## STACK-ON FIRE RESISTANT/WATERPROOF SAFE LIMITED LIFETIME GUARANTEE AND LIMITED FIVE YEAR WARRANTY (Valid Only for Purchases in North America)

If your Stack-On Fire Resistant/Waterproof Safe suffers damage due to theft, fire or flood at any time while still owned by the original owner, Stack-On will either repair or replace (at Stack-On's discretion) your safe free of charge. If Stack-On chooses to repair the safe, such repair work may be performed by a local technician approved by Stack-On. Depending on the extent of the damage, Stack-On may require the safe be returned to the factory for repair. If the safe is so returned, Stack-On will pay the freight to the factory as well as the return freight. If the safe is replaced, Stack-On will pay the freight. This guarantee does not cover labor costs for removal or installation of the safe and its contents. Any repair, dismantling, or tampering undertaken without the prior written approval or direction of Stack-On will nullify this guarantee. Personal property in the safe is not covered under this guarantee.

In addition, Stack-On Fire Resistant/Waterproof Safes are warranted to be free from defects in material and workmanship for a period of five (5) years from the date of original purchase by a consumer. This warranty extends to the initial consumer only. If you believe there is a defect in material or workmanship in your Stack-On Fire Resistant/Waterproof Safe during the 5-year warranty period, please contact our customer service department at the address and in the manner set forth below. If Stack-On is properly notified during the 5-year warranty period and, after inspection confirms there is a defect, Stack-On will, at its sole option, provide repair parts or exchange the product at no charge, or refund the purchase price of the product.

THIS WARRANTY DOES NOT COVER ANY PRODUCT, OR ANY PART OF ANY PRODUCT, WHICH HAS BEEN SUBJECT TO EXCESSIVE USE, ACCIDENT, NEGLIGENCE, INCORRECT MAINTENANCE, ALTERATION OR REPAIR BY ANYONE OTHER THAN STACK-ON, ABUSE, OR MISUSE.

THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED. STACK-ON SHALL NOT BE SUBJECT TO ANY OTHER OBLIGATIONS OR LIABILITIES. STACK-ON NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF STACK-ON'S FIRE RESISTANT/WATERPROOF SAFES.

STACK-ON WILL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO THE INITIAL CONSUMER FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF THE PURCHASE OR USE OF ANY STACK-ON PRODUCTS, INCLUDING THE FIRE RESISTANT/WATERPROOF SAFES. STACK-ON'S LIABILITY FOR ANY BREACH OF THIS WARRANTY SHALL BE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT, AS DESCRIBED ABOVE, OR A REFUND OF THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL STACK-ON'S OBLIGATION UNDER THIS WARRANTY EXCEED THE PRICE OF THE PRODUCT.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Please send your claim pursuant to the above guarantee or warranty in writing by regular mail or email to:

Stack-On Products Co.
Attn.: Customer Service Department
1360 North Old Rand Road
Wauconda, IL 60084
customerservice@stack-on.com

## Be sure to include:

- Your name and address
- A description of the warranty claim, fire or theft
- The model number and photographs of the safe
- The serial number off the front or back of the safe
- A copy of the report from the fire department, police or insurance company within 30 days of damage (applies to units damaged by theft or fire)
- Proof of purchase information of the safe

This product is not designed for the storage of computer disks, CDs, DVDs, audio-visual materials, photographs/negatives or other electronic media.



## STACK-ON FIRE RESISTANT/WATERPROOF SAFE PROTECTION AFTER-FLOOD LIMITED REIMBURSEMENT GUARANTEE (Valid for Purchases in North America)

To the extent not already covered by valid and collectable property insurance carried by the original owner of a Stack-On Fire Resistant/Waterproof Safe, up to 5 years from the date of purchase, Stack-On will reimburse the original owner of the safe for the fair market value of the valuables stored in the Stack-On Fire Resistant/Waterproof-Safe and lost in a flood as follows: \$15,000 maximum reimbursement for valuables stored in Stack-On Fire Resistant/Waterproof Safe.

Reimbursement under this limited reimbursement guarantee is limited exclusively to direct physical loss caused by a flood in which the water level does not exceed 24 inches for a period of 72 hours; it does not include water damage that might occur in conjunction with a fire. Reimbursement will not be provided for any consequential or incidental damages. In addition, the Stack-On Fire Resistant/Waterproof Safe is not designed for the storage of, and this limited reimbursement guarantee does not apply to computer disks, CD's, DVD's, audio visual materials, photographs/negatives, or other electronic media. Finally, this limited reimbursement guarantee is null and void if the safe is improperly installed or if the safe is left open at any point during the flood.

Please send requests for content reimbursement in writing to:

Stack-On Products Company
Attn: Customer Service Department
1360 North Old Rand Road
Wauconda, IL 60084

## Be sure to include:

- Your name and address
- A description of the flood
- The model number and a photograph of the water damaged safe, including images of the safe's installation.
- The serial number off the front or back of the safe
- A copy of the report from the fire department or police department if available.
- A copy of insurance claim (if requesting reimbursement for content loss)
- Proof of purchase of the safe

This limited reimbursement guarantee does not include the replacement of the safe due to a flood or water damage.



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