

# COOL MIST ULTRASONIC HUMIDIFIER



## **OWNER'S MANUAL**

*Read and save these instructions.*

## BECAUSE YOU'RE NOT LIKE EVERYONE ELSE

And neither are we. Always at the forefront of our industry, our goal is to offer the best quality product and consumer value on the market. Our team is constantly pushing the boundaries of innovation and design to create exceptional products to help you achieve a more comfortable living or work space.

Our goal is to ensure that every Luma Comfort customer is 100% satisfied with their product. If you have any questions or concerns regarding your product, or if you would simply like to share an idea with us, please feel free to contact us. Our friendly and knowledgeable customer support team is here for you. Call us today at **866-737-6390** or email **support@lumacomfort.com**.

For future reference, we recommend you attach a copy of your sales receipt here and record the following information. You will need this information if it becomes necessary to contact the manufacturer for service inquiries.

Date of Purchase: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Model Number: \_\_\_\_\_



Connect with us online.

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# READ AND SAVE THESE INSTRUCTIONS.

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## SAVE THESE INSTRUCTIONS

Please carefully read this manual before attempting to use this humidifier. For your own safety, comply with all safety instructions and warnings contained in this owner's manual to prevent personal injury or property damage.

## IMPORTANT SAFETY INFORMATION



These instructions are not meant to cover every possible condition and situation that may occur. Please read all instructions before using this humidifier. Failure to carefully read all instructions may result in possible electric shock or fire hazard, and will void the manufacturer's warranty.

1. Use this humidifier only as instructed in this owner's manual. Other uses may cause electric shock, injury or fire.
2. Close supervision is required if this humidifier is used near children or pets.
3. To protect against electric shock, do not immerse this humidifier or its plug and cord in water.
4. If the humidifier is being transported or will not be in use, disconnect it from the power supply by tightly gripping the plug and pulling it from the power outlet. Do not disconnect the power supply by pulling on the humidifier's power cord.
5. Avoid contact with any of the humidifier's moving parts.
6. Place the humidifier on a level surface.
7. For best results, use purified water in the water tank. The ideal ambient temperature should be between 50 to 122 degrees Fahrenheit.
8. This humidifier's plug is intended to fit into a matching receptacle. Under no circumstances should the plug be altered in any way. An improper connection can result in electric shock.
9. If possible, avoid using extension cords with this humidifier. If an extension cord is absolutely necessary, do not use more than one extension cord to operate more than one unit.



10. Do not insert objects or allow fingers to enter into the humidifier's nozzles or air inlet, as this may cause electric shock or bodily injury. Do not block or tamper with the humidifier while it is in operation.
11. Do not run the power cord under mats or carpeting, and do not cover the power cord with runners. Arrange the power cord away from room traffic and where it can be tripped over.
12. Do not operate this humidifier in the presence of flammable substances or explosives.
13. Do not place the humidifier near an open flame or cooking/heating appliances.
14. This product is not intended for use in commercial or industrial areas.
15. If the humidifier will not be in use, empty the tank of any remaining water.
16. If the humidifier's plug or power cord is damaged, do not attempt to repair the components yourself. Please contact Luma Comfort's customer service hotline at 1-866-737-6390 or have the unit examined by an authorized service provider.



## GET TO KNOW YOUR HUMIDIFIER

### PRODUCT BENEFITS

- Provides soothing moisture for personal comfort
- Lasts up to 45 hours per single tank fill and covers 650 square feet
- 8 adjustable mist settings with musical alerts
- Modern design with adjustable height
- Demineralization cartridge prevents scale buildup
- Energy-efficient and uses ultrasonic technology
- Adds moisture to dry environments and naturally eliminates airborne dust particles
- Near-silent operation – perfect for bedrooms, nurseries and other living spaces

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## PRODUCT SPECIFICATIONS

<b>Model:</b>	HC12W
<b>Product Dimensions:</b>	8.9" x 8.9" x 43.5"
<b>Product Weight:</b>	6.3 pounds
<b>Voltage:</b>	120V
<b>Wattage:</b>	35W
<b>Coverage Area:</b>	Up to 650 sq. ft.
<b>Tank size:</b>	9.5 pints
<b>Mist Settings:</b>	8
<b>Noise Level (dB):</b>	40dB
<b>Warranty:</b>	1 year manufacturer's warranty

## PARTS LIST

Check to insure the following parts are included with your product:

- 3 nozzles (long, medium, short)
- 1 Mid-nozzle pipe
- 1 Water tank
- 1 Water tank cover
- 1 Demineralization Cartridge (DMC)
- 1 Unit base
- 1 Remote control
- 1 owner's manual



