

Thank you for your purchase



Warranty

LONGEVITY Plasma Cutters, Welders, and Multi-Purpose Welders are covered for specific Parts and Labor warranty at our facility. For detailed information regarding your specific LONGEVITY welder or cutter, please view our Terms and Policies page on our website at the following website link: <http://www.longevity-inc.com/terms/>

Shipping Damage

Your machine is insured against damage during shipping. Keep all packing materials and containers in case machine must be returned. We will initiate a claim with the shipping company to cover damage or loss. If there is shipping damage upon opening your package, our customer service team will work with you to get the matter resolved.

In Warranty Service

Customers, who own machines that are in warranty and require service, should contact our Warranty Department by email at help@longevity-inc.com to obtain a return authorization code. In addition to the warranty we offer, we would like for you to register your product on our website at www.longevity-inc.com/resources. Remember, warranty starts from the date of purchase. For your convenience, write your order information below so you can track your order in case you need warranty work.

Order No.: _____
Date of Purchase: _____
Warranty Period: _____

Out-of-Warranty Service

Customers, who own machines that are out of warranty and require service, should contact us for an estimate. Longevity offers an exchange program on out of warranty units. We also help non LONGEVITY customers with repairs, replacement, and service.

If your unit is not manufactured by Longevity and you cannot receive service from your manufacturer or seller, Longevity will lend out hand. Our warranty policy is also available for all plasma cutters and welders. For more information, please email us at HELP@longevity-inc.com