Lamiglas - Warranty

9/10/2014



CART: 0 ITEMS



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LIMITED LIFETIME WARRANTY

Lamiglas rods are warranted against defects in material and workmanship for the lifetime of the original purchaser, unless otherwise stated*.

This warranty is limited to the repair or replacement of the rod and does not cover consequential damages due to the failure of the rod unless they are specifically included under various state laws.

Selected value-rods offer a one-year limited warranty.

If your rod fails, send the entire rod in a disposable container, prepaid and insured, with (if possible) DATED PROOF OF PURCHASE to:

Lamiglas Warranty Service 1400 Atlantic Avenue Woodland, WA 98674

Please fill out the warranty claim form and send the completed form along check or money order in the amount of \$20.00 in U.S. funds for return shipping and handling. If the return shipping length is over 9' and /or if the destination is other than the United States or Canada, the actual return shipping cost will be assessed, which in some cases could be as much as \$150. If the problem is due to a defect in materials or workmanship, the rod will be repaired or replaced to you as quickly as possible. If the problem is due to an unfortunate accident, misuse, alteration or normal wear and tear, we will advise you of the cost of the repair or replacement and await your approval prior to proceeding. Please allow 10 working days for processing. This warranty is limited to the repair or replacement of the rod and does not cover consequential damages due to the failure of the rod unless they are specifically included under various state laws.

Note: Lamiglas Dealers are not authorized to make warranty decisions. In order for your rod to obtain the proper warranty inspection and determination, the damaged rod must be sent to Lamiglas Warranty Service.



Download the Warranty Claim Form



Click Here to Register Your New Lamiglas Rod

LIMITED 1-YEAR WARRANTY

The following rods (series) offer a 1-Year Limited Warranty:

X-11

Big Fish

Insane Surf

Classic Glass

Excel 2



Download the Warranty Claim Form

FAST TRACK PROGRAM

Availability limited to rods manufactured after January 1st, 2007. See rod for date code, i.e. A=January, B=February, 7 is the year. January of 2007 is A7. Code is located immediately above fore grip.

No questions asked direct replacement from Lamiglas.

Send the rod and all sections* along with the Fast Track fee below and your complete contact information to:

*For one-piece rods, you need only send a section of the rod that includes the complete logo/graphic area with model number and manufacture date.

Lamiglas Customer Service 1400 Atlantic Avenue Woodland, WA 98674

We'll send you back a new same model rod. If that model is discontinued or not in stock, then we'll recommend another similar model.

\$50 - X-11, Big Fish, Surf King, Classic Glass, David Dudley Signature Series, Excel

\$100 - Si, XMG, Certified Pro, G-1000, G-1000 spin, Pro X Bass, Infinity Bass, Black Salt, Tri-Flex Graphite Saltwater, Tri-Flex Graphite Inshore, Excel Inshore, Super Surf 2, Ron Arra Surf, Surf & Jetty, Infinity Surf

(Note: there will be an extra charge for international deliveries to cover the cost of shipping. Also, 1 piece rods over 9' will incur actual shipping charge)



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