ENGLISH

OWNER'S MANUAL

GAS RANGE

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

WARNING

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**
- **WHAT TO DO IF YOU SMELL GAS**
  - **Do not try to light any appliance.**
  - **Do not touch any electrical switch.**
  - **Do not use any phone in your building.**
  - **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
  - **If you cannot reach your gas supplier, call the fire department.**
- **Installation and service must be performed by a qualified installer, service agency, or the gas supplier.**

LDG4315ST LDG4315BD
LDG4313ST
LDG4311ST LDG4311SB LDG4311SW

MFL68920501_03

www.lg.com

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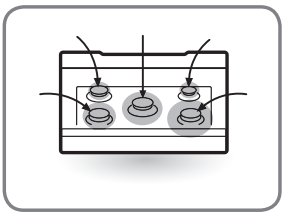
PRODUCT FEATURES



Multiple Gas Burner Sizes

Choose a burner to fit the size of your cookware.

Cooking multiple items at once is possible by using different burners at the same time.

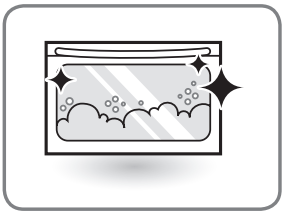
Safe and Convenient Gas Range

Provides safety and convenience for cooking.

Upper Oven / Lower Oven

Separate upper and lower ovens.

Choose to use one oven, or both, depending on the size of your food.



Self Clean & EasyClean®

Useful for easy cleaning.

IMPORTANT SAFETY INSTRUCTIONS

Read and follow all instructions when using the range to prevent the risk of fire, electric shock, personal injury, or damage. This guide does not cover all possible conditions that may occur. Always contact your service agent or manufacturer about problems that you do not understand.

Download this owner's manual at: http://www.lg.com

This is the safety alert symbol. This symbol alerts you to potential hazards that can result in property damage and/or serious bodily harm or death.
All safety messages will follow the safety alert symbol and either the word WARNING or CAUTION. These words mean:

WARNING - Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

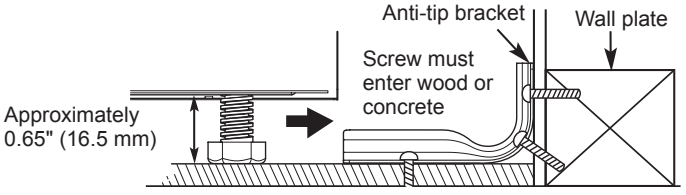
CAUTION - Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

ANTI-TIP DEVICE

WARNING

- ALL RANGES CAN TIP
- INJURY TO PERSONS COULD RESULT
- INSTALL ANTI-TIP DEVICES PACKED WITH RANGE
- SEE INSTALLATION INSTRUCTIONS

- To avoid tipping, do not step or sit on the door. Install the anti-tip bracket packed with this range.
  - The range could be tipped and injury might result from spilled hot liquid, food, or the range itself.
  - If the range is pulled away from the wall for cleaning, service, or any other reason, ensure that the anti-tip device is properly reengaged when the range is pushed back against the wall.



- To reduce the risk of the range tipping over, the range must be secured by properly installing the anti-tip devices.
- To check that the anti-tip bracket is properly installed: Remove any items on the cooktop. Grasp the top rear edge of the range back guard and carefully attempt to tilt it forward. Verify that the anti-tip devices are engaged.
- Remove the warming or storage drawers and visually inspect that the rear leveling leg is fully inserted into the anti-tip bracket.
- Refer to the installation manual for proper anti-tip bracket installation.

IMPORTANT SAFETY NOTICE

The Safe Drinking Water and Toxic Enforcement act requires the Governor of California to publish a list of substances known to the state to cause birth defects or other reproductive harm, and requires businesses to warn customers of potential exposure to such substances. Gas appliances can cause minor exposure to four of these substances, namely benzene, carbon monoxide, formaldehyde and soot, caused primarily by the imperfect combustion of natural or LP gas. Correctly adjusted burners, indicated by a bluish rather than a yellow flame, will minimize imperfect combustion. Exposure to these substances can be minimized by opening windows or using a ventilation fan or hood.

WARNING

- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. ***Wash hands after handling.***
- Never use your range as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating of the oven.
- Never wear loose fitting or hanging garments while using the appliance. Be careful when reaching for items placed in cabinets over the range. Flammable materials could be ignited if brought in contact with flame or hot oven surfaces and may cause severe burns.
- Do not place or use combustible materials such as gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not place flammable materials in the oven or near the cooktop.
- Do not allow cooking grease or other flammable materials in or near the range.
- Do not use water on grease fires. Never touch a flaming pan. Turn the controls off. Smother a flaming pan on a surface burner by covering the pan completely with a well-fitting lid, cookie sheet or flat tray. Use a multi-purpose dry chemical or foam-type fire extinguisher.
  A grease fire can be put out by covering it with baking soda or, if available, by using a multi-purpose dry chemical or foam-type fire extinguisher.
  Flame in the upper oven or lower oven can be smothered completely by closing the oven door and turning the control to off or by using a multi-purpose dry chemical or foam-type fire extinguisher.
- Do not use the oven or the drawer for storage.
- Let the burner grates and other surfaces cool before touching them.
- Never block the vents (air holes) of the range. They provide the air inlet and outlet necessary for the range to operate properly with correct combustion. Air openings are located at the rear of the cooktop, at the top and bottom of the oven door, and at the bottom of the range.
- Never obstruct the flow of combustion and ventilation air by blocking the oven vent or air intakes. Doing so restricts air to the burner and may result in carbon monoxide poisoning.
- Never cover any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- Large scratches or impacts to glass doors can lead to broken or shattered glass.
- Stepping, leaning or sitting on the doors or drawers of this range can result in serious injuries and also cause damage to the range. Do not allow children to climb or play around the range. The weight of a child on an open door may cause the range to tip, resulting in serious burns or other injury.
- Leak testing of the appliance must be conducted according to the manufacturer’s instructions.

⚠ WARNING

- Gas leaks may occur in the system and result in a serious hazard. Gas leaks may not be detected by smell alone. Gas suppliers recommend you purchase and install a UL approved gas detector. Install and use in accordance with the gas detector manufacturer's instructions.
- Do not use commercial oven cleaners on the oven finish or around any part of the oven. They will damage the finish.
- To prevent staining or discoloration, clean appliance after each use.
- Do not attempt to open or close the door or operate the oven until the door is properly installed.
- Never place fingers between the hinge and front oven frame. Hinge arms are spring mounted. If accidentally hit, the hinge will slam shut against the oven frame and injure your fingers.

⚠ CAUTION

- Items of interest to children should not be placed in cabinets above the range or on the backsplash of the range - children climbing on the range to reach items could be seriously injured.
- Do not leave children alone or unattended where a range is hot or in operation. They could be seriously burned.
- Do not let anyone climb, stand or hang on the oven door, warming drawer or cooktop. They could damage the range or tip it over, causing severe personal injury.
- Wear gloves when cleaning the range to avoid injury or burns.
- Do not use the oven for storing food or cookware.
- To prevent damage to the oven door, do not attempt to open the door when Lock is displayed.
- Do not stand or place excessive weight on an open door. This could tip the range, break the door, or injure the user.
- Do not use delayed baking for highly perishable foods such as dairy products, pork, poultry, or seafood.

INSTALLATION SAFETY PRECAUTIONS

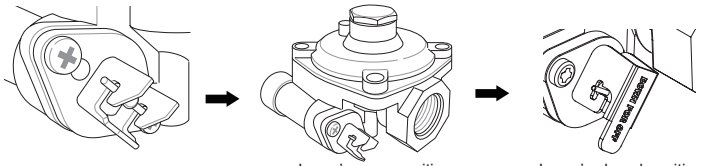
Have the installer show you the location of the range gas shut-off valve and how to shut it off if necessary.

⚠ WARNING

- Make sure your range is properly installed and grounded by a qualified installer, according to the installation instructions. Any adjustment and service should be performed only by qualified gas range installers or service technicians.
- Make sure your range is properly adjusted by a qualified service technician or installer for the type of gas (natural or LP) that is to be used. Your range can be converted for use with either type of gas. See the installation instructions.
- These adjustments must be done by a qualified service technician according to the manufacturer's instructions and all codes and requirements of the authority having jurisdiction. Failure to follow these instructions could result in serious injury or property damage. The qualified agency performing these adjustments assumes responsibility for the conversion.

⚠ WARNING

- Disconnect the electrical supply before servicing the appliance.
- Never use the appliance door as a step stool or seat, as this may result in possible tipping of the appliance and serious injuries.
- This product should not be installed below ventilation type hood systems that direct air in a downward direction.
  Doing so may cause ignition and combustion problems with the gas burners resulting in personal injury and may affect the cooking performance of the unit.
- Plug your range into a 120-volt grounded outlet only. Do not remove the round grounding prong from the plug. If in doubt about the grounding of the home electrical system, it is your personal responsibility and obligation to have an ungrounded outlet replaced with a properly grounded, three-prong outlet in accordance with the National Electrical Code. Do not use an extension cord with this range.
- To prevent fire hazard or electrical shock, do not use an adapter plug, an extension cord, or remove the grounding prong from the electrical power cord. Failure to follow this warning can cause serious injury, fire or death.
- To prevent poor air circulation, place the range out of the kitchen traffic path and out of drafty locations.
- Do not attempt to repair or replace any part of your range unless it is specifically mentioned in this manual. All other services should be referred to a qualified technician.
- Make sure that all packaging materials are removed from the range before operating it to prevent fire or smoke damage should the packaging material ignite.
- In an emergency situation or if you want to shut off the gas supply, close the regulator valve by positioning the lever as shown in the figure below.



- After using your range for an extended period of time high floor temperatures may result. Many floor coverings will not withstand this kind of use.
- Never install the range over vinyl tile or linoleum that cannot withstand such type of use. Never install it directly over interior kitchen carpeting.

SURFACE BURNERS

WARNING

- Even if the top burner flame goes out, gas is still flowing to the burner until the knob is turned to the **Off** position. If you smell gas, immediately open a window and ventilate the area for five minutes prior to using the burner. Do not leave the burners on unattended.
- **Use proper pan size**. Do not use pans that are unstable or that can be easily tipped. Select cookware with flat bottoms large enough to cover burner grates. To avoid spillovers, make sure the cookware is large enough to contain the food properly. This will both save cleaning time and prevent hazardous accumulations of food, since heavy spattering or spillovers left on the range can ignite. Use pans with handles that can be easily grasped and remain cool.

CAUTION

- Be sure that all surface controls are set in the **Off** position prior to supplying gas to the range.
- Never leave the surface burners unattended at high flame settings. Boilovers may cause smoke and greasy spillovers that may ignite.
- Always turn the knobs to the **Lite** position when igniting the top burners and make sure the burners have ignited.
- Control the top burner flame size so it does not extend beyond the edge of the cookware. Excessive flame is hazardous.
- Only use dry pot holders- moist or damp pot holders on hot surfaces may result in burns from steam. Do not let pot holders come near open flames when lifting cookware. Do not use towels or other bulky cloth items. Use a pot holder.
- If using glass cookware, make sure the cookware is designed for range-top cooking.
- To prevent burns from ignition of flammable materials and spillage, turn cookware handles toward the side or back of the range without extending them over adjacent burners.
- Never leave any items on the cooktop. The hot air from the vent may ignite flammable items and will increase pressure in closed containers, which may cause them to burst.
- Carefully watch foods being fried at a high flame setting.
- Always heat fat slowly, and watch as it heats.
- If frying combinations of oils and fats, stir together before heating.
- Use a deep fat thermometer if possible to prevent overheating fat from heating beyond the smoking point.
- Use the least possible amount of fat for effective shallow or deep fat frying. Filling the pan with too much fat can cause spillovers when food is added.
- Do not cook foods directly on an open flame on the cooktop.
- Do not use a wok on the surface burners if the wok has a round metal ring that is placed over the burner grate to support the wok. This ring acts as a heat trap, which may damage the burner grate and burner head. It may also cause the burner to work improperly. This may cause carbon monoxide levels which are higher than what is allowed by current standards, resulting in a health hazard.
- Foods for frying should be as dry as possible. Frost or moisture on foods can cause hot fat to bubble up and spill over the sides of the pan.
- Never try to move a pan of hot fat, especially a deep fryer. Wait until the fat is cool.
- Do not place plastic items on the cooktop- they may melt if left too close to the vent.
- Keep all plastics away from the surface burners.

CAUTION

- To prevent burns, always be sure that the controls for all burners are in the **Off** position and all grates are cool before attempting to remove them.
- If you smell gas, turn off the gas to the range and call a qualified service technician. Never use an open flame to locate a leak.
- Always turn the knobs to the **Off** position before removing cookware.
- Do not lift the cooktop. Lifting the cooktop can cause damage and improper operation of the range.
- If the range is located near a window, do not hang long curtains that could blow over the surface burners and catch on fire.
- Use care when cleaning the cooktop. The pointed metal ends on the electrodes could cause injury.

BROILER

Always use a broiler pan and a grid for excess fat and grease drainage. This will help to reduce splatter, smoke, and flare-ups.

WARNING

When using your broiler, the temperature inside the oven will be extremely high. Take caution to avoid possible burns by:

- Keeping the door closed when broiling (refer to Broil section of the manual)
- Always wearing oven mitts when inserting or removing food items

COOK MEAT AND POULTRY THOROUGHLY

To protect against food-borne illnesses, cook meat and poultry thoroughly—meat to at least an INTERNAL temperature of 160 °F, poultry to at least an INTERNAL temperature of 165 °F and beef, pork, veal & lamb steaks & chops to at least an INTERNAL temperature of 145 °F.

SELF-CLEANING OVEN

Make sure to wipe off excess spillage before operating the Self Clean function.

CAUTION

- Do not leave food, broiler trays, cooking utensils, racks, etc. in the oven during the self clean cycle.
- Do not use oven cleaners. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven. Residue from oven cleaners will damage the inside of the oven when the self clean cycle is used.
- Remove oven racks and other items from both upper and lower ovens before starting the self clean cycle.
- Only clean the parts listed in this manual.
- Do not manually clean the door gasket. The door gasket is necessary for a good seal. Care should be taken not to rub, damage or move the gasket.
- If the self cleaning mode malfunctions, turn the range off and disconnect the power supply. Have it serviced by a qualified technician.
- It is normal for parts of the oven to become hot during a Self Clean cycle.
- Avoid touching the door, window or oven vent area during a Self Clean cycle.

OVEN

When opening the door of a hot oven, stand away from the range. The hot air and steam that escape can cause burns to hands, face and eyes.

WARNING

- Never block any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- Do not heat food in closed containers. Pressure inside the container could increase and cause the container to burst, resulting in injury.
- Do not line oven walls or bottom with aluminum foil or allow them to contact exposed heating elements in the oven. Doing so could create a fire hazard or cause damage to the range.
- Do not use the oven for storage. Items stored in the oven can catch on fire.
- Keep the oven free from grease buildup.
- Insert the oven racks in the desired position while the oven is cool.
- To prevent burns when removing food, slide racks out until the stop engages, then remove food items. This may also protect you from getting burnt by touching hot surfaces of the door or oven walls.
- When placing or removing a griddle, always wear oven mitts.
- When using cooking or roasting bags in the oven, follow the manufacturer’s directions.
- Use only glass cookware that is recommended for use in gas ovens.
- Always remove the broiler pan from the range after you finish broiling. Grease left in the pan can catch fire if the oven is used without removing the grease from the broiler pan.
- If meat is too close to the flame while broiling, the fat may ignite. Trim excess fat to prevent excessive flare-ups.
- Make sure the broiler pan is in place correctly to minimize the possibility of grease fires.
- If you have a grease fire in the broiler pan, touch **Upper Clear/Off** or **Lower Clear/Off** and keep the oven door closed to contain the fire until it burns out.
- For safety and better cooking performance, always bake and broil with the oven door closed. Open door baking or broiling can cause damage to the knobs or valves.
  Do not leave the oven door open during cooking or while the oven is cooling down.

ENERGY SAVING TIPS

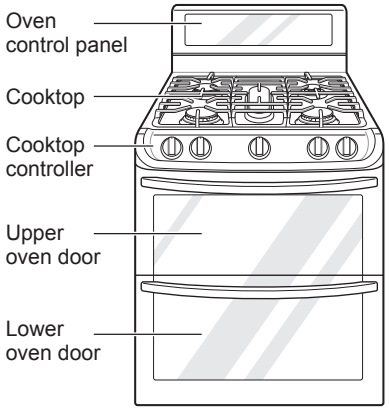
- Multiple-rack cooking saves time and energy. Whenever possible, cook foods requiring the same cooking temperature together in one oven.
- For optimal performance and energy savings, follow the guides on page 31 for proper rack and pan placements.
- Match the size of the cookware to the amount of food being cooked to save energy when heating. Heating ½ quart of water requires more energy in a 3-quart pot than in a 1-quart pot.
- Use cookware with flat bottoms to provide the best contact with the cooktop surface when cooking on the glass-ceramic cooktop.
- Match the size of the cooktop burner or element to the size of the cookware in use. Using a large element for a small pan wastes heating energy, and the exposed surface of the element is a burn or fire hazard.
- Reduce energy use by cleaning light oven soils with the EasyClean® feature instead of self-clean.
- Avoid opening the oven door more than necessary during use. This helps the oven maintain temperature, prevents unnecessary heat loss, and saves on energy use.

