



For best results, a low-sudsing, HE High Efficiency Detergent made for high efficiency washers must be used.



Models: 796.5197\*, 796.5199\*

# Kenmore Elite

®

# Top-Loading Pedestal Automatic Washer

\* = color number

P/N MFL68267011  
Sears Brands Management Corporation  
Hoffman Estates, IL 60179 U.S.A.  
[www.kenmore.com](http://www.kenmore.com)

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## PRODUCT RECORD

In the space below, record the date of purchase, model, and serial number of your product. You will find the model and serial number printed on an identification plate located inside the washer door. Have these items of information available whenever you contact Sears concerning your product.

Model No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Serial No. \_\_\_\_\_

Save these instructions and your sales receipt for future reference.

## PROTECTION AGREEMENTS

### Master Protection Agreements

*Congratulations on making a smart purchase.* Your new Kenmore Elite® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement\* includes:

- **Parts and labor** not just for repairing defects, but to help keep products operating properly under normal use. Our coverage goes **well beyond the product warranty**. No deductibles, no functional failure excluded from coverage – **real protection**.
- **Expert service** by a force of more than 10,000 authorized **Sears service technicians**, which means someone you can trust will be working on your product.
- **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- **“No-lemon” guarantee** – replacement of your covered product if four or more product failures occur within twelve months.
- **Product replacement** if your covered product can't be fixed.
- **Annual Preventive Maintenance Check** at your request – no extra charge.
- **Fast help by phone** – we call it Rapid Resolution - phone support from a Sears representative on all products. Think of us as a “talking owner's manual.”
- **Power surge protection** against electric damage due to power fluctuations.
- **\$250 food loss protection annually** for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- **Rental reimbursement** if repair of your covered product takes longer than promised.
- **25% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call at any time day or night or schedule a service appointment online.

The Master Protection Agreement is a risk-free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund, or a prorated refund any time after the product warranty period expires. Purchase your Master Protection Agreement today!

**Some limitations and exclusions apply.**

**For prices and additional information in the U.S.A. call 1-800-827-6655.**

**\*Coverage in Canada varies on some items.**

**For full details call Sears Canada at 1-800-361-6665.**

### Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. call 1-844-553-6667, and in Canada call 1-800-469-4663.

## SAFETY MESSAGES

For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, or electric shock, or to prevent property damage, injury to persons, or death. Your safety and the safety of others is very important. There are many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol. This symbol alerts you to potential hazards that can result in property damage and/or serious bodily harm or death.

All safety messages will follow the safety alert symbol and either the word **WARNING** or **CAUTION**. These words mean:



### WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



### CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

### ⚠ WARNING

**To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.**

- Use this appliance only for its intended purpose as described in this Use & Care Guide.
- Before use, the washer must be properly installed as described in this manual.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not add gasoline, dry cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. A child might become trapped inside the washer and suffocate.
- Before the washer is removed from service or discarded, remove the lid to prevent children from climbing inside.
- Do not install or store the washer where it will be exposed to the weather or freezing temperatures.
- Do not tamper with controls.
- Keep the area underneath and around your appliances free of combustible materials (lint, paper, rags, etc.), gasoline, chemicals and other flammable vapors and liquids.
- Service must be performed by a qualified service technician. Do not disassemble the washer.
- See Installation Instructions for grounding requirements.
- **WARNING :** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. *Wash hands after handling.*
- **ALWAYS** follow the fabric care instructions supplied by the garment manufacturer.
- Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Use fabric softeners or products to eliminate static only as recommended by the manufacturer.
- This washer is not designed for maritime use or for mobile installations such as in RVs, aircraft, etc.
- Turn off the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- Do not use to dry articles containing foam rubber or similarly textured rubber-like materials.
- Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging from children.
- Always check the inside of the washer for foreign objects before loading laundry. Keep the lid closed when not in use.

## IMPORTANT SAFETY INSTRUCTIONS

### ⚠ WARNING

- Do not reach into the appliance if the tub or agitator is moving.
- In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate the area immediately. Do not turn any appliance or light on or off. Do not use a ventilating fan. A spark may result in an explosion or fire.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.

## READ ALL INSTRUCTIONS BEFORE USE

### ⚠ WARNING

- For your safety, the information in this manual must be followed to minimize the risk of fire, explosion or electric shock, or to prevent property damage, injury to persons, or death.

GROUNDING AND MAY PRESENT A RISK OF ELECTRIC SHOCK ONLY DURING SERVICING. SERVICE PERSONNEL - DO NOT CONTACT THE FOLLOWING PARTS WHILE THE APPLIANCE IS ENERGIZED: PUMP, VALVE, MOTOR, CONTROL.

## GROUNDING REQUIREMENTS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. CERTAIN INTERNAL PARTS ARE INTENTIONALLY NOT

### ⚠ WARNING

- Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.

## SAFETY INSTRUCTIONS FOR INSTALLATION

### ⚠ WARNING

- To reduce the risk of fire, electric shock or injury to persons when using this appliance, follow basic precautions, including the following:
- Refer to **INSTALLATION INSTRUCTIONS** for detailed grounding procedures. Installation instructions are packed with the washer for installer's reference. If the washer is moved to a new location, have it checked and reinstalled by a qualified service technician. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock from this appliance.
- Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- For personal safety, this appliance must be properly grounded. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- This washer must be plugged into a 120 VAC, 60 Hz grounded outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.

**⚠ WARNING**

- Do not install on carpet. Install washer on a solid floor. Failure to follow this warning can cause serious leak damage.
- The washer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.
- If installing the pedestal washer with a Kenmore front-loading washer and a Kenmore gas dryer, and insufficient outlets are available, an extension cord rated at no less than the branch circuit may be used.
- Never unplug your washer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Repair or immediately replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- When installing or moving the washer, be careful not to pinch, crush, or damage the power cord. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- The washer must be installed and electrically grounded by a qualified service person in accordance with local codes to prevent shock hazard and assure stability during operation.
- The washer is heavy. Two or more people may be needed to install and move the appliance. Failure to do so can result in back or other injury.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to follow this warning can cause serious leak damage.
- To reduce the risk of electric shock, do not install the washer in humid spaces. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To reduce the risk of injury to persons, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses. Failure to follow all of the safety warnings in this manual could result in property damage, injury to persons or death.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.
- Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor. If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.
- The pedestal washer is for installation and use only underneath a Kenmore model 796.\* front-loading washer manufactured after 2009.
- The pedestal washer is not designed to operate as a standalone unit, under a top-loading washer, or under a dryer. Do not tamper with the stacking switch. Doing so may cause machine malfunctions or serious injury.
- Do not operate the pedestal washer with two or more pedestal washers stacked. Doing so may cause machine malfunctions or serious injury.
- For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, or electric shock, or to prevent property damage, injury to persons, or death.

**SAFETY INSTRUCTIONS FOR USE, CARE, CLEANING AND DISPOSAL**

**⚠ WARNING**

- To reduce the risk of fire, electric shock or injury to persons when using this appliance, follow basic precautions, including the following:
- Unplug the washer before cleaning to avoid the risk of electric shock.
- Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer. They will damage the finish.
- Do not put oily or greasy rags or clothing on top of the washer. These substances give off vapors that could ignite the materials.
- Do not wash items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.

## IMPORTANT SAFETY INSTRUCTIONS

- Disconnect this appliance from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Do not combine laundry products for use in one load unless specified on the label.
- Do not mix chlorine bleach with ammonia or acids such as vinegar. Follow package directions when using laundry products. Incorrect usage can produce poisonous gas, resulting in serious injury or death.
- Do not reach into the washer while parts are moving. Before loading, unloading, or adding items, press the START/PAUSE button and allow the drum to coast to a complete stop before reaching inside. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failure to comply with these warnings could result in serious injury to persons or death.
- Destroy the carton, plastic bag, and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers. Failure to comply with these warnings could result in serious injury to persons or death.
- Keep laundry products out of children's reach. To prevent injury to persons, observe all warnings on product labels. Failure to comply with these warnings could result in serious injury to persons or death.
- Remove the lid to the washing compartment before your washer is removed from service or discarded to avoid the danger of children or small animals getting trapped inside. Failure to do so can result in serious injury to persons or death.
- Keep hands and foreign objects clear of the lid and latch area when closing the lid. Failure to keep hands clear can result in personal injury.
- Do not touch the power plug with wet hands. This may result in electric shock.
- Do not touch the water draining from the machine during a high-temperature wash or drying cycle. This water is hot, and touching it may result in burns or injury.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in electric shock, fire, problems with the product, or injury.
- Do not install or store the washer where it will be exposed to freezing temperatures. Water may freeze in the hoses and damage the washer. Winterize the washer before storing or moving it in freezing temperatures. Refer to the Maintenance section for instructions.
- To avoid breaking the lid glass, do not push too hard on the lid when closing.
- Do not step on the pedestal washer. Doing so may damage the washer or cause serious injury.
- Do not open or close the lid by foot. Doing so may result in personal injury or damage to the product.

## SAVE THESE INSTRUCTIONS

KEY PARTS AND COMPONENTS

**A INVERTER DIRECT DRIVE MOTOR**

The inverter motor, which is directly connected to the tub, produces less noise and vibration while offering outstanding durability and a long lifespan.

**B COMPACT CAPACITY STAINLESS STEEL TUB**

The efficient design provides capacity in a compact space.

**C FRONT TOUCH PANEL**

The simple LED display shows cycle options, setting, cycle status and estimated time remaining. The touch buttons offer more convenience and a premium design aesthetic.

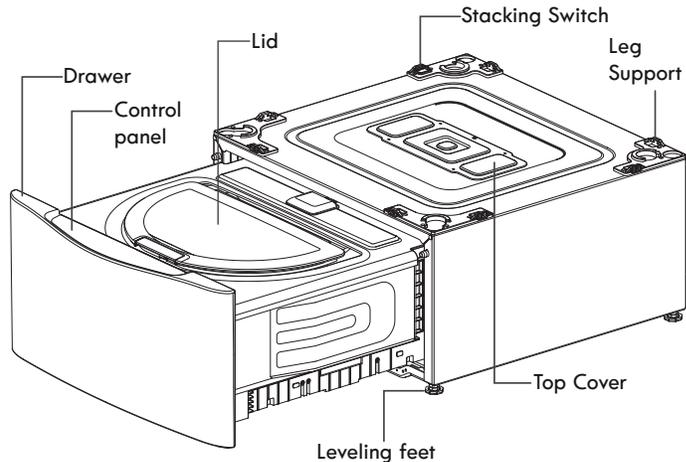
**D KENMORE CONNECT™**

Should you experience any problems with your washing machine, it has the capability of transmitting data via your telephone to the Kenmore Connect Team. The data transmitted from the machine can be used to analyze the issue, providing a fast and effective diagnosis.