Wireless remote

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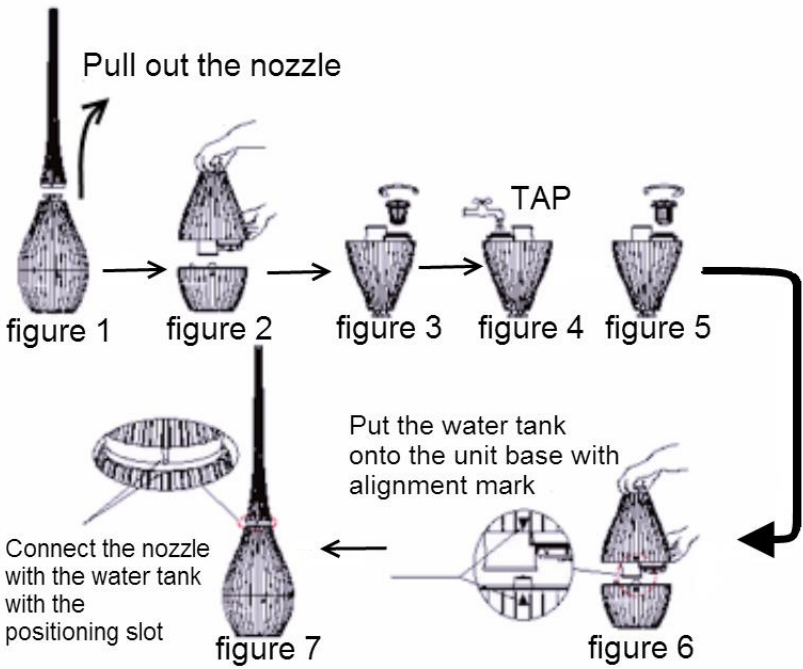
## PARTS DIAGRAM



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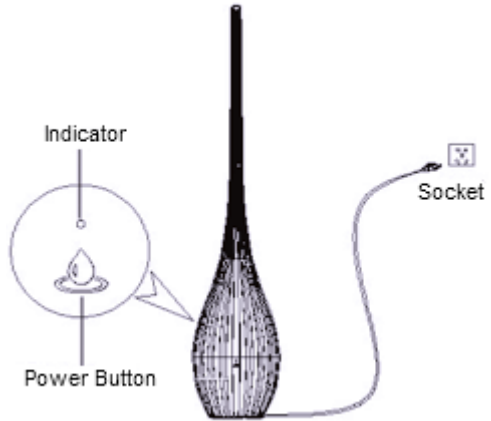
 SET UP INSTRUCTIONS

1. Carefully remove all packaging materials and retain for future storage/use. Make sure there is no residual foam left in any of the components. No tools will be required to assemble this humidifier.
2. Choose a suitable location for your humidifier. Make sure it is placed on a flat, level surface such as on a table, desk or on the floor. Pull the humidifier's nozzle up vertically as indicated in **figure 1**.
3. Remove the water tank from the unit's base by lifting it up as indicated in **figure 2** and unscrew the water tank cover as indicated in **figure 3**. Fill the tank with clean water as indicated in **figure 4**.
4. Place the water tank cover back onto the tank and screw it tightly into place as indicated in **figure 5**.
5. Place the water tank back on the unit's base, making sure that the positioning slots are aligned as indicated in **figure 6**.
6. You should hear the water flowing through the water tank. If you do not hear the water flowing through the tank, remove the water tank from the base and reattach it.
7. Depending on your chosen height, place the nozzle(s) back onto the water tank.
8. Before plugging in and turning on the unit, check to see that the unit's surface is dry.



## OPERATING INSTRUCTIONS

1. After filling the water tank with water, wait 3-5 minutes before plugging in the unit and turning it on.
2. After 3-5 minutes have passed, plug in the humidifier to an appropriate power supply. You should hear a chime, indicating that the humidifier is in standby mode.



3. Press the power button. You will hear a beep, which indicates that the unit is beginning to operate. The humidifier will be on the lowest setting by default.
4. To increase the mist volume, press the power button. The musical chime will indicate that the mist settings are increasing, and the indicator light will change from blue to white. After the unit is on the maximum mist setting (setting #8), press the power button again to decrease the mist setting. The musical chime will indicate that the mist settings are decreasing, and the indicator light will change from white to blue.
5. This humidifier has a memory function. If the unit is turned off without unplugging the power supply, once it is turned on again using the power button, it will revert back to the last mist setting.
6. All of the settings will reset to the default mist setting if the unit is unplugged from the power supply.

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## USING THE REMOTE CONTROL

This humidifier is equipped with a remote control. The remote control has a range of 65 feet.

Turn on/off the humidifier by pressing the power button. The mist setting can be increased by pressing the “+” button. Decrease the mist setting by pressing the “-” button.

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## LOW WATER TANK ALERT

If the water tank does not have enough water, the humidifier will beep. If the water tank is not refilled after a short period of time, the indicator will flash red until the water tank is refilled.

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## OPERATING TIPS

- To maximize run time, run the unit on the lowest setting.
- When filling the tank, fill it up completely and then place it on the base. Let the water empty into the base until it stops bubbling, then refill the tank again. This ensures maximum water capacity and will also extend run time. The Luma Comfort HC12W will run up to 45 hours without interruption, depending on room conditions.
- This humidifier operates with a demineralization cartridge that makes it capable of operating with any kind of water. However, using distilled water in your humidifier will keep it running in optimum condition for a longer period of time. It will also make your humidifier easier to clean, and eliminate white dust.