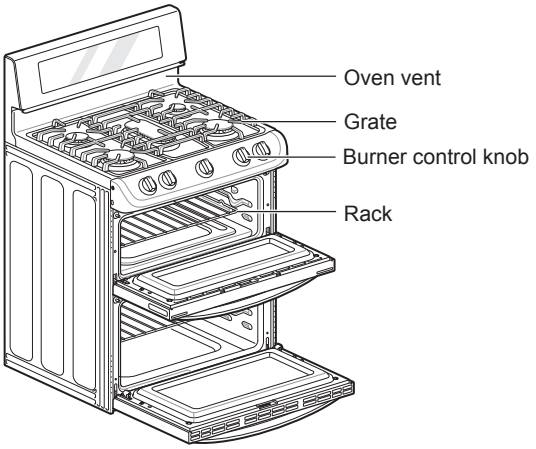
Read all instructions before using the appliance.

SAVE THESE INSTRUCTIONS

PRODUCT OVERVIEW

Parts

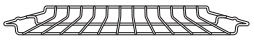




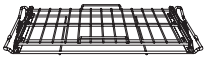
Accessories

Included Accessories

Standard rack
-LDG4315 (1ea)
-LDG4313 / LDG4311 (2ea)



Offset rack (1ea)



Gliding rack (1ea)
(LDG4315 Model only)

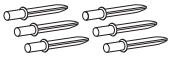
Griddle (1ea)
(LDG4315 Model only)

Owner's manual (1ea)

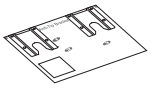
Anti-tip kit

Anti-tip (1ea)

Screws (6ea)

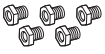


Anchors (6ea)



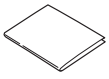
Template (1ea)

LP nozzle conversion kit



Cooktop Nozzles (5ea)

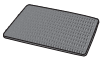
Oven Nozzles (2ea)



Installation guide (1ea)

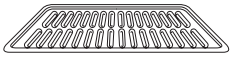
EasyClean™ kit

Spray bottle (1ea)

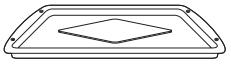


Non-scratch
scouring pad (1ea)

Optional Accessories



Grid



Broiler pan

NOTE

- Contact LG Customer Service at 1-800-243-0000 (1-888-542-2623 in Canada) if any accessories are missing.
- For your safety and for extended product life, only use authorized components.
- The manufacturer is not responsible for product malfunction or accidents caused by the use of separately purchased, unauthorized components or parts.
- The images in this guide may be different from the actual components and accessories, which are subject to change by the manufacturer without prior notice for product improvement purposes.

INSTALLATION

Before Installing the Range

Make sure your range is properly installed and grounded by a qualified installer, according to the installation instructions. Any adjustment and service should be performed only by qualified gas range installers or service technicians.

In the Commonwealth of Massachusetts

- This product must be installed by a licensed plumber or gas fitter.
- When using ball type gas shut-off valves, they must be the T-handle type.
- When using a flexible gas connector, it must not exceed 3 feet in length.

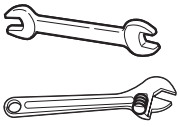
Preparing for Installation

Tools Needed

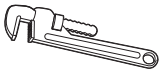
Phillips screwdriver

Flat-blade screwdriver

Pencil and ruler



Open-end or adjustable wrench



Pipe wrench (2) (one for support)

Level

Materials You May Need

- Gas line shut-off valve
- Pipe joint sealant that resists action of natural and LP gases
- Flexible metal appliance connector (3/4" or 1/2" NPT x 1/2" I.D.)
  Never use an old connector when installing a new range.
- Flare union adapter for connection to gas supply line (3/4" or 1/2" NPT x 1/2" I.D.)
- Flare union adapter for connection to pressure regulator on range (1/2" NPT x 1/2" I.D.)
- Liquid leak detector or soapy water
- Lag bolt or 1/2" O.D. sleeve anchor (for concrete floors only)

Installing the Range

Unpacking and Moving the Range

CAUTION

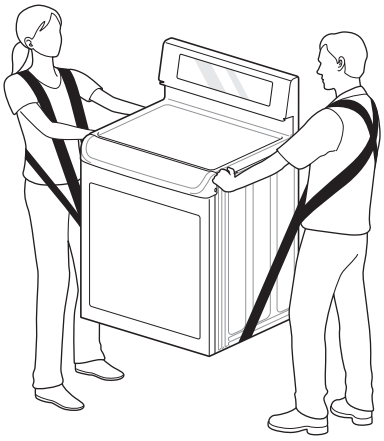
- **You should use two or more people to move and install the range. (Excessive Weight Hazard)** Failure to do so can result in back or other injury.
- **Do not use the door handles to push or pull the range during installation or when moving the range out for cleaning or service.** Doing so can result in serious damage to the door of the range.

Remove packing material, tape and any temporary labels from your range before using. Do not remove any warning-type labels, the model and serial number label, or the Tech Sheet that is located on the back of the range.

To remove any remaining tape or glue, rub the area briskly with your thumb. Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your range.

Your range is heavy and can be installed on soft floor coverings such as cushioned vinyl or carpeting. Use care when moving the range on this type of flooring. Use a belt when moving the range to prevent damaging the floor. Or slide the range onto cardboard or plywood to avoid damaging the floor covering.



Choosing the Proper Location

Do not locate your range where it may be subject to strong drafts. Any openings in the floor or wall behind the range should be sealed. Make sure the openings around the base of the range that supply fresh air for combustion and ventilation are not blocked by carpeting or woodwork.

Your range, like many other household units, is heavy and can be installed on soft floor coverings such as cushioned vinyl or carpeting. Use care when moving the range on this type of flooring.

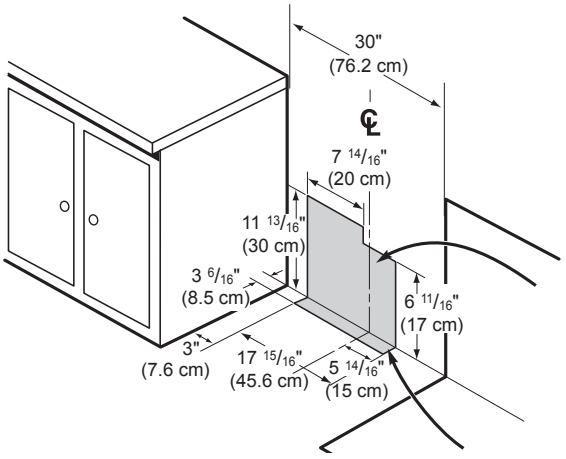
This appliance must not be installed with a ventilation system that blows air downward toward the range. This type of ventilation system may cause ignition and combustion problems with the gas cooking appliance resulting in personal injury or unintended operation.

When the floor covering ends at the front of the range, the area that the range will be installed on should be built up with plywood to the same level or higher than the floor covering. This will allow the range to be moved for cleaning and servicing, as well as provide proper air flow to the range.

Also, make sure the floor covering can resist temperatures of at least 167 °F (75 °C). See the Installation Safety Instructions included in this manual.

Make sure the wall coverings around your range can resist the heat generated up to 194 °F (90 °C) by the range. See the Installation Safety Instructions included in this manual.

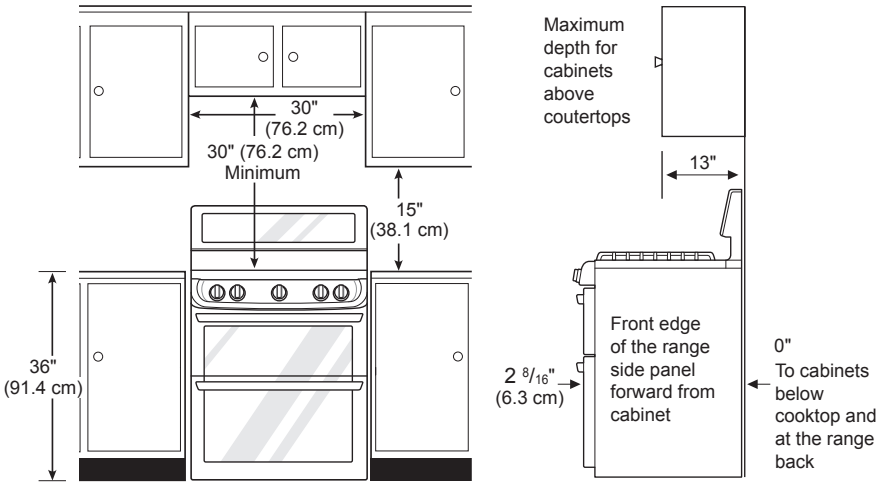
Gas Pipe and Electrical Outlet Locations



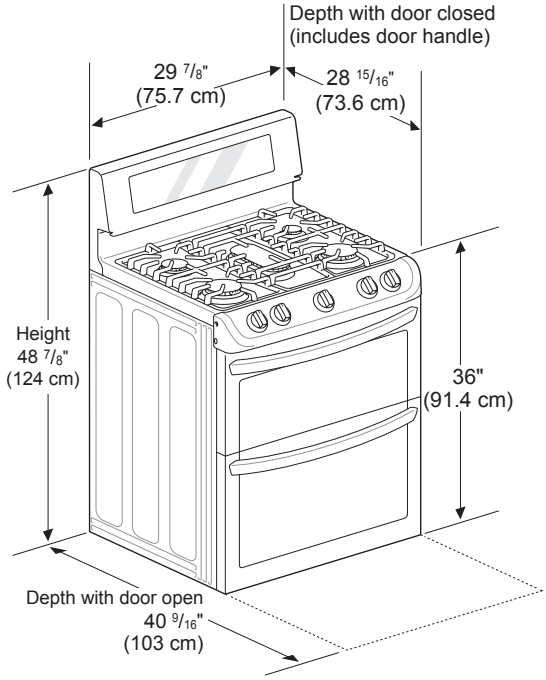
Dimensions and Clearances

Provide proper clearance between the range and adjacent combustible surfaces. These dimensions must be met for safe use of your range. The location of the electrical outlet and pipe opening (see Gas Pipe and Electrical Outlet Locations, page 14) may be adjusted to meet specific requirements. The range may be placed with 0" clearance (flush) at the back wall.

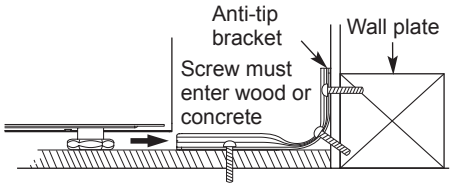
Installation Clearances



Dimensions



Installing the Anti-tip Device



The anti-tip bracket is packaged with an installation template. The instructions include necessary information to complete the installation. Read and follow the range installation instruction sheet.

WARNING

- Range must be secured with an approved anti-tip device.
- The range could be tipped by standing, sitting or leaning on an open door if the range or anti-tip device is not properly installed.
- After installing the anti-tip device, verify that it is in place by carefully attempting to tilt the range forward.
- This range has been designed to meet all recognized industry tip standards for all normal conditions.
- The installation of the anti-tip device must meet all local codes for securing the appliance.
- The use of this device does not preclude tipping of the range when not properly installed.

Providing Adequate Gas Supply

Your range is designed to operate at a pressure of 5" of water column on natural gas or 10" of water column on LP.

Make sure you are supplying your range with the type of gas for which it is configured.

This range is convertible for use on natural or LP gas. When using this range on LP gas, conversion must be made by a qualified LP installer before attempting to operate the range.

For proper operation, the pressure of natural gas supplied to the regulator must be between 5" and 13" of water column.

For LP gas, the pressure supplied to the regulator must be between 10" and 13" of water column. When checking for correct operation of the regulator, the inlet pressure must be at least 1" more than the operating (manifold) pressure as given above.

The pressure regulator located at the inlet of the range must remain in the supply line regardless of which type of gas is being used.

A flexible metal appliance connector used to connect the range to the gas supply line should have an I.D. of $^{5}/_{8}$" and a maximum length of 5 feet. In Canada, flexible connectors must be single wall metal connectors less than 6 feet in length.

Connecting the Range to Gas

Shut off the range gas supply valve before removing the old range and leave it off until the new hook-up has been completed.

Because hard piping restricts movement of the range, the use of a CSA International-certified flexible metal appliance connector should be used unless local codes require a hard-piped connection.

A manual valve shall be installed in an accessible location in the gas piping external to the appliance for the purpose of turning on or shutting off gas to the appliance.

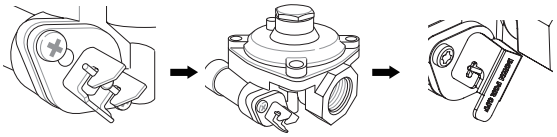
Never reuse an old connector when installing a new range.

To protect against gas leaks, use a qualified pipe joint sealant on all external threads.

1 Install a male 1/2" or 3/4" flare union adapter to the NPT internal thread of the manual shut-off valve, taking care to back-up the shut-off valve to keep it from turning.

2 Install a male 1/2" flare union adapter to the 1/2" NPT internal thread at the inlet of the pressure regulator. Use a backup wrench on the pressure regulator fitting to prevent damage.

In an emergency situation or if you want to shut off the gas supply, close the regulator valve by positioning the lever as shown in the figure below.



3 Connect a flexible metal appliance connector to the adapter on the range. Position the range to permit connection at the shut-off valve.

4 When all connections have been made, be sure all range controls are in the **Off** position and turn on the main gas supply valve. Gas leaks may occur in your system and create a hazard. Gas leaks may not be detected by smell alone.

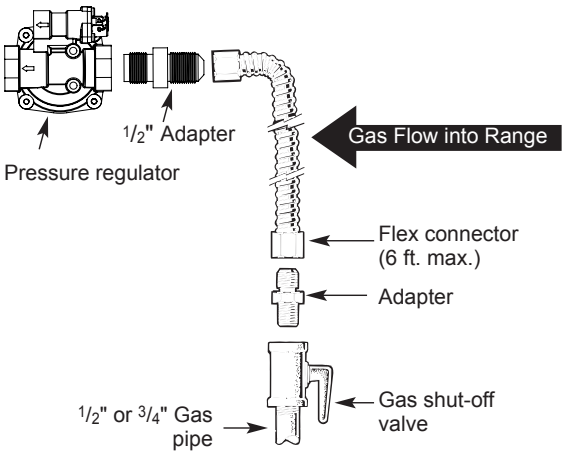
Check all gas connection joints and fittings for leaks with a non-corrosive leak detection fluid, then wipe off.

Gas suppliers recommend you purchase and install a UL approved gas detector. Install and use in accordance with the installation instructions.

⚠ WARNING

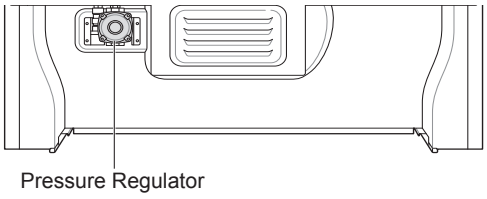
- Do not use a flame to check for gas leaks.
- Isolate the range from the gas supply system by closing its individual shut-off valve during any pressure testing of the gas supply system at test pressures equal to or less than 1/2" psig (3.5 kPa).

Flexible Connector Hookup



Installer: Inform the consumer of the location of the gas shutoff valve.

Pressure Regulator Position



Electrical Connections

Electrical Requirements

120 Volt, 60 Hz, properly grounded dedicated circuit protected by a 15 or 20 Amp circuit breaker, or slow blow fuse.

If an external electrical source is utilized, the appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70.

Grounding

IMPORTANT: FOR PERSONAL SAFETY, THIS APPLIANCE MUST BE PROPERLY GROUNDED.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong grounding wall receptacle to minimize the possibility of electric shock hazard from this appliance.

The customer should have the wall receptacle and circuit checked by a qualified electrician to make sure the receptacle is properly grounded.

Where a standard two-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to have it replaced with a properly grounded three-prong wall receptacle.

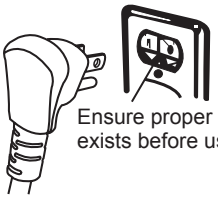
DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.

A word about GFCI's – GFCI's are not required or recommended for gas range receptacles.

Ground Fault Circuit Interrupters (GFCI's) are devices that sense leakage of current in a circuit and automatically switch off power when a threshold leakage level is detected. These devices must be manually reset by the consumer. The National Electrical Code requires the use of GFCI's in kitchen receptacles installed to serve countertop surfaces.

Performance of the range will not be affected if operated on a GFCI-protected circuit but the occasional resetting of the circuit can become an annoyance.

Preferred Method



Ensure proper ground exists before use

CAUTION

Have the circuit checked by a qualified electrician to make sure the receptacle is properly grounded.

