

## **Limited One Year Manufacturer Warranty**

Tend Insights, Inc. dba Tend (“Tend”) will repair or replace (at our discretion) your camera unit free of charge (except for shipping cost) for 12 months from the date of purchase, if unit is determined to be defective. The customer should return the defective unit to the original place of purchase first, based on its return or refund policy. If the original vendor’s return/refund policy has expired and this unit is still within the limited manufacturer’s warranty, customers can call 1-888-733-9123 or email us at [support@isecurityplus.com](mailto:support@isecurityplus.com) to get an RMA ID and shipping instructions. Camera must be shipped with proof of purchase. Customer will need to pay for shipping of the defective camera. Tend will be responsible for shipment of replacement camera. In the absence of a purchase receipt, the warranty period shall be 12 months from the date the camera was manufactured.

In no event, shall Tend be liable for any special, incidental, or consequential damages for breach of this or any other warranty, expressed or implied, whatsoever.

The detailed terms and conditions can be found at [www.connectedfamilyhome.com/pages/terms-and-condition](http://www.connectedfamilyhome.com/pages/terms-and-condition).