



airTM
cordless



User Guide

IMPORTANT: Read carefully before assembly and use.

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Welcome to Hoover[®] ownership.

Make your ownership official.

Receive free service reminders.

- Text "aircordless" to 72105. Text HELP for help. (Message and data rates may apply. For full terms and conditions, visit Hoover.com/aircordless.)
- Or Visit Hoover.com/aircordless
- Or call (888) 679-2121



It's Guaranteed.

Hoover will replace your batteries under our 5 year LithiumLifeTM limited warranty. See Warranty for complete details.

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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE. THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY. IF USED COMMERCIALY WARRANTY IS VOID.

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, DAMAGE OR INJURY:

- Fully assemble before operating.
- Do not use the unit, store, or charge battery outdoors or on wet surfaces. Do not allow to get wet.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only Hoover® recommended attachments and products.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.
- Do not pull or carry charger by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.

- Do not unplug charger by pulling on cord. To unplug charger, grasp the plug, not the cord.
- Do not handle charger including charger plug and charger terminals, or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without Dirt Cup and/or Filters in place.
- Turn power switch off and remove battery before installing Multi-Floor Brush roll or Hard Floor Brush roll.
- Always turn off this appliance before connecting or disconnecting wand or tools.

- Do not incinerate the charger, battery, or appliance even if it is severely damaged. The batteries can explode in a fire.
- This product includes rechargeable lithium-ion batteries. Do not expose batteries to high temperatures, as they may catch fire and/or explode.
- Do not expose battery to crushing, incineration or similar actions.
- Do not dispose of battery in a fire or trash compactor. See battery disposal section for directions.
- Do not attempt to disassemble battery.
- Unplug the charger from the outlet before any routine cleaning or maintenance.
- Leaks from battery cells can occur under extreme conditions. If any liquid gets on the skin wash quickly with soap and water. If any liquid gets into the eyes, do not rub eyes, immediately flush them with clean water continuously for a minimum of 15 minutes. Seek medical attention immediately.
- Use only the charger (Hoover Part #BH03210) supplied by Hoover[®] to recharge.
- Use only the battery (Hoover Part #BH03100 or BH03120) supplied by Hoover[®]. Other batteries may burst causing serious personal injury or damage.
- Do not touch or insert objects into battery pack or charger terminals.
- The charger is for indoor use only. Be sure to always keep the battery and charger in a dry place.
- Do not attempt to short circuit the battery or charger terminals.

WARNING: This product contains chemicals known to the State of California to cause cancer, birth defects or reproductive harm. **WASH HANDS AFTER HANDLING.**

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, THE CHARGER HAS A POLARIZED PLUG (ONE BLADE IS WIDER THAN THE OTHER). THIS PLUG WILL FIT IN A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY IN THE OUTLET, REVERSE THE PLUG. IF IT STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN TO INSTALL THE PROPER OUTLET. DO NOT CHANGE THE PLUG IN ANY WAY.

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CAUTION: TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures. This product includes rechargeable lithium-ion batteries. Do not expose batteries to high temperatures, as they may catch fire and/or explode.
- Do not use sharp objects to clean out hose as they can cause damage.
- With brush roll on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

BATTERY DISPOSAL

WARNING: RISK OF EXPLOSION OR EXPOSURE TO TOXIC MATERIAL



CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble, heat above manufacturer's maximum temperature limit (60°C/140°F), or incinerate. Replace battery with Hoover[®] battery Part #BH03100 or BH03120 only. Use of another battery may present a risk of fire or explosion. Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals. The battery and charger have no user serviceable parts. Fire or injury may result. Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

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LITHIUM-ION BATTERIES

The battery must be collected, recycled or disposed of in an environmentally sound manner. The EPA certified RBRC Battery Recycling Seal on the lithium-ion (Li-ion) battery indicated Techtronic Industries, a corporate affiliate of Hoover, Inc., is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service in the United States or Canada. The RBRC program provides a convenient alternative to placing used Li-ion batteries into the trash or the municipal waste stream, which may be illegal in your area. Please visit www.rbrc.org/call2recycle/ for information on Li-ion battery recycling and disposal bans/restrictions in your area. Hoover, Inc., involvement in this program is part of our commitment to preserving our environment and conserving our natural resources.

Getting started with your LithiumLife™ battery:

It's ready when you are.

You can leave your battery on the charger—even after it's charged. Your battery will be fully charged in only 3 hours.

It cleans powerfully at any charge level.

Whether it's 25% charged or 100% full, get fade-free power until the end of the charge.

It runs longer.

Use both batteries to get up to 50 minutes of powerful cleaning on multiple floor types.

