

OUR LIFETIME GUARANTEE

We believe that dolls should be loved for life. That's why all of our Baby's First™ dolls come with our Lifetime Guarantee. We are the first doll company to offer this - if for any reason you are not happy with our product, simply return it for a replacement or your money back, no questions asked!



Please use this form for replacements and refunds:

Wondering how to replace the air bag on your Unbelievably Soft Baby doll? Click here for our video tutorial: http://www.youtube.com/watch?v=14VrJ_zfsco

*All forms are in PDF format. You can download Adobe Acrobat Reader [here](#).

MACHINE WASHABLE

We've designed our dolls to simplify your life, not burden it! That's why our Baby's First™ dolls are machine washable. For best results, wash each doll in a mesh bag and let air-dry. If your doll makes sound, simply remove the small sound box before washing. Your doll will be ready to cuddle and play again - clean and fresh - in no time!



"SMART" AGE GRADING

Our dolls are called "Baby's First" for a reason. They have been carefully designed for tiny hands and young growing minds. Each doll is recommended for specific age groups. These recommendations are based on independent laboratories which review the doll and determine its appropriateness for these different age groups. It's best to



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choose a doll that is right for your child's age and stage of development. For more information, go to www.safetoplay.com

AWARD WINNING

Over the years, The Goldberger Company has won numerous awards for excellent toy making. These include Babyzone.com's "Amazing Toy Award," the iParenting Media Award, The National Parenting Center's "Seal of Approval," and Dr. Toy "10 Best Toys Winner". We accept each award proudly, but know the toughest critics are moms and babies, and that's who we aim to impress. We thank you sincerely for your patronage and for letting our toys be a part of your lives.