

Warranty Policy

Omni United Is Firmly Committed To The Quality Assurance Of The Tires It Manufactures And Distributes.



Eligibility

This limited warranty applies to the original purchaser of any new tire distributed by Omni United bearing the DOT mark. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle's manufacturer.



Material & Workmanship Warranty

If a tire becomes unserviceable due to workmanship or material anomalies during the initial warranty period, which is one year from the date of original retail purchase of the vehicle or purchase of replacement tires (purchase receipt required) or within the first 2/32" of the original usable tread, whichever occurs first, the tire will be replaced to the owner at no charge for the tire. To receive consideration for warranty coverage, tires must be returned to an OMNI United authorized dealer. Technicians designated by OMNI United will make the final determination regarding qualification for Workmanship and Materials coverage on tires submitted to OMNI United via authorized channels. If the tire is presented for ride related anomalies the warranty period is one year from the date of original retail purchase of the vehicle or purchase of replacement tires (purchase receipt required) or within the first 2/32" of the original usable tread, whichever occurs first. The owner must pay for any

associated service charges, including costs associated with mounting and balancing in both the aforementioned cases.



What Is Not Covered

All warranties will be null and void if any of the following conditions are found to exist:
Tires transferred from the vehicle on which they were originally installed.
Tires which are misapplied due to insufficient Speed Rating, Load Index, undersized or oversized tires.

Tires damaged from improper mounting/demounting practices.
Tire dealer/retailer services: mounting, dismounting, balancing, studding, tire rotation, or wheel alignment.

Passenger tires (Euro-metric/P-metric) used on commercial vehicles or used in commercial applications.

Tires in which anything other than air or nitrogen has been used as the support medium.

Tires injected with liquid balancer or sealant or any other balancing material.

Tires which have been modified by the addition or removal of material or any tire intentionally altered to change its appearance.

Tires improperly repaired or with repairs not conforming to Rubber Manufacturers Association standards, or with section repairs, or with a self-vulcanizing plug only or patch only.

Tires which have been recapped, or retreaded, or regrooved.

Tires used in racing or other competitive events.

Tires removed in multiples when only one tire can be claimed, or is suspect of a claim.

Ride related anomalies after the first 2/32" of treadwear.

Tires which become unserviceable because of tire operation in excess of tire/wheel manufacturers' specifications and recommendations, including spinning.

Tires which become unserviceable because of a mechanical irregularities in the vehicle such as misalignment, defective brakes, defective shock absorbers or struts, or improper rims.

Tires damaged by fire, chemical corrosion, vandalism, wrecks, chains, theft, run while flat, underinflated, overinflated or abused during servicing.

Tires affected by flat spotting caused by improper transport or storage.

Tires which become unserviceable because of road hazard injuries (e.g., nails, glass, metal objects) or other penetrations or snags, bruises or impact damage. Tires with weather / ozone cracking which were purchased more than four years prior to presentation for adjustment. (If no proof of purchase date is available, the warranty will be four years from the DOT date). Summer tires which develop surface cracks due to use in low ambient temperatures.



Warranty Period

This warranty policy shall not apply to tires five (5) years or older from the date of manufacture or three (3) years or older from the original date of purchase.



Owners Obligations

In order to be eligible for the limited warranty service, the owner must:
Present the warrantable tire to an authorized dealer from whom the original purchase was made.

Present proof of purchase in the form of the original purchase receipt.
Present all receipts to the authorized dealer reflecting all required services as recommended by the vehicle manufacturer. The costs related to mounting, balancing and any other service charges including applicable taxes are not covered under this warranty



Disclaimer

This warranty or any warranty stated or referred to herein is exclusive and in lieu of any other warranty regarding the quality of the tires, whether expressed or implied and remedies for breach thereof shall be limited to those specifically provided herein.

How To Make A Claim Under This Warranty

The owner, when making a claim under the terms of this warranty, must present the tire along with proof of purchase to any authorized Omni United dealer.