Do not use an adapter plug. Disconnecting of the power cord places undue strain on the adapter and leads to eventual failure of the adapter ground terminal.

Installation must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54.

The installation of appliances designed for mobile home installation must conform with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280 (formerly the Federal Standard for Mobile Home Construction and Safety, Title 24, HUD, Part 280) or, when such standard is not applicable, the Standard for Manufactured Home Installations, latest edition (Manufactured Home Sites, Communities and Set-Ups), ANSI A225.1, latest edition, or with local codes. In Canada, mobile home installation must be in accordance with the current CAN/CSA Z240/MH Mobile Home Installation Code.

Sealing the Openings

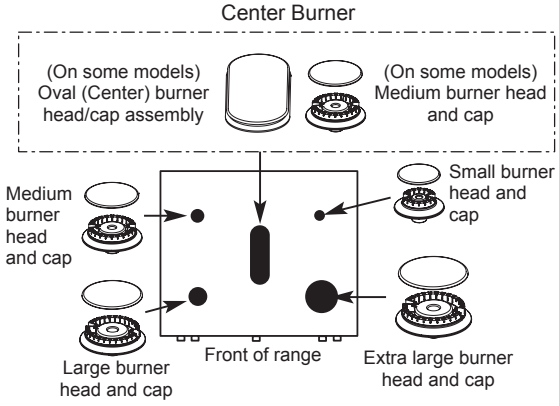
Seal any openings in the wall and floor after electrical and gas supplies are completed.

Assembling the Surface Burners

CAUTION

Do not operate the burners without all parts in place.

Place the burner caps and heads on the cooktop. Make sure that the caps and heads are placed in the correct locations. There is one small, one medium, one large, and one extra large burner head and cap.



Make sure the hole in the burner head is positioned over the electrode.

Checking Ignition of the Surface Burners

Electric Ignition

Select a surface burner knob and simultaneously push in and turn to the **Lite** position. You will hear a clicking sound indicating proper operation of the spark module.

Once the air has been purged from the supply lines the burner should ignite within 4 seconds. After the burner ignites, rotate the knob out of the **Lite** position. Try each burner in succession until all burners have been checked.

Quality of Flames

The combustion quality of the burner flames needs to be confirmed visually.

A **Yellow flames** - Call for service.

B **Yellow tips on outer cones** - This is normal for LP gas

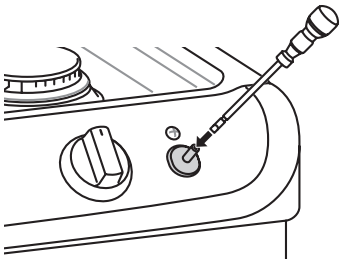
C **Soft blue flames** - This is normal for natural gas

NOTE

- With LP gas, some yellow tipping on outer cones is normal.

Adjusting the Surface Burner to the Low Flame (Simmer) Setting

1. Light all surface burners.
2. Turn the knob on the burner being adjusted to **Lo**.
3. Remove the knob.
4. Insert a small, flat-blade screwdriver into the valve shaft.



NOTE

Hold the valve shaft with one hand while turning the screw to adjust with the other.

5. Replace the knob.
6. Test the flame stability.

   Test 1: Turn the knob from **Hi** to **Lo** quickly. If the flame goes out, increase the flame size and test again.

   Test 2: With the burner on a **Lo** setting, open and close the oven door quickly. If the flame is extinguished by the air currents created by the door movement, increase the flame height and test again.
7. Repeat steps 1-6 for each surface burner.

Checking Operation of Bake / Broil Burners

To check ignition of the Bake burner, follow the steps below:

1. Remove all packing from inside the oven cavity.
2. Touch **Bake**. 350 °F appears in the display.
3. Touch **Start**.

It may take between 30 and 90 seconds for the burner to start heating.

To check ignition of the Broil burner, follow the steps below:

1. Touch **Broil. Hi** appears in the display.
2. Make sure the door is closed.
3. Touch **Start**.

It may take between 30 and 90 seconds for the burner to start heating.

NOTE

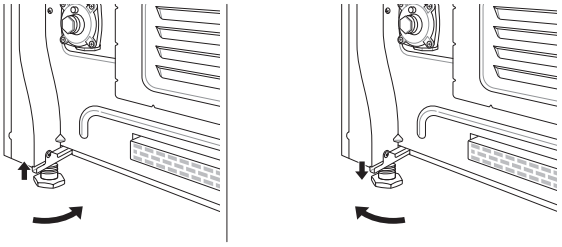
Do not try to light either the Bake or Broil burners during a power outage. The range has an electrical ignition system and cannot be used without power.

Adjusting Air Shutters (for LP Conversions)

The range comes from the factory with the air shutters adjusted for proper air flow for natural gas. If converted to LP, follow the instructions provided in the conversion kit to properly adjust the air shutters. LP conversion must be performed by a qualified technician.

Leveling the Range

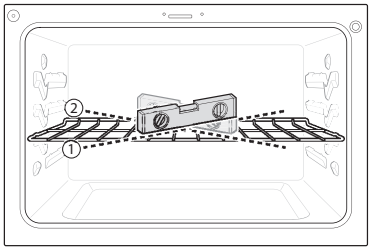
Level the range by adjusting the leveling legs. Extending the legs slightly may also make it easier to insert the rear leg into the anti-tip bracket.



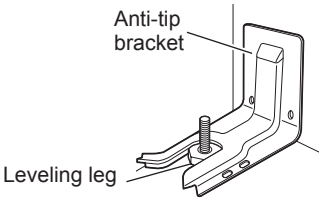
Use a level to check your adjustments. Place the level diagonally on the oven rack, and check each direction for level.

First check direction ①.

Then check direction ②. If the level doesn't show level on the rack, adjust the leveling legs.



Engaging the Anti-tip Device



1. Slide the range against the wall, making sure the back leg slides into and engages the anti-tip bracket.
2. Check for proper installation by grasping the front edge of the cooktop and carefully attempting to tilt the range forward.

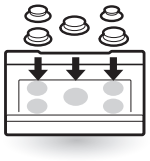
OPERATION

Gas Surface Burners

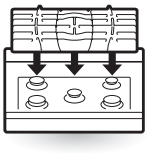
Before Use

Read all instructions before using.

Make sure that all burners are properly placed.



Make sure that all grates are properly placed before using the burner.



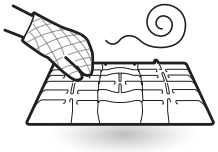
CAUTION

Do not operate the burner for an extended period of time without cookware on the grate.

The finish on the grate may chip without cookware to absorb the heat.

Make sure the burners and grates are cool before touching them, or placing a pot holder, cleaning cloth, or other materials on them.

Touching grates before they cool down may cause burns.



CAUTION

WHAT TO DO IF YOU SMELL GAS

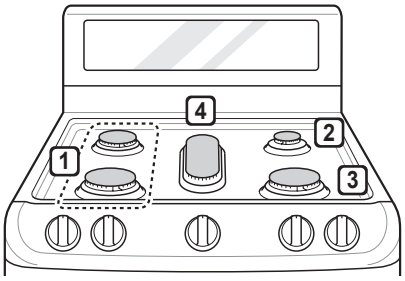
- Open windows.
- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

NOTE

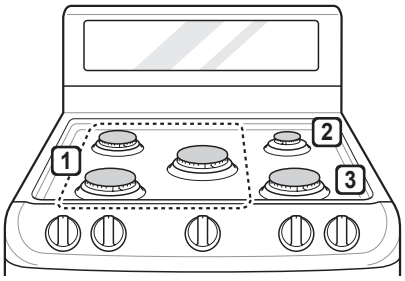
Electric spark igniters from the burners cause a clicking noise. All the spark igniters on the cooktop will activate when igniting just one burner.

Burner Locations

Your gas range cooktop has four or five sealed gas burners, depending on the model. These can be assembled and separated. Follow the guide below.



LDG4315 / LDG4313



LDG4311

1 Medium and Large Burner

The medium and large burners are the primary burners for most cooking. These general purpose burners can be turned down from **Hi** to **Lo** to suit a wide range of cooking needs.

2 Small Burner

The smallest burner is used for delicate foods such as sauces or foods that require low heat for a long cooking time.

3 Extra Large Burner

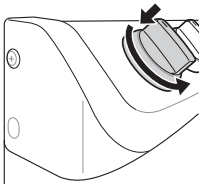
The extra large burner is the maximum output burner. Like the other four burners, it can be turned down from **Hi** to **Lo** for a wide range of cooking applications. This burner is also designed to quickly bring large amounts of liquid to a boil. It can be used with cookware 10 inches or larger in diameter.

4 Oval Burner (LDG4315 / LDG4313)

The center, oval burner is for use with a griddle or oval pots.

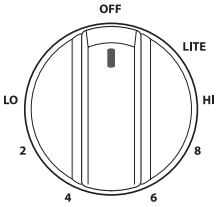
Using the Gas Surface Burners

1. Be sure that all of the surface burners and grates are placed in the correct positions.
2. Place cookware on the grate.
3. Push the control knob and turn to the **Lite** position.



The electric spark ignition system makes a clicking noise.

4. Turn the control knob to control the flame size.

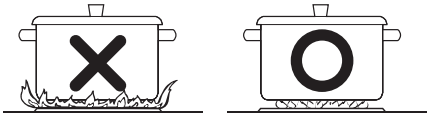


CAUTION

Do not attempt to disassemble or clean around any burner while another burner is on. All the burners spark when any burner is turned to **Lite**. An electric shock may result causing you to knock over hot cookware.

Setting the Flame Size

Watch the flame, not the knob, as you reduce heat. Match the flame size on a gas burner to the cookware being used for fastest heating.



CAUTION

Never let the flames extend up the sides of the cookware.

NOTE

- The flames on the surface burners may burn yellow in the presence of high humidity, such as a rainy day or a nearby humidifier.
- After LP gas conversion, flames can be bigger than normal when you put a pot on the surface burner.

In Case of Power Failure

In case of a power failure, you can light the gas surface burners on your range with a match.

Surface burners in use when an electrical power failure occurs will continue to operate normally.

1 Hold a lit match to the burner, then push in the control knob.

2 Turn the control knob to the **Lo** position.

CAUTION

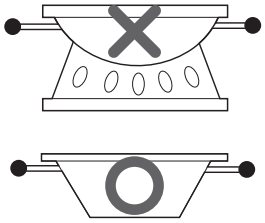
Use extreme caution when lighting burners with a match. It can cause burns and other damage.

Range-Top Cookware

Aluminum	Medium-weight cookware is recommended because it heats quickly and evenly. Most foods brown evenly in an aluminum skillet. Use saucepans with tight fitting lids when cooking with minimum amounts of water.
Cast-Iron	If heated slowly, most skillets will give satisfactory results.
Stainless Steel	This metal alone has poor heating properties and is usually combined with copper, aluminum or other metals for improved heat distribution. Combination metal skillets work satisfactorily if they are used with medium heat as the manufacturer recommends.
Enamelware	Under some conditions, the enamel of this cookware may melt. Follow cookware manufacturer's recommendations for cooking methods.
Glass	There are two types of glass cookware. Those for oven use only and those for top-of-range cooking.
Heatproof Glass Ceramic	Can be used for either surface or oven cooking. It conducts heat very slowly and cools very slowly. Check cookware manufacturer's directions to be sure it can be used on gas ranges.

Using a Wok

If using a wok, use a 14-inch or smaller flat-bottomed piece of wok. Make sure that the wok bottom sits flat on the grate.



Use flat-bottomed wok

CAUTION

Do not use a wok support ring. Placing the ring over the burner or grate may cause the burner to work improperly, resulting in carbon monoxide levels above allowable standards. This can be hazardous to your health.

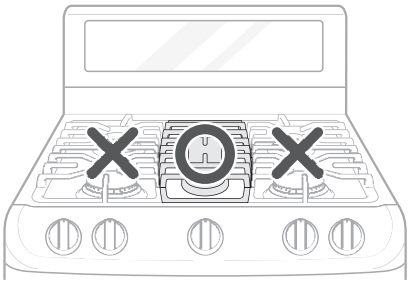
Using Stove-Top Grills

Do not place stove-top grills on the burner.

CAUTION

Do not use stove top grills on the surface burners. Using a stove top grill on the surface burner will cause incomplete combustion and can result in exposure to carbon monoxide levels above allowable current standards. This can be a health hazard.

Using the Griddle (on some models)

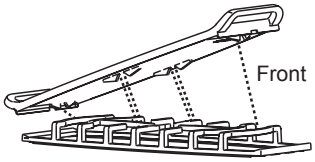


The non-stick coated griddle provides an extra-large cooking surface for meats, pancakes or other food usually prepared in a frying pan or skillet.

NOTE

It is normal for the griddle to become discolored over time.

How to Place the Griddle: The griddle can only be used with the center burner. The griddle must be properly placed on the center grate, as shown below.



CAUTION

- Do not remove the center grate when using the griddle.
- Do not remove the griddle plate until the cooktop grates, surfaces and griddle plate have completely cooled.
- The griddle plate on the cooktop may become very hot when using the cooktop, oven or broiler systems. Always use oven mitts when placing or removing the griddle plate.

Preheat the griddle according to the guide below and adjust for the desired setting.

Type of Food	Preheat Conditions	Cook Setting
Warming Tortillas	-	5 (MED)
Pancakes	HI 5 min.	HI
Hamburgers	HI 5 min.	HI
Fried Eggs	HI 5 min.	HI
Bacon	HI 5 min.	HI
Breakfast Sausage Links	HI 5 min.	HI
Hot Sandwiches	HI 5 min.	HI

NOTE

After cooking on the griddle for an extended period, adjust the griddle temperature settings as the griddle retains heat.

IMPORTANT NOTES

- Avoid cooking extremely greasy foods as grease spillover can occur.
- The griddle can become hot when surrounding burners are in use.
- Do not overheat the griddle. This can damage the non stick coating.
- Do not use metal utensils that can damage the griddle surface. Do not use the griddle as a cutting board.
- Do not place or store items on the griddle.

The Oven

Before Use

Read all instructions before using.

Make sure the electrical power cord and the gas valve are properly connected.

Confirm the correct usage of the range for the type of food you will cook.

Make sure you know how to use the oven (temperature setting, time setting and recipe) for best results.

CAUTION

WHAT TO DO IF YOU SMELL GAS

- Open windows.
- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Choose the upper or lower oven for proper cooking.

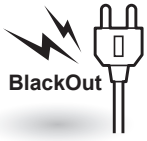
Use the upper oven to cook a small amount of food.

NOTE

If using an oven thermometer in the oven cavity, temperatures may differ from the actual set oven temperature with all modes.

In case of power failure, do not use the oven.

The oven and broiler cannot be used during a power outage. If the oven is in use when a power failure occurs, the oven burner shuts off and cannot be re-lit until power is restored. Once power is restored, you will need to reset the oven (or Broil function).

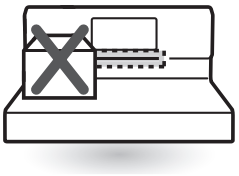


CAUTION

Do not attempt to operate the electric ignition during an electrical power failure.

Do not block, touch or place items around the oven vent during cooking.

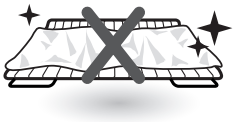
Your oven is vented through ducts at the center above the burner grate. Do not block the oven vent when cooking to allow for proper air flow. Do not touch vent openings or nearby surfaces during any cooking operation.



CAUTION

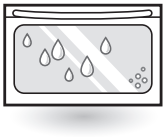
- Do not place plastic or flammable items on the cooktop. They may melt or ignite if left too close to the vent.
- Do not place closed containers on the cooktop. The pressure in closed containers may increase, which may cause them to burst.
- Metal items will become very hot if they are left on the cooktop, and could cause burns.
- Handles of pots and pans on the cooktop may become hot if left too close to the vent.

Do not cover racks or oven bottom with aluminum foil.

