

Use & Care Guide

English



For best results, a low-sudsing, HE High Efficiency Detergent made for high efficiency washers must be used.



Para obtener los mejores resultados, deberá utilizarse un detergente HE para lavadoras de alta eficacia y baja espuma.

Model: 796.3142*

Kenmore Elite[®] Top-Loading Automatic Washer

* = color number



MFL68019766

Sears Brands Management Corporation
Hoffman Estates, IL 60179 U.S.A.

www.kenmore.com

www.sears.com



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PRODUCT RECORD

In the space below, record the date of purchase, model, and serial number of your product. You will find the model and serial number printed on an identification plate located inside the washer lid. Have these items of information available whenever you contact Sears concerning your product.

Model No. _____

Date of Purchase _____

Serial No. _____

Save these instructions and your sales receipt for future reference.

PROTECTION AGREEMENTS

Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement* includes:

- **Parts and labor** needed to help keep products operating properly **under normal use**, not just defects. Our coverage goes **well beyond the product warranty**. No deductible, no functional failure excluded from coverage – **real protection**.
- **Expert service** by a force of more than 10,000 authorized **Sears service technicians**, which means someone you can trust will be working on your product.
- **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- **"No-lemon" guarantee** – replacement of your covered product if four or more product failures occur within twelve months.
- **Product replacement** if your covered product can not be fixed.
- **Annual Preventive Maintenance Check** at your request – no extra charge.
- **Fast help by phone** – we call it **Rapid Resolution**. Phone support from a Sears representative on all products. Think of us as a "talking owner's manual."
- **Power surge protection** against electric damage due to power fluctuations.
- **\$250 food loss protection annually** for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.

Rental reimbursement if repair of your covered product takes longer than promised.

- **25% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call at any time day or night or schedule a service appointment online.

The Master Protection Agreement is a risk-free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund, or a prorated refund any time after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply.

For prices and additional information in the U.S.A. call 1-800-827-6655.

***Coverage in Canada varies on some items.**

For full details call Sears Canada at 1-800-361-6665.

Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. or Canada call: 1-800-4-MY-HOME®.

SAFETY MESSAGES

There are many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol. This symbol alerts you to potential hazards that can result in property damage and/or serious bodily harm or death.

All safety messages will follow the safety alert symbol and either the word DANGER, WARNING or CAUTION. These words mean:



DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.



WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS



WARNING

To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.

- Use this appliance only for its intended purpose as described in this Use & Care Guide.
- Before use, the washer must be properly installed as described in this manual.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not add gasoline, dry cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washer, turn ON all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before your washer is removed from service or discarded, remove the lid to the washing compartment to avoid the danger of children or small animals getting trapped inside. Failure to do so can result in serious personal injury or death.
- Do not install or store the washer where it will be exposed to the weather or freezing temperatures.
- Do not tamper with controls.
- Keep the area underneath and around your appliance free of combustible materials (lint, paper, rags, etc.), gasoline, chemicals and other flammable vapors and liquids.
- Do not repair or replace any part of the washer or attempt any servicing other than as described in this manual. We strongly recommend that any service be performed by a qualified technician.
- See Installation Instructions for grounding requirements.
- **ALWAYS** follow the fabric care instructions supplied by the garment manufacturer.
- Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Use fabric softeners or products to eliminate static only as recommended by the manufacturer.
- This washer is not designed for maritime use or for mobile installations such as in RVs, aircraft, etc.
- Turn OFF the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- Packaging material can be dangerous for children. **There is a risk of suffocation.** Keep all packaging from children.
- Always check the inside of the washer for foreign objects before loading laundry. Keep the lid closed when not in use.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. **Wash hands after handling.**

WARNING

To reduce the risk of fire, electric shock, or injury to persons when using this appliance, follow basic precautions, including the following.

- **Unplug the washer before cleaning** to avoid the risk of electric shock.
- **Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer.** They will damage the finish.
- **Do not put oily or greasy rags or clothing on top of the washer.** These substances give off vapors that could ignite the materials.
- **Do not wash items that are soiled with vegetable or cooking oil.** These items may contain some oil after laundering and may catch fire.
- **Disconnect this appliance from the power supply before attempting any user maintenance.** Turning the controls to the OFF position does not disconnect this appliance from the power supply. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Do not combine detergents, fabric softeners, and/or other laundry products from different manufacturers for use in a load, unless specified on the label.**
- **Do not mix chlorine bleach with ammonia or acids such as vinegar.** Follow package directions when using laundry products. Incorrect usage can produce poisonous gas, resulting in serious injury or death.
- **Do not reach into the washer while parts are moving.** Before loading, unloading, or adding items, push in the cycle selector knob and allow the tub to coast to a complete stop before reaching inside. Failure to follow this warning can cause serious injury, fire, electric shock or death.
- **Refer to INSTALLATION INSTRUCTIONS for detailed grounding procedures.** Installation instructions are packed in the washer for the installer's reference. If the washer is moved to a new location, have it checked and reinstalled by a qualified service technician. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **For personal safety, this appliance must be properly grounded.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet** to minimize the possibility of electric shock hazard from this appliance.
- **This washer must be plugged into a 120VAC, 60Hz grounded outlet.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.

- **Do not install on carpet.** Install the washer on a solid floor. Failure to follow this warning can cause serious leak damage.
- **Do not remove grounding prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet.** Failure to follow these warnings can cause serious injury, fire, electric shock, or death.
- **Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **The washer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.** This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.
- **Never unplug your washer by pulling on the power cord.** Always grip plug firmly and pull straight out from the outlet. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Immediately repair or replace all power cords that have become frayed or otherwise damaged.** Do not use a cord that shows cracks or abrasion damage along its length or at either end. Consult with a qualified service technician. Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **When installing or moving the washer, be careful not to pinch, crush, or damage the power cord.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **The washer must be installed and electrically grounded by a qualified service technician in accordance with local codes to prevent shock hazard and assure stability during operation.**
- **The washer is heavy. Two or more people will be needed to install and move the appliance.** Failure to do so can result in damage to property or serious bodily injury.
- **Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions.** Failure to follow this warning can cause serious leak damage.
- **To reduce the risk of electric shock, do not install the washer in humid spaces.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.** Failure to follow all of the safety warnings in this manual could result in property damage, personal injury or death.
- **Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled or has missing or broken parts, including a damaged cord or plug.**
- **To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.**
- **To reduce the risk of electric shock, do not touch the power plug with wet hands.**

⚠️ WARNING: RISK TO CHILDREN

- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failure to comply with these warnings could result in serious personal injury.
- Destroy the carton, plastic bag, and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers. Failure to comply with these warnings could result in serious personal injury.
- Keep laundry products out of children's reach. To prevent personal injury, observe all warnings on product labels. Failure to comply with these warnings could result in serious personal injury.
- Before your washer is removed from service or discarded, remove the lid to the washing compartment to avoid the danger of children or small animals getting trapped inside. Failure to do so can result in serious personal injury or death.