**E REMOTE CONTROL**

Don't want to bend down to reach the controls? Set cycles with the touch of a button on the available remote control. (Included accessory on some models or available for purchase online or in stores.)

**NOTE:** For a list of Kenmore front-loading washers which are compatible with the pedestal washer, see the pedestal washer product pages at the Kenmore website: [www.Kenmore.com](http://www.Kenmore.com).



Appearance and specifications may vary without notice to improve the quality of the product.

**Included Accessory**



2 Inlet Hoses-Short



2 Inlet Hose Y-Connectors



Drain Hose Y-Connector



Drain Hose



Non-Skid Pads



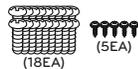
Wrench



2 Tie Straps



2 Wire clamps and 1 Band clamp



Screws



Detergent Dispenser

**Required Accessory**



2 Inlet Hoses

**NOTE:** To purchase accessories, or if any accessories are missing, call 1-844-553-6667 (U.S.A.) or 1-800-469-4663 (Canada). Accessories can also be purchased in the U.S.A. from the website at [www.searspartsdirect.com](http://www.searspartsdirect.com)

# INSTALLATION INSTRUCTIONS

## KEY DIMENSIONS AND SPECIFICATIONS

Description	Top-Loading Compact Pedestal Washer
Electrical Requirements	120 VAC @ 60 Hz.
Max. Water Pressure	20~120 PSI (138~827 kPa)
Dimensions	5197* 27" (W) x 30 3/4" (D) x 14 1/8"(H), 50 1/2"(D with drawer open) 5199* 29" (W) x 30 7/8" (D) x 14 1/8"(H), 50 9/16"(D with drawer open)
Net Weight	5197* 100 lb (45.4kg), 5199* 105 lb (47.8kg)
Max. Spin Speed	700 RPM

## CHOOSE THE PROPER LOCATION

### WARNING

- Two or more people are required when moving, unpacking, and stacking the washer. Failure to follow this warning may result in damage to property or serious bodily harm.
- Store and install the washer where it will not be exposed to weather or to temperatures below freezing. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- Properly ground the washer to conform with all electric governing codes and ordinances. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To reduce the risk of electric shock, do not install the washer in humid spaces. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- To ensure proper air flow, do not block the large opening on the bottom of the washer with carpeting or other materials.
- Do not remove the ground prong. Do not use a 2-prong adapter or 2-wire extension cord. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.

**NOTE:** Installing the washer in a humid space, or installing or storing the washer where it will be exposed to the weather or freezing temperatures, may result in rust or other damage that is not covered by the product warranty.

### CAUTION

- This pedestal washer must be installed underneath a matching front-loading Kenmore model 796.\* washing machine manufactured after 2009. (The 29" wide machine must be stacked under a 29" wide compatible Kenmore front-loading washer. The 27" wide machine must be stacked under a 27" wide compatible Kenmore front-loading washer.)
- The pedestal washer will not work as a standalone unit.
- The pedestal washer must be stacked under a compatible Kenmore appliance in order to operate properly.

### Power Outlet

- The power outlet must be within 60 in. (1.5 m) of either side of the washer.
- The appliance and outlet must be positioned so that the plug is easily accessible.

### WARNING

- For best performance, plug the washer into its own individual outlet. If necessary, use a new, UL-listed 3-prong adapter or 3-wire extension cord with a 3-prong (grounding) plug rated at no less than the branch circuit. Do not use an extension cord longer than three feet. Failure to follow these warnings can result in serious injury, fire, electric shock, or death.
- The outlet must be grounded in accordance with current wiring electric codes and regulations.
- Time-delay fuse or circuit breaker is recommended.

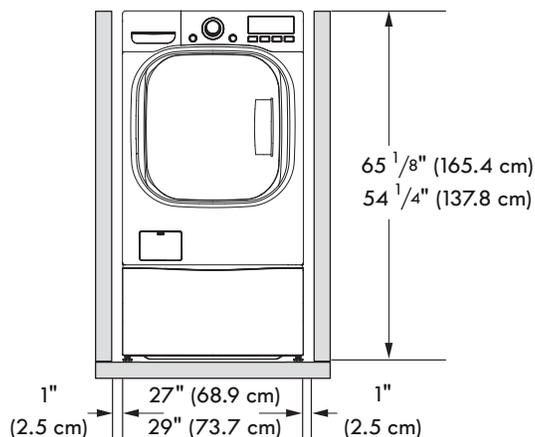
**NOTE:** It is the personal responsibility and obligation of the product owner to have a proper outlet installed by a qualified service technician.

## FLOORING

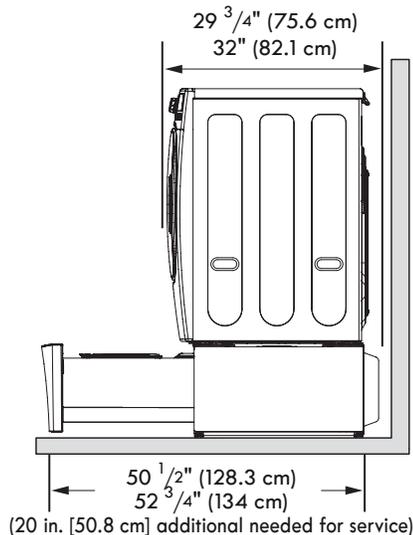
- To minimize noise and vibration, the washer **MUST** be installed on a solidly constructed floor.
- Allowable slope under the entire washer is a maximum of 1 inch. difference from side to side or from front to back.
- Installing on carpeting and soft tile surfaces is not recommended.
- Never install the washer on a platform or weakly supported structure.

**NOTE:** The washer must be installed on firm flooring to minimize vibration during the spin cycle. Concrete flooring is best, but a wood floor is sufficient, provided it is built to FHA standards. The washer should not be installed on rugs or exposed to weather.

## CLEARANCES

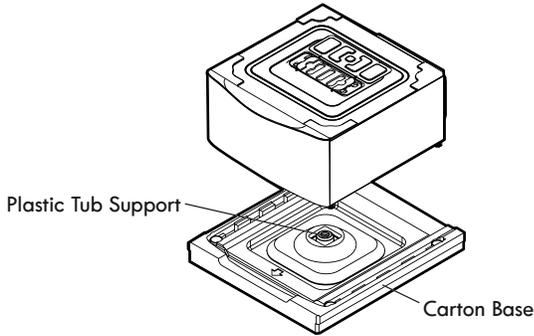


To ensure sufficient clearance for water lines and airflow, allow minimum clearances of at least 1 in. (2.5 cm) at the sides and 4 in. (10 cm) behind the unit. Be sure to allow for wall, door, or floor moldings that may increase the required clearances.



**UNPACKING AND REMOVING SHIPPING MATERIAL**

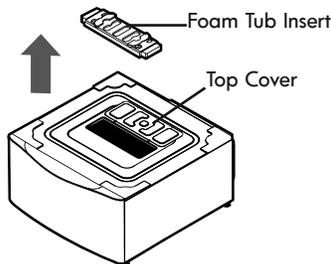
1. After removing the carton and shipping material, lift the washer off the foam base. Make sure the plastic tub support comes off with the base and is not stuck to the bottom of the washer.



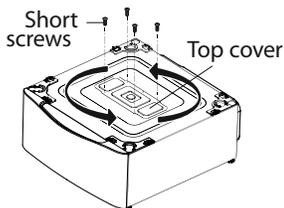
If you must lay the washer down to remove the base packaging materials, always protect the side of the washer and lay it carefully on its side. DO NOT lay the washer on its front or back.

2. Save the foam block for future use. If the washer must be moved in the future, the foam block will help prevent damage to the washer during transportation.

**NOTE:** To prevent damage, do not remove the foam tub insert until the washer is at the final location.

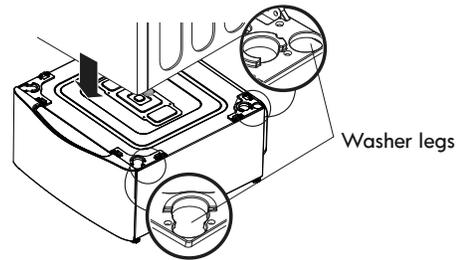


3. Turn the top cover about 180 degrees. Cover the upper hole with the top cover and install 4 short screws (included in packing box) to fix it in place.

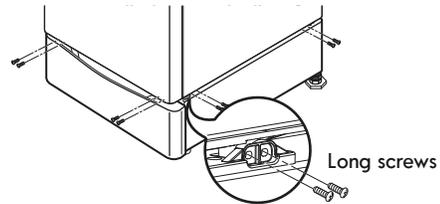


**WARNING:** The top cover must be installed to avoid the risk of electric shock or short circuit. Failure to do so can cause serious injury, fire, electric shock or death.

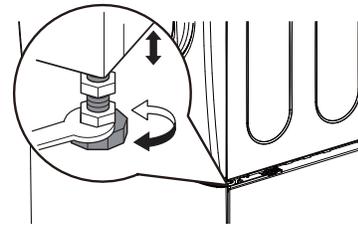
4. Make sure the leveling legs on the front-loading washer are fully retracted before stacking it on top of the pedestal washer. Position the appliance on top of the pedestal washer.



5. Make sure the holes on the pedestal washer align with the holes in the front-loading washer, then install 4 long screws (included in box) at each corner to securely attach the front-loading washer to the pedestal washer.

