

The LED light string is warranted to be free from defects in materials or workmanship for a period of three (3) years from the year of production. The original purchaser must retain proof of purchase in the form of the original sales receipt and must produce such upon request by the manufacturer or its designated service representative.

The limited warranty is not valid if the product is found to have been consumer damaged or abused, used for commercial purposes, or if the damage is caused by accident, acts of nature, consumer neglect, vandalism, or failure to follow proper installation procedures.

Willis Electric Co., Ltd.'s liability under this warranty is limited to replacement of the components of the product. Willis Electric shall have no liability for any injury, loss of income, damages to personal property or for labor associated with such a replacement.

For questions and comments relation to this product.

Please call toll-free: (866)210-5958

Customer service email: w.service@willis.com.tw

Office hours: 8am – 6pm, EST, Monday – Thursday
8am – 5pm, EST, Friday.