GROUNDING REQUIREMENTS

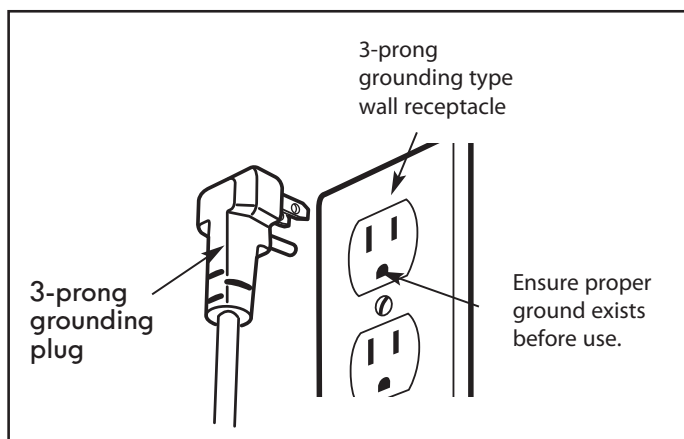
IMPORTANT: Please read carefully. TO CONNECT ELECTRICITY

⚠️ WARNING

Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electric shock, or death.

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



KEY PARTS AND COMPONENTS

A LID LOCK

The washer lid is locked during operation. The lid can be unlocked by pressing the START/PAUSE button to stop the washer.

B ULTRA-CAPACITY STAINLESS STEEL TUB

The ultra-large stainless steel tub offers extreme durability.

C SOFT CLOSE, TEMPERED GLASS LID

The soft close hinges allow the lid to close gently and quietly. The tempered glass is durable and makes it easy to observe the washer.

D FRONT TOUCH PANEL

The front touch panel is specially designed to be water resistant and provides easy access to controls, eliminating the need to reach for rear controls. The soft-surface touch buttons add a premium touch.

E SMARTRINSE

This washer is designed to save rinse water by using a jet spray rinse system in NORMAL and HEAVY DUTY cycles.

F KENMORE CONNECT™

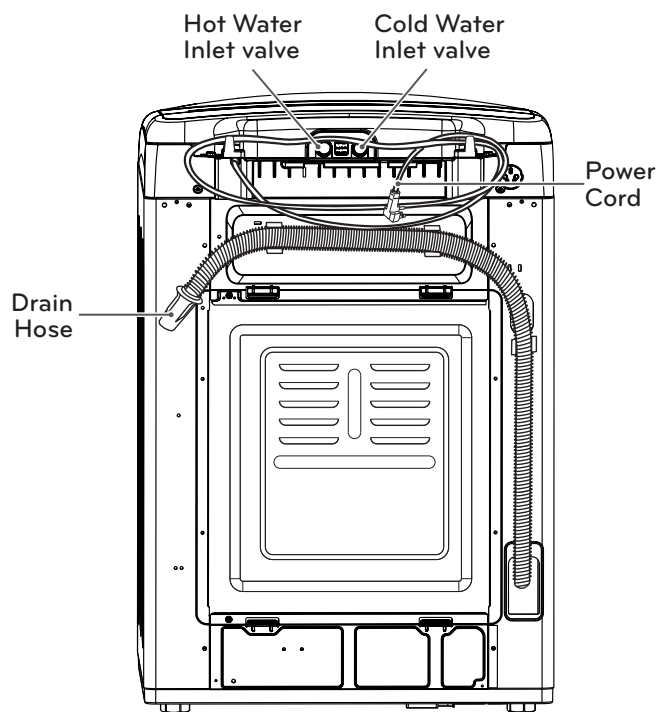
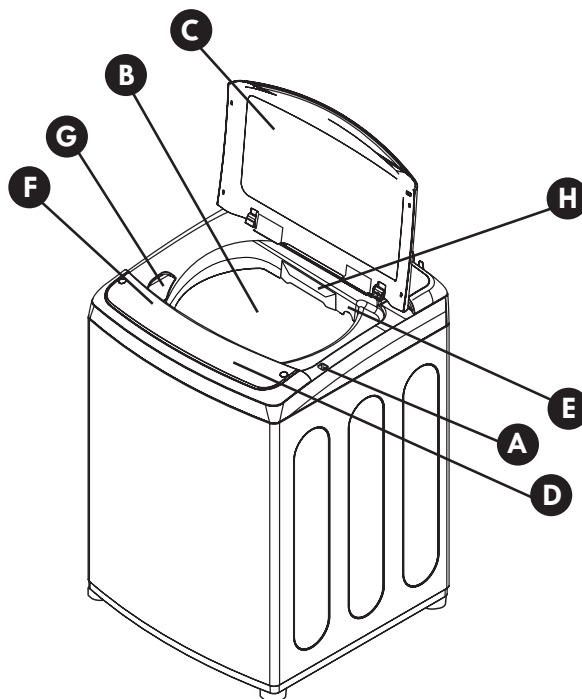
Should you experience any problems with your washing machine, it has the capability of transmitting data via your telephone to the Kenmore Connect Team. This gives you the capability of speaking directly to our specially trained technicians. The technician records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

G BLEACH DISPENSER

The Bleach Dispenser compartment holds liquid bleach, that is dispensed automatically at the proper time during the wash cycle.

H DISPENSER DRAWER

Add detergent or softener to the main wash compartment of the dispenser drawer. Cleaning products are dispensed automatically at the proper time during the wash cycle.



Optional Accessory

Hot and cold water hoses (with 2 seals per hose, 1 at each end)



Included Accessory

Cable tie (for securing drain hose)



INSTALLATION REQUIREMENTS

KEY DIMENSIONS AND SPECIFICATIONS

Description	Top-Loading Washer
Rated Voltage/Frequency	120VAC, 60Hz
Dimensions	27"(W) X 28 3/8"(D) X 41 3/10"(H), 55 1/8"(H with lid open) 68.6 cm (W) X 72.1 cm (D) X 105.0 cm (H), 140 cm (H with lid open)
Net Weight	137.3 lbs. (62.3kg)

CHOOSE THE PROPER LOCATION

WARNING

- **Washer is heavy. Two or more people are required when moving and unpacking the washer.** Failure to do so may result in damage to property or serious bodily harm.
- **Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **Properly ground washer to conform with all electric governing codes and ordinances.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **To reduce the risk of electric shock, do not install the washer in humid spaces.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
- **To ensure proper air flow, do not block the large opening on the bottom of the washer with carpeting or other materials.**
- **Do not remove ground prong. Do not use an adapter or extension cord. Plug into a grounded 3-prong outlet.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.

NOTE: Installing the washer in a humid space, or installing or storing the washer where it will be exposed to the weather or freezing temperatures, may result in rust or other damage that is not covered by the product warranty.

Power Outlet

- The power outlet must be within 60 in. (1.5 m) of either side of the washer.
- The appliance and outlet must be positioned so that the plug is easily accessible.
- Do not overload the outlet with more than one appliance.
- The outlet must be grounded in accordance with current wiring electric codes and regulations.
- Time-delay fuse or circuit breaker is recommended.

