

Racquet Warranty

Tennis & Racquetball Racquet Limited One (1) Year Warranty (U.S Only)

Wilson racquets represent excellent engineering, quality and workmanship and are designed to provide the user with outstanding performance, value and durability. The "life" of a racquet will vary according to the playing habits of the individual user. Wilson Racquet Sports ("Wilson") warrants the frame of their racquets to be free from any defect in workmanship or materials arising from normal play for a period of one (1) year from date of purchase by the consumer.

NOTE: Proofs of purchase from auction sites such as eBay, eBid, Overstock, etc. will not be accepted as this warranty does not apply to racquets purchases from auction sites.

If a racquet is returned with proper proof of purchase and is found to be defective, Wilson will, solely at its discretion, provide replacement for the product. Any racquet, which shows signs of abuse or alteration by anyone other than Wilson, will invalidate this warranty.

Exclusions

This warranty does not apply to racquet damage caused by:

- a. Negligence --(i.e. racquet slipping out of hand on overhead/serve, hitting netpost/netcord, excessive wear of frame from failing to replace worn out bumpers & grommets)
- b. High Tension --(i.e. stringing higher than recommended on frame)
- c. Unauthorized repairs --(i.e. shaving down handle size or any alterations to the rackets)
- d. Normal wear (outside the 1 year warranty period)

This warranty provides for replacement of racquet frame only. Wilson Racquet Sports is not required to replace strings, racquet covers or bags, grips or overgrips.

Limitations

The liability of Wilson under any implied warranty shall be limited to the one (1) year period immediately following the purchase of the original frame and the liability of Wilson under this warranty shall be limited exclusively to the repair or replacement of a defective frame as provided herein. Wilson shall in no event be liable for any incidental or consequential damage which may arise from the use of this product. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

Racquet Warranty Return Instructions

Warranted product should be returned to Wilson by the authorized dealer for review by following the instructions below.

Return Address:

Wilson Sporting Goods

Attn: Defective Returns

320 Aldi Blvd

Mt. Juliet, TN 37122

Please send racquet (tennis & racquetball) without headcover but with strings. All products should be sent via FedEx Ground, FedEx, or UPS in case it needs to be traced. Include your return address, a short note of explanation and include a photocopy of the sales receipt as originals will not be returned. Shipping costs and insurance to Wilson are your responsibility. Wilson will pay to ship anything back to you. Wilson Racquet Sports will inspect the returned product and take the appropriate action with 10-15 business days of receipt of the product.

Basketball Warranty Information

Basketball Warranty (U.S Only):

The Solution & Evolution have a limited 3 year warranty. All others have a limited 1 year warranty.

If you need to return a defective basketball that is covered within the warranty period, please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion.

For questions please call Team Sports Consumer Relations at (800) 333-8326.

Racquet Performance Footwear Limited Warranty

Footwear Limited One (1) Year Warranty

If a pair of shoes are returned with proper proof of purchase and are found to be defective, Wilson will, solely at its discretion, provide replacement of the product. Any shoes that show signs of excessive wear or alteration by anyone other than Wilson will invalidate this warranty.

Exclusions

This warranty does not apply to:

- a. Normal wear -- (for shoes not covered by the Rubber Durability Guarantee)
- b. Repaired Shoes
- c. Shoes More than one (1) year old

Footwear Warranty Return Instructions

Warranted product should be returned to Wilson by the authorized dealer for review by following the instructions below.

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

All products should be sent via FedEx Ground, FedEx, or UPS in case it needs to be traced. Include your return address, a short note of explanation and include a photocopy of the sales receipt as originals will not be returned. Shipping costs and insurance to Wilson are your responsibility. Wilson will pay to ship anything back to you. Wilson Racquet Sports will inspect the returned product and take the appropriate action with 10-15 business days of receipt of the product.

Rubber Durability Guarantee

The Wilson Rubber Durability Guarantee applies to the following models purchased by the customer before midnight December 31, 2006.

