

## LIMITED WARRANTY

This warranty applies to all new Grillbot products that were purchased from us or from an authorized retailer. We warrant that, for a period of 180 days from purchase, Grillbot will be free of defects in materials or workmanship, under normal use only for its intended purpose. This limited warranty covers manufacturing defects in materials and workmanship that might occur during normal use of Grillbot while being used by the original purchaser. Brushes, batteries and Grillbot's charging cord are not covered by this Limited Warranty. Defects resulting from improper maintenance, unauthorized repairs or failure to follow operational instructions are not covered. Damage caused by the use of accessories and parts, including batteries, that were not manufactured by [Grillbot] voids the limited warranty.

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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. To assure the proper handling of your warranty, and to facilitate verification of the original date of purchase, we suggest you complete registration immediately. Should your product prove to be defective during the warranty period, we will have the option to repair or replace your product at no charge. Shipping costs are not included in the terms of this warranty and are the sole responsibility of the purchaser. This Warranty will be void if defect is caused by accident, misuse, negligence, including tampering, abuse or damage in transit. Further, this Warranty will be void if Grillbot is damaged or broken by excessive heat, exposure to direct flame, exposure to rain or snow, or falls from a grill because Grillbot was used without following the enclosed instructions. This Warranty does not cover anything other than a manufacturing defect. This Warranty excludes any relief for incidental or consequential damages.

**Have an issue? Send it to us!** Customer service/warranty/repairs:

Email customer service at: [info@grillbots.com](mailto:info@grillbots.com) to tell us what is going on with your Grillbot. We will help troubleshoot the problem and if necessary send you a return authorization label to ship the unit to us for repair or replacement.

**Or, contact us directly at: 800-854-1576**

### **Warranty Address:**

Grillbot, LLC Attn: Grillbot Warranty Services Dept. 87 East 116<sup>th</sup> Street New York, NY 10029 Hours of operation: 9 AM - 5:30PM EST Mon-Fri \*No drop offs accepted