

Simba offers a 90-day warranty on its products against defects in material and workmanship from the date of purchase. If product has missing parts, we will provide free replacement within the first 90 days of purchase. Simba will not cover any damages resulted from abuses or mishandling of the products. Before sending in the defective unit, please inform our customer service about the issue at help@simbaus.com to receive a valid return number. A return number will be issue within 24 hours and after receiving the return number, please send your defective product to the following address :

Jaspec Inc.
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