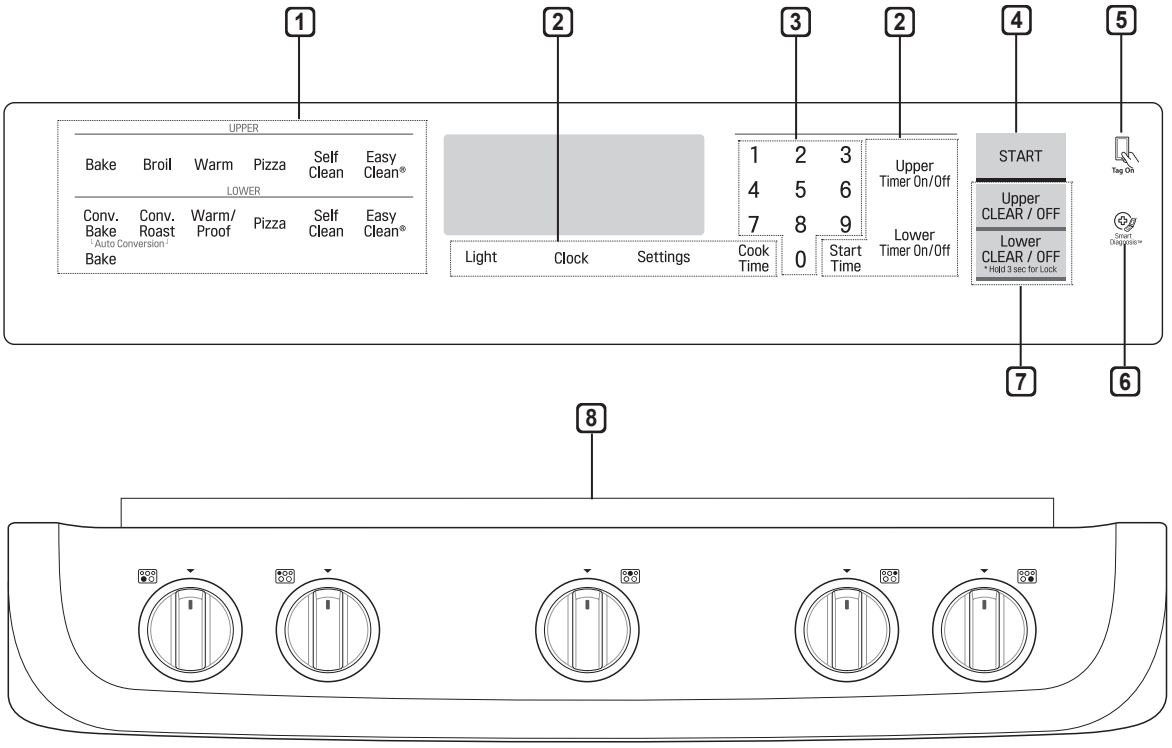


You may see condensation on the oven door glass.

As the oven heats up, the heated air in the oven may cause condensation to appear on the oven door glass. These water drops are harmless and will evaporate as the oven continues to heat up.



Control Panel Overview



1 **Oven Controls**

2 **Features**

3 **Number Keys**

4 **Start Key**

5 **NFC Tag On**

6 **Smart Diagnosis™**

7 **Clear Off / Lockout Key**

8 **Gas Surface Burners**

Flashing Time

If the oven displays a flashing clock, touch **Clock** and reset the time, or touch any key to stop the flashing.

Changing Oven Settings

Clock

The clock must be set to the correct time of day in order for the automatic oven timing functions to work properly.

1 Touch **Clock**.

2 Touch the numbers to enter the time. For example, to set the clock for 10:30, touch the numbers: **1**, **0**, **3** and **0**.

3 Touch **Start**.

NOTE

- The time of day cannot be changed during a timed baking or self-clean cycle.
- To check the time of day when the display is showing other information, touch **Clock**.
- If no other keys are touched within 25 seconds of touching **Clock**, the display reverts to the original setting.
- If the display time is blinking, there may have been a power failure. Reset the time.

Oven Light

The interior oven light automatically turns on when the door is opened. Touch **Light** to manually turn the oven light on.

NOTE

The oven light cannot be turned on if the Self Clean function is active.

Minimum & Maximum Default Settings

All of the features listed have a minimum and a maximum time or temperature setting that can be entered into the control. A beep sounds each time a control key is touched.

Two short tones sound if the entry of the temperature or time is below the minimum or above the maximum setting for the feature.

Feature		min. Temp. / Time	max. Temp. / Time	Default
Clock	12 Hr.	1:00 Hr. / min.	12:59 Hr. / min.	
	24 Hr.	0:00 Hr. / min.	23:59 Hr. / min.	
Timer	12 Hr.	0:01 min. / sec.	11:59 Hr. / min.	
	24 Hr.	0:01 min. / sec.	11:59 Hr. / min.	
Cook Time	12 Hr.	0:01 Hr. / min.	11:59 Hr. / min.	
	24 Hr.	0:01 Hr. / min.	11:59 Hr. / min.	
Conv. Bake		300 °F / 150 °C	550 °F / 285 °C	350 °F (*325 °F)/ 12 Hr.
Conv. Roast		300 °F / 150 °C	550 °F / 285 °C	350 °F (*325 °F)/ 12 Hr.
Broil		Lo 300 °F / 150 °C	Hi 400 °F / 204 °C	Hi / 3 Hr.
Bake		170 °F / 80 °C	550 °F / 285 °C	350 °F / 12 Hr.
Proof				12 Hr.
Pizza				12 Hr.
Warm				3 Hr.
Self Clean		2 Hr.	4 Hr.	3 Hr.
EasyClean®				15 min. (Upper)
				10 min. (Lower)

* Using Auto Conversion

- Default cook mode times are without setting cook time.

Timer On/Off

The Upper or Lower Timer On/Off serves as an extra timer in the kitchen that beeps when the set time has run out. It does not start or stop cooking.

The Upper or Lower Timer On/Off feature can be used during any of the other oven control functions. The Upper and Lower Timer can be operated independently of each other.

For example to set 5 minutes

1. Touch **Upper Timer On/Off** or **Lower Timer On/Off** once.
   0:00 appears and **Timer** flashes in the display.
2. Touch **5**.
   0:05 appears in the display.
3. Touch **Timer On/Off** to start the Timer. The remaining time countdown appears in the display.

NOTE

If **Upper Timer On/Off** or **Lower Timer On/Off** is not touched, the timer returns to the time of day.

4. When the set time runs out, **End** shows in the display. The indicator tones sound every 15 seconds until **Upper Timer On/Off** or **Lower Timer On/Off** is touched.

NOTE

- If the remaining time is not in the display, recall the remaining time by touching **Upper Timer On/Off** or **Lower Timer On/Off**.
- Touch **Upper Timer On/Off** or **Lower Timer On/Off** twice to set the time in minutes and seconds.
- Touch **Upper Timer On/Off** or **Lower Timer On/Off** once to set the time in hours and minutes.

Cancelling the Timer

1. Touch **Upper Timer On/Off** or **Lower Timer On/Off** once.
   The display returns to the time of day.

Settings

Touch the **Settings** key repeatedly to toggle through and change oven settings.

The **Settings** key allows you to

- set the hour mode on the clock (12 or 24 hours)
- enable/disable convection auto conversion
- adjust the oven temperature
- activate/deactivate the preheating alarm light
- set the beeper volume
- switch the temperature scale between Fahrenheit and Celsius

Setting the Hour Mode

The control is set to use a 12-hour clock. To reset the clock to 24-hour mode, follow the steps below.

1. Touch **Settings** once.
2. Touch **1** to toggle between a 12-hour and 24-hour clock.
3. Touch **Start** to accept the change.

Setting Convection Auto Conversion

When **Conv. Bake** and **Conv. Roast** are selected, Convection Auto Conversion automatically converts the standard recipe temperature entered to a convection temperature by subtracting 25 °F / 14 °C. This auto-converted temperature shows on the display. For example, select **Conv. Bake**, enter 350 °F, and 325 °F shows on the display after preheat.

Convection Auto Conversion is enabled by default. To change the setting, follow these instructions.

1. Touch **Settings** repeatedly until. **Auto** appears in the display.
2. Touch **1** to disable or enable auto conversion.
3. Touch **Start** to accept the change.

Adjusting the Oven Thermostat

Your new oven may cook differently from the one it replaced. Use your new oven for a few weeks to become more familiar with it before changing the temperature settings. If after familiarizing yourself with the new oven, you still think that it is too hot or too cold, you can adjust the oven thermostat yourself.

NOTE

To begin, either raise or lower the thermostat 15 °F (8 °C). Try the oven with the new setting. If the oven still needs adjustment, raise or lower the thermostat again, using the first adjustment as a gauge. For example, if the adjustment was too much, raise or lower the thermostat 10 °F (5 °C). If the adjustment was not enough, raise or lower the thermostat 20 °F (12 °C). Proceed in this way until the oven is adjusted to your satisfaction.

1. Touch **Settings** repeatedly until **L_AJ** or **U_AJ** appears in the display.
2. Use the number keys to enter the number of degrees you want to adjust the oven thermostat.
3. Adjust the thermostat either up or down by touching **Settings** repeatedly to toggle between plus (+) or minus (-).
4. Touch **Start** to accept the change.

NOTE

- This adjustment does not affect the broiling or Self Clean temperatures. The adjustment is retained in memory after a power failure. The oven thermostat can be increased (+) or decreased (-) as much as 35 °F or 19 °C.
- Once the thermostat is increased or decreased, the display shows the adjusted temperature until it readjusts.

Turning the Preheat Alarm Light On/Off

When the oven reaches its set temperature, the preheating alarm light flashes until the oven door is opened.

You can activate or deactivate the preheating alarm light.

1. Touch **Settings** repeatedly until **PrE** appears in the display.
2. Touch **1** to turn the light on/off.
3. Touch **Start** to accept the change.

Adjusting the Beeper Volume

1. Touch **Settings** repeatedly until **Beep** appears in the display.
2. Touch **1** to select **Hi, Lo** or **Off**.
3. Touch **Start** to accept the change.

Selecting Fahrenheit or Celsius

Set the oven temperature display to show either Fahrenheit (°F) or Celsius (°C) units. The oven defaults to Fahrenheit unless changed by the user.

1. Touch **Settings** repeatedly until **Unit** appears in the display.
2. Touch **1** to select **F** (Fahrenheit) or **C** (Celsius).
3. Touch **Start** to accept the change.

Lockout

The Lockout feature automatically locks the oven door and prevents most oven from being turned on. It does not disable the timer and the interior oven light.

1. Touch and hold **Lower Clear/Off** for three seconds.
2. The lock melody sounds, **Loc** appears in the display and the lock blinks in the display.
3. Once the oven door is locked, the lock indicator stops blinking and remains on.
4. To deactivate the Lockout feature, touch and hold **Lower Clear/Off** for three seconds. The unlock melody sounds and the door and the controls unlock.

Start Time (Delayed Timed Cook)

The automatic timer of the Delayed Timed Cook function turns the oven on and off at the time you select. This feature can be used with the **Bake, Conv. Bake** and **Conv. Roast** modes.

Setting a Delayed Timed Cook

For example, to bake at 300 °F and delay the start of baking until 4:30, first set the clock for the correct time of day.

1. Touch **Bake.** 350 °F appears in the display.
2. Set the temperature: touch **3**, **0** and **0**.
3. Touch **Cook Time** and touch the number keys to set the baking time.
4. Touch **Start Time**.
5. Set the start time: touch **4, 3** and **0** for 4:30.
6. Touch **Start**. A short beep sounds and **Timed Delay** and the start time appear in the display. The oven begins baking at the set start time.

NOTE

- To cancel the Delayed Timed Cook function, touch **Clear/Off** at any time.
- To change the cooking time, repeat step 3 and touch **Start**.
- If the oven clock is set as a 12-hour clock, you can delay the cook time for 12 hours. If the oven clock is set as a 24-hour clock, you can delay the cook time for 24 hours.

The oven will continue to cook for the set amount of time and then turn off automatically. When the cooking time has elapsed:

- **End** and the time of day show in the display.
- The cook end indicator tone sounds every 60 seconds until **Clear/Off** is touched.
- When **Warm** is set, the warming function is activated after the cooking time ends.

CAUTION

- Use the automatic timer when cooking cured or frozen meats and most fruits and vegetables. Foods that can easily spoil, such as milk, eggs, fish, meat or poultry, should be chilled in the refrigerator. Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when cooking is completed.
- Eating spoiled food can result in sickness from food poisoning.

Cook Time (Timed Cook)

Set the oven to cook for a specific length of time using the Timed Cook feature. This feature can only be used with the **Bake, Conv. Bake** and **Conv. Roast** modes.

Setting a Timed Cook

For example, to bake at 300 °F for 30 minutes, first set the clock to the correct time of day.

1. Touch **Bake.** 350 °F appears in the display.
2. Set the temperature.
   Touch **3**, **0** and **0**.
3. Touch **Cook Time**. **Timed** flashes in the display. **Bake**, 0:00 and 300 °F appear in the display.
4. Set the baking time: touch **3** and **0** (for 30 minutes). The baking time can be set for any amount of time between 1 minute and 11 hours and 59 minutes.
5. Touch **Start**.

NOTE

To activate the Warm function at the end of the timed cook cycle, repeat steps 1-4 and then touch **Warm. Warm** appears in the display.
(Refer to the Warm section on page 37)

The oven will continue to cook for the set amount of time and then turn off automatically. When the cooking time has elapsed:

- **End** and the time of day show in the display.
- The cook end indicator tone sounds every 60 seconds until **Clear/Off** is touched.
- When **Warm** is set, the warming function is activated after the cooking time ends.

Changing the Cook Time during Cooking

For example, to change the cook time from 30 minutes to 1 hour and 30 minutes, do the following.

1. Touch **Cook Time**.
2. Change the baking time: touch **1**, **3**, **0**.
3. Touch **Start** to accept the change.

Removing and Replacing the Oven Racks

CAUTION

- Replace the oven racks before turning the oven on to prevent burns.
- Do not cover the racks with aluminum foil, or any other material, or place anything on the bottom of the oven. Doing so will result in poor baking performance and may damage the oven bottom.
- Only arrange oven racks when the oven is cool.

Removing Racks

1. While wearing oven mitts, grasp the oven rack*.
2. Pull the rack straight out until it stops.
3. Lift up the front of the rack.
4. Pull out the rack.

* When possible, adjust oven racks before using the oven. Always wear oven mitts if adjusting racks while the oven is on.

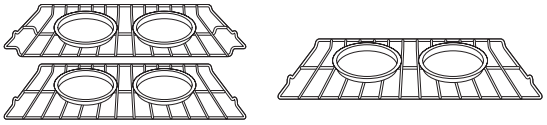
Replacing Racks

1. While wearing oven mitts, place the end of the rack on the support*
2. Tilt the front end of the rack up.
3. Push the rack in.
4. Check that the rack is properly in place.

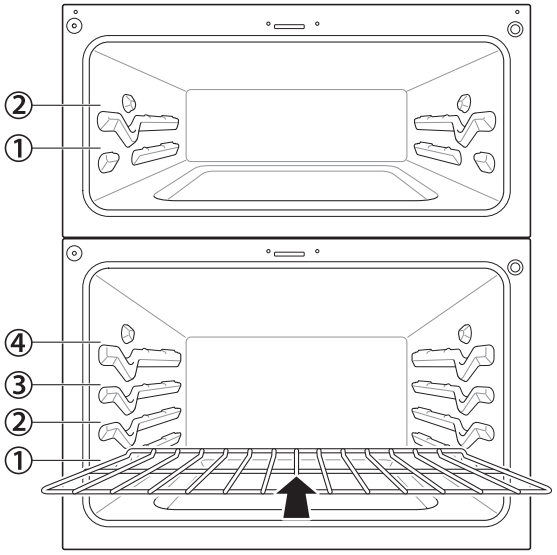
*When possible, adjust oven racks before using the oven. Always wear oven mitts if adjusting racks while the oven is on.

Recommended Baking and Roasting Guide

- Center pans on racks for best baking results. If baking with more than one pan, place the pans so that each one has at least 1" to 1½" of air space around it. Do not allow pans to touch the walls of the oven.
- If cooking on a single rack, place the standard rack in position 1 in the upper oven and position 2 in the lower oven. Center the cookware as shown in the single rack image.
- If cooking on multiple racks in the lower oven, place a standard rack in position 1 and an offset rack in position 4. Place the cookware as shown in the multiple rack image, with cookware on the top rack placed toward the front and cookware on the bottom rack placed toward the back.



Multiple rack Single rack



Bake

Bake is used to prepare foods such as pastries, breads and casseroles. The oven can be programmed to bake at any temperature from 170 °F (80 °C) to 550 °F (285 °C). The default temperature is 350 °F (175 °C).

Setting the Bake Function (example, 375 °F)

1 Touch **Bake**.

2 Set the oven temperature: touch **3, 7** and **5**.

3 Touch **Start.** The oven starts to preheat.

As the oven preheats, the temperature is displayed and rises in 5-degree increments. Once the oven reaches the set temperature, a tone sounds and the oven light blinks on and off.

4 When cooking is complete, touch **Clear/Off.**

5 Remove food from the oven.

NOTE

- It is normal for the convection fan to operate periodically throughout a normal bake cycle in the lower oven. This is to ensure even baking results.
- The convection fan may continue to run for a short time after the oven is turned off.

Baking Chart

This chart is only for reference and can be used for both the upper and lower ovens. Adjust the cook time according to your recipe.

