

# Kershaw Warranty Information

Kershaw Knives' products are backed by a Limited Lifetime Warranty against manufacturing defects. In addition to supporting our products with this warranty, we will be happy to sharpen your Kershaw knife for free when you send it in for warranty service. If you have questions about your warranty or how to take advantage of it, please check our [FAQs](#) to see whether your question has already been answered. If not, just contact our [Warranty Service Team](#) and they'll be happy to help. For warranty service, please include Warranty Form and ship products to:

Kai USA Ltd.  
18600 SW Teton Ave.  
Tualatin, OR 97062

**Accidentally broke your Kershaw folder's blade?** We can replace it for you for just \$10. Please see the [FAQ under Warranty Questions for complete details](#).

[Process a Warranty Claim](#)

## Limited Lifetime Warranty

Kershaw Knives from Kai USA Ltd. carry a limited warranty for the lifetime of the original owner, except when stated otherwise. We guarantee our knives against manufacturing defects in material and construction and to perform as advertised when properly used and maintained. The Limited Lifetime Warranty is non-transferable and does not extend to normal signs of wear, rust, damage or breakage due to improper use, improper maintenance, accidents, loss or theft. Any product we determine to be defective will be repaired or replaced solely at our discretion. To receive warranty repair or replacement, the owner must send the product to be evaluated by Kai USA Warranty Services in our Tualatin, Oregon headquarters. In addition to the provisions of this warranty, the owner may also have other rights that can vary by state. No other warranties are implied or expressed other than what is specifically stated here.

## Liability Disclaimer

Kershaw Knives are intended and sold for legitimate sporting and/or culinary purposes only. The purchase, use, and ownership of knives are subject to a wide variety of local laws and regulations. Due to the complexity and constantly changing nature of these laws and regulations, it is the responsibility of the buyer to investigate and comply with the laws and regulations that apply in his or her specific area. You, and not Kai USA Ltd., are solely responsible for any claims resulting from violation of these laws and/or regulations. Any use of these products other than cutting is considered misuse and abuse. Kai USA Ltd. is not responsible for any injuries or damages caused by misuse and/or abuse.

## Warning!

Knives are extremely sharp tools and should only be used or handled with the utmost care and caution. Any use other than cutting is considered misuse and abuse—and will void your warranty. Kershaw Knives/Kai USA Ltd. is not responsible for any injuries resulting from misuse or abuse of the product.

**Please ship to:**

## **KAI USA LTD., Kershaw Knives**

Warranty Department

18600 SW Teton Avenue, Tualatin, Oregon 97062

### **Warranty Information**

- [Kershaw Warranty Info](#)
- [Shun Warranty Info](#)
- [Zero Tolerance Warranty Info](#)

### **Shipping Information**

#### **How to Receive Kershaw Knives Sharpening & Warranty Service**

1. To send in a Kershaw product for evaluation and/or warranty service, including repair and sharpening, please [complete the warranty form](#). Click Process a Warranty Claim on the upper left, then click Download Warranty Form.
2. Fill out this form completely, then print two copies. Include one with the items you are sending for warranty service; keep one for your records.
3. Package the items safely. Please use a box; envelopes are not allowed.
4. Ship via a carrier with a tracking service. Please use UPS, Fed-Ex, US Express Mail, or another carrier with tracking. There must be a way to track your package through your carrier. Kai USA Ltd. cannot be responsible for your item/s unless we have confirmation that your package was delivered to us.
5. Please allow up to six weeks for processing, including delivery time. We will contact you if there will be any delay.

**IMPORTANT:** We are not responsible for damage to or loss of items that are not properly packaged and shipped.

[Learn about safe packing tips](#)

### **Shipping Internationally**

When shipping from anywhere outside the United States, you must include our Warranty Service Form (inside the package) AND the appropriate Customs Declaration Form required by US Customs and Border Protection (on the outside of the package). Your carrier will help you decide on the correct form to use. For Canada Post, for example, you will need form CN22 or CN23.

To avoid unnecessary duty charges, under "Quantity and detailed description of contents" on the form, write the number of knives you are sending and note the description as warranty service.

We reserve the right to refuse any package or to charge you—the sender—for any duties incurred by us for wrongly declared or undeclared packages shipped to our Warranty Department.