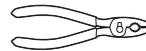


6. Extend the legs of the front-loading washer slightly until it is snugged up against the pedestal washer.

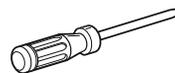


**TOOLS YOU WILL NEED**

- Adjustable Pliers
- Carpenter's Level



- Screwdriver

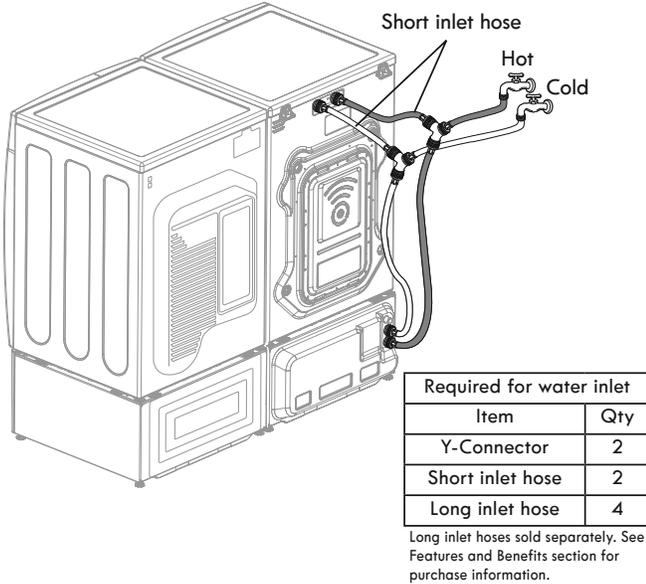


## OVERVIEW OF PEDESTAL WASHER CONNECTIONS

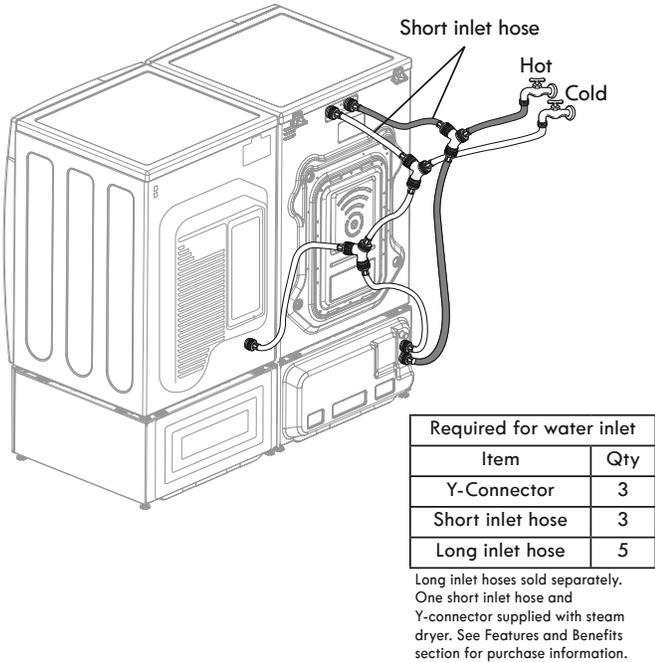
The pedestal washer will not operate as a standalone unit. It must be stacked under a full-size, compatible Kenmore front-loading washer.

### CONNECTING THE WATER LINES WITH FULL-SIZE APPLIANCES

#### 1. Front-loading washer and pedestal washer with dryer.

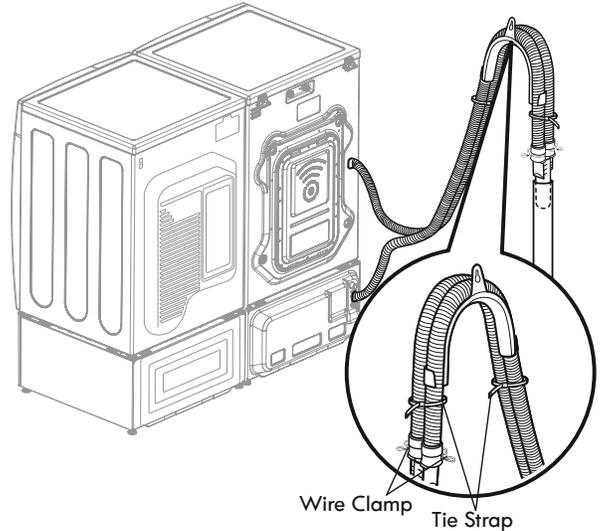


#### 2. Front-loading washer and pedestal washer with steam dryer.

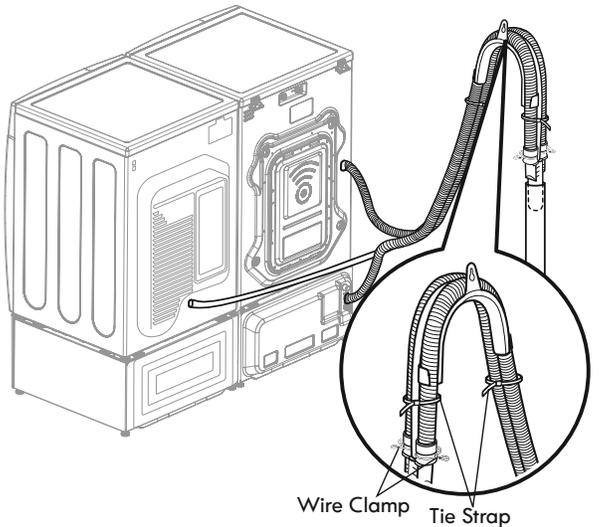


### CONNECTING THE DRAIN HOSE WITH FULL-SIZE WASHER

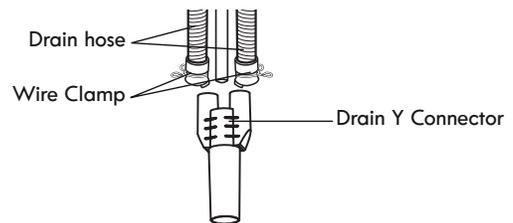
#### 1. Front-loading washer and pedestal washer with dryer.



#### 2. Front-loading washer and pedestal washer with hybrid dryer.



### DETAIL VIEW OF DRAIN CONNECTOR CONNECTION



For narrow standpipes, insert hybrid dryer drain hose in center of drain connector. DO NOT insert dryer drain hose further than 1 inch (2.5 cm). Use tie straps to keep hoses in place.

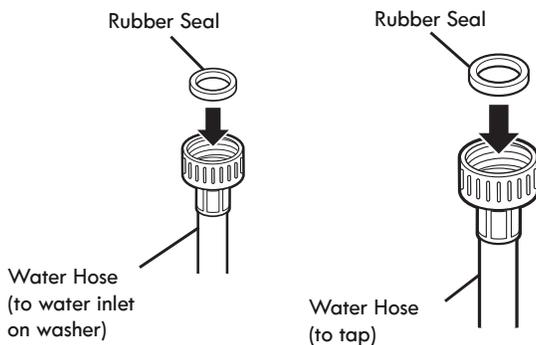
## CONNECTING THE WATER LINES

### IMPORTANT:

- Use new hoses when installing the washer. Do NOT reuse old hoses.
- Use ONLY the inlet hoses provided or sold by Kenmore. Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of the product warranty.
- Do not use flood-preventing hoses with auto shutoff devices. The devices can be tripped during fill and prevent the machine from filling properly.

### 1. Check the fittings and seals.

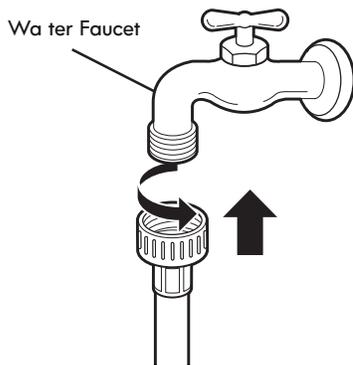
Inspect the threaded fitting on each hose and make sure there is a rubber seal in place in both ends of each hose to prevent leaking.



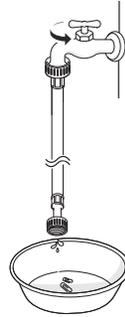
### 2. Connect the water supply hoses.

Connect the water supply hoses to the HOT and COLD water faucets tightly by hand and then tighten another 2/3 turn with pliers. Connect the blue hose to a cold water faucet and the red hose to a hot water faucet.

**WARNING: Do not overtighten.** Damage to the coupling can result.



### 3. Flush out the inlet hoses.

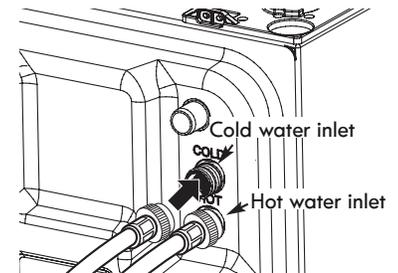


After connecting the inlet hoses to the water faucets, turn on the water faucets to flush out foreign substances (dirt, sand or sawdust) in the water lines. Let water drain into a bucket, and check the water temperature to make sure you've connected the hoses to the correct faucets.

### 4. Attach the water lines to the back of the washer.

Attach the hot water line to one of the provided inlet Y-connectors. Attach the short water line from the Y-connector to the full-size washer inlet. Then attach the long water line from the Y-connector to the pedestal washer inlet. Repeat with the cold water connections.

Tighten the fittings securely. Turn on both faucets all the way and check for leaks at both ends of the hoses.



**WARNING: Do not overtighten the hoses or crossthread the hose fittings.** Overtightening or cross-threading can damage the valves, resulting in leaking and property damage.

### NOTE:

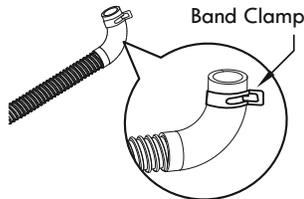
- Periodically check the hoses for cracks, leaks, and wear, and replace the hoses every five years. Do not stretch the water hoses intentionally, and make sure that they are not pinched, crushed or kinked by other objects.
- Water supply pressure must be between 20 psi and 120 psi (138–827 kPa). If the water supply pressure is more than 120 psi, a pressure reducing valve must be installed.
- To provide optimum washing performance, set the water heater temperature at 120°F (48°C).
- Never install or store the washer in a location subject to freezing temperatures. Damage to the water lines and internal mechanisms of the washer can result. If the washer was exposed to freezing temperatures prior to installation, allow it to stand at room temperature for several hours before use and check for leaks prior to operation.

## CONNECTING THE DRAIN HOSE

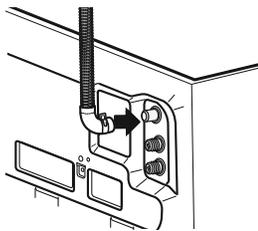
- The drain hose should always be properly secured. Failure to properly secure the drain hose can result in flooding and property damage.
- The drain must be installed in accordance with any applicable local codes and regulations.
- Make sure that the drain hose is not stretched, pinched, crushed, or kinked.