Food	Oven Temperature	Rack position	
		Upper Oven	Lower Oven
Cakes			
- Layer cake	350 °F (175 °C)	1	2
- Bundt cake	350 °F (175 °C)	1	2
- Cupcakes	350 °F (175 °C)	1	2
- Pound cake	350 °F (175 °C)	1	2
- Carrot cake (from scratch)	350 °F (175 °C)	1	2
Cookies			
- Sugar cookies	350 °F (175 °C)	1	2
- Chocolate chip	350 °F (175 °C)	1	2
- Brownies	350 °F (175 °C)	1	2
Pizza			
- Rising	400 °F (204 °C)	2	2
- Frozen	400 °F (204 °C)	2	2
- Fresh	425 °F (218 °C)	2	2
Breads			
- Biscuits (canned)	350 °F (175 °C)	1	2
- Biscuits (from scratch)	425 °F (218 °C)	1	2
- Muffins	425 °F (218 °C)	1	2
Fruits and Vegetables			
- Apples (baked)	375 °F (190 °C)	1	2
- Potatoes (baked)	425 °F (218 °C)	1	2

NOTE

- Because the oven temperature cycles, an oven thermometer placed in the oven cavity may not show the same temperature that is set on the oven.
- It is normal for the convection fan to run while preheating during a regular bake cycle.
- The convection fan motor may run periodically during a regular bake cycle.
- **The bake burner turns off if the door is left open during baking.** If the door is left open for longer than 30 seconds during baking, the bake burner turns off. The bake burner turns back on automatically once the door is closed.

Convection Mode

The convection system uses a fan to circulate heat evenly within the oven. This improves heat distribution and allows for even cooking and excellent results, especially when using multiple racks. Convection cooking can also shorten cooking times.

Convection Bake

Setting the Conv. Bake Function (example: to Conv. Bake 375 °F)

1 Touch **Conv. Bake**. The display flashes 350 °F.

2 Set the oven temperature: touch **3**, **7** and **5**.

- Convection Bake cooks faster and more evenly when cooking foods like cookies, biscuits, rolls, or other baked goods on a single rack. Cookies, muffins, and biscuits will have very good results when using multiple racks.
- Multiple rack cooking may slightly increase times for some foods, but the overall time is reduced.
- Convection Bake gives excellent results for quick breads and yeast breads of all kinds, and breads and pastries brown more evenly.
- Do not use Convection Bake for delicate items like custards, souffles, or cheesecakes, which may be disturbed by the convection fan.

NOTE

- The convection cooking modes automatically reduce the oven temperature by 25 °F (14 °C). The display shows the changed temperature.
- This feature is called auto conversion.
- The range comes with this feature enabled.
- To disable the auto conversion feature, see Setting Convection Auto Conversion, page 28.
- The oven fan runs while convection baking. If the door is left open for longer than 30 seconds during baking, the fan stops.

3 Touch **Start**. The display shows **Conv. Bake** and the converted temperature starting at 100 °F. As the oven preheats, the displayed temperature will increase in 5-degree increments.

4 Once the oven reaches the desired temperature, a tone sounds and the oven light blinks on and off. The display shows the auto converted oven temperature 350 °F, **Conv. Bake** and .

Convection Baking Chart

If auto conversion is disabled, reduce standard recipe temperature by 25 °F (14 °C) for Convection Bake. Temperatures have been adjusted in this chart. Multi-rack cooking may slightly increase cook times for some foods, but the overall time is reduced. This chart is only for reference. Adjust cooking time according to your preference.

Food	Oven Temperature (converted)	Rack position
Cakes		
- Layer cakes	325 °F (161 °C)	2
- Bundt cakes	325 °F (161 °C)	2
Cakes, Specialty		
- Popovers	400 °F (204 °C)	2
- Cupcakes	325 °F (161 °C)	2
- Pound cakes	325 °F (161 °C)	2
Cookies		
- Sugar cookies	325 °F (161 °C)	2
- Chocolate chips	325 °F (161 °C)	2
- Brownies	325 °F (161 °C)	2
Pizza		
- Frozen	375 °F (190 °C)	2
- Fresh	385 °F (196 °C)	2
Breads		
- Biscuit, canned	325 °F (161 °C)	2
- Biscuit, from scratch	350 °F (175 °C)	2
- Muffins	375 °F (190 °C)	2
- White bread, loaf	400 °F (204 °C)	2
Pastry Crust		
- From scratch	400 °F (204 °C)	2
- Refrigerator	400 °F (204 °C)	2
Desserts		
- Fruit crisps and cobblers, from scratch	350 °F (175 °C)	2
- Pies, from scratch, 2 crust fruit	350 °F (175 °C)	2

Cookware for Convection Cooking

Any cookware safe for use in a conventional oven will work in a convection oven. But for best results, keep the following in mind.

- Make sure pans don’t touch the oven walls when centered on the racks. Use cookware that leaves room for air circulation in the oven for best results when convection cooking.
- Leave space between pans. Make sure pans don't touch each other or the oven walls.
- Do not use pans with high sides. Use flat pans with no sides for cookies or biscuits. Use a pan with low sides for oven-baked chicken.
- Metal pans heat the fastest. Heat-resistant paper and plastic containers that are recommended for use in regular ovens can be used in convection ovens. Glass and ceramic pans can also be used. However, metal pans heat the fastest and are recommended for convection cooking.
- Food cooked on pans with dark or matte finishes cooks faster than food on pans with shiny finishes.
- Use the pan size recommended in the recipe.

NOTE

- Some frozen foods have been developed to use commercial convection ovens. For best results in this oven, preheat the oven and use the temperature recommended on the packaging.
- If a food manufacturer gives specific convection cooking instructions, remember that convection autoconversion will reduce the set temperature by 25 °F (14 °C). If auto-conversion is enabled, add 25 °F (14 °C) when setting the temperature to get a resulting converted temperature which matches the recipe.

Convection Roast

The Convection Roast feature is designed to give optimum roasting performance. Convection Roast combines cooking with the convection fan to roast meats and poultry. The heated air circulates around the food from all sides, sealing in juices and flavors. Food cooked in this manner is crispy brown on the outside while staying moist on the inside.

Setting the Conv. Roast Function (example: to Conv. Roast 375 °F)

1. Touch **Conv. Roast**. The display shows 350 °F.
2. Set the oven temperature: touch **3**, **7** and **5**.

NOTE

The convection cooking modes automatically reduce the oven temperature by 25 °F (14 °C). The display shows the changed temperature. This feature is called auto conversion. The range comes with this feature enabled. To disable the auto conversion feature, see Setting Convection Auto Conversion, page 28.

3. Touch **Start**. The display shows **Conv. Roast** and the changing temperature starting at 100 °F. As the oven preheats, the displayed temperature will increase in 5-degree increments.
4. Once the oven reaches the desired temperature, a tone sounds and the oven light flashes on and off. The display shows the auto converted oven temperature 350 °F, **Conv. Roast** and .
5. Place food in oven.

Broil

Your oven is designed for closed-door broiling. Broil uses an intense heat radiation from the upper gas burner.

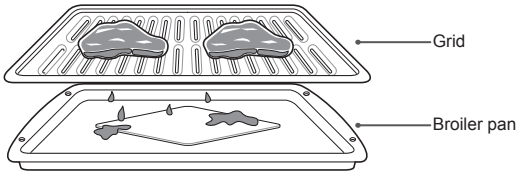
The Broil function works best when broiling thin, tender cuts of meat (1" or less), poultry or fish.

CAUTION

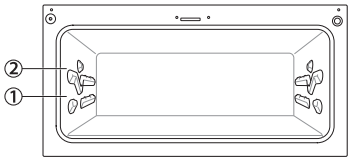
- Do not use a broiler pan without a grid. The oil can cause a grease fire.
- Do not cover the grid and broiler pan with aluminum foil. Doing so will cause a fire.
- Always use a broiler pan and grid for excess fat and grease drainage. This will help to reduce splatter, smoke, and flare-ups.
- Never use a broiler pan that is not thoroughly cleaned and at room temperature. If your broiler pan is damaged, warped, or has heavy permanent soiling, consider replacing it to reduce the amount of smoke you experience during broiling.

NOTE

- Use Lo broil to broil foods such as poultry and thick cuts of meat.
- Remove the pan from the oven to cool down for easy cleaning.
- For best results, use a pan designed for broiling, as shown below. The broiler pan will catch grease spills and the grid will help prevent grease splatters.



When broiling on rack position in the upper oven, use the standard rack provided for better cooking results.



CAUTION

Take care when sliding the offset rack in and out. It lies lower in the cavity and passes closer to hot surfaces that can cause burns. Always wear oven mitts when handling racks.

Setting the Upper oven to Broil

1. Touch **Broil** once for **Hi** and twice for **Lo**.
2. Touch **Start**.
3. Allow the broiler to preheat for five minutes.
4. Place food in the upper oven.
5. Close the oven door. The oven door must be closed during broiling.

WARNING

When using your broiler, the temperature inside the oven is extremely hot. Take caution to avoid possible burns by:

- Keeping the door closed when broiling
- Always wearing oven mitts when inserting/removing food items

Improper use of the broiler may result in excessive smoke or a grease fire. Improper use conditions include, but are not limited to:

- Setting the broiler to a higher power level than recommended.
- Using dirty/greasy broiler pans.
- Broiling beyond recommended cooking times.

NOTE

- This range is designed for closed-door broiling. Close the door to set the Broil function. If the door is open, the Broil function cannot be set and **door** appears on the display. Close the door and reset the Broil function. Opening the door turns off the broil burner during broiling. If the door is opened during broiling, the broil burner turns off after five seconds. The broiler turns back on automatically once the door is closed.

6. When broiling is finished, touch **Upper Clear/Off**.

NOTE

During any Broil function, it is normal for the broiler to cycle on and off. The igniter for the broil burner on the ceiling of the oven glows orange periodically during normal broil operation.

Recommended Broiling Guide

The size, weight, thickness, starting temperature, and your preference of doneness will affect broiling times. This guide is based on meats at refrigerator temperature. For best results when broiling, use a pan designed for broiling.

Food	Quantity and/or Thickness	Upper oven			Comments
		Rack Position	First Side (minutes)	Second Side (minutes)	
Ground Beef Well done	1 lb. (4 patties) 1/2 to 3/4" thick	2	5-7	3-5	Space evenly. Up to 8 patties may be broiled at once.
Beef Steaks					Steaks less than 1" thick cook through before browning. Pan frying is recommended. Slash fat.
Rare		2	4-6	2-3	
Medium	1" thick	2	5-7	3-4	
Well Done	1 to 1 1/2 lbs.	2	6-8	4-5	
Rare	1 1/2" thick	1	8	3-4	
Medium	2 to 2 1/2 lbs.	1	9	4-5	
Well Done		1	10	5-6	
Chicken	1 whole cut up 2 to 2 1/2 lbs., split lengthwise	1	8-10	5-7	Broil skin-side-down first.
	2 breasts	1	8-9	5-6	
Fish Fillets	1/4 to 1/2" thick	1	5	2-4	Handle and turn very carefully. Brush with lemon butter before and during cooking, if desired.
Ham Slices (precooked)	1/2" thick	1	6-7	2-3	Increase time 5 to 10 minutes per side for 1 1/2" thick or home-cured ham.
Pork chops Well Done	1 (1/2" thick)	1	4-6	3-5	Slash fat.
	2 (1" thick) about 1lb.	1	7-9	5-7	
Lamb Chops					Slash fat.
Medium	2 (1" thick) about	1	7-8	2-3	
Well Done	10 to 12 oz.	1	8-9	3-4	
Medium	2 (1/2" thick) about 1lb.	1	6-7	2-3	
Well done		1	7-8	3-4	
Salmon Steaks	2 (1" thick)	1	7-9	3-5	Grease pan. Brush steaks with melted butter.
	4 (1" thick) about 1lb.	1	8-10	3-5	

- This guide is only for reference. Adjust cook time according to your preference.

NOTE

The USDA advises that consuming raw or undercooked fish, meat, or poultry can increase your risk of food-borne illness.

The USDA has indicated the following as safe minimum internal temperatures for consumption:

- Ground beef, veal, pork, or lamb: 160 °F (71.1 °C)
- Poultry: 165 °F (73.9 °C)
- Beef, veal, pork, or lamb: 145 °F (62.8 °C)
- Fish / Seafood: 145 °F (62.8 °C)

Pizza

This function automatically sets the upper or lower oven temperature to cook either frozen pizza with regular or rising crust, or freshly made pizza. Simply choose the type of pizza (see chart) and set the desired cook time.

Setting the Oven for Pizza

1. Touch **Pizza** once. **P1** appears in the display. Touch **Pizza** repeatedly to toggle between **P1**, **P2**, and **P3**. Select the desired option. (See Pizza Chart below.)
2. Touch **Start**. The oven starts to preheat.

As the oven preheats, the temperature is displayed and rises in 5-degree increments. Once the oven reaches the set temperature, a tone sounds and the oven light blinks on and off.

3. Place pizza in the oven, close the door and set the timer following the suggestions in the chart.
4. When cooking is complete touch **Clear/Off**.
5. Remove the food from the oven.

NOTE

Preheating is necessary for better cooking results. Place the food in the oven after preheating.

Pizza Chart

Display Mode	Item	Rack position		Recommended time (minutes)	
		Upper Oven	Lower Oven	Upper Oven	Lower Oven
P1	**Frozen pizza, Regular crust**	2	2	14-18	10-14
P2	**Frozen pizza, Rising crust**	2	2	17-21	14-18
P3	**Fresh Pizza**	1	2	18-22	10-14

Warm

This function will maintain an oven temperature of 170 °F. The Warm function will keep cooked food warm for serving up to three hours after cooking has finished. The Warm function may be used without any other cooking operations or can be used after cooking has finished using a Timed Cook or a Delayed Timed Cook.

Setting the Warm Function

1. Touch **Warm** or **Warm/Proof**. On the lower oven, touch **Warm/Proof** to toggle between warm and proof.
2. Touch **Start**.
3. Touch **Clear/Off** at any time to cancel.

Setting the Warm Function after a Timed Cook

1. Select the cooking function.
2. Enter the oven temperature using the number keys.
3. Touch **Cook Time** and enter the cook time using the number keys.
4. Touch **Warm**.
5. Touch **Start**.
6. When cooking is finished, touch **Clear/Off** to cancel the Warm function.

NOTE

- The Warm function is intended to keep food warm. Do not use it to cool food down.
- It is normal for the fan to operate during the Warm function.

Proof

This feature maintains a warm oven for rising yeast leavened products before baking.

Setting the Proof Function

1. Use rack position 2 or 3 for proofing.
2. Touch **Warm/Proof** until **Proof** appears in the display.
3. Touch **Start**.
4. Touch **Clear/Off** when proofing is finished.

NOTE

- To avoid lowering the oven temperature and lengthening proofing time, do not open the oven door unnecessarily. Check bread products early to avoid over proofing.
- Do not use the proofing mode for warming food or keeping food hot. The proofing oven temperature is not hot enough to keep foods at safe temperatures. Use the Warm feature to keep food warm. Proofing does not operate when the oven is above 125 °F. **Hot** shows in the display.
- It is normal for the fan to operate during the Proof function.

SMART FEATURES

Before Using Tag On

The Tag On function allows you to conveniently use LG Smart Diagnosis™, set the cook mode and EasyClean® features, and communicate with your appliance using a smart phone. To use the Tag On function:

1 Download the LG Smart Oven application to a smart phone.

2 Turn on the NFC (Near Field Communication) function in the smart phone. The Tag On function is only compatible with smart phones that are equipped with the NFC function and based on the Android 4.0 (Ice Cream Sandwich) or later OS (operating system).

Turning On the Smart Phone's NFC Function

1 Enter the **Settings** menu of the smart phone and select **Share & connect** under **WIRELESS NETWORKS**.

2 Set **NFC** and **Direct/Android Beam** to ON and select **NFC**.

3 Check **Use Read and Write/P2P receive**.

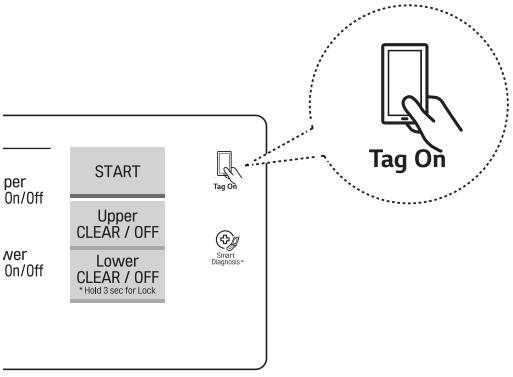
NOTE

- Depending on the smart phone manufacturer and Android OS version, the NFC activation process may differ. Refer to the manual of the smart phone for details.
- You can activate Tag On function by using the Android 4.0 smart phone with NFC function or higher. NFC function may not work depending on smart phones.

Using the Tag On Function

The Tag On Icon

Look for the Tag On icon next the **Start** key on the control panel. Position the smart phone next to the icon when using the Tag On function with the LG Smart Diagnosis™, cook mode setting and EasyClean® features of the LG Smart Oven application.



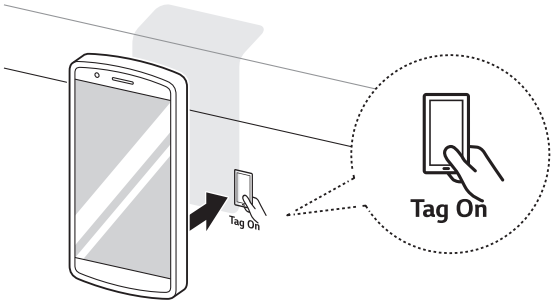
The NFC Antenna Position

When using the Tag On function, position the smart phone so that the NFC antenna inside the back of the smart phone matches the position of the Tag On icon on the appliance. (The position of the antenna cannot be seen, so the LG Smart Oven application will attempt to find it and display a target range for the antenna on the smart phone's screen.)

