

**WARRANTY CLAIM FORM**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
\_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_

FAX: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

IN ORDER FOR US TO PROCESS YOUR CLAIM,  
PROOF OF PURCHASE (DATED RECEIPT WITH  
IN THE LAST 2-YEARS) MUST BE SUBMITTED  
WITH THIS COMPLETED WARRANTY CLAIM  
FORM. CLAIMS ARE TO BE SENT BY: MAIL,

E-MAIL OR FAX TO:

**Z-SHADE CO LTD****13451 BROOKS DRIVE****BALDWIN PARK, CA 91706****FX: (951) 779-8990****E-MAIL: info@zshadeusa.com****ITEM INFORMATION****PLEASE MARK THE SHELTER THIS CLAIM IS FOR****ACADEMY**

10' EASY SHADE

12' EASY SHADE

13' MOSAIC

**SAM'S CLUB**

10' COMMERCIAL

10' RECREATIONAL

13' GAZEBO

**KMART/SEARS**

10' CRAFTSMAN

10' X 14' PRESTIGE

13' PRESTIGE

**BJ'S**

10' COMMERCIAL

**DICKS**

10' INSTANT CANOPY

**Z-SHADE ITEMS - NON EXCLUSIVE**

EVEREST 10' X 10'

EVEREST 12' X 12'

EVEREST 8' X 12'

EVEREST 10' X 20'

SEDONA 10' X 10'

VENTURE 10' X 10'

GAZEBO 10' X 14'

GAZEBO 13' X 13'

HORIZON 10' X 10'

HORIZON 12' X 12'

10' INSTANT CANOPY

PANORAMA 12' X 14'

OTHER: \_\_\_\_\_

Z-SHADE ITEM/MODEL #: \_\_\_\_\_

TOP COLOR: \_\_\_\_\_

FRAME COLOR: \_\_\_\_\_

STORE PURCHASED FROM: \_\_\_\_\_

HOW LONG WAS YOUR SHELTER LEFT UP? \_\_\_\_\_

**PLEASE DESCRIBE YOUR WARRANTY ISSUE BELOW:****PARTS DEFECTIVE OR MISSING:**

PLEASE VISIT OUR WEBSITE AT [www.zshadeusa.com](http://www.zshadeusa.com) TO VIEW A DIAGRAM AND  
DETAILED PARTS LIST OF YOUR SHELTER TO DETERMINE WHAT PARTS ARE  
DAMAGED/DEFECTIVE ON YOUR SHELTER. \* \*\*A PICTURE OF THE DEFECTIVE  
PART(S) MAY BE REQUIRED, WE WILL NOTIFY YOU IF APPLICABLE.

**QUANTITY****ITEM & DESCRIPTION**

IF YOU NEED FURTHER ASSISTANCE WITH YOUR CLAIM, PLEASE GIVE US A  
CALL TOLL FREE AT (855) 497-4233 x1588; x2128 OR E-MAIL AT  
[info@zshadeusa.com](mailto:info@zshadeusa.com).