### CONNECTING THE PEDESTAL WASHER DRAIN HOSE

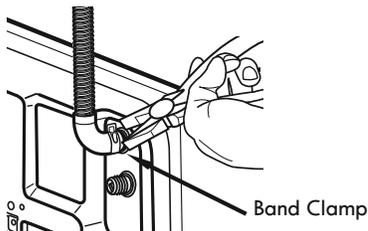
1. Insert the band clamp (included in packing box) on to the drain hose elbow.



2. With the hose leading up from the elbow, insert the elbow onto the drain outlet on the back of the pedestal washer.

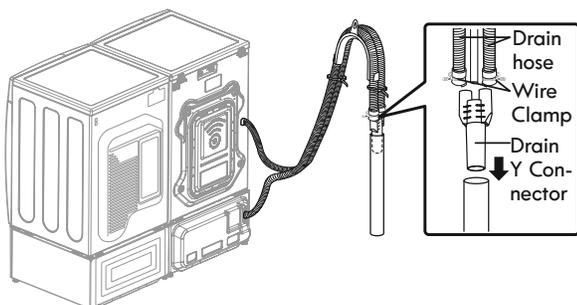


3. Adjust the band clamp with pliers to keep the hose securely in place and prevent leaking.



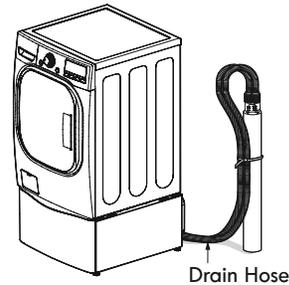
### USING THE DRAIN CONNECTOR

Connect the drain hose of the full-size washer and the pedestal washer to the drain connector. Insert the included wire hose clamps on to the ends of the two drain hoses. Push the drain hoses firmly onto the drain connector. Adjust the wire hose clamps to prevent the hoses from coming loose or leaking. Failure to do so could result in flooding. Use of the drain connector helps avoid siphoning, odors, or improper draining.



### OPTION 1: STANDPIPE

Bend the outlet end of the drain hoses to form a U shape. Insert the end of the drain connector into the drain. Use the three tie straps included with the installation materials in the foam block in the tub to secure the drain hoses to each other and to the drain. See Overview of Connections for details. If your drain is a standpipe, fasten the drain hoses to the standpipe with the tie strap provided.



### NOTE:

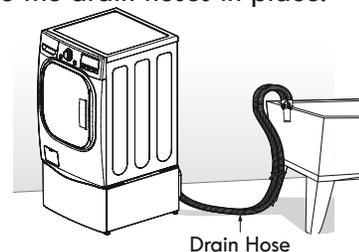
- Normal height of the end of the hoses should be approximately 35"~47" (90~120 cm) from the floor.
- Do not install the end of the drain hoses lower than 29" (73.7 cm) or higher than 96 in. (243.8 cm) above the bottom of the washer or more than 60 in. (152.4 cm) away from the washer.
- Never create an airtight seal between the hoses and the drain with tape or other means. If no air gap is present, water can be siphoned out of the tub resulting in poor wash/rinse performance or clothing damage.
- For best performance, if there is an additional drain hose from a hybrid dryer, place the drain hose in the standpipe next to the drain connector.
- If the standpipe is too narrow to fit both the drain connector and the dryer drain hose, the dryer drain hose may be inserted up to 3/4 in. into the center channel of the drain connector. See Overview of Connections, page 10.

### CAUTION:

- Inserting the dryer drain hose farther than 3/4 in. will cause leaking and improper draining.

### OPTION 2: LAUNDRY TUB

Bend the end of the drain hoses to the desired shape and support them on the edge of the laundry tub. Use the tie strap to secure the drain hoses in place.



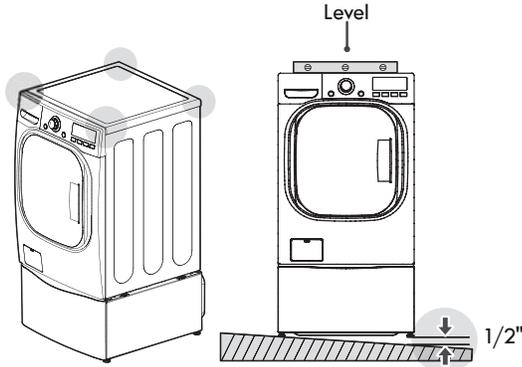
### NOTE:

- Do not use this drain hose with a floor drain. The end of the drain hose must be at least 29 inches above the floor for proper draining to occur.

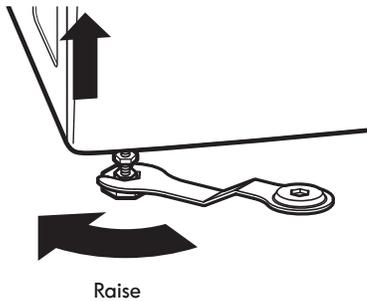
## LEVELING THE WASHING MACHINE

The washer tub of your new washing machine spins at very high speeds. To minimize vibration, noise, and unwanted movement, the floor must be perfectly level and solid.

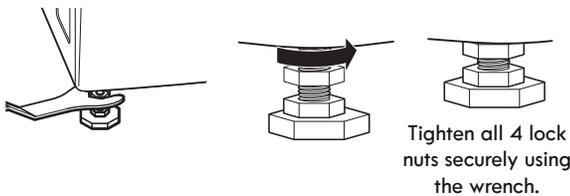
- Check that the washing machine is level.
  - Check for levelness by rocking the top edges of the washing machine or placing a level on the washing machine. The slope beneath the washing machine must not exceed 1/2", and all four leveling feet must rest firmly on the floor.



- Turn the lower leveling feet clockwise to level the washing machine.
  - Turning the lower leveling feet clockwise raises the washing machine.



- Turn the locknuts counterclockwise and tighten them when the washing machine is level.



- Check again that the washing machine is level.
  - Push or rock the top edges of the washing machine gently to make sure that the washing machine does not rock.
  - If the washing machine rocks, adjust feet again.

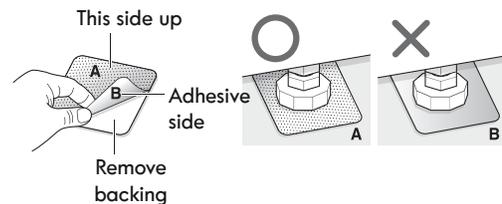
### WARNING:

- Using the washing machine without leveling may cause it to malfunction, producing excess vibration and noise.
- When stacking the full-size washing machine on the pedestal washer, use the leveling feet on the pedestal washer to level both. The full-size washing machine's leveling feet should be minimized and the locknuts turned counterclockwise to secure them.
- **Use the leveling feet only when you level the washing machine.** If you raise the leveling feet unnecessarily, it may cause abnormal vibration of the washing machine.

### USING NON-SKID PADS (OPTIONAL)

If you install the washing machine on a slippery surface, it may move because of excessive vibration. Incorrect leveling may cause malfunction through noise and vibration. If this occurs, lay the non-skid pads under the leveling feet and adjust the level.

- Clean the floor to attach the non-skid pads.
  - Use a dry rag to remove foreign objects or moisture. If moisture remains, the non-skid pads may slip.
- Adjust the level after placing the washing machine in the installation area.
- Place the adhesive side of the non-skid pad on the floor.
  - It is most effective to install the non-skid pads under the front legs. If it is hard to place the pads under the front legs, place them under the back legs.



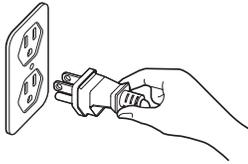
- Check again that the washing machine is level.
  - Push or rock the top edges of the washing machine gently to make sure that the washing machine does not rock. If the washing machine rocks, level the washing machine again.

### CONNECTING TO THE POWER SUPPLY

The washer should be plugged into a 120 VAC, 60 Hz, 3-prong (grounded) outlet. Plug in the washer.

#### WARNING:

- Improper connection of the equipment grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician if there is doubt that the outlet is properly grounded. Do not modify the plug provided with the appliance. Never damage or cut off the ground prong of the power cord. If the cord does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can result in serious injury, fire, electric shock, or death.

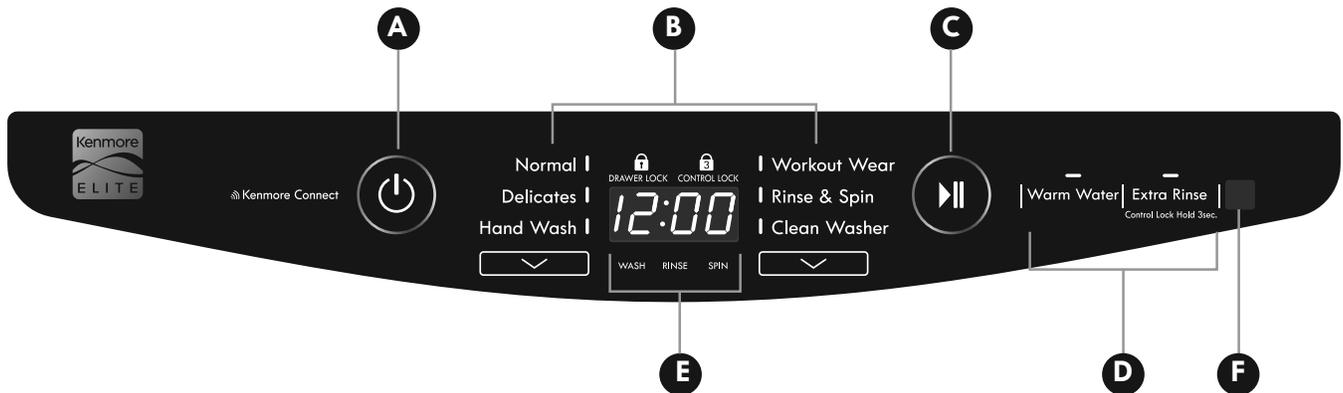


#### WARNING:

- **The power outlet must be within 60 inches (1.5 m) of either side of the washer.**
- **The appliance and outlet must be positioned so that the plug is easily accessible.**
- **Plug the washer into an electrical outlet which has a voltage rating that matches the rating plate.** For best performance, plug the washer into its own individual outlet. This helps prevent overloading house wiring circuits which could cause a fire hazard from overheated wires. If necessary, use a new, UL-listed 3-prong adapter or 3-wire extension cord with a 3-prong (grounding) plug rated at no less than the branch circuit. Do not use an extension cord longer than three feet. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.
- **The outlet must be grounded in accordance with current wiring codes and regulations.**
- Time-delay fuse or circuit breaker is recommended.
- It is the personal responsibility and obligation of the product owner to have a proper outlet installed by a qualified electrician.
- **Do not use a worn or damaged power cord or power plug. Replace or repair it immediately.** Failure to do so may result in death, fire, electric shock, or malfunction.
- **Do not modify the power cord and take care not to damage it when installing or moving the washing machine.** Failure to do so may result in death, fire, electric shock, or malfunction.
- Make sure that the washing machine is grounded.
- **Connect this washing machine to a grounded outlet conforming to the rating prior to use.** Failure to do so may result in fire, electric shock, or malfunction.
- **Do not damage or cut off the ground prong of the power cord.** Doing so may cause death, fire, electric shock, or product malfunction.