If the application is not able to show a target range, position the center back of the smart phone over the Tag On icon on the appliance. If the connection is not made immediately, move the smart phone very slightly in a widening circular motion until the application verifies the connection.

Because of the characteristics of NFC, if the transmission distance is too far, or if there is a metal sticker or a thick case on the phone, transmission will not be good.

Touch [?] in the LG Smart Oven application for a more detailed guide on how to use the Tag On function.



Using Tag On with Applications

Touch an LG appliance's Tag On logo with an NFC-equipped smart phone to use the LG Smart Oven application's LG Smart Diagnosis™, Oven Settings, and EasyClean® features.

Smart Diagnosis™

Allows you to diagnose and troubleshoot problems with your range.

EasyClean®

Allows you to set EasyClean® alerts, read the instruction guide, and simulate and compare energy consumption when using EasyClean® versus self-clean cycles.

Oven Settings

Allows the user to change oven settings, including the hour mode, preheat alarm light, beeper volume, temperature units, convection auto conversion, and thermostat adjustment.

IMPORTANT : Features could be added or deleted when the LG Smart Oven application is updated. Data saved on the LG Smart Oven application could be deleted when the application is updated or your smart phone is changed.

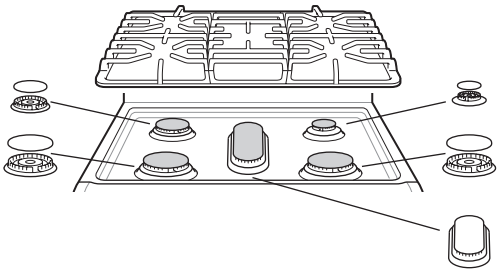
MAINTENANCE

CAUTION

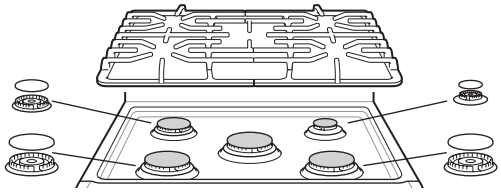
- Do not clean this appliance with bleach.
- To prevent burns, wait until the cooktop has cooled down before touching any of its parts.
- Always wear gloves when cleaning the cooktop.

Removing and Replacing the Gas Surface Burners

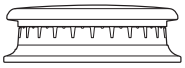
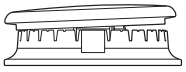
Grates and burner head / cap can be removed for care and cleaning.



For Model: LDG4315 / LDG4313



For Model: LDG4311

	General burner
Burner cap is properly set.	
Burner cap is NOT properly set.	

Cleaning Burner Heads/Caps

For even and unhampered flame, the slits in the burner heads must be kept clean at all times.The burner heads and caps (and the oval burner head and cap assembly) can be lifted off. Do not attempt to remove the oval burner cap.

- Wash the burner caps in hot soapy water and rinse with clean water. Run water through the oval burner from the bottom stem to flush out debris.
- Use care when cleaning the cooktop. The pointed metal ends on the electrodes could cause injury. Hitting an electrode with a hard object may damage it.
- To remove burnt-on food, soak the burner heads in a solution of mild liquid detergent and hot water for 20–30 minutes. For stubborn stains, use a toothbrush or wire brush.
- The burners will not operate properly if the burner ports or electrodes are clogged or dirty.
- Burner caps and heads should be cleaned routinely, especially after excessive spillover.
- Burners will not light if the cap is removed.

CAUTION

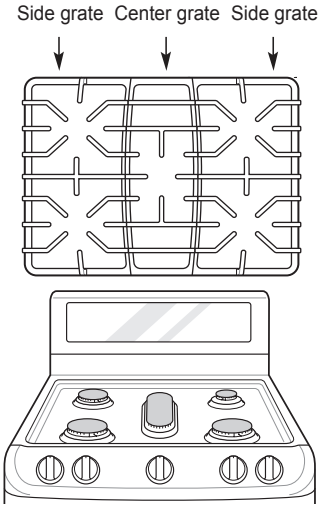
- Do not hit the electrodes with anything hard. Doing so could damage them.
- Do not use steel wool or scouring powders to clean the burners.

After Cleaning the Burner Heads/ Caps

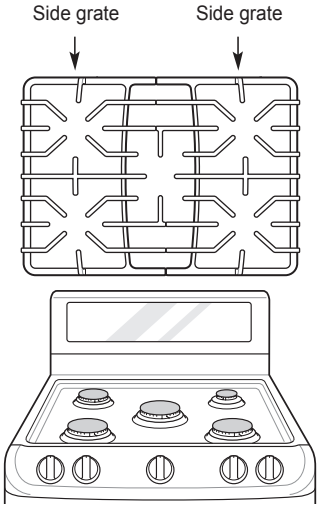
Shake out any excess water and then let them dry thoroughly. Placing the oval burner upside down will allow the water to drain out more easily. Replace the burner heads and caps over the electrodes on the cooktop in the correct locations according to their size. Make sure the hole in the burner head is positioned over the electrode.

Burner Grates

The range consists of three separate professional-style grates. For maximum stability, these grates should only be used when in their proper position. The two side grates can be interchanged from left to right and front to back. The center grate can be interchanged from front to back.



For Model: LDG4315 / LDG4313



For Model: LDG4311

NOTE

Do not operate a burner for an extended period of time without cookware on the grate. The finish on the grate may chip without cookware to absorb the heat.

Cleaning the Burner Grates

CAUTION

- Do not lift the grates out until they have cooled.
- Do not put the grate in the oven during self cleaning mode.

- Grates should be washed regularly and after spillovers.
- Wash the grates in hot, soapy water and rinse with clean water.
- The grates are dishwasher safe.
- After cleaning the grates, let them dry completely and securely position them over the burners.

Cleaning the Cooktop Surface

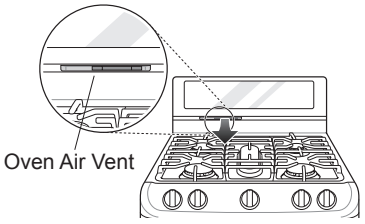
CAUTION

- To avoid burns, do not clean the cooktop surface until it has cooled.
- Do not lift the cooktop surface. Lifting the cooktop surface can lead to damage and improper operation of the range.

Foods with high acid or sugar content may cause a dull spot if allowed to set. Wash and rinse soon after the surface has cooled. For other spills such as oil/grease spattering, etc., wash with soap and water when the surface has cooled, then rinse and polish with a dry cloth.

Oven Air Vents

Air openings are located at the rear of the cooktop, at the top and bottom of the oven door, and at the bottom of the range.



CAUTION

- **The edges of the range vent are sharp.** Wear gloves when cleaning the range to avoid injury.
- Clean ventilating hoods frequently. Grease should not be allowed to accumulate on the hood or filter.

NOTE

Do not block the vents and air openings of the range. They provide the air inlet and outlet that are necessary for the range to operate properly with correct combustion.

Control Panel

To prevent activating the control panel during cleaning, unplug the range. Clean up splatters with a damp cloth using a glass cleaner. Remove heavier soil with warm, soapy water. Do not use abrasives of any kind.

Front Manifold Panel and Knobs

It is best to clean the manifold panel after each use of the range. For cleaning, use a damp cloth and mild soapy water or a 50/50 solution of vinegar and water. For rinsing, use clean water and polish dry with a soft cloth.

CAUTION

- Do not use abrasive cleansers, strong liquid cleaners, plastic scouring pads or oven cleaners on the manifold panel. Doing so will damage the finish.
- Do not try to bend the knobs by pulling them up or down, and do not hang a towel or other objects on them. This can damage the gas valve shaft.
- The control knobs may be removed for easy cleaning.
- To clean the knobs, make sure that they are in the **Off** position and pull them straight off the stems.
- To replace the knobs, make sure the knob has the **Off** position centered at the top, and slide the knob directly onto the stem.

NOTE

To prevent scratching, do not use abrasive cleaners on any of these materials.

Cleaning the Exterior

Painted and Decorative Trim

For general cleaning, use a cloth with hot soapy water. For more difficult soils and built-up grease, apply a liquid detergent directly onto the soil. Leave it on for 30 to 60 minutes. Rinse with a damp cloth and dry. Do not use abrasive cleaners.

Stainless Steel Surfaces

To avoid scratches, do not use steel wool pads.

1. Place a small amount of stainless steel appliance cleaner or polish on a damp cloth or paper towel.
2. Clean a small area, rubbing with the grain of the stainless steel if applicable.
3. Dry and buff with a clean, dry paper towel or soft cloth.
4. Repeat as necessary.

NOTE

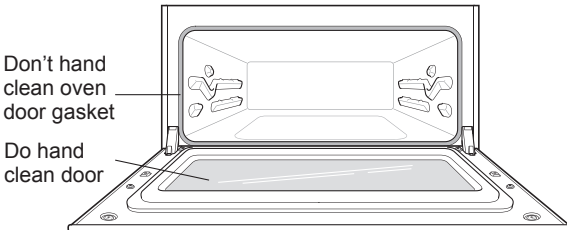
- Do not use a steel wool pad; it will scratch the surface.
- To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish.
- Always wipe in the direction of the metal surface finish.
- To purchase stainless steel appliance cleaner or polish, or to locate a dealer near you, call our toll-free customer service number:
  1-800-243-0000 (USA),
  1-888-542-2623(CANADA)
  or visit our website at: www.lg.com

Oven Door

- Use soapy water to thoroughly clean the oven door. Rinse well. Do not immerse the door in water.
- You may use a glass cleaner on the outside glass of the oven door. Do not spray water or glass cleaner on the door vents.
- Do not use oven cleaners, cleaning powders, or harsh abrasive cleaning materials on the outside of the oven door.
- Do not clean the oven door gasket. The oven door gasket is made of a woven material that is essential for a good seal. Care should be taken not to rub, damage, or remove this gasket.

CAUTION

Do not use harsh cleaners or harsh abrasive cleaning materials on the outside of the oven door. Doing so can cause damage.



Door Care Instructions

Most oven doors contain glass that can break.

CAUTION

- Do not close the oven door until all the oven racks are fully in place.
- Do not hit the glass with pots, pans, or any other object.
- Scratching, hitting, jarring, or stressing the glass may weaken its structure causing an increased risk of breakage at a later time.

Oven Racks

Remove the oven racks before operating the self clean cycle.

1. Food spilled into the tracks could cause the racks to become stuck. Clean with a mild, abrasive cleaner.
2. Rinse with clean water and dry.

NOTE

If the racks are cleaned using the self clean cycle (not recommended), the color will turn slightly blue and the finish will become dull. After the self clean cycle is complete, and the oven has cooled, rub the sides of the racks with wax paper or a cloth containing a small amount of oil. This will make the racks glide more easily into the rack tracks.

EasyClean®

LG's EasyClean® enamel technology provides two cleaning options for the inside of the range. The EasyClean® feature takes advantage of LG's new enamel to help lift soils without harsh chemicals, and it runs using ONLY WATER for just 10 minutes(Lower) / 15 minutes(Upper) in low temperatures to help loosen LIGHT soils before hand-cleaning.

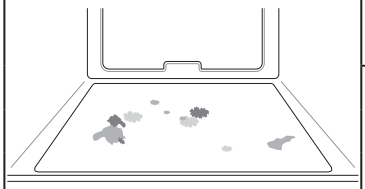
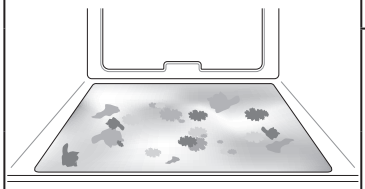
While EasyClean® is quick and effective for small and LIGHT soils, the Self Clean feature can be used to remove HEAVY, built up soils. The intensity and high heat of the Self Clean cycle may result in smoke which will require the opening up of windows to provide ventilation. Compared to the more intense Self Clean process, your LG oven gives you the option of cleaning with LESS HEAT, LESS TIME, and virtually NO SMOKE OR FUMES.

When needed, the range still provides the self clean option for longer, more thorough oven cleaning for heavier, built up soils.

Benefits of EasyClean®

- Helps loosen light soils before hand-cleaning
- EasyClean® only uses water; no chemical cleaners
- Makes for a better self-clean experience
  - Delays the need for a self-clean cycle
  - Minimizes smoke and odor
  - Can allow for shorter self-clean time

When to Use EasyClean®

Suggested Cleaning Method	Example of Oven Soiling	Soil Pattern	Types of Soils	Common Food Items That Can Soil Your Oven
EasyClean®		Small drops or spots	Cheese or other ingredients	Pizza
		Light splatter	Fat/grease	Steaks, broiled
				Fish, broiled
				Meat roasted at low temperatures
Self Clean*		Medium to heavy splatter	Fat/grease	Meat roasted at high temperatures
		Drops or spots	Filling or sugar based soils	Pies
			Cream or tomato sauce	Casseroles

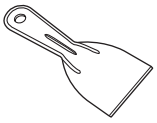
* The Self Clean cycle can be used for soil that has been built up over time.

Cleaning Tips

- Allow the oven to cool to room temperature before using the EasyClean® cycle. If your oven cavity is above 150 °F (65 °C), **Hot** will appear in the display, and the EasyClean® cycle will not be activated until the oven cavity cools down.
- A plastic spatula can be used as a scraper to scrape off any chunks or debris before and during oven cleaning.
- Using the rough side of a non-scratch scouring pad may help to take off burnt-on stains better than a soft sponge or towel.
- Certain non-scratch scrubbing sponges, such as those made of melamine foam, available at your local stores, can also help improve cleaning.
- The range should be level to ensure that the bottom surface of the oven cavity is entirely covered by water at the beginning of the EasyClean® cycle.
- For best results, use distilled or filtered water. Tap water may leave mineral deposits on the oven bottom.
- Soil baked on through several cooking cycles will be more difficult to remove with the EasyClean® cycle.
- Do not open the oven door during the EasyClean® cycle. Water will not get hot enough if the door is opened during the cycle.
- For hard to reach areas such as the back surface of the lower oven, it is better to use the Self Clean cycle.

EasyClean® Instruction Guide

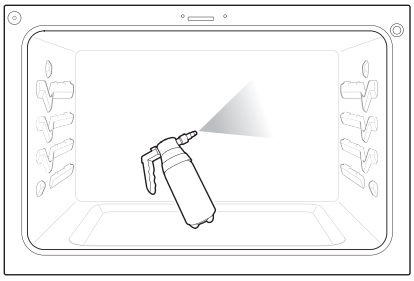
1. Remove oven racks and accessories from the oven.
2. Scrape off and remove any burnt-on debris with a plastic scraper.



Suggested plastic scrapers:

- Hard plastic spatula
- Plastic pan scraper
- Plastic paint scraper
- Old credit card

3. Fill a spray bottle with 1¼ cups (10 oz or 300 ml) of water and use the spray bottle to thoroughly spray the inside surfaces of the oven.
4. Use at least ¼ cup (2 oz or 60 ml) of the water to completely saturate the soil on both the walls and in the corners of the oven.



5 Spray or pour the remaining 1 cup (8 oz or 250 ml) of water onto the bottom center of the oven cavity. The indentation on the oven bottom should be fully covered to submerge all soils. Add water if necessary.

NOTE

Use the "mist" setting on the spray bottle for better coverage. The entire 1¼ cup (10 oz or 300 ml) of water should be used for each oven cavity cleaned. Do not spray water directly on the door. Doing so will result in water dripping to the floor.

6 Close the oven door.
Touch **EasyClean®**.
Touch **Start**.

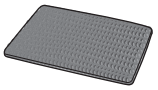
CAUTION

- Some surfaces may be hot after the EasyClean® cycle. Wear rubber gloves while cleaning to prevent burns.
- During the EasyClean® cycle, the oven becomes hot enough to cause burns. Wait until the cycle is over before wiping the inside surface of the oven. Failure to do so may result in burns.
- Avoid leaning or resting on the oven door glass while cleaning the oven cavity.

7 A tone will sound at the end of the 10 minute (Lower) / 15 minute (Upper) cycle. Touch **Clear/Off** to clear the display and end the tone.

8 After the cleaning cycle and during hand-cleaning, enough water should remain on the oven bottom to completely submerge all soils. Add water if necessary. Place a towel on the floor in front of the oven to capture any water that may spill out during hand-cleaning. If you are cleaning the upper oven on a double oven range, it is also best to cover the holes in the top of the lower oven door with a towel to capture any water that may drip into the door during hand cleaning.

9 Clean the oven cavity immediately after the EasyClean® cycle by scrubbing with a wet, non-scratch scouring sponge or pad. (The scouring side will not scratch the finish.) Some water may spill into the bottom vents while cleaning, but it will be captured in a pan under the oven cavity and will not hurt the burner.



