

WARRANTY POLICY

- Gen-X-Global will warranty any defective unused product. Any product damaged by normal wear and tear will not be covered under our warranty policy. Please call Gen-X-Global for more specific information on warranty information.
- A Return Merchandise Authorization (RMA) number must be received before returning an item for replacement. You can obtain an RMA # by calling Gen-X-Global 626-359-9248. Your return packaging must have the RMA # written on the outside of the box.
- Defective product must be returned unused in its original packaging. Any used product will not be covered under our warranty policy.
- Damaged product received through an authorized reseller must be returned to the respective reseller. Gen-X-Global is not liable for any damaged product purchased through an authorized reseller.
- Gen-X-Global is not liable for any shipping charges associated with returning an item to Gen-X-Global
- All sales are final. No refunds or returns allowed unless product is defective.

"LEAVE YOUR MARK" 1709 SOUTH CALIFORNIA AVE MONROVIA, CA 91016 <u>SALES@GXGSPORTS.COM</u> Toll Free: 866-359-9248 / Office: 626-359-9248 / Fax: 626-357-3585