

WARRANTY CLAIM FORM

NAME: _____

ADDRESS: _____

CITY, STATE, ZIP: _____

PHONE: _____

FAX: _____

E-MAIL: _____

IN ORDER FOR US TO PROCESS YOUR CLAIM, PROOF OF PURCHASE (DATED RECEIPT WITH IN THE LAST 2-YEARS) MUST BE SUBMITTED WITH THIS COMPLETED WARRANTY CLAIM FORM. CLAIMS ARE TO BE SENT BY: MAIL,

E-MAIL OR FAX TO:

Z-SHADE CO LTD
13451 BROOKS DRIVE
BALDWIN PARK, CA 91706
FX: (951) 779-8990
E-MAIL: info@zshadeusa.com



ITEM INFORMATION

PLEASE MARK THE SHELTER THIS CLAIM IS FOR

ACADEMY		SAM'S CLUB	
<input type="checkbox"/>	10' EASY SHADE	<input type="checkbox"/>	10' COMMERCIAL
<input type="checkbox"/>	12' EASY SHADE	<input type="checkbox"/>	10' RECREATIONAL
<input type="checkbox"/>	13' MOSAIC	<input type="checkbox"/>	13' GAZEBO
KMART/SEARS		BJ'S	
<input type="checkbox"/>	10' CRAFTSMAN	<input type="checkbox"/>	10' COMMERCIAL
<input type="checkbox"/>	10' X 14' PRESTIGE	DICKS	
<input type="checkbox"/>	13' PRESTIGE	<input type="checkbox"/>	10' INSTANT CANOPY

PLEASE DESCRIBE YOUR WARRANTY ISSUE BELOW:

Z-SHADE ITEMS - NON EXCLUSIVE

_____ EVEREST 10' X 10'	_____ GAZEBO 10' X 14'
_____ EVEREST 12' X 12'	_____ GAZEBO 13' X 13'
_____ EVEREST 8' X 12'	
_____ EVEREST 10' X 20'	_____ HORIZON 10' X 10'
	_____ HORIZON 12' X 12'
_____ SEDONA 10' X 10'	
	_____ 10' INSTANT CANOPY
_____ VENTURE 10' X 10'	
	_____ PANORAMA 12' X 14'

OTHER: _____

Z-SHADE ITEM/MODEL #: _____

TOP COLOR: _____

FRAME COLOR: _____

STORE PURCHASED FROM: _____

HOW LONG WAS YOUR SHELTER LEFT UP? _____

PARTS DEFECTIVE OR MISSING:

*PLEASE VISIT OUR WEBSITE AT www.zshadeusa.com TO VIEW A DIAGRAM AND DETAILED PARTS LIST OF YOUR SHELTER TO DETERMINE WHAT PARTS ARE DAMAGED/DEFECTIVE ON YOUR SHELTER. ***A PICTURE OF THE DEFECTIVE PART(S) MAY BE REQUIRED, WE WILL NOTIFY YOU IF APPLICABLE.*

QUANTITY	ITEM & DESCRIPTION
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

IF YOU NEED FURTHER ASSISTANCE WITH YOUR CLAIM, PLEASE GIVE US A CALL TOLL FREE AT (855) 497-4233 x1588; x2128 OR E-MAIL AT info@zshadeusa.com.