It's powerfully light.

LithiumLife™ delivers the power you need without turning vacuuming into exercise.

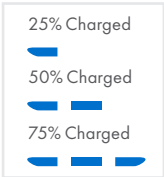
Charging the battery



To bring the battery to full life, place the battery onto the charger. LithiumLife™ battery does not come fully charged.



The charger light will turn solid blue when it's charging. A full charge only takes 3 hours.



When charging, press the white button on your battery to check the charge. If the charger LED flashes red, an error has occurred. Remove and replace.

Removing the battery



The charger light will turn off when fully charged.



To remove the battery, press the blue release button and lift the battery while holding down on the charger base.



Battery

1. Blue Release Button
2. LED Charge Level Indicator
3. Connection Terminals

Charger

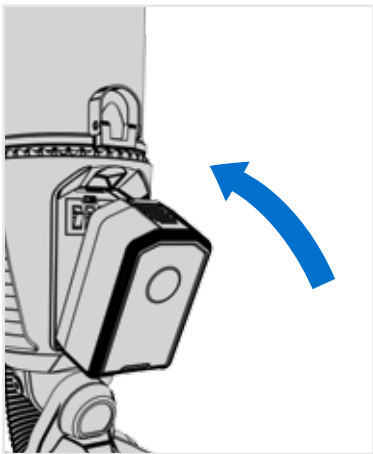
4. Battery Cavity
5. LED Indicator

▶ **See us do it:**
hooverhelp.com/aircordless25

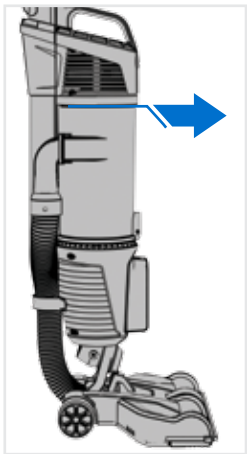
Getting started with your Air™ Cordless vacuum:



1 INSERT WAND. IT WILL CLICK.



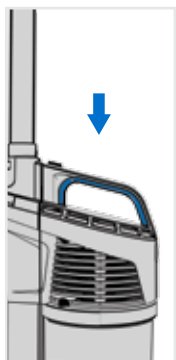
2 SET BATTERY HERE AND CLICK INTO PLACE. Battery does not come fully charged. **PLACE THE SECOND BATTERY ON THE CHARGER.**



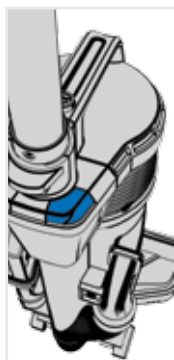
3 REMOVE THE FILTER INSERT. See filter tab for details.

▶ **See us do it:**
hooverhelp.com/aircordless2

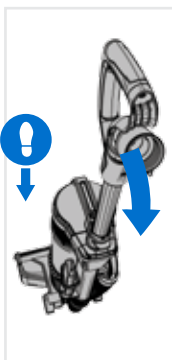
Using your Air™ Cordless:



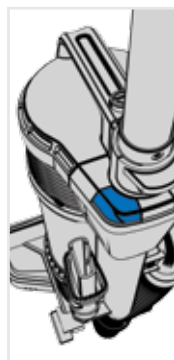
It's easiest to lift and carry by this handle.



1 Push here to turn on.



2 Step here and pull the handle back to start.



3 For optimal cleaning keep the brush roll rotating for all surfaces. For delicate, highly polished floors push here to switch off brush roll.
Always refer to the floor surface manufacturer's guidelines.



4 Set the handle upright to use the accessories. Brush roll will not spin in upright position.

CAUTION
Not to be used for grooming a pet.

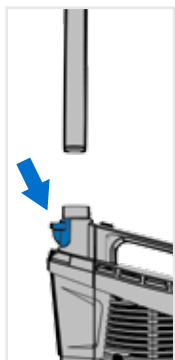
▶ **See us do it:**
hooverhelp.com/aircordless3

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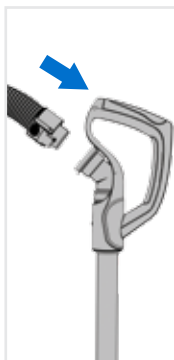
Using your Air™ Cordless wand:



1 Press blue tab and pull backward to remove the hose.



2 Press the lever and lift the wand up and out.



3 Snap the hose into the wand.



4 Attach accessory to the wand to clean stairs and upholstery.



5 When wand use is complete, return hose to nozzle base and wand to original position.

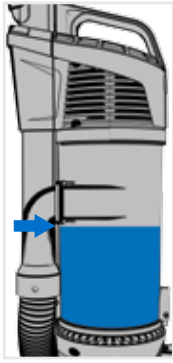
CAUTION
Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage. When using tools, always insure handle is in upright position.