The 6-month Guarantee covers the wear of the performance rubber outsole on:

Tour - Womens & Mens

The Wilson Guarantee defines wear-through as:

- a. Outsole: outsole is completely worn through exposing the interior of the shoe
- b. Toe Guard: toe is worn through exposing a hole in the inside of the shoe.

Exposure of different colored outsole or midsole material does not constitute excessive wear. Excessive wear of the upper is not covered in the Guarantee (Wilson will honor structural defects). If the shoes do not qualify under the guarantee, the original pair will be returned.

Wilson will provide a replacement pair to the purchaser in the event of excessive wear. Wilson reserves the right to substitute replacement models of equal value; no refunds will be given; there is a limit of one replacement pair per purchase.

To submit shoes for inspection, the consumer must return the shoes and original dated sales receipt (credit card charge copy is not sufficient) directly to Wilson at:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

If doing this, please include a brief note with the consumers return address and the consumer's original dated sales receipt. It is the responsibility of the consumer to pay to ship the shoes to Wilson. Wilson will pay to ship any

replacement shoes to consumers. We recommend shipping shoes via UPS so that you can provide a proof of delivery, if necessary. We will NOT accept guarantee claims without the original dated sales receipt - no exceptions!

Wilson reserves the right to determine if conditions of this guarantee are met and to discontinue the program at any time. Authorized dealers will be notified prior to such action.

ALL RETURNS MUST BE ACCOMPANIED BY AN ORIGINAL DATED SALES RECEIPT. NO EXCEPTIONS!
THE GUARANTEE APPLIES ONLY TO SHOES PURCHASED AT RETAIL STORES IN THE USA.

Baseball Protective Gear Warranty

Baseball/Softball Protective Gear Warranty (U.S Only):

All protective gear has a limited 1 year warranty from date of purchase.

If you need to return a defective product that is covered within the warranty period, please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion.

For questions please call Team Sports Consumer Relations at (800) 333-8326.

Football warranty

Football Warranty (U.S Only):

All footballs have a limited 1 year warranty from date of purchase.

If you need to return a defective football that is covered within the warranty period, please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion. For questions please call Team Sports Consumer Relations at (800) 333-8326.

Ball Glove Warranty

Ball Glove Warranty (U.S Only):

All gloves have a limited 1 year warranty from date of purchase.

If you need to return a defective baseball/softball glove that is covered within the warranty period, please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion. For questions please call Team Sports Consumer Relations at (800) 333-8326.

Volleyball Warranty

All volleyballs have a limited 1 year warranty from date of purchase.

If you need to return a defective volleyball that is covered within the warranty period (U.S Only), please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion. For questions please call Team Sports Consumer Relations at (800) 333-8326.

Baseball / Fastpitch Protective Gear Warranty

All protective gear has a limited 1 year warranty from date of purchase.

If you need to return a defective product that is covered within the warranty period, please send the product to the following address:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

Please include a copy of your proof of purchase, a brief description of the defect and your return address inside the carton. Send the package through either Fed Ex or UPS so it can be traced if needed.

Wilson reserves the right to determine the status of the defect and will replace the product at Wilson's discretion.

For questions please call Team Sports Consumer Relations at (800) 333-8326.

Soccer ball warranty

All soccer balls have a limited 2 year warranty.

If you need to return a soccer ball that is covered within the warranty period (U.S Only), please call 1-800-333-8326 for a Return Authorization #.

At that time, a customer service representative will give you further instructions on where to send the product. Wilson reserves the right to determine the status of the defect and will repair or replace the product at Wilson's discretion.

Golf Club Warranty

Golf Limited One (1) Year Warranty

Wilson Golf products represent excellent engineering, quality and workmanship and are designed to provide the user with outstanding performance, value and durability. The "life" of a golf product will vary according to the playing habits of the individual user. Wilson Golf ("Wilson") warrants their products to be free from any defect in workmanship or materials arising from normal play for a period of one (1) year from date of purchase by the consumer

If a Golf product is returned with proper proof of purchase and is found to be defective, Wilson will, solely at its discretion, provide repair or replacement for the product. Any Golf product which shows signs of abuse or alteration by anyone other than Wilson will invalidate this warranty.

