## PRODUCT WARRANTY POLICY

## WARRANTY

For a period of 12 months from the date of purchase for consumer purchasers, and 90 days for gym and institutional purchasers, VQ ActionCare, LLC warrants that the Resistance Chair™ exercise chair will be free from defects in workmanship and materials.

The Resistance Anchor Cable™ exercise cables and Palm Bell™ weights are guaranteed to be free from initial defects in materials and workmanship.

This warranty is not transferable and applies only to products purchased from an authorized dealer. Except for the limited express warranty stated herein, VQ ActionCare, LLC disclaims all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. Some states or provinces do not allow limitations on how long an implied warranty (including implied warranties of merchantability and fitness for a particular purpose) lasts, so the above limitations may not apply to you. VQ ActionCare, LLC will not be liable for any loss or damage, including incidental or consequental damages of any kind, whether based upon warranty, contract or negligence, and arising in connection with the sale, use or repair of the product. Some states do not allow the exclusion or limitation of incidental or consequental damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights and you may have other rights that vary from state to state and from country to country. In the event of failure of this product, in order to conform to this warranty during its warranty period, you must contact our customer service department of the VQ ActionCare distributor located in your country. This warranty does not cover damage caused by accident (including in transit), or repairs or attempted repairs by any person not authorized by VQ ActionCare, LLC or by vandalism, misuse, abuse, or alteration.

**USA Customers:** To obtain service under this warranty for products purchased within the United States, use the following procedure: Call our customer service department toll free at **877.368.6800**. If we determine the need to replace or return a part, we will either ship a replacement part to you or give you a Return Authorization number for you to use when shipping the product back to us for replacement. When returning a product, you must indicate the Return Authorization number on the box. No returns will be accepted without a Return Authorization number. Customer is responsible for shipping costs when returning a product to VQ ActionCare.

**Customers Outside the United States:** Please contact the distributor in your country for specific details about customer service.

To view the international distributor list, please vist www.vqacregistration.com/distributors.php.

**Product Registration:** Please complete and submit the registration form at www.vqacregistration.com, so that we have record of your purchase.

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