 MAINTENANCE

Regular cleaning and maintenance is an essential step in maintaining the longevity of your humidifier and ensuring that it operates free of defects. Maintain your humidifier by following these steps:

- Always unplug the humidifier from the power supply before servicing or cleaning.
- Empty the water tank after the humidifier has been in use. We recommend changing the water daily to ensure it remains free from buildup or bacteria.
- Clean the humidifier's water tank and base at least twice a month.
- If the humidifier will not be in use for an extended period of time, clean the unit and allow it to dry thoroughly. Place the unit back in its original carton and keep it stored in a clean, dry place.

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### CLEANING THE WATER TANK

1. Ensure the unit is unplugged.
2. Empty the water tank and base of the unit completely and rinse with clean water.
3. To disinfect, fill it with a solution of water and 3% hydrogen peroxide (recommended by the EPA). Allow it to sit for 15-20 minutes, swirling the water occasionally, to remove mineral buildup. Rinse thoroughly with clean water.
4. Rinse the inside of the base with clean water or a cleaning solution/hydrogen peroxide.
5. Wipe the interior surfaces with a soft cloth and allow it to dry completely before reassembling.
6. Use a soft cloth and a mild soap and warm water solution to clean the unit's exterior. Do not use harsh cleaners, gasoline, paint thinner, benzene, etc., as these substances can damage the humidifier.
7. Thoroughly dry all of the humidifier's parts with a soft cloth before reconnecting the unit to the power supply.

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## DMC MAINTENANCE

The Luma Comfort demineralization cartridge (DMC) is designed to work for 6 months to one year before needing a replacement. The actual lifespan will vary depending upon the quality of the water you use in your humidifier. In areas with extremely hard water, the cartridge may need additional maintenance or quicker replacement.

To extend the lifespan of your humidifier's DMC, soak the cartridge once a month in a solution of water and vinegar for 15-20 minutes. Another way to extend the lifespan is to dip the cartridge into salt water to help revitalize the beads in the DMC.



## TECHNICAL SUPPORT

Luma Comfort is committed to providing a premier service experience. If you are experiencing any technical issues with your product related to either setup or operation, please contact our product support team at 1-866-737-6390 or [support@lumacomfort.com](mailto:support@lumacomfort.com).

## TROUBLESHOOTING

Problem	Possible Cause(s)	Possible Solution
<b>Low water alarm/indicator is on, but there's still water in the tank.</b>	The air intake vent is blocked.	Place the humidifier on a hard, flat surface, and make sure the vent on the bottom of the unit is clear of obstruction.
<b>An odor is coming from the humidifier.</b>	There is a buildup of minerals or bacteria inside the unit, or there is leftover residue from the manufacturing process.	Clean the unit according to the instructions above.
<b>There is a pink/orange buildup in the water tank.</b>	There is build up of common airborne bacteria inside the tank.	Clean the tank with a disinfectant. Clean the water tank regularly and change the water on a daily basis to avoid future buildup.

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## WARRANTY

Luma Comfort products are warranted to be free from defects in workmanship or materials for one (1) year from the date of purchase. If the product is found to be defective within this period, Luma Comfort, at its sole option, will repair or replace any components that fail during normal operation. The repairs or replacement will be made at no charge to the customer for parts and labor, assuming that the customer shall be responsible for all transportation costs to and from Luma Comfort. Luma Comfort retains the right to repair or replace (with a new or newly-refurbished replacement product) the appliance at its sole discretion. This warranty does NOT apply to the following:

- Products without a proof of purchase
- Products purchased from a source other than an authorized Luma Comfort dealer
- Cosmetic damage such as scratches or dents
- Damage caused by service performed by anyone who is not an authorized service provider of Luma Comfort
- Damage in transit
- Damage caused by accident, abuse, misuse, water, flood, fire, improper installation, maintenance negligence, commercial use for a non-commercial unit, acts of God or any other acts of nature or external causes
- Damage to a product caused by modifications or alterations without the written permission of Luma Comfort
- Normal wear and tear of parts that are designed to be replaced, such as filters or batteries
- Power failure and improper power supply such as low voltage, defective wiring or inadequate fuses
- Use of force or damage caused by external influences
- Complete or partially dismantled appliances

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL LUMA COMFORT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

If you believe your product is defective, contact Luma Comfort for warranty service at 1-866-737-6390 or [support@lumacomfort.com](mailto:support@lumacomfort.com). In your correspondence with Luma Comfort, please describe the problem and request a return material authorization (RMA) number. You will also need to provide the proof of purchase, return shipping address and a daytime phone number.

After a Luma Comfort representative confirms that your product is defective and is still under warranty, you will receive an RMA and return shipping instructions. Products sent to our headquarters without an RMA will be refused.

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