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.

## CONTROL PANEL FEATURES



### A POWER (ON/OFF) BUTTON

Press to turn the washer ON. Press again to turn the washer OFF. Pressing the POWER button during a cycle will cancel that cycle and any load settings will be lost. The drawer will unlock after a brief pause.

#### NOTE:

- If there is any water remaining in the tub after the washer shuts off, it will drain following 4-minutes delay. The washer can be restarted any time before the drain begins. However, once the water begins to drain, all functions will be suspended until the water has been completely drained and the washer shuts off.
- When the Power button is pressed, the Normal cycle is selected by default. To modify the default options or choose another cycle, press the cycle selector (v) button to illuminate the display.

### B CYCLE SELECTOR BUTTON

Press this button to select the desired cycle. Once the desired cycle has been selected, the standard presets will appear in the display. These settings can be adjusted using the cycle setting buttons any time before starting the cycle.

**NOTE:** To protect your clothing, not all settings are available on all cycle selections.

### C START/PAUSE BUTTON

Press this button to start the selected cycle. If the washer is running, use this button to pause the cycle without losing the current settings.

**NOTE:** If you do not press the START/PAUSE button within 4 minutes of selecting a cycle, the washer automatically turns OFF and all cycle settings are lost. Any water remaining in the tub will be drained.

### D OPTION BUTTONS

Use these buttons to adjust the settings for the selected cycle. The setting lights above the buttons illuminate to show the current selection.

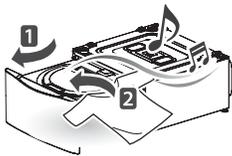
### E TIME AND STATUS DISPLAY

The display shows the cycle status and estimated time remaining.

### F REMOTE CONTROL SENSOR

Use the remote to set the controls without bending down to reach the control panel.

OPERATING THE WASHER



**1 SORT LAUNDRY AND LOAD THE WASHER**

Sort laundry by fabric type, soil level, color and load size, as needed. Slide the pedestal washer drawer forward, open the lid and load items into the washer.

**2 CLEANING PRODUCTS**

Measure High-Efficiency (HE) detergent with the dispenser and pour it into the washer.

**3 TURN ON THE WASHER**

Press the POWER button to turn ON the washer. The cycle lights illuminate and a chime sounds.

**4 SELECT A CYCLE**

Press the cycle selector button to select the desired cycle. When you press Power the Normal cycle is selected by default. To modify the options, press the cycle selector button to activate the display. The optional remote control can also be used to select the desired cycle.

**5 ADJUST SETTINGS**

Default settings for the selected cycle can now be changed, if desired, using the option buttons.

**NOTE:** Not all options are available on all cycles. A different chime will sound and the light will not turn on if the selection is not allowed.

**6 BEGIN CYCLE**

Press down gently on the lid handle until it clicks and slide the pedestal washer drawer closed. Press START/PAUSE to begin the cycle. The drawer locks, and the washer starts the cycle. If the START/PAUSE button is not pressed within 4 minutes, the washer shuts off and all settings are lost.

**7 ADD FABRIC SOFTENER**

A repeated chime sounds before the final rinse. When the chime sounds, pause the machine and add liquid fabric softener within three minutes, if desired. See Detergent and Dispenser Use for instructions on adding softener.

**8 END OF CYCLE**

When the cycle is finished, a melody will sound. Immediately slide the pedestal washer drawer out, open the lid, and remove the clothing from the washer to reduce wrinkling.

**WARNING:**

- To reduce the risk of fire, electric shock, or injury to persons, read the **IMPORTANT SAFETY INSTRUCTIONS** before operating this appliance.

## CYCLE GUIDE

The cycle guide below shows the default settings, available options and recommended fabric types for each cycle. Allowable modifier adjustments are shown below the default setting for each cycle.

Key	
	Default
⊙	Available option

Cycle	Cycle Use	Est. Time	Wash Temp.	Extra Rinse	Control Lock
Normal	Lightly soiled cotton, t-shirts, towels, jeans, mixed loads.	39 ~ 116	Warm	⊙	⊙
			Cold		
Delicates	Lingerie, underwear, pajamas, delicates, etc.	47 ~ 103	Warm	⊙	⊙
			Cold		
Hand Wash	Sweaters, knits, items labeled hand-washable, etc.	47 ~ 103	Warm	⊙	⊙
			Cold		
Workout Wear	Specially designed/treated performance clothing.	43 ~ 103	Warm	⊙	⊙
			Cold		
Rinse & Spin	Pre-treats stains, or rinses off soap and drains tub	8 ~ 90		⊙	⊙
Clean Washer	Cleans tub and removes mildewy odor.	58	Warm		⊙
			Cold		

### WASH CYCLES

Wash cycles are designed for the best wash performance for each type of load. Select the cycle that best matches the load contents for maximum wash performance and fabric care. Press the cycle selector button to select the desired cycle. When you select a wash cycle, the light for the corresponding wash cycle will turn on. See page 19, **OPERATING THE WASHER**, for more details on operating methods.

#### Normal

Use this cycle to wash lightly soiled normal items, except delicate fabrics such as wool or silk.

**NOTE:** Pressing the START/PAUSE button without selecting a cycle will cause the NORMAL cycle to begin immediately using the default settings.

#### Delicates

Use this cycle to wash delicate items such as lingerie or sheer and lacy clothes which could easily be damaged in a normal cycle. This cycle is not for silk items.

#### Hand Wash

Use this cycle to wash shrinkable woolen or hand-washable items requiring delicate care. Only wash woolen items that are labeled machine wash or hand wash.

#### Workout Wear

Use this cycle to wash performance garments that are specially designed and treated for sports.

#### Rinse & Spin

Select this option to rinse and spin a load separately from a regular cycle. This can be helpful in preventing fresh stains from setting in fabrics.

#### Spin Only Cycle

To activate a spin only cycle, select the Rinse & Spin cycle. Then press the Extra Rinse button six times or until the display shows 8 and the Rinse icon is no longer illuminated on the panel.

#### Clean Washer

Use this cycle to clean the tub of the washing machine.

### OPTIONS

After selecting a cycle, select additional features for the load.

#### NOTE:

- To protect your garments, not every feature is available with every cycle.
- If the START/PAUSE button is not pressed within 4 minutes to start the cycle, the control will shut off and all settings will be lost.

### Warm Water

The warm water option is selected by default on the Normal and Delicates cycles. It can be deselected by pressing the Warm Water button. The water temperature cannot be set on the Rinse & Spin cycle.

### Extra Rinse

This option adds an extra rinse to the selected cycle. Use this option to help ensure the removal of detergent from fabrics.

#### NOTE:

- You cannot select the Extra Rinse option with the Clean Washer cycle.
- A chime sounds repeatedly about 20 seconds before the final rinse so the machine can be paused, the pedestal washer drawer pulled out, and liquid fabric softener added, if desired.

### Control Lock

Use this option to disable the controls. This feature can prevent children from changing cycles or operating the machine. Once the Control Lock is set, it must be deactivated before any controls, except the Power button, can be used. Once the washer has shut off, the Power button will allow the machine to be turned ON, but the controls will still be locked. When the controls are locked, CL will display alternately with the estimated time remaining. Press and hold the Extra Rinse button for 3 seconds to activate or deactivate Control Lock.

**NOTE:** Once the controls are locked, they must be manually unlocked to restore operation.

### SPECIAL DRAIN FEATURE

This washer is equipped with a special feature that is designed to make the washer as safe as possible. If the washer is paused or shut off while there is still water in the tub, the water will drain automatically after several minutes of inactivity. This helps keep children safe by reducing the possibility of water remaining in the tub.

Any water remaining in the tub will automatically drain four minutes after the washer has shut off. If the washer is paused and the START/PAUSE button is not pressed within 4 minutes, the washer will shut off and all cycle settings will be lost. Any water remaining in the tub will be drained.

The washer can be turned on or restarted any time before the drain begins. However, once the washer begins to drain, all controls and functions will be disabled until the water has been completely drained and the washer shuts off.

## SORTING WASH LOADS

### ⚠ CAUTION

- **Do not load items higher than the top edge of the tub.** Failure to follow this caution can result in leakage or damage to fabrics.
- **Use the Bedding cycle in the full-size washer for buoyant or nonabsorbent items such as pillows or comforters.** Refer to owner's manual included with washing machine. Failure to follow this caution can result in leakage.

### Grouping Similar Items

For the best washing results, and to reduce the possibility of damage to clothing, sort the clothing into loads that are made up of similar items.

Mixing different fabric types and/or soil levels can result in poor wash performance, color transfer, discoloration, fabric damage or linting. Sort fabrics into groups as described below.

### Colors

Sort articles by color. Wash dark clothes together in a separate load from light colors or whites. Mixing dark clothes with light clothes can result in dye transfer or discoloration of the lighter clothes.

### Soil Level

Wash heavily soiled clothing in the full-sized washer. Washing lightly soiled clothing in the same load with heavily soiled clothing could result in poor wash performance for the lightly soiled clothing. The pedestal washer is optimized for use with lightly soiled and delicate items.