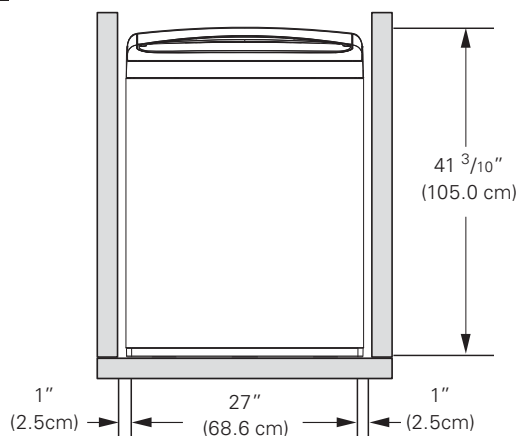
NOTE: It is the personal responsibility and obligation of the product owner to have a proper outlet installed by a qualified service technician.

FLOORING

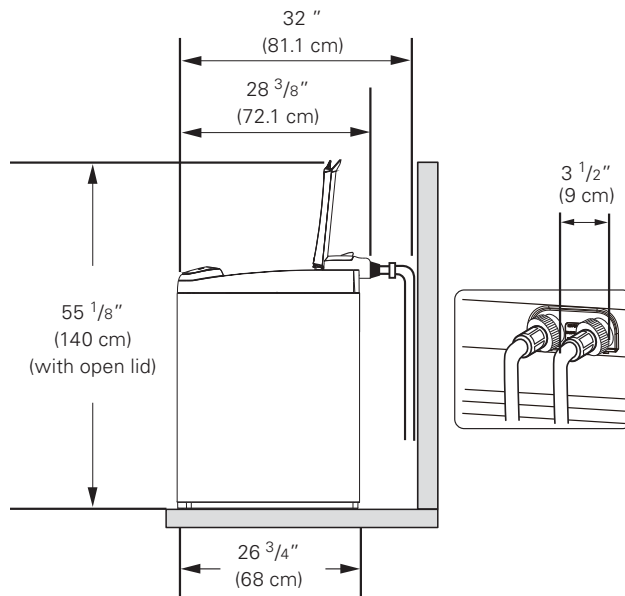
- To minimize noise and vibration, the washer **MUST** be installed on a solidly constructed floor. See the NOTE to your right.
- Allowable slope under the entire washer is a maximum 1 in. difference from side to side or from front to back.

- Installing on carpeting and soft tile surfaces is not recommended.
- Never install the washer on a platform or weakly supported structure.

CLEARANCES



To ensure sufficient clearance for water lines and airflow, allow minimum clearances of at least 1 in. (2.5 cm) at the sides and 4 in. (10 cm) behind the unit. Be sure to allow for wall, door, or floor moldings that may increase the required clearances.



Minimum vertical space from floor to overhead shelves, cabinets, ceilings, etc., is 56 in.

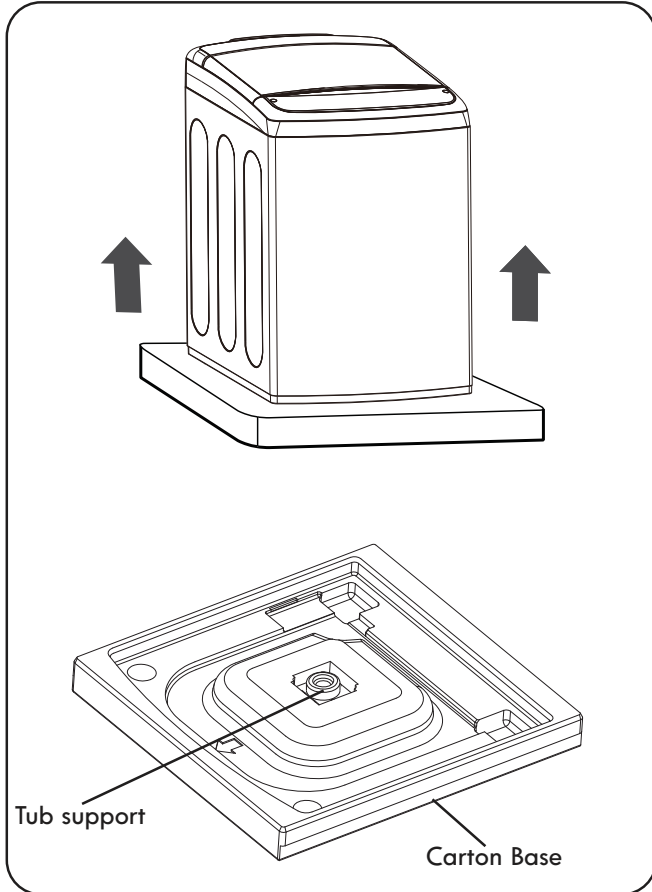
NOTE: The washer must be installed on firm flooring to minimize vibration during the spin cycle. Concrete flooring is best, but a wood floor is sufficient, provided it is built to FHA standards. The washer should not be installed on rugs or exposed to weather.

INSTALLATION INSTRUCTIONS

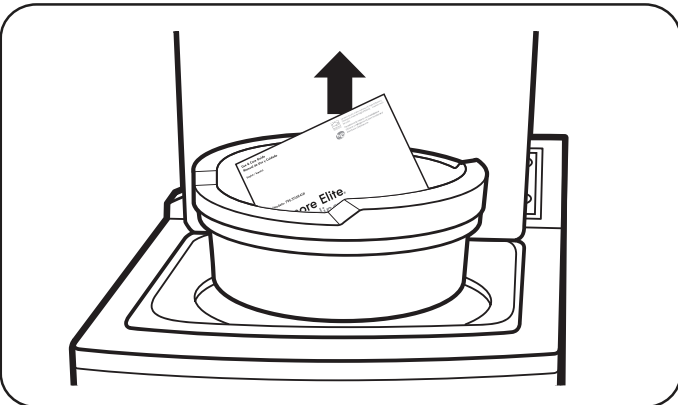
UNPACKING AND REMOVING SHIPPING MATERIAL

When removing the washer from the carton base, be sure the plastic tub support comes off with the base.

If you must lay the washer down to remove the base packaging materials, always protect the side of the washer and lay it carefully on its side. **DO NOT** lay the washer on its front or back.

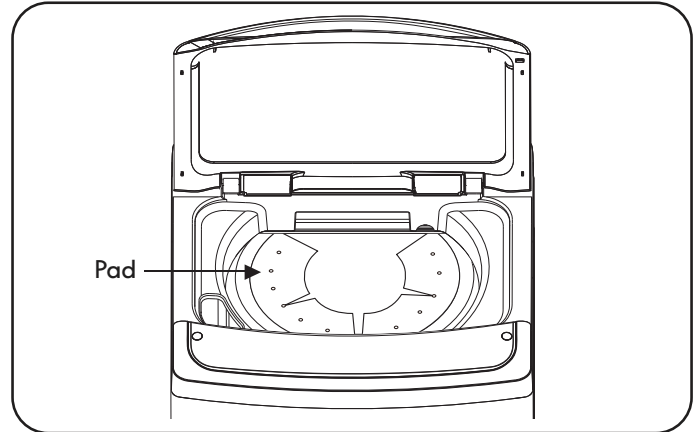


1. After removing the carton and shipping material, lift the washer off the foam base. Make sure the plastic tub support comes off with the base and is not stuck to the bottom of the washer.

