

HOLLON

SAFE COMPANY



The Hollon Lifetime Fire Guarantee

Hollon Safe backs all our fireproof safes with a lifetime warranty against fire. We will gladly replace any Hollon Fireproof Safe that has been damaged in a fire with the same or a comparable model to include all freight costs to the original address of purchase. Customers will be required to supply all requested documents to an authorized Hollon Safe representative prior to replacement.

Contact Hollon Safes at 1.888.455.2337 for additional information or restrictions.

<http://hollonsafe.com/warranty.html>

Limited Warranty

Hollon Safe warranties all parts and labor, including all Hollon digital components, on all safes purchased for period of 90 days from date of purchase against manufacture defects. We provide a 2-year warranty on all replacement parts. Extended warranty includes Hollon digital components. Other brand digital components, electronic keypads, will only be warranted for a period of 90 days from date of purchase. Only digital components that are factory installed or installed by a Hollon Safe technician prior to shipment will be covered under this 90-day warranty. Hollon Safe will not warranty any digital component installed on safes that are installed within a floor. This warranty does not cover any damages caused by mishandling, neglect, water, tampering, improper installation, removal and/or reinstallation of the safe.

Hollon Safe must be notified within a period of seven days of the receipt of any safe damaged during shipping in order to uphold the warranty and/or damage claims. Warranties on damage claims will only be accepted if the customer has properly executed the outlined Damage and Delivery Policy and Procedures. Re-setting of any combination on a Group II dial lock must be performed by a qualified locksmith otherwise the warranty will become void.

This warranty is valid for the original customer of purchase and is non-transferable. At no time will the warranty cover more than the original purchase price of the safe. At no time will Hollon Safe become liable for the cost of installation and/or removal of an Hollon Safe or any contents or valuables that may be stored in any Hollon Safe. Hollon Safe's sole discretion under this warranty is at Hollon Safe's own option and own expense. Hollon Safes will repair the defective safe or part, will deliver to the customer the same or comparable safe or part for replacement of the defective part, or if neither of the two previous options is reasonably available, Hollon Safe may, at its own discretion, refund to the customer the original purchase price paid for the defective safe. All safes or parts that are replaced or refunded will become the sole property of Hollon Safe. An authorized Hollon Safe representative must approve all claims against Hollon Safe. All repairs must be approved by a Hollon Safe Representative before any warranty repairs can be completed. If a warranty repair is completed prior to obtaining an approval and a work order number from Hollon Safe, Hollon Safe reserves the right to refuse payment to the service provider or reimbursement to the customer for any unauthorized repairs.

IMPORTANT

Caution-Warning

All safes are heavy. Never lift a safe by yourself or without proper training, heavy lifting gear or safe moving equipment. Always use a licensed, bonded and trained locksmith company or moving company to move and install your safe. Always bolt your safe to the floor. A safe is not a toy neither is its packaging! Keep children away from the safe and the packaging. Safes are considered airtight. NEVER lock a living being in a safe. Hollon safe assumes no liability for usage. When you buy a safe you are buying time, time against fire, time against theft. Given enough time and proper tools any safe can be broken into.

Safe door is heavy. Opening a safe on an uneven or unstable floor (plush carpet) may cause safe to tip forward. Be sure to secure safe prior to use. Failure to follow instructions or to heed this warning may result in serious injury or even death.

Warranty Claims

An authorized Hollon Safe representative must approve all claims against Hollon Safe.

Additional Gun Safe Fire & Burglary Warranty:

LIMITED WARRANTY

Hollon Safe Co. will repair or replace (at Hollon Safe Co option) free of charge any Hollon Safe Co manufactured Gun Safe produced after January 1, 2009 that is damaged during an attempted break-in, a successful break-in or by a fire during the lifetime of the original consumer purchaser provided the purchaser's homeowners insurance does not cover the claim. The Gun Safe must be returned to the factory along with a report by the investigating police or fire department, documentation from the purchaser/policyholder's insurance company stating that the claim is not covered, and proof of purchase. For safes in the continental United States, Hollon Safe Co will arrange for and cover the shipping costs both to and from the factory and any locksmith costs necessary to open the safe. A comparable new Gun Safe or the repaired Gun Safe will be returned to the owner (curbside delivery).

IMPORTANT: This offer specifically excludes the contents of the safe. It also excludes damage to the safe due to acts of God, terrorism and war, and applies only to home/residential, non-commercial use of the safe. This offer does not apply to Vault and Security Doors