

ABBYSON LIVING

WARRANTY



Inspired Elegance for the Way We Live.



LIMITED TERM WARRANTY



ABBYSON LIVING WARRANTY INFORMATION

Thank you for your purchase of an exclusive Abbyson Living product. We are proud to be an industry leader in both quality and fashion. Our furniture is designed with comfort and durability in mind. We have taken every effort to ensure our product fulfills expectations you may have of quality furniture.

Abbyson Living offers the following limited Warranty:

COVERAGE

Abbyson Living warrants that the Abbyson Living goods sold comply with the description contained in this Warranty. All parts and products are warranted for one (1) year except: parts and products used for commercial, contract, rental trade, institutional, or any other non-residential purposes; parts and products that have not been maintained in accordance with the care recommendations provided by Abbyson Living and the retailer from whom the product was purchased ("Retailer"); parts and products damaged resulting from Buyer's improper assembly; or parts and products that are damaged or defective due to normal wear and tear. All natural wood products used in bedroom, dining, entertainment, youth, or occasional products are covered by this Warranty for one (1) year. Upholstery items are warranted for one (1) year.

This Warranty is made solely to the Retailer. Any claims by the original consumer purchaser ("Buyer") for coverage under this Warranty shall go through the Retailer who sold the specific piece of merchandise. It is the Retailer's responsibility to contact Abbyson Living with any claims by a Buyer. Abbyson Living will not handle any claims directly from Buyer.

UPHOLSTERY & LEATHER WARRANTY

Abbyson Living warrants all our upholstery fabrics and leathers against defective materials and workmanship for one (1) year from the date of purchase. Abbyson Living will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship. This Warranty covers seam failures, fabric separations, and nap loss. Excluded from Warranty are cover pilling, fading, stretching, cuts, rips, discoloration, sagging, and dye lots.

Natural markings such as scars, brands, grain variations, wrinkles, etc., will be considered normal characteristics and not construed as defects. Nature's trademarks leave no two cow hides the same, so color variations could occur.

All mechanical parts (reclining functions) are warranted to be free of defect in materials and workmanship for one (1) year from the date of sale.

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WOOD PRODUCT WARRANTY

Abbyson Living warrants to the original purchaser that for one (1) year from the date of purchase. Abbyson Living will, at its discretion, repair or replace any piece of furniture that is found to be defective in material or workmanship.

WARRANTY SERVICE PROCEDURE

If, due to a warranted defect, an Abbyson Living product or part fails to function during the warranted period described above, Buyer shall look to Retailer for a remedy, delivering the product or part as well as the original receipt to the Retailer. The Buyer must provide pictures to the retailer to verify and confirm their Warranty claim. The Retailer, in turn, will work with Abbyson Living to determine whether the product or part is covered by the Warranty provided herein, with Abbyson Living having the sole discretion to determine whether the product or part is actually covered by the Warranty. Following receipt of authorization from Abbyson Living, Retailer will repair the product or part, or replace the product or part with same item, or in the event the exact item is no longer available, an item of comparable value. Buyer must work with Retailer in its verification of the Warranty claim. If Buyer has a bona fide Warranty claim and Retailer is no longer in business, Buyer may contact Abbyson Living at www.abbyson.com. Abbyson Living is not obligated to refund money to Buyer.

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CAUTION

Motion furniture (pushback recliners, manual recliners, power recliners, etc.) have many moving parts. Caution must be used in operation (opening, closing, etc.). Children should not be allowed to play on or operate motion furniture. Always leave recliners in an upright and closed position and keep hands and feet clear of mechanism. Only the occupant should operate it.

EXCLUSIONS

Proper care and use are essential to preserving your rights under this Warranty. This Warranty is void and/or does not apply for any of the following reasons:

- Improper assembly, maintenance or use;
- The product is damaged by use of detergents, abrasives or other harsh cleaning agents;
- The product exhibits excessive soiling, improper cleaning, abuse, or where the fabric or leather has had some form of chemical applied;
- The damage results from negligence, abuse, normal wear and tear, or accidents including burns, cuts, scratches, tears, scuffs, watermarks, indentions or pet damage;
- Any product modifications by Retailer, Buyer, or anyone other than Abbyson Living not authorized by Abbyson Living;
- The product is a floor sample or was designated "AS IS" at the time of sale;
- Partial refund or discount was provided to keep merchandise;
- Dissatisfaction due to Buyer's remorse;
- Normal wear and tear;
- Damage sustained during transportation;
- If any repair or tampering occurs by the Buyer, Retailer or any third parties;
- Damage sustained during assembly or maintenance;
- Damage sustained by accidents or abuse; and
- The product use is for commercial, contract, rental, institutional, industrial or other non-residential uses. This Warranty only covers residential uses.
- Transportation, packaging, delivery and/or freight costs are not covered by this Warranty. Abbyson Living, at its own discretion, may or may not elect to pay for such costs.



This Warranty applies to furniture utilized under normal household use and conditions, by the original purchaser, and maintained in accordance with Abbyson Living and Retailer's care instructions. If Retailer's care instructions are contrary to Abbyson Living's care instructions, Abbyson Living's care instructions shall prevail and, if violated, will nullify this Warranty. Any abuse or neglect will void this Warranty.

In no event will Retailer or Abbyson Living be liable for indirect, incidental, or consequential damages, such as, but not limited to: damage to other property owned by the Buyer or 3rd parties, or personal injuries sustained by Buyer or 3rd parties.

The warranties set forth in this Limited Warranty are exclusive and in lieu of all others, oral or written, expressed or implied.

No one, including but not limited to Abbyson Living employees or agents, is authorized to assume for Abbyson Living any additional liability or responsibility in connection with Abbyson Living's products except as described above.