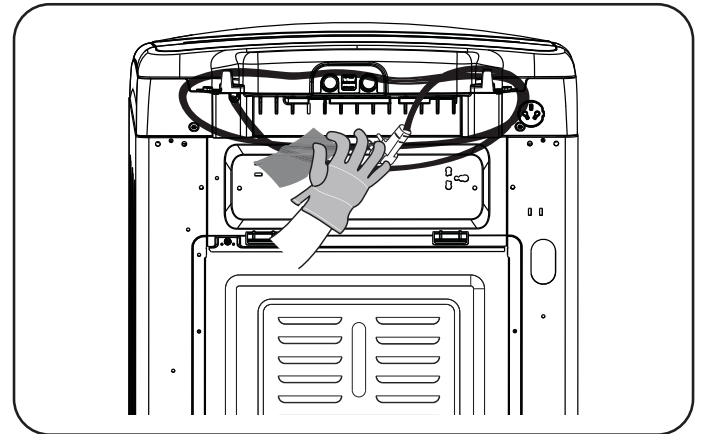


2. Save the foam block for future use. If the washer must be moved in the future, this will help prevent damage to the washer during transportation.

NOTE: To prevent damage, do not remove the foam block until the washer is at the final location.



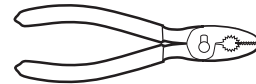
3. Carefully remove the two foam pads which cover the top sides of the tub guide, making sure not to leave behind any pieces of the foam.



4. Unfasten the power cord from the back of the washer.

TOOLS YOU WILL NEED

- Adjustable Pliers

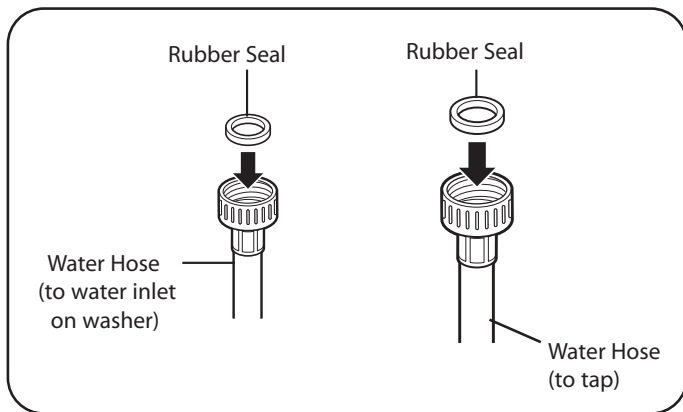


- Carpenter's Level

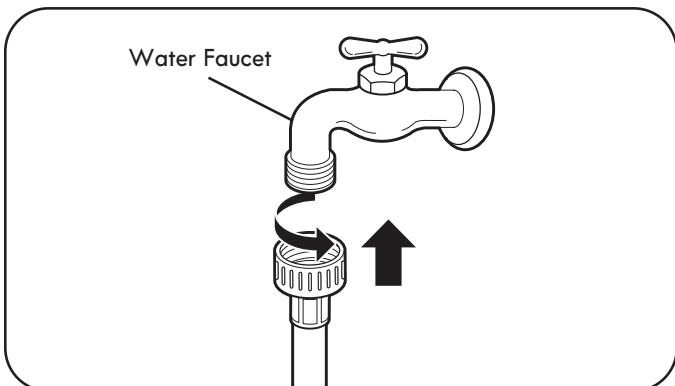


CONNECTING THE WATER LINES

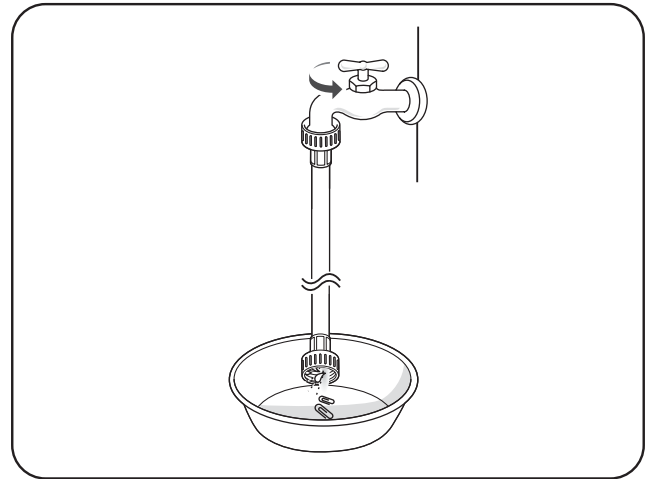
- **IMPORTANT:** Use new hoses when installing the washer. Do NOT reuse old hoses.
- **IMPORTANT:** Use ONLY the inlet hoses provided by Kenmore. Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of the product warranty.
- Water supply pressure must be between 14.5 psi and 116 psi (100~800 kPa). If the water supply pressure is more than 116 psi, a pressure reducing valve must be installed.
- Periodically check the hose for cracks, leaks, and wear, and replace the hose if necessary.
- Make sure that the water lines are not stretched, pinched, crushed, or kinked.
- The washer should never be installed or stored in a location subject to freezing temperatures. Damage to the water lines and internal mechanisms of the washer can result. If the washer was exposed to freezing temperatures prior to installation, allow it to stand at room temperature for several hours before use and check for leaks prior to operation.



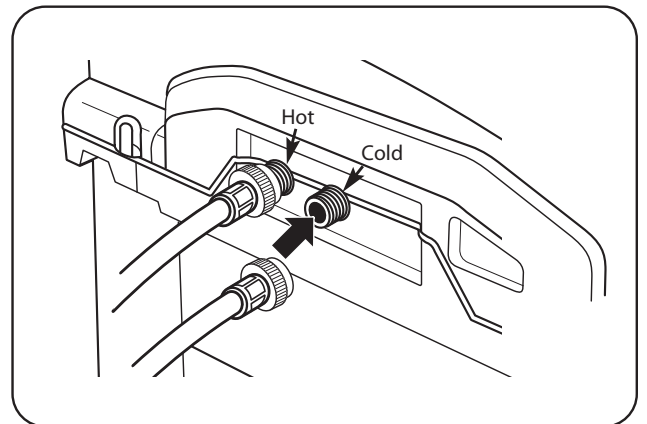
1. Inspect the threaded fitting on each hose and make sure there is a rubber seal in place in both ends.



2. Connect the water supply hoses to the HOT and COLD water faucets tightly by hand and then tighten another $\frac{2}{3}$ turn with pliers.



3. Always run a gallon or two of water through each inlet hose to flush dirt, scale and other debris out of the water lines. Doing so will help prevent future problems with clogged filter screens, and will also allow you to verify which hose is hot and which is cold.