### Fabric Type

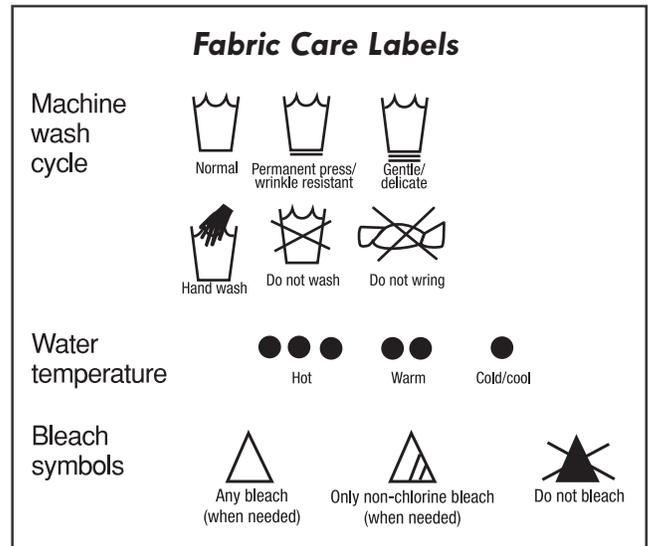
Do not mix delicate items with heavier or sturdier fabrics. Washing heavier fabrics in a delicate load can result in poor wash performance for the heavier fabrics and possible damage to the delicate items.

### Lint Type

Some fabrics attract and bind lint to them while others give off lint in the laundry process. Avoid mixing these lint collectors and lint producers in the same load. Mixing these fabrics results in pilling and linting on the lint collectors. (For example, lint collector—knit sweater; lint producer—terry cloth towels.)

### Fabric Care Labels

Many articles of clothing include a fabric care label. Using the chart below, adjust the cycle and option selections to care for your clothing according to the manufacturer's recommendations.



### Loading the Washer

- Check all pockets to make sure that they are empty. Items such as clips, matches, pens, coins, and keys can damage both the washer and the clothes.
- Close zippers, hooks, and drawstrings to prevent these items from snagging or tangling on other clothes.
- Pretreat heavily stained areas for best results.
- To prevent an out-of-balance load, do not wash single items. Add one or two similar items to the load. Large, bulky items, such as a blanket, comforter, or bedspread, should be washed individually in the full-size washer.
- The washer will not fill or operate with the lid open.
- Don't overload the tub. Clothes should fit loosely in the tub under the maximum fill line. Loading clothes over the fill line may result in damage to clothing and the washer.

### ⚠ CAUTION

- Close the lid until it clicks before sliding the drawer in to begin the cycle.
- Press to open the lid. Do not force the lid of the washing machine open. Doing so may damage the machine.

### SORT LAUNDRY...

By Colors	By Soil	By Fabric	By Lint
White	Heavy	Delicates	Lint Producer
Lights	Normal	Easy Care	Line Collector
Darks	Light	Sturdy	

## DETERGENT AND DISPENSER USE

### A WORD ABOUT DETERGENTS

High-Efficiency (HE) detergents produce fewer suds, dissolve more efficiently to improve washing and rinsing performance, and help to keep the interior of your washer clean. Using detergent that is not HE may cause oversudsing and unsatisfactory performance which could result in error codes, cycle failure, and machine damage.



This machine requires very little detergent. For proper wash performance, always use the dispenser and measuring device provided with the machine.

The dispenser holds a maximum of 2 teaspoons (10g/10cc) of HE detergent. Most normal loads require only 1 teaspoon (5g/5cc) of detergent, or filling the dispenser to the halfway line.

Do not use a full detergent pod in the pedestal washer. Using too much detergent may cause oversudsing and unsatisfactory performance. Reduce detergent amount or add an extra rinse if detergent residue is left on fabrics. To add an extra rinse, press the Extra Rinse button.



**DESIGNED TO USE ONLY  
HIGH-EFFICIENCY (HE)  
DETERGENT**

**IMPORTANT:** Your washing machine is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent.

**IMPORTANT:** Not all detergents are the same. Pay careful attention to the amount of detergent used to avoid oversudsing, poor rinsing and detergent buildup in clothing, and residue buildup that can contribute to odors in the machine. The maximum measure on the dispenser provided should only be used for very large loads. Using too much detergent can result in detergent buildup in the washer and in your clothes.

Always measure the detergent amount. While HE detergents are designed for this type of washing machine, be careful when measuring the detergent. For most normal loads, no more than 1 teaspoon or half the provided dispenser/measuring device of HE detergent should be used.

### NOTE:

- Extra care must be exercised when using 2X and 3X concentrated detergents because even a little bit extra can contribute to the problems mentioned above.
- Detergents designated as HE compatible may not provide optimal results.

### USING THE DETERGENT

- 1 Slide the drawer open, open the lid, and add the garments into the tub.
- 2 Measure the detergent with the detergent dispenser and pour it into the tub.
- 3 Close the lid, slide the drawer closed, and press the START/PAUSE button to start the cycle.

**NOTE:** Liquid chlorine bleach or powdered bleach cannot be used in the pedestal washer. To use bleach, use the full-size washer and follow instructions in the owner's manual for that machine.

**IMPORTANT:** Do not place or store laundry products, such as detergent, bleach, or liquid fabric softener, on top of your washer or dryer. Wipe up any spills immediately. These products can damage the finish and controls.

### USING BLEACH

Do not use liquid chlorine bleach or powdered bleach in the pedestal washer. To bleach items, use the full-size washer and follow the instructions in the owner's manual included with that machine.

### USING FABRIC SOFTENER

The pedestal washer chimes repeatedly before the final rinse so liquid fabric softener can be added to the load, if desired. Use 1/4 the amount of softener recommended by the manufacturer for a normal load. When the machine chimes, press Start/Pause to pause the cycle.

- 1 Slide the drawer open, open the lid, and add the liquid fabric softener to the detergent dispenser. The softener can also be diluted with water and added directly into the tub. Do not pour undiluted softener directly onto clothing because it may stain fabrics.
- 2 Close the lid, slide the drawer closed, and press Start/Pause to restart the cycle.
- 3 To disable or enable the fabric softener alert, press and hold the Warm Water and Extra Rinse buttons at the same time for three seconds.

### If you miss the softener add point:

- 1 Press the Power button to interrupt the cycle.
- 2 Select the Rinse & Spin cycle and press Start/Pause to start the cycle.
- 3 Add the fabric softener at the chimes following instructions above.

## TIME AND STATUS DISPLAY

The time and status display shows the estimated time remaining and cycle progress.



### A DRAWER LOCK INDICATOR

The DRAWER LOCK indicator will illuminate once a cycle has started. The indicator light will stay on until the cycle is paused, stopped or has finished.

### B LID OPEN

If the lid is open, the LED blinks. Close the lid, shut the drawer, and press START/PAUSE to start the cycle. Some models do not have the LID OPEN indicator. If the lid is closed and the lid error message is displayed, call for service.

### C CONTROL LOCK

When the Control Lock function is activated, the LED lights up. When the Control Lock function is set, except for the POWER button, the other functions are disabled. Once the Control Lock function is disabled, the LED will turn off.

### D CYCLE STATUS INDICATOR

These LEDs will illuminate when a cycle is selected to indicate which stages will run. When a cycle is running, the LED for the active stage will blink, and the LEDs for the remaining stages will remain steady. Once a stage is complete, the LED will turn off. If a cycle is paused, the active stage LED will stop blinking.

### E ESTIMATED TIME REMAINING

When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected.

**NOTE:** The time shown is only an estimate. This time is based on normal operating conditions. Several external factors (load size, room temperature, incoming water temperature, water pressure, etc.) can affect the actual time.

 **WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.

- **Unplug the washer before cleaning to avoid the risk of electric shock.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer.** They will damage the finish.

### REGULAR CLEANING

#### CLEANING THE EXTERIOR

Proper care of your washer can extend its life. The outside of the machine can be cleaned with warm water and a mild, nonabrasive household detergent. Immediately wipe off any spills with a soft, damp cloth.

**IMPORTANT:** Do not use solvents, cleaning alcohols or similar products. Never use steel wool or abrasive cleaners because they can damage the surface.

#### CARE AND CLEANING OF THE INTERIOR

Use a towel or soft cloth to wipe around the washer lid opening and lid glass. Always remove items from the washer as soon as the cycle is complete. Leaving damp items in the washer can cause wrinkling, color transfer, and odor. Run the Clean Washer cycle once a month, or more often if needed, to remove detergent buildup and other residue.

#### CLEAN WASHER CYCLE

Some environmental and usage conditions can cause a residue to build up in the tub over time and can lead to a mildewy or musty smell. The Clean Washer cycle is specially designed to remove this buildup using bleach or other cleaners designed specifically for cleaning washing machines. Run the Clean Washer cycle once a month, or more often under heavy use conditions or if odor is present.

- 1 Remove any clothing from the tub.
- 2 Dilute 1/4 cup of liquid chlorine bleach in 1 quart of water and pour the mixture in the tub. Do not use any more than 1/4 cup of liquid bleach. Do not let bleach sit in the tub for a long period before running the Clean Washer cycle.

**NOTE:** For other tub cleaning products, follow the cleaner manufacturer's instructions and recommendations.

- 3 Close the lid and drawer and press the POWER button to turn the washer ON. Select the Clean Washer cycle then press the START/PAUSE button to begin the cycle. Selecting any other cycle after Clean Washer has been selected will cause the Clean Washer cycle to be cancelled.
- 4 After the cycle ends, open the lid and allow the tub interior to dry completely.

#### NOTE:

- Never load laundry while using CLEAN WASHER.. The laundry may be damaged or contaminated with cleaning products. Make sure to run the Clean Washer cycle ONLY when the tub is empty.

- Leave the lid open after finishing the laundry to keep the tub clean.
- The Clean Washer cycle should be repeated monthly.

#### REMOVING MINERAL BUILDUP

If you live in an area with hard water, mineral scale can form on internal components of the washer. Use of a water softener is recommended in areas with hard water.

Use a descaler, such as Washer Magic®, to remove visible mineral buildup. After descaling, always run the Clean Washer cycle before washing clothing.

Mineral scale and other spots may be removed from the stainless steel tub using a stainless steel cleaner. Do NOT use steel wool or abrasive cleaners.

#### LEAVE THE LID OPEN

If the washer will not be used for several days, pull the washer drawer open, raise the lid, and leave the lid and drawer open to allow the tub to dry.

#### CAUTION:

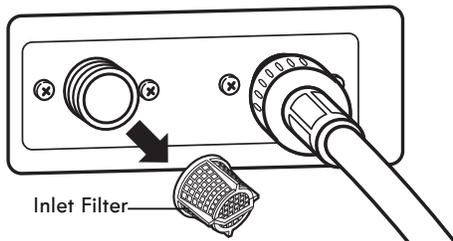
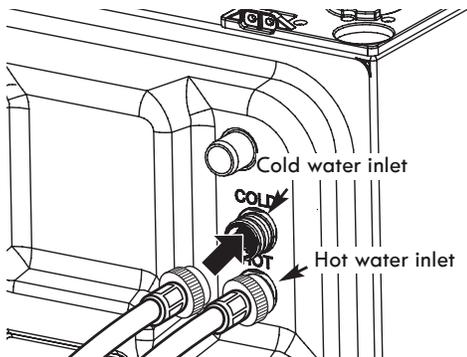
- Do not allow children or pets to play on or in the washer. Close supervision is necessary when they are near the open washer.

