

HERCULES STANDS FULL LIFETIME WARRANTY POLICY

Thank you for purchasing the quality and dependability found in all HERCULES Stands. All HERCULES Stands are guaranteed free of defects in workmanship and materials. KHS America's obligation under this Warranty is limited to the repair or replacement of any defective part or parts of said products or replacement of the stand.

Screws, springs, pads, foam, and other parts subject to normal wear have no warranty coverage. This warranty does not cover damage, deterioration or malfunction caused by accident, negligence, misuse, or abuse. Final determination and resolution of replacement and or repair action is held by KHS America and its authorized representative. KHS America reserves the right to final determination of any and all warranty obligations.

KHS America is not responsible for any losses incurred while the stand is involved in the warranty process. KHS America's final liability extends only to the repair or replacement of said stand and shall not exceed the replacement value of the stand.

To obtain warranty service, please contact your local HERCULES dealer. If a local dealer is not available contact KHS America customer relations team directly using the information provided below or see www.herculesstands.com for more information. A return authorization may be required for all warranty services to be addressed specifically by KHS America, Inc.

Please email, mail or fax the following:

- 1) Full Name
- 2) Street Address, City, State, Zip-code
- 3) Email address
- 4) Phone Number
- 5) HERCULES Stand model number
- 6) Purchase Receipt
- 7) A photo of the stand specifically showing the malfunctioning or damaged area
- 8) And please include a description of the issue.

To:

KHS America, Inc.
12020 Eastgate Blvd.
Mt. Juliet, TN 37122
Attn: Customer Service -Warranty Repair
Phone: 615-773-3701
Fax: 615.773.9975
service.usa@khsmusic.com



Thank you and congratulations for selecting one of our fine HERCULES Stands.

HERCULES is dedicated to bring you the finest craftsmanship and quality. With reasonable care, your stand will give you many years of good service.

We urge you to register your stand today to record identification of your stand. The registration of your new stand will also ensure proper warranty service should such a need occur.

Register your stand online at www.herculesstands.com/register. Visit our website for complete warranty details.

For more information about our products and news about various events and artists visit us online at www.herculesstands.com.

FOR YOUR RECORDS

Model # _____
Purchase Date _____
Purchased From _____
City _____ State _____



KHS America