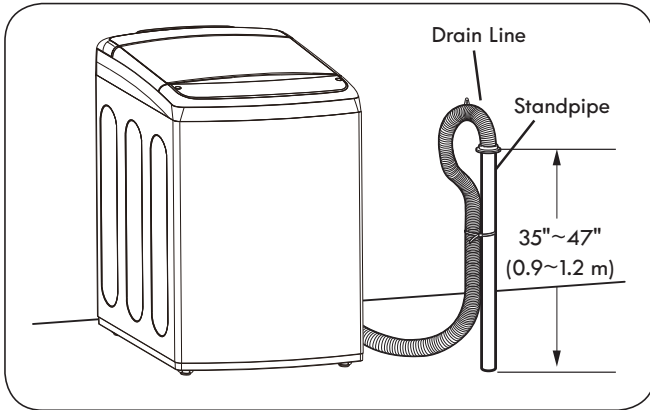
4. Attach the (red) hot water line to the hot water inlet on the back of the washer. Attach the (blue) cold water line to the cold water inlet on the back of the washer. Tighten the fittings securely. Turn ON both faucets all the way and check for leaks at both ends of the hoses.

NOTE: Be careful not to cross-thread the hose fittings. This will damage the valve and could result in property damage from leaks.

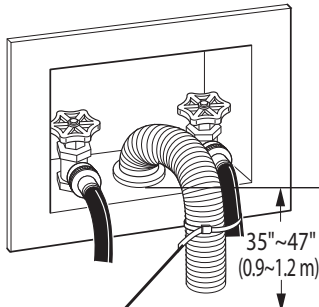
CONNECTING THE DRAIN HOSE

- The drain hose should always be properly secured. Failure to properly secure the drain hose can result in flooding and property damage.
- The drain must be installed in accordance with any applicable local codes and regulations.
- Make sure that the drain hose is not stretched, pinched, crushed, or kinked.

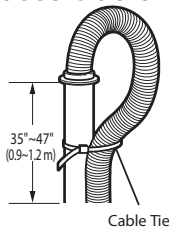
Option 1: Standpipe



Bend the outlet end of the drain hose to form a U shape. Insert the end of the drain hose into the drain. If the drain is large enough for the flange on the hose to fit inside, then do not insert the flange more than 1-2 inches into the drain. Use the tie strap included with the installation materials in the foam block in the tub to secure the drain hose to the drain.



If the water valves and drain are built into the wall, fasten the drain hose to one of the water hoses with the cable tie (ribbed side on inside).

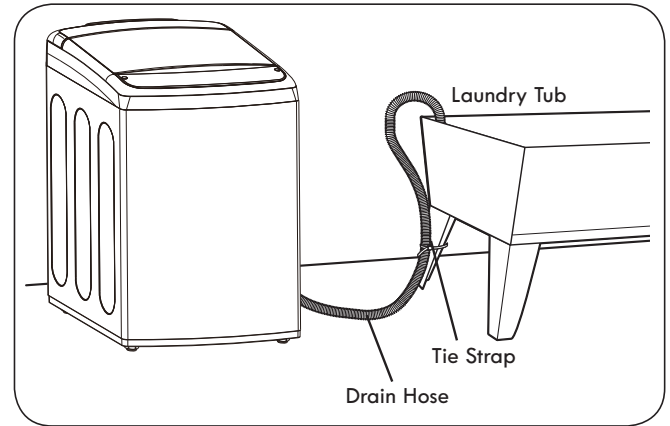


If your drain is a standpipe, fasten the drain hose to the standpipe with the cable tie provided.

NOTE:

- Normal height of the end of the hose should be approximately 35"~47" (0.9~1.2 m) from the floor.
- Do not install the end of the drain hose lower than 29 in. (0.7 m) or higher than 96 in. (243.8 cm) above the bottom of the washer or more than 60 in. (152.4 cm) away from the washer.
- Never seal the drain hose to the drain. If no air gap is present, water can be siphoned out of the tub resulting in poor wash/rinse performance or clothing damage.

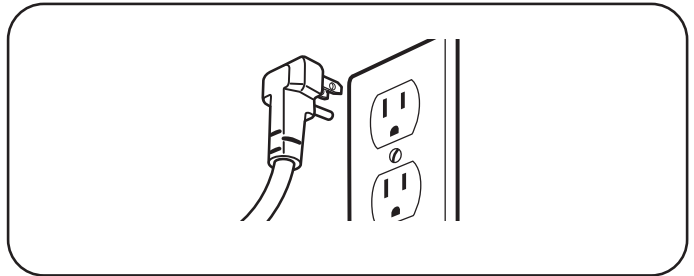
Option 2: Laundry Tub



Bend the end of the drain hose to the desired shape and support it on the edge of the laundry tub. Use a tie strap to secure the drain hose in place.

CONNECT TO THE POWER SUPPLY

Washer should be plugged into a 120-VAC, 60-Hz grounded 3-prong outlet. Plug in the washer.



WARNING

Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service technician if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it does not fit the outlet, have a proper outlet installed by a qualified electrician. Failure to follow these warnings can cause serious injury, fire, electrical shock, or death.

LEVELING THE WASHER

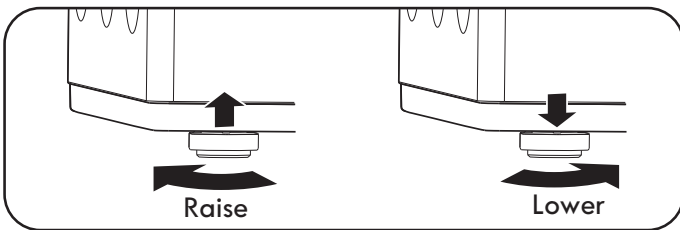
The tub of your new washer spins at very high speeds. To minimize vibration, noise, and unwanted movement, the floor must be a level, solid surface.

NOTE: Adjust the leveling feet only as far as necessary to level the washer. Extending the leveling feet more than necessary can cause the washer to vibrate.

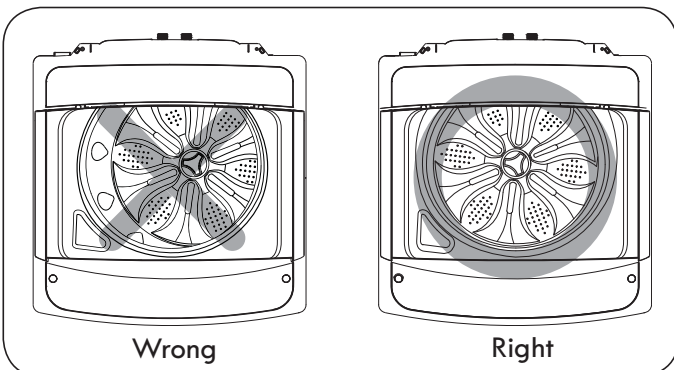
NOTE: Before installing the washer, make sure that the floor is clean, dry and free of dust, dirt, water and oil so the washer feet cannot slide easily. Leveling feet that move or slide on the floor can contribute to excess vibration and noise due to poor contact with the floor.

All four leveling feet must rest solidly on the floor. Attempt to rock the washer from corner to corner to make sure that all four leveling feet are in firm contact with the floor.

1. Position the washer in its final location, taking special care not to pinch, strain, or crush the water and drain lines. Place a level across the top of the washer.

