

# **Looq System, Inc.**

## **Warranty/Return Policy**

- 1) Items may be returned for exchange or refund within 14 days of invoice with original package.**
- 2) Looq System, Inc. warrants Looq system products against defects in materials and workmanship when used normally for a period of ONE (1) YEAR from the date of original invoice.**
- 3) Please contact Looq System Customer Service at: Tel: 408-982-9155 or email: customerservice@looqsystem.com**

## **Risk Acknowledgement & Disclaimer**

Information provided Looq System has been carefully checked and is deemed to be accurate to the best of our knowledge; however, no responsibility is assumed for inaccuracies.

Buyer who purchases and uses our product needs to be over 12 years old.

A parent / authorized adult needs to supervise the user who is under 6 years of age. A clearer introduction from adult is needed to prevent a child from being misled into eating the product or any parts.

Our product is not a tool for survival purpose. Looq will not be liable for any loss directly or indirectly caused from breakdown of the products.

Looq System reserves the right to make changes without further notice to any products to improve reliability, function, or design. Looq System does not assume any liability arising out of the application or use of any product; neither does it convey any license under its patent rights of others.

## **Terms & Conditions**

### **Contractual Agreement**

As a user of looqsystem.com you hereby agree implicitly and without express written consent that you have read and agree to be bound by the outlined terms and conditions. If you do not agree to abide by these Terms of Use, please refrain from using looqsystem.com.

### **Copyrights & Use Restrictions**

Looqsystem.com is internationally recognized as a producer of original copyrighted material. The content displayed on this site is registered in the United States and is protected by the US Copyright

law, as well as international bylaws and treaties prohibiting the duplication and reproduction of original copyrighted material. Looqsystem.com holds exclusive copyrights to all of the material on this site. Any commercial use, distribution, duplication, or reproduction of material on this site is strictly prohibited without the express written consent of looqsystem.com.

### **Litigation & Jurisdiction**

Any disputes and conflicts arising from these terms of use or involved with a sales transaction on looqsystem.com will be governed by the laws of the State of California.

### **Collections**

In the event Looq System, Inc. must pursue collections of any debt owed to the company resulting from a sales transaction, not limited to fraud, credit card reversals, credit accounts, etc., Looq System, Inc. will be entitled to actual costs associated with the collections, including, but not limited to, actual legal fees and costs, travel fees, airfare, mileage, lodging, and other necessary costs associated with the collections.

### **Trademarks**

All Looq System logos and related insignia thereof are registered trademarks of looqsystem.com, protected by trademark laws and licensed to looqsystem.com. Any commercial use, distribution, duplication, or reproduction of these trademarks and logos is strictly prohibited without the express written consent of looqsystem.com. All other logos displayed on this site are the property of their respective trademark owners.

### **Limited Liability**

Looqsystem.com shall not be held liable for any damages to equipment and/or personal injury or death stemming from the use or inability to operate products listed on this site whether or not Looq System is aware of potential damages looqsystem.com shall not be held liable for a claim in contract, tort, or indemnity arising from any product it sells. looqsystem.com shall not be held liable for third party claims for damages related to product malfunction, delays, interruption of service, loss of business, or for exemplary damages, even if looqsystem.com is aware of the potential of such damages. In addition, customers shall assume any costs related to servicing, repair and correction of a misused product.

### **Typographical/Photographical Errors**

Looqsystem.com is not responsible for typographical and/or photographical errors. Looq System reserves the right to refuse or cancel any orders placed for any reason, including but not limited to typographical and/or photographical errors. Prices, specifications and images are subject to change without notice.

### **Product Updates**

Though unusual in nature, product information displayed on looqsystem.com may become outdated without prior notice due to unanticipated changes brought on by the manufacturer. In an effort to serve our customers we strive to keep up to date with any revisions, however, as a reseller we depend on manufacturers for updates in regards to any alterations, as such, we are not responsible for any variations in product specifications. We may experience a lag in discovering and/or publishing such changes. This may include, but it is not limited to, new editions of otherwise identical models, revised specifications, variations in color or appearance, changes in a product's packaging materials and contents, or any other changes brought on by the original manufacturer.

### **Rights of Refusal**

Looq System reserves the right to refuse service, including but not limited to, order fulfillment, customer support, and technical support, for any reason. A Looq System order invoice does not represent an actual acceptance of an order nor does it represent an offer to sell, rather, we reserve the right to decline an order for any reason, even after an order invoice is issued.

**Sales Taxes**

All orders shipped within California will be charged with the state sales tax. The current California sales tax rate is 9.00%. Customers ordering items to be shipped outside of California are responsible for all sales taxes and duties as assessed by their respective legislative authorities.

**Shipping Risks**

Looqsystem.com will provide customers with tracking information including expected shipping dates, but looqsystem.com will not be held responsible for any delays, damages or losses due to (but not limited to) natural disasters, acts of federal, state or local government, fires, floods, strikes, lockouts, freight embargoes, and acts of God. Customers can pursue claims for lost and damaged packages through the shipping courier. As a courtesy to our customers, we assist you in pursuing a claim with the shipping courier in regards to lost or damaged packages. Pursuing a claim does not guarantee or imply a favorable outcome for the customer, as the shipping courier investigates and judges each claim on a case by case basis.

**User Submissions**

User content submitted to this website may be disseminated by Looq system for any purpose except for as outlined in the Privacy Policy. All personal data will be handled with discretion as outlined in our Privacy Policy. Users are strictly prohibited from submitting any material containing offensive, threatening, libelous, defamatory, pornographic or profane material; violators will be held responsible and may be prosecuted to the fullest extent of the law.

Any ideas or suggestions submitted to this website are considered non-proprietary, and users responsible for submitting such material waive their rights to seek compensation when providing such material, unsolicited or otherwise.

**Severability**

In the case that any stipulation of this agreement is deemed invalid, unlawful or unenforceable, whether as a whole or in part, such incongruence shall not affect the validity of the remaining stipulations outlined in this agreement. If any specific provision in this agreement is deemed invalid, unlawful or unenforceable, it will be modified in a way that best retains the original meaning while following California law with respect to validity and enforceability.

**Terms of Use Revisions**

Looq System reserves the right to update our Terms of Use. As a user of this site you implicitly consent to any updates in our Terms of Use. Return to this page as often as it pertains to your concern.