

Warranty Repair Policy

*Any heater requiring warranty repair work within the first 90 days of ownership will be picked up via UPS call tag at our expense and either repaired or replaced (at our option) and promptly re-shipped back to you at our expense. We will cover all shipping charges for any warranty claims within the first 90 days of ownership.

*Any heater requiring warranty repair work after 90 days of ownership and up to, but not exceeding 1 year of ownership must be shipped back to us at the owner's expense. Upon receiving the heater, we will either repair or replace the heater (at our option) and promptly re-ship the heater back to you at our expense. We will cover the return shipping charges for any warranty claims after 90 days of ownership and up to, but not exceeding 1 year of ownership.

*Any heater requiring warranty repair after 1 year of ownership must be shipped back to us at the owner's expense. Once the heater is repaired or replaced (at our option), we will promptly ship the heater back to you, but we will not be responsible for any of the shipping charges.

*Any warranty work that is performed will be adhered to within the specific guidelines of that particular unit's stated warranty. Terms and conditions will apply.