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Limited Warranty for USA and Mexico

Coverage – Labor

For a period of 12 months from date of purchase of your RCA product, we will pay an authorized RCA service center the labor charge to repair any defects in materials or workmanship in your television. If your television is unrepairable we will provide you with a refurbished unit of the same or better model.

Coverage – Parts

For a period of 12 months from date of purchase of your RCA product, we will pay an authorized RCA service center for the new, or at our option, refurbished replacement parts needed to repair any defects in material or workmanship in your television. If your television is unrepairable we will provide you with a refurbished unit of the same or better model.

Coverage – LCD Panel

For a period of 12 months from date of purchase of your RCA product, we will pay an authorized RCA service center for the new, or at our option, refurbished LCD panel needed to repair any defects in material or workmanship in your television. If your television is unrepairable we will provide you with a refurbished unit of the same or better model.

How to Obtain Service

- For assistance (U.S.A) - if you purchased RCA product in U.S.A, please call 1-888-977-6722.
Or visit www.rca.com
- For assistance (Mexico) - if you purchased RCA product in Mexico, please call 01-800-8233858
Or visit www.rca.com

[Mexico service center address]

Servicios Computacionales de México, S.A. de C.V.

Francisco Díaz Covarrubias # 33, Ciudad Satélite

C.P. 53100, Naucalpan, México

The service representative will review your options for service. As a convenience we offer three ways to obtain warranty service. You may mail your product to the address provided by the service representative, you may take your product to an authorized service center, or you may request in home service (servicer will determine if product is serviceable in home or must be taken back to local service center for repair). Service representative will supply instructions for preferred service. At the time of service proof of purchase such as original receipt, will be required. Only 37" LCD size and above are applicable for in-home-service.

Items Not Covered By Limited Warranty

Your limited warranty does not cover the following items:

- Un-installation, installation and adjustment of customer controls and operating instruction.
- Batteries and customer replacement fuses.
- Damage due to misuse, abuse, negligence or neglect including but, not limited to, damage resulting from exposure to moisture, humidity or salt.
- Inability to receive a signal due to problems not caused by the product.
- Damage to the product due to images burnt into the screen.
- Product purchased or serviced outside of Country of Original Purchase.
-i.e. Purchased USA can not be serviced in Mexico/Purchased in Mexico can not be serviced in USA.
- Product modified or incorporated into other products.
- Damage due to acts of nature, including but not limited to, lightning damage or flooding.
- Service calls which do not involve any defect in materials or workmanship.

Commercial Use Excluded

This limited warranty only applies to products used for personal use and does not cover any product used for institutional, commercial or rental purposes.

LIMITATION OF WARRANTY

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