WARNING
Always turn off this appliance before connecting or disconnecting wand or tools.

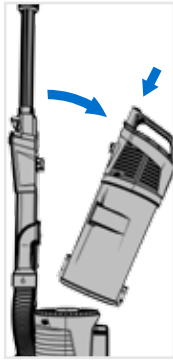
7

▶ **See us do it:**
hooverhelp.com/aircordless4

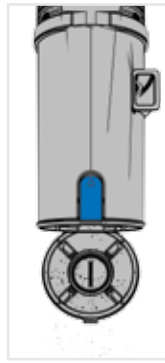
Keep your Air™ Cordless running properly: dirt cup



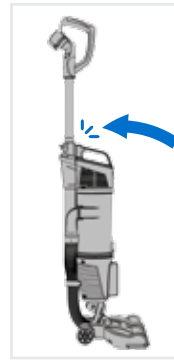
- 1** Empty the dirt cup when it reaches the max fill line.



- 2** Press this button then pivot the dirt cup out.



- 3** Press lower button to empty. Snap the dirt cup closed.



- 4** Place the cup back, bottom first.

⚠ WARNING ⚠

To reduce the risk of personal injury, remove battery before cleaning or servicing. Do not use vacuum without dirt cup or filters in place. Very fine materials, such as face powder or cornstarch, may seal the filter and cause a reduction in performance. When using the vacuum for this type of dust, empty the cup and clean the filters often.

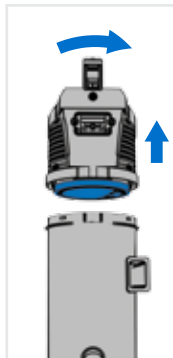
▶ See us do it:
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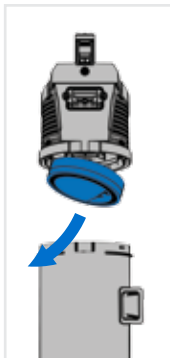
Keep your Air™ Cordless running properly: filters & core



Clean this filter every 4-6 uses, or as needed.



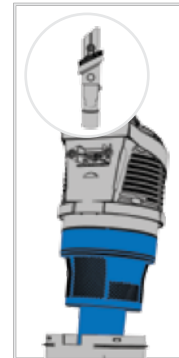
- 1** Remove the dirt cup. Twist the lid open.



- 2** Pull tab to remove the filter.



- 3** Rinse for 2 minutes in clear warm water; dry for 24 hours.



- 4** Brush the core using the 2-in-1 tool for peak performance.

⚠ WARNING ⚠

To reduce the risk of personal injury, remove battery before cleaning or servicing.

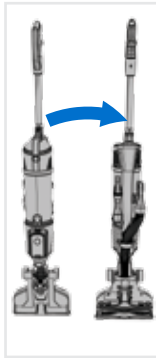
9

▶ See us do it:
hooverhelp.com/aircordless23

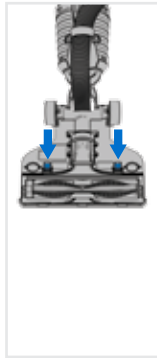
Keep your Air™ Cordless running properly: brush roll



1 Lower the handle.



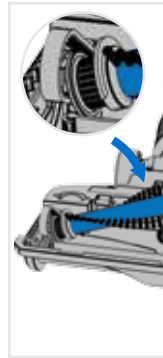
2 Flip vacuum over.



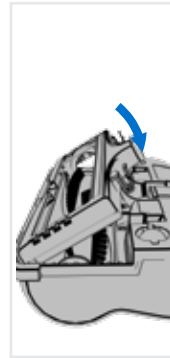
3 Push tabs towards the brush roll and lift up.



4 Pull the brush roll out from this end.



5 Replace clean brush roll into belt. Click into place.



6 Reinsert the plate as shown then snap back into place.

⚠ WARNING ⚠

Risk of personal injury: brush roll may suddenly restart if battery is in place. Turn power switch off and remove battery before cleaning or servicing.

LUBRICATION

The motor and brush roll are equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor or brush roll.

▶ See us do it:
hooverhelp.com/aircordless24

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Available Accessories

Included with select models. All available on Hoover.com

⚠ CAUTION ⚠

Not to be used for grooming a pet.