If further assistance or information is needed, please contact:
Omni United
Customer Service Group
Monday through Friday
Email

UHP Summer Tires

Rubber compounds formulated for ultra-high performance summer tires can lose flexibility and may develop random surface cracks at temperatures below 45° F. Therefore extra care should be used in handling tires below this temperature. These compounds are optimized for maximum dry and wet performance in warm conditions. Special tread compounds in these tires will have decreased performance, such as lateral and braking traction, at temperatures below 45° F or when driving on snow or ice. Therefore, it is recommended to install winter tires in these conditions.

Winter Tires

The standard tires may be effective in light snow conditions. However, for winter use, you may wish to install winter tires. During winter use, Omni United strongly recommends the fitment of 4 winter tires. Please check your vehicle owner's manual concerning winter tire size recommendation. If the winter tires have a lower speed rating than the original equipment tires, vehicle handling may be affected, and the vehicle maximum speed must be reduced to the winter tire speed rating. Omni United requires that studded tires be installed on all four positions. Installing studded tires only on the front positions of any vehicle, including a front wheel drive vehicle, may cause adverse handling characteristics.

Run Flat Tires

Always refer to the vehicle owners' manual with respect to specific safety and operating information relating to the vehicle. Damaged Run Flat tires or Run Flat tires that have experienced a loss of pressure should immediately be replaced with another Run Flat tire of identical size and Service Description (Load Index and Speed Symbol). Run Flat tires have been developed based on the specifications of the vehicles on which they are mounted. Accordingly, Run Flat tires may only be mounted on vehicles specifically manufactured to accommodate Run Flat tires. Run Flat tires must be mounted in conjunction with a functional Tire Pressure Monitoring System (TPMS). The mounting of tires and installation of the Tire Pressure Monitoring System (TPMS) should be carried out by a specialized dealer.

Tire Replacement

The tires fitted to your vehicle as original equipment were tested and approved by the vehicle manufacturer and the tire manufacturer and take into account all aspects of the vehicle's operation. Changes in the tire size, type or construction should not be made without seeking advice from the vehicle or tire manufacturer or an authorized Omni United dealer since unapproved tires on your vehicle could adversely affect steering, handling, braking and traction. The tire information (tire size, load index and speed symbol) as found on the vehicle placard or in the owner's manual should always be followed when replacing tires. It is strongly recommended that tires be mounted in sets of four with the same tread type. Our tires should not be mixed with other tire brands. It is necessary to follow this procedure because different tire constructions have different handling characteristics. Tires on the same axle must be the same manufacturer, brand, tire size, load index, speed rating and part number. When changing only two tires on a vehicle which is homogeneously fitted (four tires of the same tire size), fit the new tires on the rear axle. This applies to all vehicles regardless of their drive axle. (Front or Rear Drive). On all wheel drive or four wheel drive vehicles the tires must always be replaced in sets of four. When replacing tires on light truck vehicles, you should always follow the vehicle manufacturer's recommendations. Passenger and light truck tires are not interchangeable, due to differences in their pressures and load carrying capacity. P-Metric and Euro-metric Interchangeability: Euro-metric (Example: 225/45R17) tires have a load index which is equal to or greater than that of the same size P-metric (Example: P225/45R17) tire. Therefore, they have the same or higher load carrying capacity at the maximum rated inflation pressure. Always check with your tire dealer to be sure of the exact interchangeability to maintain proper vehicle dynamics.

Please be aware that it is important that, before fitting the suggested tires, the fitment is allowed by the technical specifications of the vehicle, the vehicle manufacturer and the relevant homologations. Omni United does not express any view as to the compatibility of the wheel/tire combination with the technical specifications for the chassis and vehicle. To Maintain proper vehicle dynamics and load carrying capacity, replacement tires must always have a load index and speed symbol equal to or greater than those fitted as original equipment.

When making plus size fitments, you should consult with the dealer regarding any suspension or braking system modifications which may be recommended for the vehicle.