NOTE

Do not use any steel scouring pads, abrasive pads or cleaners as these materials can permanently damage the oven surface.

10 Once the oven cavity is cleaned, wipe any excess water with a clean dry towel. Replace racks and any other accessories.

11 If some light soils remain, repeat the above steps, making sure to thoroughly soak the soiled areas. If stubborn soils remain after multiple EasyClean® cycles, run the Self Clean cycle. Be sure that the oven cavity is empty of oven racks and other accessories, and that the oven cavity surface is dry before running the Self Clean cycle. Consult the Self Clean section of your owner’s manual for further details.

NOTE

- If you forget to saturate the inside of the oven with water before starting EasyClean®, touch **Clear/Off** to end the cycle. Wait for the range to cool to room temperature and then spray or pour water into the oven and start another EasyClean® cycle.
- The cavity gasket may be wet when the EasyClean® cycle finishes. This is normal. Do not clean the gasket.
- If mineral deposits remain on the oven bottom after cleaning, use a cloth or sponge soaked in vinegar to remove them.
- It is normal for the fan to operate during the EasyClean® cycle.

Self Clean

The Self Clean cycle uses extremely hot temperatures to clean the oven cavity. While running the Self Clean cycle, you may notice smoking or an odor. This is normal; especially if the oven is heavily soiled.

During Self Clean, the kitchen should be well ventilated to minimize the odors from cleaning.

Before Starting Self Clean

- Remove the oven racks, broiler pan, broiler grid, all cookware, aluminum foil or any other material from the oven.
- The kitchen should be well ventilated to minimize the odors from cleaning.
- Wipe any heavy spillovers on the bottom of the oven.
- Make sure that the oven light bulb cover is in place and the oven light is off.
- The oven light cannot be turned on during a Self Clean cycle. The oven light cannot be turned on until the oven temperature has cooled below 500 ˚F (260 ˚C) after a Self Clean cycle is complete.

CAUTION

- Do not leave small children unattended near the appliance. During the Self Clean cycle, the outside of the range can become very hot to the touch.
- If you have pet birds, move them to another well-ventilated room. The health of some birds is extremely sensitive to the fumes given off during the Self Clean cycle of any range.
- Do not line the oven walls, racks, bottom or any other part of the range with aluminum foil or any other material. Doing so will destroy heat distribution, produce poor baking results and cause permanent damage to the oven interior (aluminum foil will melt to the interior surface of the oven).
- Do not force the door open. This can damage the automatic door locking system. Use care when opening the oven door after the Self Clean cycle. Stand to the side of the oven when opening the door to allow hot air or steam to escape. The oven may still be VERY HOT.

During the Self Clean cycle, the cooktop elements and warming drawer cannot be used.

NOTE

- Remove oven racks and accessories before starting the Self Clean cycle.
- If oven racks are left in the oven cavity during the Self Clean cycle, they will discolor and become difficult to slide in and out.
- Clean the frame of the oven and door with hot soapy water. Rinse well.
- Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, replace it.
- Wipe up any heavy spillovers on the oven bottom.
- Make sure that the oven light bulb cover is in place and the oven light is off.
- It is normal for the fan to operate during the Self Clean cycle.

Setting Self Clean

The Self Clean function has cycle times of 2, 3, or 4 hours.

Self Clean Soil Guide

Soil Level	Cycle Setting
Lightly Soiled Oven Cavity	2-Hour Self Clean
Moderately Soiled Oven Cavity	3-Hour Self Clean
Heavily Soiled Oven Cavity	4-Hour Self Clean

1. Remove all racks and accessories from the oven.
2. Touch **Self Clean**. The oven defaults to the recommended three-hour self clean for a moderately soiled oven. Touch twice for a four-hour self clean or three times for a two-hour self clean.
3. Touch **Start**.
4. Once the self-clean cycle is set, the oven door locks automatically and the lock icon displays. You will not be able to open the oven door until the oven has cooled. The lock releases automatically when the oven has cooled.

CAUTION

Do not force the oven door open when the lock icon is displayed. The oven door remains locked until the oven temperature has cooled. Forcing the door open will damage the door.

Setting Self Clean with a Delayed Start

1. Remove all racks and accessories from the oven.
2. Touch **Self Clean**. The oven defaults to the recommended three-hour self clean for a moderately soiled oven. Touch twice for a four-hour self clean or three times for a two-hour self clean.
3. Touch **Start Time**.
4. Use the number keys to enter the time of day you would like the Self Clean to start.
5. Touch **Start**.

NOTE

It may become necessary to cancel or interrupt a Self Clean cycle due to excessive smoke or fire in the oven. To cancel the Self Clean function, touch **Clear/Off**.

During Self Clean

- The Self Clean cycle uses extremely hot temperatures to clean the oven cavity. While running the Self Clean cycle, you may notice smoking or an odor. This is normal, especially if the oven is heavily soiled.
- As the oven heats, you may hear sounds of metal parts expanding and contracting. This is normal and will not damage the oven.
- Do not force the oven door open when the lock is displayed. The oven door remains locked until the oven temperature has cooled. Forcing the door open will damage the door.

After the Self Clean Cycle

- The oven door remains locked until the oven temperature has cooled.
- You may notice some white ash in the oven. Wipe it off with a damp cloth or a soap-filled steel wool pad after the oven cools. If the oven is not clean after one self-clean cycle, repeat the cycle.
- If oven racks were left in the oven and do not slide smoothly after a self-clean cycle, wipe racks and rack supports with a small amount of vegetable oil to make them glide more easily.
- Fine lines may appear in the porcelain because it went through heating and cooling. This is normal and will not affect performance.

NOTE

- The Self Clean cycle cannot be started if the Lockout feature is active.
- Once the Self Clean cycle is set, the oven door locks automatically. You will not be able to open the oven door until the oven is cooled. The lock releases automatically.
- Once the door has been locked, the lock indicator light stops flashing and remains on. Allow about 15 seconds for the oven door lock to activate.
- If the clock is set for a 12-hour display (default) the Delayed Self Clean can never be set to start more than 12 hours in advance.
- After the oven is turned off, the convection fan keeps operating until the oven has cooled down.

Changing the Oven Light

The oven light is a standard 40-watt appliance bulb. It turns on when the oven door is open. When the oven door is closed, touch **Light** to turn it on or off.

WARNING

- Make sure that the oven and bulb are cool.
- Disconnect the electrical power to the range at the main fuse or circuit breaker panel. Failure to do so can result in severe personal injury, death, or electrical shock.

1 Unplug the range or disconnect power.

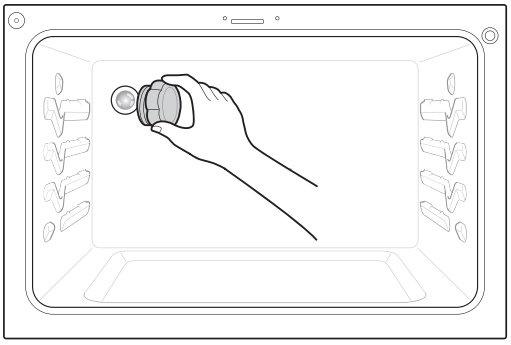
2 Turn the glass bulb cover in the back of the oven counterclockwise to remove.

3 Turn the bulb counterclockwise to remove it from the socket.

4 Insert the new bulb and turn it clockwise.

5 Insert the glass bulb cover and turn it clockwise.

6 Plug in the range or reconnect the power.



Removing and Replacing the Lift-Off Oven Doors

CAUTION

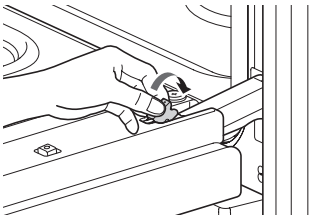
- **Be careful when removing and lifting the door.**
- **Do not lift the door by the handle.** The door is very heavy.

Upper Oven

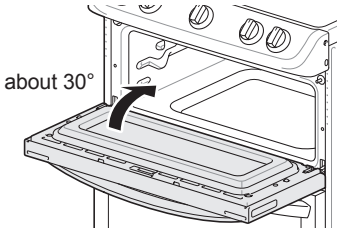
Removing the Door

1 Fully open the door.

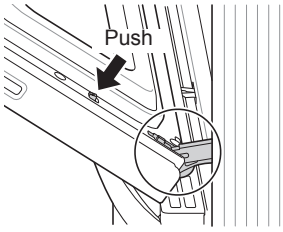
2 Lift up and rotate the hinge locks toward the hinge until they stop.



3 Close the door to 30 degrees (you will feel the door stop). The hinge locks will contact the oven frame.



4 On both sides of the door, touch down on the release buttons on each hinge.

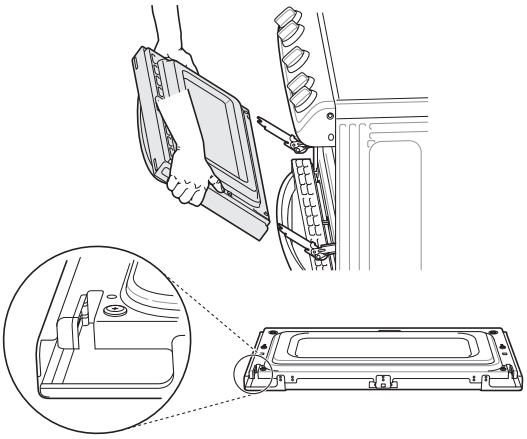


5 Lift the door up until it is clear of the hinges.

Replacing the Door

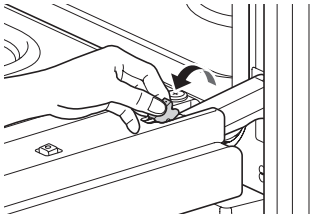
1 Be sure both hinges are in a 30 degree position.

2 Slide the door back onto the hinges until you hear a solid click and the release buttons have engaged.



3 Fully open the door.

4 Push the hinge locks down onto the door frame.



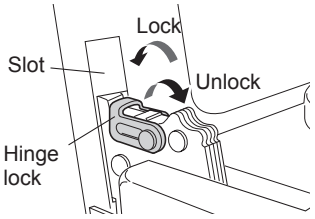
5 Close the oven door.

Lower Oven

Removing the Door

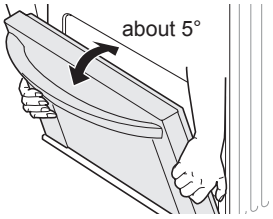
1 Fully open the door.

2 Unlock the hinge locks, rotating them as far toward the open door frame as they will go.



3 Firmly grasp both sides of the door at the top.

4 Close the door to the removal position (approximately five degrees) which is halfway between the broil stop position and fully closed. If the position is correct, the hinge arms will move freely.

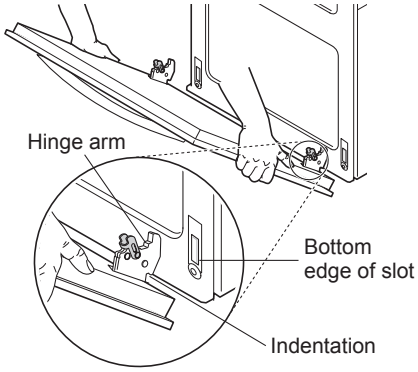


5 Lift door up and out until the hinge arms are clear of the slots.

Replacing the Door

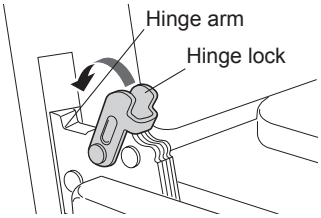
1 Firmly grasp both sides of the door at the top.

2 With the door at the same angle as the removal position, seat the indentation of the hinge arms into the bottom edge of the hinge slots. The notch in the hinge arms must be fully seated into the bottom edge of the slots.



3 Open the door fully. If the door will not open fully, the indentation is not seated correctly in the bottom edge of the slots.

4 Lock the hinge locks, rotating them back toward the slots in the oven frame until they lock.



5 Close the oven door.

TROUBLESHOOTING

FAQs

What types of cookware are recommended for use with the cooktop?

- The pans must have a flat bottom and straight sides.
- Only use heavy-gauge pans.
- The pan size must match the amount of food to be prepared and the size of the surface element.
- Use tight fitting lids.
- Only use flat-bottom woks.

Why do the heating elements appear to be turning ON and OFF during use of the cooktop or oven?

Depending on your cooktop element setting or the temperature selected in your oven it is NORMAL for the cooking elements to cycle on and off.

My new oven doesn't cook like my old one. Is there something wrong with the temperature settings?

No, your oven has been factory tested and calibrated. For the first few uses, follow your recipe times and temperatures carefully. If you still think your new oven is too hot or too cold, you can adjust the oven temperature yourself to meet your specific cooking needs. Refer to the Oven Temperature Adjustment section in this manual for easy instructions on how to adjust your thermostat.

Is it normal to hear a clicking noise coming from the back of my oven when I am using it?

Your new range is designed to maintain a tighter control over your oven's temperature. You may hear your oven's heating elements click on and off more frequently on your new oven. This is NORMAL.

Why is the time flashing?

This means that the product has just been plugged in, or that it has experienced a power interruption. To clear the flashing time, touch any button and reset the clock if needed.

During convection cooking the fan stops when I open the door. Is that normal?

Yes, this is normal. When the door is opened, the convection fan will stop until the door is closed.

Can I use aluminum foil to catch drippings in my oven cavity?

Never use aluminum foil to line the bottom or sides of the oven or the warming drawer. The foil will melt and stick to the bottom surface of the oven, and will not be removable. Use a sheet pan placed on a lower oven rack to catch drippings instead. (If foil has already melted onto the bottom of the oven, it will not interfere with the oven's performance.)

Can I use aluminum foil on the racks?

Do not cover racks with aluminum foil. Covering entire racks with foil restricts air flow, leading to poor cooking results. Use a sheet pan lined with foil under fruit pies or other acidic or sugary foods to prevent spillovers from damaging the oven finish.

CAUTION

Foil may be used to wrap food in the oven or warming drawer, but do not allow the foil to come into contact with the exposed heating/broiling elements in the oven. The foil could melt or ignite, causing smoke, fire, or injury.

Can I leave my racks in the oven when running a Self Clean cycle?

No. Although it will not damage the racks, it will discolor them and may make them hard to slide in and out during use. Remove all items from the oven before starting a Self Clean cycle.

What should I do if my racks are sticky and have become hard to slide in and out?

Over time, the racks may become hard to slide in and out. Apply a small amount of olive oil to the ends of the racks. This will work as a lubricant for easier gliding.

What should I do for hard to remove stains on my cooktop?

The cooktop should be cleaned after every use to prevent permanent staining. When cooking foods with high sugar content, such as tomato sauce, clean the stain off with a scraper while the cooktop is still warm. Use an oven mitt when scraping to prevent burns. Refer to the MAINTENANCE section of this owner's manual for further instruction.

Why aren't the function buttons working?

Make sure that the range is not in Lockout mode. The lock 🔒 will show in the display if Lockout is activated. To deactivate Lockout, touch and hold **Lower Clear/ Off** for three seconds. The unlock melody sounds and **Loc** appears in the display until the controls are unlocked.

My range is still dirty after running the EasyClean® cycle. What else should I do?

The EasyClean® cycle only helps to loosen light soils in your oven range to assist in hand-cleaning of your oven. It does not automatically remove all soils after the cycle. Some scrubbing of your oven range is required after running the EasyClean® cycle.

I tried scrubbing my oven after running EasyClean®, but some soils still remain. What can I do?

The EasyClean® feature works best when the soils are fully soaked and submerged in water before running the cycle and during hand-cleaning. If soils are not sufficiently soaked in water, it can negatively affect the cleaning performance. Repeat the EasyClean® process using sufficient water. Sugar-based and certain greasy soils are especially hard to clean. If some stubborn soils remain, use the Self Clean feature to thoroughly clean your oven.

Soils on my oven walls are not coming off. How can I get my walls clean?

Soils on the side and rear walls of your oven range may be more difficult to fully soak with water. Try repeating the EasyClean® process with more than the ¼ cup (2 oz or 60 ml) of spray recommended.

Will EasyClean® get all of the soils and stains out completely?

It depends on the soil type. Sugar-based and certain grease stains are especially hard to clean. Also, if stains are not sufficiently soaked in water, this can negatively affect cleaning performance. If stubborn or built-up stains remain, use the Self Clean feature. Refer to the Self Clean section of your owner's manual.

Are there any tricks to getting some of the stubborn soils out?

Scraping the soils with a plastic scraper before and during hand-cleaning is recommended. Fully saturating soils with water is also recommended. However, certain types of soils are harder to clean than others. For these stubborn soils, the Self Clean cycle is recommended. Consult the Self Clean section of your owner's manual for details.

Is it safe for my convection fan, broil burner or heater element to get wet during EasyClean®?

Yes. The convection fan, broiler burner or heater element may get a little wet during cleaning. However, direct spray onto the broil burner and heater elements is not necessary because these are self-cleaning during regular use.