A Extended Length Crevice Brush



B 2-in-1 Dusting and Crevice Tool



C Additional Filter



D Multi-Floor Brush roll



E Hard Floor Brush roll



F Upholstery Tool



G Pivoting Dusting Tool



H Soft Dusting Brush



I Rubberized Hair-Lifter*



J Dual-Edge Lint-Lifter*



K Dual-Edge Dusting Brush*



L Extended Length Crevice Tool

*Slides on to Extended Length Crevice Tool

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Order an accessory:
hooverhelp.com/aircordless9

Need Help?

⚠ WARNING ⚠

To reduce the risk of personal injury, remove battery before cleaning or servicing.

My Air™ Cordless isn't picking up well.

You may have a clogged filter. Your filter should be rinsed every 4-6 uses. Twist the top lid to the dirt cup and remove the filter. Rinse with clear warm water for two minutes. Let it dry for 24 hours before reinstalling it.

If your filter was dirty...

You may also now have a clog in the system. Unhook the hose from the bottom and stretch the hose down to search for a clog. If found, remove the clog.

My Air™ Cordless picks up well on hard floors, but not on carpet.

When you're vacuuming, look to see if the brush roll is spinning. You should hear it. If you don't, press the carpet/hard floor button next to your handle.

I don't know how to use the wand for above floor cleaning.

Put your hand on the handle. Press the wand release lever next to the power button. Slide the wand up and out. Look at the back of your machine and down to the floor. With your thumb, press the release button and remove the hose. The wand will click into the hose. See page 7 for further details.

If your brush roll is not turning on...

Your brush roll may not be activated. Turn on the CARPET/HARDFLOOR button while the vacuum handle is reclined. Or, if something has obstructed the brush roll, the Motor Protection Sensor may have been activated. Remove the battery, then find and remove the obstruction. Wait 30 minutes for the unit to reset itself, replace the battery and turn on.

Any other servicing should be done by an authorized service representative. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.

QUESTIONS OR CONCERNS?

Contact Us:

(888) 679-2121

For a Complete Troubleshooting Guide, see:

Hooverhelp.com/aircordless

Twitter: @HooverUSA

Facebook: facebook.com/hoover

Do not return to store. See back of product for model number.

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SERVICE & WARRANTY FOR HOOVER® AIR™ CORDLESS PRODUCT & BATTERY

SERVICE INFORMATION

ANY SERVICING SHOULD BE DONE BY AN AUTHORIZED SERVICE REPRESENTATIVE. Call (888) 679-2121 USA & Canada

In the event that further assistance is required, visit an authorized service center. Find one nearest you by visiting our website at www.hoover.com. Costs of any transportation to and from any place of repair are to be paid by the owner. Always identify your product by the model number and manufacturing code when requesting information or ordering replacement parts. (The model number and manufacturing code for the vacuum appears on the bottom of charger and side of battery.)

LIMITED FIVE YEAR WARRANTY (DOMESTIC USE)

WHAT THIS WARRANTY COVERS

When used and maintained in normal household use and in accordance with the Owner's Guide, your Hoover® Air™ Cordless product and battery are warranted against original defects in material and workmanship for a full five years from (a.) date of purchase (the "Warranty Period"). During the Warranty Period, Hoover® will provide labor and parts, at no cost to you, to correct any such defect in your Air™ Cordless products and (b.) will provide a replacement battery at no cost to you, to correct defects in the LithiumLife™ battery that came with your Air™ Cordless product purchased in the United States, U.S. Military Exchanges and Canada.

HOW TO MAKE A WARRANTY CLAIM

If this product is not as warranted, take or send the product to a Hoover® Authorized Warranty Service Dealer along with proof of purchase. If the batteries are not as warranted, either take or send the batteries along with proof of purchase to a Hoover® authorized dealer or contact Hoover® services at (888) 679-2121. For an automated referral to authorized service outlets in the U.S.A., phone: (888) 679-2121 or visit Hoover® online at www.hoover.com.

WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover belts, filters and brush rolls, use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of

the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of Hoover®, owner's acts or omissions, use outside the country in which the product was initially purchased and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house calls. However, if you mail your product to a Hoover Sales and Service Center for warranty service, cost of shipping will be paid one way. Please call the Hoover® Services, (888) 679-2121, on how to ship this product. This warranty does not apply to products purchased outside the United States, including its territories and possessions, a U.S. Military Exchange and Canada.

OTHER IMPORTANT TERMS

This warranty is not transferable and may not be assigned. This Warranty shall be governed and construed under the laws of the state of Ohio. The Warranty Period will not be extended by any replacement of batteries or parts or repair performed under this Warranty.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT WILL HOOVER® BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER.

Some states do not allow the exclusion of consequential damages, so the above exclusion may not apply to you. This warranty gives you specific rights; you may also have others that vary from state to state.