Tire Inspection

As a minimum, tires (including the spare tire) should be examined and air pressure checked monthly and always prior to long trips. They should also be examined if you strike any unusual object on the road. Tires showing bulges, cracks, cuts, penetrations or uneven wear must be dismantled and examined by an authorized Omni United tire dealer and replaced if necessary. Our tires have treadwear indicators in the tread grooves which show up when the tread has worn to 2/32" remaining. At this point, your tires must be replaced because they are illegal and dangerous. The mere passage of time (age) does not cause tires to deteriorate, but rather exposure to outside forces. Such outside forces can include, but are not limited to: road hazards, punctures, improper repairs, misalignment, under inflated operation, over inflated operation, excessive heat caused by over deflected operation, excessive exposure to ozone, improper storage conditions, etc. Tire companies can only have an impact on a few of these exposures. Tire companies add antioxidants and anti-oxidants (anti-degradation compounds) to minimize degradation. Omni United believes that since there is no way to accurately predict what outside forces a tire will be exposed to there is no scientifically supportable age limit that can be set for tires. To avoid cosmetic damage, use a mild soap solution to clean sidewalls and rinse off with low-pressure tap water. Never apply cleaners or dressings to enhance sidewall appearance to avoid removal of antioxidants which are intended to prevent ozone degradation. The removal of antioxidants may degrade the rubber and can lead to sidewall cracking. Use of high-pressure sprayers may cause sidewall damage.

Tire Rotation

Omni United recommends that you follow the tire rotation procedure as defined in your vehicle owner's manual. If there is no procedure, Omni United recommends tire rotation every 5,000 to 7,000 miles to optimize your tire wear.

Tire Repair

Punctures nail holes or cuts located in the tread area of our radial tires may be repaired if the diameter does not exceed 1/4". The repair material used must seal the inner liner and fill the injury to be considered a permanent repair. Rubber Manufacturers Association and industry approved repair methods include a combination of plug and patch; chemical or hot vulcanizing patches, and head type plugs, all applied from inside the tire. A self-vulcanizing plug repair may be used only in conjunction with a patch repair, but not by itself. Plugs may cause further damage to the tire, they are not always airtight and the plug may fail. If a tire puncture exceeds 1/4" or is located in the shoulder or sidewall deflection areas, the tire must be replaced. Never resort to tubes (in tubeless tires) or sleeves or large thick patches which can upset the balance and may result in a sudden failure at highway speeds and high operating temperatures. **WARNING:** Driving on an improperly repaired tire is dangerous, as the tire can suddenly fail, which can lead to an accident and serious personal injury or death.

Omni	United	Does	Not	Endorse:
1)	The use of tire sealants in tires to repair, even temporarily, a puncture;			
2)	The repairing of V, W, Y or Z Speed Rated tires;			
3)	The repairing of Run Flat tires.			

Storage

Should you need to store tires after removal from a vehicle (as in the case of winter tires), they should be stored in a cool, dry place. To protect your tires from damage related to: heat, water, ozone and direct sunlight, it is suggested you place them in opaque, waterproof containers (e.g., plastic trash bags).

Tubes in Tubeless Tires

Under no circumstances are tubes to be used in our tires marked “Tubeless”. This includes tires that have been repaired. If the tire’s pressure retention ability has been affected, so as to necessitate a tube being installed, the tire must be replaced.

Tire Valves

Whenever new tires are installed on your wheels, new tire valves of the correct type must be installed. During your routine tire inspection, verify that all your valves have proper valve caps. Replace as necessary, since the valve cap is also a seal against pressure loss.

Tire Demounting and Mounting

Tire fitting is best left to professionals who have the proper tools and equipment to perform the task properly and safely. Your tires should be mounted or demounted, or inflated using Rubber Manufacturers Association procedures or the vehicle manufacturers’ recommendations. Your wheels should be in good, clean condition. Wheels should be inspected for distortion, dents, cracks, rust and foreign matter, and be replaced as necessary. Never exceeds 40 PSI when seating beads.

Tire/Wheel Alignment and Balancing

Tire/Wheel alignment specifications are issued by your vehicle manufacturer and your vehicle must be kept within these tolerances. You should have your alignment checked annually or whenever you notice any irregular wear or vibrations. Tire/Wheel assemblies should be balanced each time a tire is fitted to a wheel. Tire/Wheel alignment and balancing are important for safety and maximum performance and mileage from your tires.