Limitations

The liability of Wilson under any implied warranty shall be limited to the one (1) year period immediately following the purchase of the original item and the liability of Wilson under this warranty shall be limited exclusively to the repair or replacement of a defective item as provided herein. Wilson shall in no event be liable for any incidental or consequential damage which may arise from the use of this product. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

Warranty Return Instructions

Warranted product should be returned to Wilson by the authorized dealer for review by following the instructions below.

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122.

All products should be sent via FedEx Ground, FedEx, or UPS in case it needs to be traced. Include your return address, a short note of explanation and include a photocopy of the sales receipt as originals will not be returned. Shipping costs and insurance to Wilson are your responsibility. Wilson will pay to ship anything back to you. Wilson Golf will inspect the returned product and take the appropriate action with 10-15 business days of receipt of the product. Please call Golf Consumer Relations at 1-800-469-4576 if you have questions.

Golf Products Warranty

Golf Limited One (1) Year Warranty (U.S Only)

Wilson Golf products represent excellent engineering, quality and workmanship and are designed to provide the user with outstanding performance, value and durability. The "life" of a golf product will vary according to the playing habits of the individual user. Wilson Golf ("Wilson") warrants their products to be free from any defect in workmanship or materials arising from normal play for a *period of one (1) year from date of purchase by the consumer.*

If a Golf product is returned with proper proof of purchase and is found to be defective, Wilson will, solely at its discretion, provide repair or replacement for the product. Any Golf product which shows signs of abuse or alteration by anyone other than Wilson will invalidate this warranty.

Limitations

The liability of Wilson under any implied warranty shall be limited to the one (1) year period immediately following the purchase of the original item and the liability of Wilson under this warranty shall be limited exclusively to the repair or replacement of a defective item as provided herein. Wilson shall in no event be liable for any incidental or consequential damage which may arise from the use of this product. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

Warranty Return Instructions

Warranted product should be returned to Wilson by the authorized dealer for review by following the instructions below.

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

All products should be sent via FedEx Ground, FedEx, or UPS in case it needs to be traced. Include your return address, a short note of explanation and include a photocopy of the sales receipt as originals will not be returned. Shipping costs and insurance to Wilson are your responsibility. Wilson will pay to ship anything back to you. Wilson Golf will inspect the returned product and take the appropriate action with 10-15 business days of receipt of the product.

Please call Golf Consumer Relations at 1-800-469-4576 if you have questions.

Golf Ball Warranty

Wilson Golf warrants products to be free of defects for a period of one year from date of purchase. If a failure occurs within one year of purchase which is not the result of misuse, alteration, abuse, accident or damage in transit, the product should be returned to the address below with a copy of the purchase receipt.

Customer Procedure:

1. Please pack product carefully to avoid further damage.
2. Include note describing defect and requesting either replacement/repair or credit. Please note your Wilson account number, if applicable, and appropriate contact name/number. (Return Authorization is not required for warranty returns.)
3. Note "WARRANTY" on outside of carton and ship to:

Wilson Sporting Goods
Attn: Defective Returns
320 Aldi Blvd
Mt. Juliet, TN 37122

GOLF BALL NON-WARRANTY RETURNS

Wilson Golf only accepts unused, authorized return products within 30 days from date of shipment under the following conditions:

1. Product must be returned in original packaging and condition.
2. Product must be shipped properly to avoid any damage to ensure that product can be returned to stock.
3. If the product we receive is marked, damaged, shop worn, or is otherwise not in condition for sale to another Wilson customer, no credit will be provided and the product will be returned to the dealer. Special order golf clubs cannot be returned to Wilson inventory and will not be credited.
4. Any Wilson shipment error must be claimed within 30 days from the date of invoice.
5. Returns are subject to a restocking fee of 15%. If you have additional questions, please call 1-800-469-4576