Do I need to use all 1 1/4 cups (10 oz or 300 ml) of water for EasyClean®?

Yes. It is highly recommended that 1 cup (8 oz or 250 ml) of water be sprayed or poured on the bottom and an additional 1/4 cup (2 oz or 60 ml) of water be sprayed on walls and other soiled areas to fully saturate the soils for better cleaning performance.

I see smoke coming out of my oven range's cooktop vents during EasyClean®. Is this normal?

This is normal. This is not smoke. It is actually water vapor (steam) from the water in the oven cavity. As the oven heats briefly during EasyClean®, the water in the cavity evaporates and escapes through the oven vents.

How often should I use EasyClean®?

EasyClean® can be performed as often as you wish. EasyClean® works best when your oven is LIGHTLY soiled from such things as LIGHT grease splatter and small drops of cheese. Please refer to the EasyClean® section in your owner's manual for more information.

What is required for EasyClean®?

A spray bottle filled with 1¼ cups (10 oz or 300 ml) of water, a plastic scraper, a non-scratch scrubbing pad and a towel. You should not use abrasive scrubbers such as heavy-duty scouring pads or steel wool. Except for a towel, all of the materials you need are included in a special cleaning kit with your new range.

Can I run the EasyClean® cycle on both of my ovens at once?

Yes. You can run the EasyClean® cycle on both ovens at the same time. Some oven surfaces will be hot after the cycle completes running. Avoid leaning or resting on the oven door glass while cleaning the oven cavities. You can not run the Self Clean cycle on both ovens at the same time.

Is it safe for water to spill into the oven bottom vents during cleaning?

Some water spillage into the oven bottom vents (gas range) is okay. However, it is recommended to try avoid spilling too much water into the vents.

Before Calling for Service

Before you call for service, review this list. It may save you time and expense. The list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Symptoms	Possible Cause / Solution
Top burners do not light or do not burn evenly.	• Make sure that the electrical plug is inserted into a live, properly grounded outlet. • Remove the burners and clean them. Check the electrode area for burnt on food or grease. See Cleaning Burner Heads/Caps in the MAINTENANCE section. • Make sure that the burner parts are installed correctly. See Removing and Replacing the Gas Surface Burners in the MAINTENANCE section.
Burner flames are very large or yellow.	If the range is connected to LP gas, contact the technician who installed your range or made the conversion.
Surface burners light but the oven does not.	Make sure that the oven gas shut-off valve, located behind the range, is fully open.
Food does not bake or roast properly.	• Incorrect oven control settings. See Control Panel Overview in the OPERATION section. • Incorrect rack position. See Removing and Replacing the Oven Racks in the OPERATION section. • Incorrect cookware is being used. See Convection Bake in the OPERATION section. • Oven thermostat needs adjustment. • See Adjusting the Oven Thermostat in the OPERATION section. • The Clock is not set correctly. See Changing Oven Settings in the OPERATION section. • Aluminum foil used improperly in the oven. See Removing and Replacing the Oven Racks.
Food does not broil properly in the oven.	• Incorrect oven control settings. See Control Panel Overview in the OPERATION section. • The oven door is not closed. See Broil in the OPERATION section. • Aluminum foil used on the broiling pan and grid is not fitted properly.
Oven temperature is too hot or too cold.	The oven thermostat needs adjustment. See Adjusting the Oven Thermostat in the OPERATION section.
Clock and timer does not work.	• Make sure the electrical plug is inserted into a live, properly grounded outlet. Replace the fuse or reset the circuit breaker. • Improper oven control settings. See Changing Oven Settings in the OPERATION section.
Oven light does not work.	• The light bulb is loose or defective. Tighten or replace the bulb. • The plug on the range is not completely inserted in the electrical outlet. Make sure the electrical plug is inserted into a live, properly grounded outlet.
Self Clean is not working.	• The oven temperature is too high to set a self clean operation. Allow the range to cool down to room temperature and reset the controls. • Improper oven control settings. See Self Clean in the MAINTENANCE section.
“Crackling” or “popping” sound.	• This is the sound of the metal heating up and cooling down during both the cooking and cleaning functions. This is normal.

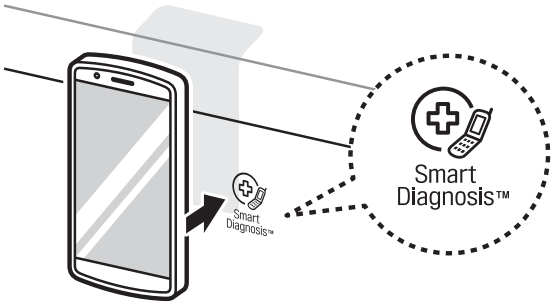
Symptoms	Possible Cause / Solution
Too much smoke during the Self Clean cycle.	Too much soil in the oven. Open the windows to get rid of the smoke from the room. Touch the **Upper Clear/Off** or **Lower Clear/Off** key. Wait until the light goes off before trying to open the oven door. Wipe up the excess soil and reset the clean cycle.
The oven door does not open after a Self Clean cycle.	The oven temperature is too high. Wait up to one hour for it to cool down.
The oven door is not clean after a Self Clean cycle.	• Incorrect oven control settings. See Self Clean in the MAINTENANCE section. • The oven was heavily soiled. Clean up heavy spills before beginning the Self Clean cycle. Heavily soiled ovens may need either a longer Self Clean or two Self Clean cycles.
Clean and door flash in the display.	• The self clean cycle has been selected, but the door is not closed. - Close the oven door.
"Loc" message appears when you want to cook.	The oven door is locked because the temperature inside of the oven is too high. Touch the **Upper Clear/Off** or **Lower Clear/Off** key.
Oven control beeps and displays an F error code.	• Check the main gas shut-off valve or the oven gas shut-off valve and call for service. • Remove the power from the range for five minutes and then reconnect the power. If the function error code repeats, call for service. CODE / CAUSE: F-3: Touch key error F-9: Main oven heating error (Upper oven) F-19: Main oven heating error (Lower oven)
The oven racks were cleaned in a Self Clean cycle.	Apply a small amount of vegetable oil to a paper towel and wipe the edges of the oven racks. Do not use lubricant sprays.
Clock is flashing.	Power outage or surge. Reset the clock. If the oven was in use, you must reset it by touching the **Upper Clear/Off** or **Lower Clear/Off** key. Reset the clock and any cooking function.
“Burning” or “oily” odor emitting from the vent.	This is normal in a new oven. To speed the process, set a Self Clean cycle for a minimum of three hours. See Self Clean in the MAINTENANCE section.
Strong odor.	An odor from the insulation around the inside of the oven is normal for the first few times the oven is used.
Fan noise	• A convection fan may automatically turn on and off. - This is normal.
Fan operation	It is normal for the fan to operate periodically throughout a normal bake cycle in the lower oven. This is to ensure even baking results.
Burners are not lighting properly after cleaning the cooktop surface.	Make sure that the burner heads and caps are completely dry and properly positioned.
When lighting just one burner, clicking noise is heard from all the burners.	This is normal. Electric spark igniters from the burners cause the clicking noise. All the spark igniters on the cooktop will activate when igniting just one burner.

SMART DIAGNOSIS™

Smart Diagnosis™

Should you experience any problems with your range, it has the capability of transmitting data to your smart phone using the LG Smart Oven application or via your telephone to the LG call center.

Smart Diagnosis™ cannot be activated unless your range is turned on by touching the **Start** button. If your range is unable to turn on, then troubleshooting must be done without using Smart Diagnosis™.



Using Smart Diagnosis™

Smart Diagnosis™ Using Your Smart Phone

1. Download the LG Smart Oven application on your smart phone.
2. Open the LG Smart Oven application on your smart phone. Touch Smart Diagnosis™ button to advance to the next screen.
3. Follow directions of the application. Using 'Tag on' is recommended but, if it does not work well, the application will show how to use Audible Diagnosis.
4. Touch [?] in the LG Smart Oven application for a more detailed guide on how to use the Tag On function.

NOTE

- Call quality differences by region may affect the function.
- Use the home telephone for better communication performance, resulting in better service.
- Bad call quality may result in poor data transmission from your phone to the machine, which could cause Smart Diagnosis™ to malfunction.

Smart Diagnosis™ Through the Call Center

1. Call the LG call center at: (LG U.S.) 1-800-243-0000 (LG Canada) 1-888-542-2623.
2. When instructed to do so by the call center agent, hold the mouthpiece of your phone over the Smart Diagnosis™ logo on the machine. Hold the phone no more than one inch from (but not touching) the machine.

NOTE

Do not touch any other buttons or icons on the display screen.

3. Touch and hold the **Start** button for three seconds.
4. Keep the phone in place until the tone transmission has finished. This takes about 6 seconds and the display will count down the time.
5. Once the countdown is over and the tones have stopped, resume your conversation with the call center agent, who will then be able to assist you in using the information transmitted for analysis.

NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.

WARRANTY (USA)

Should your LG Gas Range fail due to a defect in materials or workmanship under normal home use, during the warranty period set forth below, LG will at its option repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product and applies only when purchased and used within the United States including U.S. Territories. Proof of original retail purchase is required to obtain warranty service under this limited warranty.

Warranty Period	Scope of Warranty	HOW SERVICE IS HANDLED
One (1) year from date of original retail purchase	Parts and Labor	LG will provide parts and labor to repair or replace defective parts.

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new or remanufactured.

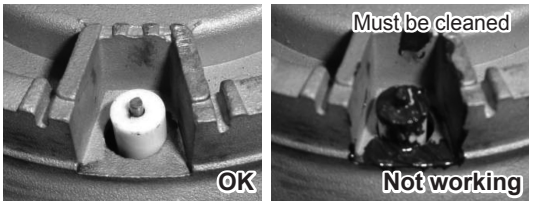
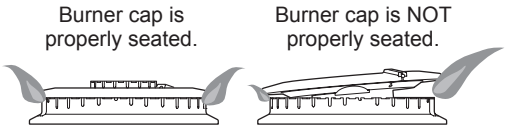
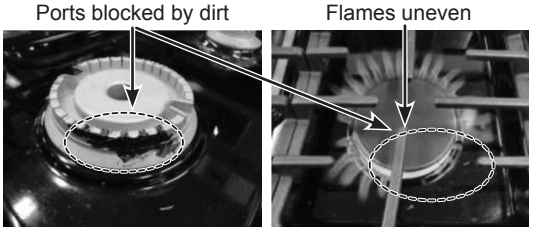
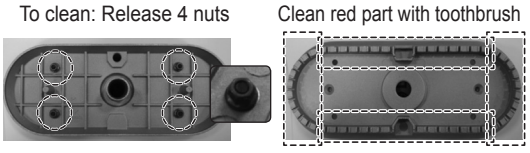
THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

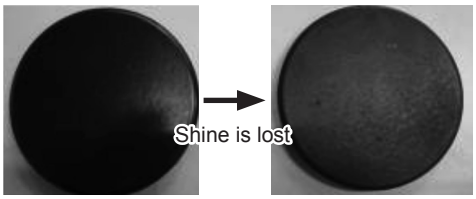
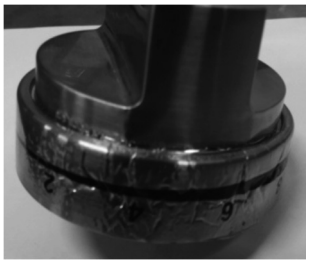
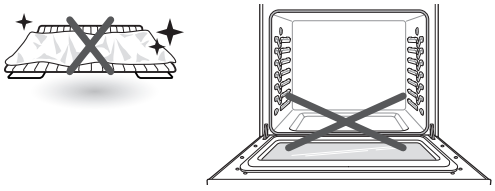
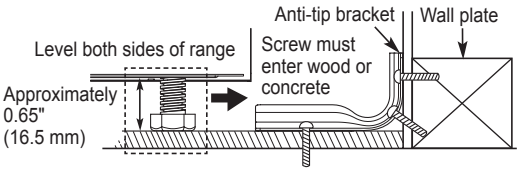
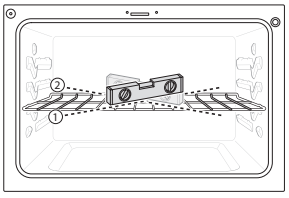
Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

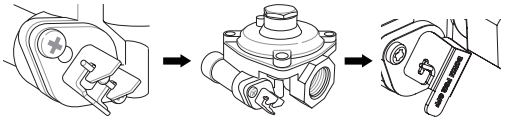
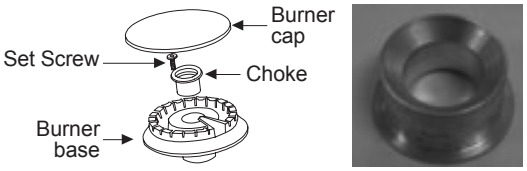
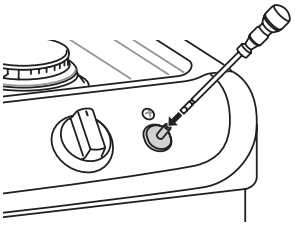
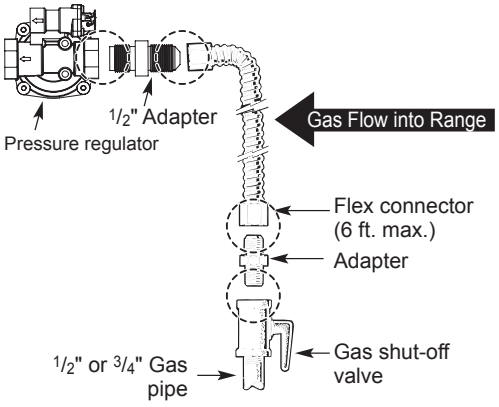
THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install or repair the product; instruction to the customer on operation of the product; repair or replacement of fuses or correction of wiring or plumbing, or correction of unauthorized repairs/installation.
- Failure of the product to perform during power failures and interruptions or inadequate electrical service.
- Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product’s owner’s manual.
- Damage to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- Damage or failure caused by unauthorized modification or alteration, or if it is used for other than the intended purpose, or any water leakage where the unit was not properly installed.
- Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products that are not approved by LG.
- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery.
- Damage or missing items to any display, open box, discounted, or refurbished Product.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- Increases in utility costs and additional utility expenses.
- Repairs when your Product is used in other than normal and usual household use (e.g. commercial use, in offices and recreational facilities) or contrary to the instructions outlined in the Product’s owner’s manual.
- Costs associated with removal of your Product from your home for repairs.

- The removal and reinstallation of the Product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including LG's owner's and installation manuals.
- Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not approved or specified by LG.

Problem	Cause	Prevention
• Cooktop enamel chipping off	Improper usage 	• Do not hit enamel cooktop
• Burners do not light	Clogged or dirty burner ports or electrodes will not allow the burner to operate properly 	• Check and clean the gas electrode.
• Uneven flame	1. Improper burner cap installation  2. Burner ports clogged by food residue  * Oval burner 	• Check installation of burner head and cap • Hardened residue should be removed using a toothbrush. • Oval burner 1) Release 4 nuts 2) Clean residue using toothbrush

Problem	Cause	Prevention
• Burner cap color change and lost shine	1. Scratching 2. Use of detergent or abrasive cleansers 	• Do not use steel wool or abrasive cleansers to clean. • To remove burnt-on food, soak the burner heads in hot water for 20–30 minutes. (Do not use detergent)
• Knobs melt	Improper usage 	• Do not leave door at stop position during Broil/Bake mode or right after cooking.
• Oven or racks are stained after using aluminum foil	Aluminum foil has melted in the oven 	• Never cover the oven bottom or cover an entire rack with materials such as aluminum foil. • If the foil has already melted onto the oven, it will not affect the performance of the oven.
• Flame or power is weak	Gas pressure may be weak	• Check with gas supplier first
• Surface is not level • Oven is tipping	1. Range not leveled 2. Anti-tip device not installed correctly   Use carpenter's level to check level.	• Check with installer first

Problem	Cause	Prevention
• Oven shows error code (F9, F19) but cooktop burners are working.	The regulator valve is closed.  Lever's open position Lever's closed position	• Check with installer first
• Flames too bigon converted cooktop (NP → LP)	The installer missed part of the conversion. (Check 3 parts: regulator, cooktop valve, broil/bake valve.) regulator cooktop valve broil/bake valve	• Check with installer first • Refer to installation manual
	17K burner needs choke.  choke	• Check with installer first • Refer to installation manual
• Flame is too small or too large	1. Variable gas pressure 2. Installer did not check  Center adjustment screw	• Check with installer first
• Gas smell	Improper connection **Flexible Connector Hookup**  	• Check with installer first

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION

If you do not have access to the internet and you need assistance using your product or you would like to schedule service, you may contact LG Electronics at the number below.

For assistance or service, call 1-800-243-0000.

If you need further assistance, you can write to LG with any questions or concerns at the address below:

LG Electronics, 201 James Record Road, Huntsville, Alabama 35813

For additional product information, visit our website at http://www.lg.com

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LG Customer Information Center	
1-800-243-0000	USA
1-888-542-2623	CANADA
Register your product Online!	
www.lg.com	

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