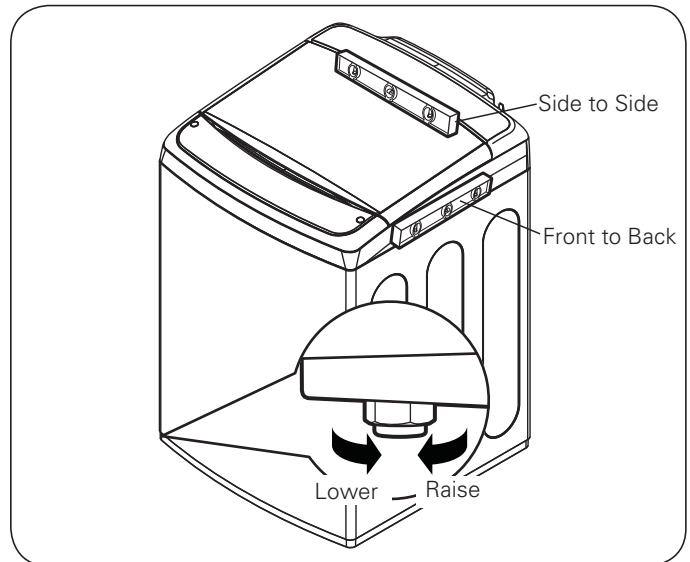


2. Adjust the leveling feet. Turn clockwise to raise the washer or counterclockwise to lower it.



3. To make sure that the washer is properly level, open the lid and look from above to see if the tub is centered. If the tub is NOT centered (as shown in the drawing on the left), readjust the feet. If you have a level, check your washer with the level.

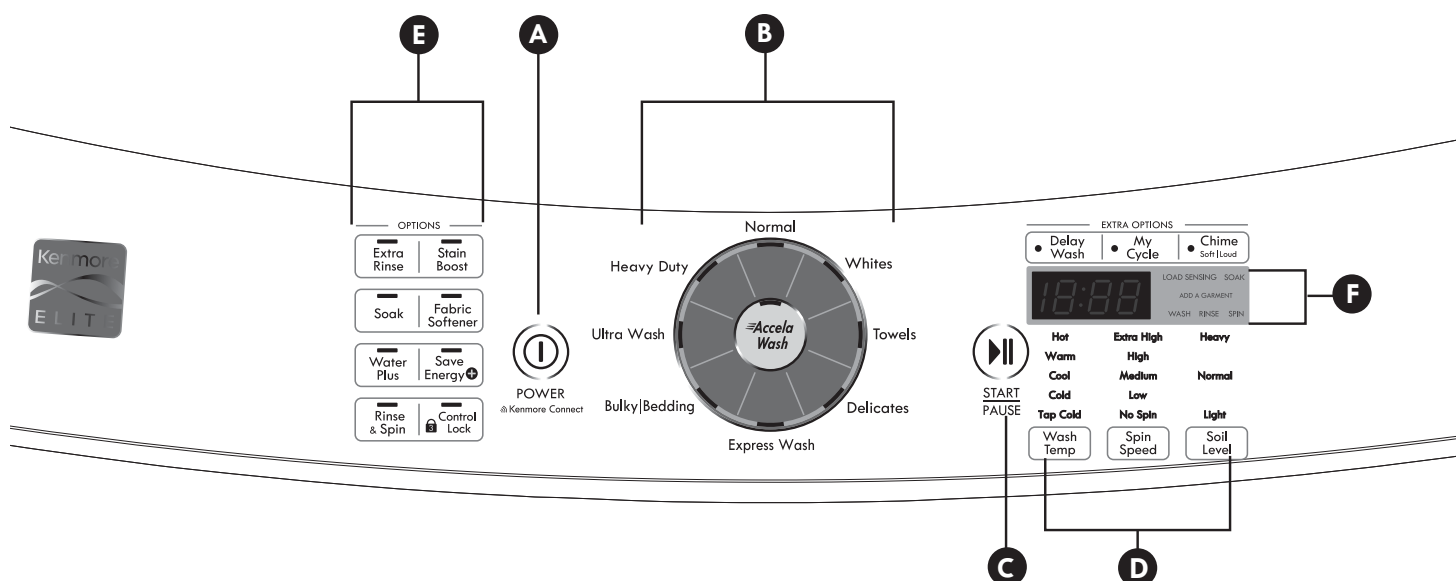
- To check if the washer is level from side to side, place a level on the back edge of the lid.
- To check if the washer is level front to back, place a level at the side of the washer on the edge where the cabinet side meets the top cover. Do not place the level on the top or the lid. Using these surfaces will result in the washer being unlevel.



HOW TO USE

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.

CONTROL PANEL FEATURES



A POWER (ON/OFF) BUTTON

Press to turn the washer ON. Press again to turn the washer OFF. Pressing the POWER button during a cycle will cancel that cycle and any load settings will be lost. The lid will unlock after a brief pause.

NOTE: If the washer remains idle for four minutes after turning the washer off, any water left in the tub will automatically be drained. An alarm will sound one minute prior to draining, and 'dr' will appear on the display. You may restart the washer at this time. However, once the washer initiates draining, all functions will be suspended and cycle settings lost, and 'dr' will be displayed until draining is complete.

B CYCLE SELECTOR BUTTON

Press the cycle button to select the desired cycle. Once the desired cycle has been selected, the standard pre-sets will appear in the display. These settings can be adjusted using the cycle setting buttons any time before starting the cycle.

C START/PAUSE BUTTON

Press this button to start the selected cycle. If the washer is running, use this button to pause the cycle without losing the current settings.

NOTE: If you do not press the START/PAUSE button within four minutes of selecting a cycle, the washer automatically turns OFF. If the washer is paused during a cycle for more than four minutes, the cycle will be cancelled and any water remaining in the tub will be drained. An alarm will sound at three minutes to warn you that the tub is about to drain.

D CYCLE MODIFIER BUTTONS

Use these buttons to adjust the settings for the selected cycle. The settings light up above the buttons to show the current selection.

E SPECIAL CYCLE AND OPTION BUTTONS

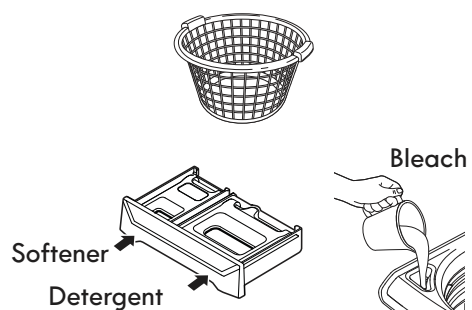
These buttons allow you to select special cycles or options.

F TIME AND STATUS DISPLAY

The display shows the cycle status and estimated time remaining.

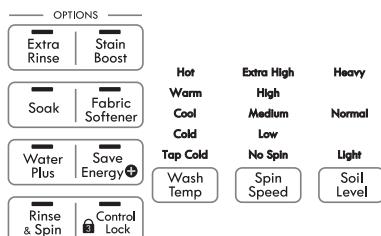
NOTE: To protect your clothing, not all settings are available on all cycle selections.

OPERATING THE WASHER



POWER

© Kenmore Connect

START
PAUSE

ADD A GARMENT

**1 SORT LAUNDRY AND LOAD WASHER**

Sort laundry by fabric type, soil level, color and load size, as needed. Open the door and load the items into the washer.

