

# Samsung Warranty Information

Warranty periods and warranty services are intended as a guide only and variations may occur. The warranty period applies from the date of purchase by the first customer and is transferable only between end-users.

The warranty covers manufacturing defects only. Please note that this does not include consumables items such as batteries, bulbs, and ink cartridges unless listed above under 'general information'. The liability of Samsung Electronics (or its appointed maintenance agent) is limited to the cost of repair and/or replacement of the product under warranty. The warranty is invalidated if the defect is caused (howsoever) by misuse, neglect, and tampering or incorrect adjustment. It is invalidated if unauthorized persons carry out any alterations and/or repairs. Also, the warranty is invalidated in the following cases:

- For the repair of a domestic product used in a commercial environment
- For repair due to incorrect installation in your home
- For repair to any product where the serial number has been removed
- Where any ancillary equipment not furnished or recommended by Samsung causes problems or damage that is attached to or used in connection with the product.

To obtain technical assistance or to book a service/repair to your product under warranty, please contact our customer care centre at 1-800-SAMSUNG (726-7864)

To assist our customer service team, please have your model number, serial number and date of purchase ready when calling.

## Home Appliances

Product	General information	Warranty service	Warranty period
<b>Refrigerator</b>	All Refrigerators have 12-month parts and labor warranty, with 10-year parts warranty on digital inverter compressors.	In-home	12 months
<b>Washing Machine</b>	All Washing Machines have 12-month parts and labor warranty, with 10-year parts warranty on direct drive motors.	In-home	12 months
<b>Dryer</b>	All Dryers have 12-month parts and labor warranty.	In-home	12 months
<b>Range</b>	All Ranges have 12-month parts and labor warranty. <i>5-year parts warranty on radiant heater and glass cooktop.*</i> <i>5-year parts warranty on glass cooktop.**</i>  *FE710, NE595R1 and NE597R0 **NE595N0, NE597N0 and NE599N1	In-home	12 months
<b>Microwave</b>	All OTR Microwave Ovens have 12-month parts and labor warranty, with 10-year parts warranty on the magnetron.	In-home	12 months
<b>Vacuum cleaner</b>	All Vacuum Cleaners have 12-month parts and labor warranty.	Carry-In	12 months
<b>Dishwasher</b>	All Dishwashers have 12-month parts and labor warranty, with 5-year parts warranty on printed circuit boards and racking, and lifetime parts warranty on stainless steel door liner and tub for leakage.	In-home	12 months