## MAINTENANCE

### CLEANING THE WATER INLET FILTERS

If the washer does not fill properly, an error message will show on the display. The inlet valve filter screens could be plugged by hard water scale, sediment in the water supply, or other debris.

**NOTE:** The inlet screens protect the delicate parts of the inlet valve from being damaged by particles that could enter the valves with the water supply. Operating the washer with these filters removed could cause a valve to stick open resulting in flooding and/or property damage.



- 1 Turn OFF both water faucets completely. Unscrew the hot and cold water lines from the back of the washer.

**IMPORTANT:** Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of the product warranty.

- 2 Carefully remove the filters from the water valves and soak them in white vinegar or a lime scale remover, following the manufacturer's instructions. Be careful not to damage the filters while cleaning.
- 3 Rinse thoroughly before reinstalling. Press the filters back into place.
- 4 Before reattaching the hoses, flush the hoses and water lines by running several gallons of water into a bucket or drain, preferably with the faucets wide open for maximum flow.

**NOTE:** An *IE* message may blink on the display when the water pressure is weak or an inlet filter is clogged with dirt. Clean the inlet filter.

### WARNING:

- **Unplug the power cord and turn off the faucets before cleaning.** Failure to do so may cause electric shock.
- **Do not use the washing machine without the inlet filters.** If you use the washing machine without the inlet filters it will cause leaks and product malfunction.
- If you use the washing machine in an area with hard water, the inlet filter may clog due to lime buildup.

### STORING THE WASHER

If the washer will not be used for an extended period of time and is in an area that could be exposed to freezing temperatures, perform the following steps to protect the washer from damage.

- 1 Turn OFF the water supply.
- 2 Disconnect the hoses from the water supply and drain water from the hoses.
- 3 Plug the power cord into a properly grounded electrical outlet.
- 4 Add 1/4 gallon of nontoxic recreational vehicle (RV) antifreeze to the empty tub and close the lid. **Never** use automotive antifreeze.
- 5 Press the POWER button, then select the Spin Only cycle (see page 20). Press the START/PAUSE button to activate the drain pump. Allow the drain pump to run for one minute, then press the POWER button to shut off the washer. This will expel some of the antifreeze, leaving enough to protect the washer from damage.
- 6 Unplug the power cord, dry the tub interior with a soft cloth, and close the lid.
- 7 Store the washer in an upright position.
- 8 To remove the antifreeze from the washer after storage, run a complete wash cycle using detergent. Do not add laundry to this cycle.

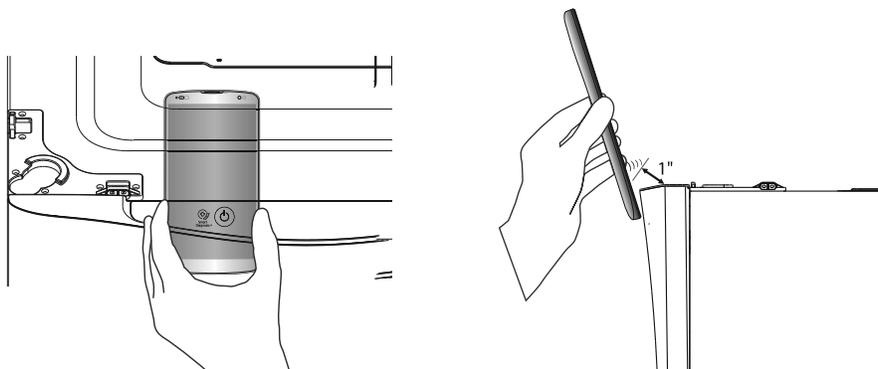
Should you experience any problems with your washing machine, it has the capability of transmitting data via your telephone to the Kenmore Connect Team. This gives you the capability of speaking directly to one of our specially trained technicians. The technician records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

If you experience problems with your washer, in the U.S.A. call 1-844-553-6667 and in Canada call 1-800-469-4663. Only use the Kenmore Connect System feature when instructed to do so by the Kenmore Connect Team. The transmission sounds that you will hear are normal and sound similar to a melody.

Kenmore Connect cannot be activated unless your washing machine can be turned on by pressing the POWER button. If your washing machine is unable to turn on, then troubleshooting must be done without using Kenmore Connect™.

### Using the Kenmore Connect™ System

First, call 1-844-553-6667 (U.S.A.) or 1-800-469-4663 (Canada). If the number of the phone you are using is on file and is associated with your washer, you will be quickly relayed to a Kenmore Connect™ Team agent. Only use the Kenmore Connect™ feature when instructed to do so by the Kenmore Connect™ Team agent.



**HOLD** the mouthpiece of your phone over the power button, when instructed to do so by the call center, no more than one inch from (but not touching) the machine.

**NOTE:** Do not press any other buttons.

**PUSH** and hold the Warm Water button while continuing to hold your phone to the POWER button.

**LISTEN** for three beeps. After you hear the three beeps, release the Warm Water button. Keep the phone in place until the tone transmission has finished. The display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the technician, who will then be able to assist you in using the information transmitted for analysis.

**NOTE:**

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- Pressing the POWER button during the transmission will shut off Kenmore Connect™.

## FAQS: FREQUENTLY ASKED QUESTIONS

**Q: Can the pedestal washer and the front-loading washer be run at the same time?**

**A:** Yes. The pedestal washer is designed to operate simultaneously under compatible Kenmore front-loading washers produced after 2009. It is not designed for operation under Kenmore top-loading washers, Kenmore dryers, non-compatible appliances, or as a standalone unit.  
For more information regarding compatibility, see the pedestal washer product pages at the website [www.Kenmore.com](http://www.Kenmore.com)

**Q: How much clothing can be loaded in the pedestal washer?**

**A:** The tub is designed to hold a maximum of 4 lb. (One thick bath towel weighs about one pound when dry.) Do not overload the washer tub. The clothing should fit loosely into the tub and the lid should close easily.

**Q: How much detergent, softener, or bleach should be used per load?  
How/when is it added to the machine?**

**A: Detergent:**

- The pedestal washer requires very little detergent. Most normal loads only require 1 tsp (5 g) of HE detergent. Use a maximum of 2 tsp (10 g) of HE detergent. Do not use a full detergent pod.
- Pour the detergent in the measuring device/dispenser provided with the machine. Place the dispenser in the tub with the clothing before beginning the cycle.
- If the dispenser is missing, place the 1–2 tsp. (5–10 g) detergent directly into the tub.
- For more information, see Detergent and Dispenser Use.

**Fabric Softener:**

- Use  $\frac{1}{4}$  the amount recommended by the manufacturer for a normal load. Use the dispenser provided with the machine. For instructions, see Using Fabric Softener.

**Bleach:**

- Do not use liquid or powdered bleach to launder items in the pedestal washer. To safely and effectively launder items using bleach, use the bleach dispenser in the front-loading washer.

**Q: Can I slide the drawer out while the cycle is running?**

**A:** No. The drawer locks for safety during operation. Pause the cycle to open the drawer.

**Q: What if I want to add an item after I've started the cycle?**

**A:** Press the Start/Pause button to pause the cycle. After the drawer unlocks, add the item and press Start/Pause to restart the cycle. Wash performance may be affected if the item is added after the first few minutes.

**Q: How do I dry out the tub after the cycle is finished?  
How do I keep the tub free from mildew and odors?**

**A:** For best care, wipe the lid and tub dry with a soft cloth or towel after use. Leave the drawer and the lid open to allow maximum air circulation after use. Run the Clean Washer cycle once a month or more frequently as needed. TCL is displayed after every 30 cycles as a reminder.

**NORMAL SOUNDS YOU MAY HEAR**

**NORMAL SOUNDS YOU MAY HEAR**

The following sounds may be heard while the washer is operating. They are normal.

**CLICKING:**

Lid lock relay when the lid locks and unlocks.

**SPRAYING OR HISSING:**

Water spraying or circulating during the cycle.

**HUMMING OR GURLING:**

Drain pump is pumping water from the washer at times during a cycle.

**WATER SLOSHING SOUND:**

A liquid in the balance ring around the wash basket helps the basket spin smoothly.

**SOUND OF WATER BEING ADDED AFTER THE WASHER HAS ALREADY BEEN IN OPERATION**

- The washer adapts to the load size and type to add more water to the cycle as needed.
- The wash load may be unbalanced. If the washer senses that the load is unbalanced, it will stop and refill to redistribute the load.
- The washer may be diluting laundry additives to add to the wash load.

**BEFORE CALLING FOR SERVICE**

Your washing machine is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your washer does not function properly or does not function at all, check the following before you call for service:

<b>Problem</b>	<b>Possible Cause</b>	<b>Solutions</b>
Rattling and clanking noise	Foreign objects, such as keys, coins, or safety pins may be in tub.	Stop washer, check tub for foreign objects. If noise continues after washer is restarted, call for service.
Thumping sound	Heavy wash loads may produce a thumping sound. Wash load may be out of balance.	This is normal. If sound continues, washer is probably out of balance. Stop and redistribute wash load. Pause the cycle and redistribute the load after the lid unlocks.
Vibrating noise	Packaging materials were not removed. Wash load may be unevenly distributed in the tub. Not all leveling feet are resting firmly and evenly on the floor. Floor not rigid enough.	See the Unpacking and Removing Shipping Material section in the installation requirements section. Pause the cycle and redistribute the load after the lid unlocks. See Leveling the Washer in the Installation Instructions section. Make sure that the floor is solid and does not flex. See Flooring in the Installation Requirements section.
Water leaking	Inlet hose connection is loose at faucet, washer, or Y-connector. House drain pipes are clogged. Drain hose has come out of drain connector or is not inserted far enough. Load is too large for the tub.	Check hoses and Y-connectors for leaks, cracks and splits. Check and tighten hose connections. The washer pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. Contact a plumber to repair drain pipe. Tie drain hose to inlet hose or standpipe to prevent it from coming out during drain. For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 1-2 inches past the flange. Reduce the load or use the full-size washing machine. Use the BULKY/BEDDING cycle on the front-loading washer for large or bulky items. Stop the washer and check the load. Make sure the load fits loosely in the tub and the lid closes easily.

## BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
Wrinkling	Washer not unloaded promptly. Washer overloaded. Hot and cold water inlet hoses are reversed.	Always remove items from the washer as soon as the cycle is complete. The washer can be fully loaded, but the tub should not be tightly packed with items. The lid of the washer should close easily. Hot water rinse can set wrinkles in garments. Check the inlet hose connections.
Excessive sudsing	Too much detergent or incorrect detergent.	HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Only use detergent with the High-Efficiency (HE) logo. For detergent quantities refer to the How to Use section. If sudsing or detergent residue continue to be an issue, add an Extra Rinse.
Staining	Bleach or softener was added directly to the wash load in the tub. Washer was not unloaded promptly. Clothes were not properly sorted.	Always remove items from the washer as soon as possible after the cycle is complete. Always wash dark colors separately from light colors and whites to prevent discoloration. Never wash heavily soiled items washed with lightly soiled items.
Washer will not turn ON	Power cord is not properly plugged in. House fuse is blown, circuit breaker has tripped, or power outage has occurred.	Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60-Hz outlet. Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
Wash cycle time is longer than usual	The washer automatically adjusts the wash time for the amount of laundry, water pressure and other operating conditions.	This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. The time remaining shown in the display is only an estimate. Actual time may vary.
Musty or mildewy odor in washer	Incorrect or too much detergent has been used. Inside of tub was not cleaned properly.	Use only High-Efficiency (HE) detergent in accordance with the manufacturer's instructions. This machine requires very little detergent. 1-2 teaspoons is sufficient to wash a full load. Run the Tub clean cycle regularly.
Water leaks	Oversudsing of detergent.	Oversudsing may create leaks, and may be caused by the type and amount of detergent used. High-Efficiency detergent is the only detergent recommended. Always reduce the amount of detergent if the load is small or lightly soiled, or if your water is very soft. Never use more than the maximum amount shown in the dispenser provided.

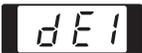
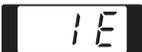
**BEFORE CALLING FOR SERVICE (continued)**

Problem	Possible Cause	Solutions
Washer will not operate	<p>Control panel has powered off due to inactivity.</p> <p>Washer is unplugged.</p> <p>Water supply is turned off.</p> <p>Controls are not set properly.</p> <p>Lid or drawer is open</p> <p>Circuit breaker/fuse is tripped/blown.</p> <p>Control needs to be reset.</p> <p>START/PAUSE was not pressed after a cycle was set.</p> <p>Extremely low water pressure.</p> <p>Washer is too cold.</p>	<p>This is normal. Press the POWER button to turn the washer on.</p> <p>Make sure cord is plugged securely into a working outlet.</p> <p>Turn both hot and cold faucets fully on.</p> <p>Make sure the cycle was set correctly, close the lid and press the START/PAUSE button.</p> <p>The washer will not operate if the lid is open. Close the lid and drawer make sure that nothing is caught under the lid preventing it from closing completely.</p> <p>Check house circuit breakers/fuses. Replace fuses or reset breaker. The washer should be on a dedicated branch circuit. The washer will resume the cycle where it stopped once power is restored.</p> <p>Press the POWER button, then re-select the desired cycle and press the START/PAUSE button.</p> <p>Press the POWER button then re-select the desired cycle and press the START/PAUSE button. The washer will shut off if the START/PAUSE button is not pressed within 4 minutes.</p> <p>Check another faucet in the house to make sure that household water pressure is adequate.</p> <p>If the washer has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the POWER button. Otherwise, the display will not come on.</p>
Washer not filling properly	<p>Filter clogged.</p> <p>Inlet hoses may be kinked.</p> <p>Energy efficiency.</p> <p>Insufficient water supply.</p> <p>lid and drawer are open.</p> <p>Hot and cold inlet hoses are reversed.</p> <p>Water level is too low.</p>	<p>Make sure the inlet filters on the fill valves are not clogged. Refer to the filter cleaning instructions.</p> <p>Check that inlet hoses are not kinked or clogged.</p> <p>This is a High Efficiency (HE) washer. As a result, the water level settings for this washer may be different than for conventional washers.</p> <p>Make sure that both hot and cold water faucets are turned on all the way.</p> <p>The washer will not operate if the lid is open. Close the lid and make sure that nothing is caught under the lid preventing it from closing completely.</p> <p>Check inlet hose connections. Make sure the hot water supply is connected to the hot inlet valve, and the cold water supply is connected to the cold inlet valve.</p> <p>This is a high efficiency washer. The water will not normally cover the clothes. The fill level is optimized for the wash motion to achieve the best wash performance.</p>

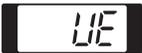
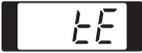
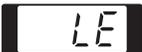
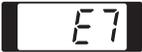
## BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
Washer will not drain water	Kinked drain hose. Drain located higher than 96 in. (243.84 cm). above the floor.	Ensure that the drain hose is not kinked. Make sure that the drain hose is no higher than 8 ft. above the bottom of the washer and is no more than 5 ft. away from the washer.
Poor stain removal	Heavily soiled load.  Previously set stains.	The pedestal washer is designed to gently and effectively care for lightly soiled loads. Heavier soils and tougher stains may require the extra cleaning power of the features on the front-loading washer. Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pre-treating to aid in stain removal.
Water leaks every load	Hoses not installed correctly.  Hybrid dryer drain hose not installed properly.	Check all fill and drain hose connections to ensure that they are tight and secure.  Do not insert hybrid dryer hose into Y-connector further than 3/4 in. See Connecting the Drain Hose.  Check clamps and tie straps to ensure they are secure. Install clamps and tie straps if missing. See Connecting the Drain Hose.

**ERROR CODES**

<b>Problem</b>	<b>Possible Cause</b>	<b>Solutions</b>
The display shows:  	Drawer is not closed properly	Close the drawer and press START/PAUSE button to start the cycle.  If the drawer is closed and the drawer lock error message is displayed, call for service
The display shows: 	Lid is not closed properly	Open the drawer and make sure the latch area is free of clothing or other obstructions.  Close the lid, shut the drawer, and press START/PAUSE to start the cycle.  If the lid is closed and the lid error message is displayed, call for service
Washer fills with water slowly or not at all, or the display shows: 	Water supply faucets are not fully open.  Water line hoses are kinked, pinched, or crushed.  Water inlet filters are clogged.  Water supply pressure to faucet or house is too low.  Water supply connected with leak-limiting hoses.	Make sure that the water faucets are fully open.  Make sure that the hoses are not kinked or pinched. Be careful when moving the washer during cleaning and maintenance.  Clean the inlet filters. See Maintenance in the Care and Cleaning section.  Check another faucet in the house to make sure that household water pressure is adequate and flow is not restricted. Disconnect the inlet hose from the washer and run a few gallons of water through the hose to flush the water supply lines. If flow is too low, contact a plumber to have the water lines repaired.  Hoses designed to limit leaks can trip falsely and prevent the washer from filling. The use of leak limiting hoses is not recommended.
Washer will not turn on	Power cord is not properly plugged in.  House fuse is blown, circuit breaker has tripped, or power outage has occurred.	Make sure that the plug is plugged seruely into a grounded, 3-prong, 120-VAC, 60-Hz. outlet.  Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.
Water in the washer drains slowly or not at all, or the display shows: 	Drain hose is kinked, pinched, or clogged  Drain discharge is more than 53" (134.6 cm) above bottom of washer.	Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washer.  Adjust or repair drain. Maximum drain height is 53" (134.6 cm).
Washer chimes repeatedly before final rinse	This is not an error. This is an alert to allow the addition of liquid fabric softener before the final rinse.	See Using Fabric Softener, page 16, for instructions on adding liquid fabric softener to the load.  To disable or enable the fabric softener alert, press and hold Warm Water and Extra Rinse at the same time for three seconds.

## ERROR CODES (continued)

Problem	Possible Cause	Solutions
The display shows: 	If the rebalancing operation (see above) is not successful, this error will be displayed.  The load is too small.  Heavy articles are mixed with lighter items.  The load is out of balance.	The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the load to be manually adjusted.  Small loads may need additional items to be added to allow the washer to balance the loads.  The load may have heavy items loaded with lighter items. Always try to wash articles of somewhat similar weight to allow the washer to evenly distribute the weight of the load for spinning.  Manually redistribute the load if articles have become tangled preventing the automatic distribution from working properly.
The display shows: 	Control error.	Unplug the power cord and contact your nearest service center.
The display shows : 	Water level is too high due to a faulty water valve.	Close the water faucets, unplug the washer, and call for service.
The display shows: 	The water level sensor is not working correctly.	Close the water faucets, unplug the washer, and call for service.
The display shows: 	A motor error has occurred.	Allow the washer to stand for 30 minutes and then restart the cycle. If the LE error code persists, call for service.
The display shows: 	It is time to run the Clean Washer cycle.	Empty the tub, add a diluted solution of 1/4 cup bleach to 1 qt. water to the tub, and select the Clean Washer cycle.  To skip the Clean Washer cycle when alerted, press the cycle selector buttons. The message continues to appear for a few more wash cycles and then disappears until the next scheduled cleaning cycle.
The display shows: 	Pedestal washer is being operated without a full-size washer.  Stacking switch is not working properly.	The pedestal washer will not operate as a standalone unit. It must be stacked under a full-size compatible Kenmore appliance.  The stacking switch will not operate properly if the unit is stacked under a non-compatible Kenmore appliance, or a Kenmore appliance manufactured before 2009.

## **KENMORE ELITE LIMITED WARRANTY**

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions. WITH PROOF OF SALE, a defective appliance will receive free repair or replacement at option of seller.

For warranty coverage details to obtain free repair or replacement, visit the web page: [www.kenmore.com/warranty](http://www.kenmore.com/warranty).

This warranty applies for only 90 DAYS from the sale date in the United States, and is void in Canada, if this appliance is ever used for other than private household purposes.

**This warranty covers ONLY defects in material and workmanship, and will NOT pay for:**

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

### **Disclaimer of implied warranties; limitation of remedies**

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States or Canada\*.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

\*In-home repair service is not available in all Canadian geographical areas, nor will this warranty cover user or servicer travel and transportation expenses if this product is located in a remote area (as defined by Sears Canada Inc.) where an authorized servicer is not available.

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