2 ADD CLEANING PRODUCT

Add High-Efficiency (HE) detergent to the detergent dispenser drawer. For proper wash performance, always measure the detergent using the measuring device provided by the detergent manufacturer.

3 TURN ON THE WASHER

Press the POWER button to turn ON the washer. The lights above the cycle buttons will illuminate and a chime will sound.

4 SELECT A CYCLE

Press the cycle button to select the desired cycle. The preset Wash Temp, Spin Speed, Soil Level, and Option settings for that cycle will be shown.

5 SELECT CYCLE MODIFIERS & OPTIONS (optional)

Default settings for the selected cycle can now be changed if desired. Use the cycle modifier buttons.

NOTE: To protect your fabrics, not all modifiers are available on all cycles. A different chime will sound and the LED will not come on if the selection is not allowed. Cycle options can also be added by using the option buttons.

6 BEGIN CYCLE

Press the START/PAUSE button to begin the cycle. The door will lock, and the washer will briefly tumble the load without water to measure its weight. Once the weight of the load is measured, the washer will begin the selected wash cycle.

7 ADD A GARMENT LIGHT

The ADD A GARMENT light will illuminate near the beginning of the wash cycle to indicate when it is safe to add items to the load. Press the START/PAUSE button to pause the cycle and add any additional items to the load.

NOTE: It is not recommended to add items unless the ADD A GARMENT light is illuminated, as this could result in poor performance.

8 RESUME CYCLE

Press the START/PAUSE button to resume the wash cycle.

⚠ CAUTION

Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. Failure to follow these cautions can cause fire, electric shock, problems with the product, or injury.

HOW TO USE

CYCLE GUIDE

The cycle guide below shows the default settings, available options and recommended fabric types for each cycle. Allowable modifier adjustments are shown below the default setting for each cycle.

● = Available Option

■ = Default Setting

Cycle	Fabric or Load Type	Wash Temperature	Spin Speed	Soil Level	Accela Wash	Extra Rinse	Water Plus	Soak	Fabric Softener
Normal	Cotton, shirts, jeans, socks, pants	Warm	High	Normal					
		Hot Cool Cold Tap Cold	Extra High Medium No Spin	Heavy Light	●	●	●	●	●
Whites	Heavily to normally soiled white cottons	Hot	Medium	Heavy					
		Warm Cool	Extra High High Low No Spin	Normal Light	●	●	●	●	●
Heavy Duty	Heavily soiled cotton fabrics	Warm	High	Heavy					
		Hot Cool Cold Tap Cold	Extra High Medium Low No Spin	Normal Light	●	●	●	●	●
Bulky/ Bedding	Large items such as blankets and comforters	Warm	High	Normal					
		Hot Cool Cold Tap Cold	Extra High Medium Low No Spin	Heavy Light		●		●	●

NOTE:

To protect your garments, not every wash temperature, spin speed, soil level, or option is available with every cycle. A chime will sound and the LED will not light if the selection is not allowed.

*When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected. Once the START/PAUSE button is pressed, the washer will measure the size of the load. The estimated time may change once the load size has been measured. The washer automatically adjusts the wash time for the amount of laundry, water pressure, water and other operating conditions.

These cycles use various wash motions to enhance cleaning and/or fabric care performance. The wash motions may sound different at different stages of the wash cycle. This is normal.

CYCLE GUIDE

The cycle guide below shows the default settings, available options and recommended fabric types for each cycle. Allowable modifier adjustments are shown below the default setting for each cycle.

● = Available Option

■ = Default Setting

Cycle	Fabric or Load Type	Wash Temperature	Spin Speed	Soil Level	Accela Wash	Extra Rinse	Water Plus	Soak	Fabric Softener
Express Wash	Lightly soiled clothing and small loads	Warm	High	Light	●	●	●	●	
		Cool Cold Tap Cold	Extra High Medium Low No Spin	Heavy Normal					
Towels	Towels	Warm	High	Normal	●	●	●	●	●
		Hot Cool Cold Tap Cold	Extra High Medium Low No Spin	Heavy Light					
Delicates	Dress shirts/ blouses, nylons, sheer or lacy garments	Tap Cold	Low	Light		●	●	●	●
		Warm Cool Cold	High Medium No Spin	Heavy Normal					
Ultra Wash	Heavily soiled cotton fabrics	Hot	High	Heavy	●				
			Extra High Medium Low No Spin						

NOTE:

To protect your garments, not every wash temperature, spin speed, soil level, or option is available with every cycle. A chime will sound and the LED will not light if the selection is not allowed.

*When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected. Once the START/PAUSE button is pressed, the washer will measure the size of the load. The estimated time may change once the load size has been measured. The washer automatically adjusts the wash time for the amount of laundry, water pressure, water and other operating conditions.

These cycles use various wash motions to enhance cleaning and/or fabric care performance. The wash motions may sound different at different stages of the wash cycle. This is normal.

SORTING WASH LOADS

⚠ CAUTION

- Do not load items higher than the top edge of the tub. Failure to follow this caution can result in leakage or damage to fabrics.
- Use the BULKY/BEDDING cycle for buoyant or nonabsorbent items such as pillows or comforters. Failure to follow this caution can result in leakage.
- If possible, do not wash any water-resistant items. If you must, please select the Bulky/Bedding cycle.
 - Examples of water-proof or water-resistant items include certain mattress pads, mattress covers, rain gear, camping gear, skiing apparel, outdoor gear and similar items.

Grouping Similar Items

For the best washing results, and to reduce the possibility of damage to clothing, care should be taken to sort the clothing into loads that are made up of similar items. Mixing different fabric types and/or soil levels can result in poor wash performance, color transfer or discoloration, fabric damage or linting. Fabrics should be sorted into groups as described below.

Colors

Sort articles by color. Wash dark clothes together in a separate load from light colors or whites. Mixing dark clothes with light clothes can result in dye transfer or discoloration of the lighter clothes.

Soil Level

Wash heavily soiled clothing together. Washing lightly soiled clothing in the same load with heavily soiled clothing could result in poor wash performance for the lightly soiled clothing.

Fabric Type

Delicate articles should not be mixed with heavier or sturdier fabric types. Washing delicates in a load with heavy fabrics can result in damage to the more delicate fabrics. Washing heavier fabrics in a delicate load can result in poor wash performance for the heavier fabrics and possible damage to the delicates.

Lint Type

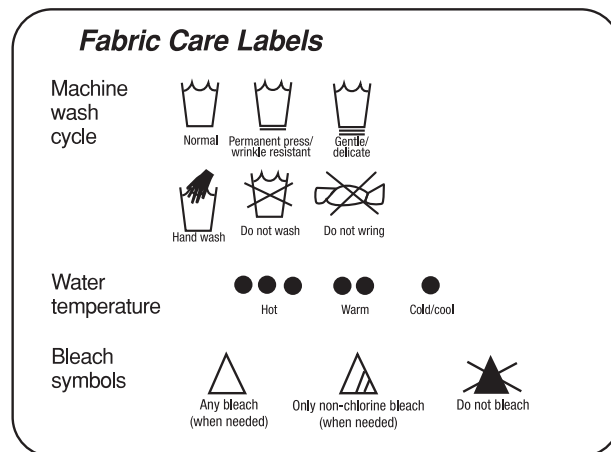
Some fabrics attract and bind lint to them while others give off lint in the laundry process. Avoid mixing these lint collectors and lint producers in the same load. Mixing these fabrics will result in pilling and linting on the lint collectors. (For example, lint collector – knit sweater; lint producer – terrycloth towels.)

