoint Website

In the U.S.: www.Hotpoint.com

Have a question or need assistance with your appliance? Try the Hotpoint Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line. **In Canada: www.GEAppliances.ca**



Schedule Service

In the U.S.: www.Hotpoint.com

Expert Hotpoint repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.

In Canada, call 1.800.561.3344



Real Life Design Studio

In the U.S.: **GEAppliances.com**

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

In Canada, contact: Manager, Consumer Relations, MC Commercial

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



Extended Warranties

In the U.S.: **GEAppliances.com**

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires. In Canada, consult your local listings for an extended warranty provider.



Parts and Accessories

In the U.S.: **www.Hotpoint.com**

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

In Canada, consult your local listings for your nearest GE parts distributor or call 800.661.1616.



Contact Us

In the U.S.: www.Hotpoint.com

If you are not satisfied with the service you receive from Hotpoint, contact us on our Website with all the details including your phone number, or write to:

General Manager, Customer Relations

Hotpoint, Appliance Park Louisville. KY 40225

In Canada: www.GEAppliances.ca, or write to: Director, Consumer Relations, MC Commercial

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3

For questions on installation call 1-800-626-2000 (US) and 1-800-561-3344 (Canada).



Register Your Appliance

In the U.S.: www.Hotpoint.com

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. **In Canada: www.GEAppliances.ca**