Sort Laundry...

by Colors	by Soil	by Fabric	by Lint
Whites	Heavy	Delicates	Lint Producer
Lights	Normal	Easy Care	Lint Collector
Darks	Light	Sturdy	

Fabric Care Labels

Many articles of clothing include a fabric care label. Using the chart below, adjust the cycle and option selections to care for your clothing according to the manufacturer's recommendations.



Loading the Washer

- Check all pockets to make sure that they are empty. Items such as clips, matches, pens, coins, and keys can damage both your washer and your clothes.
- Close zippers, hooks, and drawstrings to prevent these items from snagging or tangling on other clothes.
- Pretreat heavily stained areas for best results.
- Combine large and small items in a load. Load large items first.
- Large items should not be more than half of the total wash load.
- The washer can be fully loaded, but the tub should not be tightly packed with items. The lid of the washer should close easily.
- To prevent an out-of-balance load, do not wash single items. Add one or two similar items to the load. Large, bulky items, such as a blanket, comforter, or bedspread, should be washed individually.
- The washer will not fill or operate with the lid open.

NOTE: Use the BULKY/BEDDING cycle for large or bulky items such as poly-filled jackets, comforters, pillows, etc. These items may not be as absorbent as other laundry items and should be sorted into a separate wash load for optimal results.

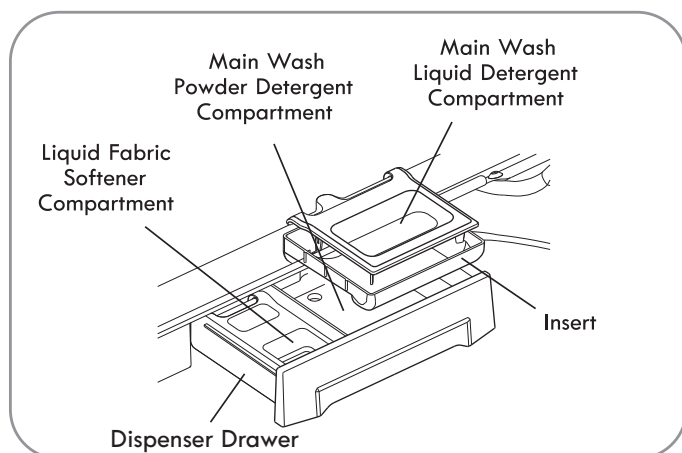
Bulky items should be placed as far down in the tub as possible for optimal results. Always place buoyant items at the bottom of the tub.

The washer will automatically detect the load size. Because of the high-efficiency wash system, the water level may not completely cover the load.

ABOUT THE DISPENSERS

The automatic dispenser consists of two compartments which hold:

- Liquid fabric softener.
- Liquid or powdered detergent for main wash.



Main Wash Detergent Compartment

This compartment holds laundry detergent for the main wash cycle. The detergent is added to the load at the beginning of the cycle. Always use High-Efficiency (HE) detergent with your washing machine. Either powdered or liquid detergent may be used.

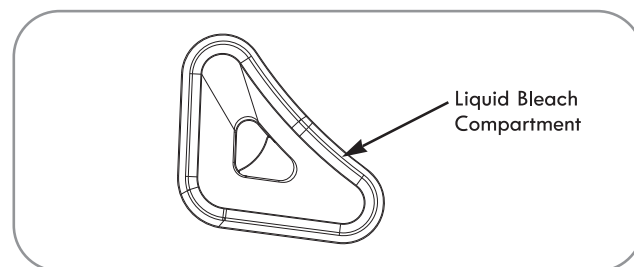
Never exceed the manufacturer's recommendations when adding detergent. Using too much detergent can result in detergent buildup in clothing and the washer. When using liquid detergent, make sure the liquid detergent cup and insert are in place. Do not exceed the maximum fill line.

When using powdered detergent, remove the liquid detergent cup from the compartment. Powdered detergent will not dispense with the liquid detergent cup in place.

Fabric Softener Compartment

This compartment holds liquid fabric softener, which is automatically dispensed during the final rinse cycle. Never exceed the manufacturer's recommendations when adding softener. Using too much fabric softener can result in buildup in clothing and the washer.

- Always follow the manufacturer's recommendations when adding fabric softener. Do not exceed the maximum fill line. Using too much fabric softener may stain clothes.
- Dilute concentrated fabric softeners with warm water. Do not exceed the maximum fill line.
- Never pour fabric softener directly onto the load or into the tub.



Liquid Bleach Compartment

The bleach dispenser is a separate compartment at the left front of the tub opening. This compartment holds liquid bleach, which is dispensed automatically at the proper time during the wash cycle. Any liquid remaining in the dispenser at the end of the cycle is water, not bleach.

- Do not add powdered bleach to this compartment. The bleach compartment is designed to dispense liquid bleach only. Powdered or liquid color-safe bleach will not dispense properly.
- Always follow the manufacturer's recommendations when adding bleach. Never add more than one cup and do not exceed the maximum fill line since this can cause the bleach to be dispensed immediately, resulting in damage to fabrics. Using too much bleach can damage fabrics.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. Fabric damage can occur.
- Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach.

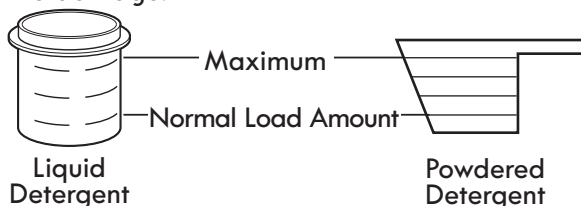
! DANGER

Do NOT mix chlorine bleach with ammonia or acids, such as vinegar or rust/scale remover. Mixing chemicals like these can produce a lethal gas, resulting in severe injury or death.

DETERGENT AND DISPENSER USE

A Word About Detergents

High-Efficiency (HE) detergents produce fewer suds, dissolve more efficiently to improve washing and rinsing performance, and help to keep the interior of your washer clean. Using detergent that is not HE may cause oversudsing and unsatisfactory performance which could result in error codes, cycle failure, and machine damage.



For proper wash performance, always measure the detergent using the measurements provided by the detergent manufacturer.

The normal amount of HE detergent needed, for average loads, is less than $\frac{1}{2}$ of the recommended maximum. **Use less detergent** for soft water, light soil or smaller loads. **Never** use more than the maximum amount recommended by the detergent manufacturer.



Designed to use only High-Efficiency (HE) detergent

IMPORTANT: Your washing machine is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent.

IMPORTANT: Not all detergents are the same. Pay careful attention to the amount of detergent used to avoid overusing, poor rinsing and detergent buildup in clothing, and residue buildup that can contribute to odors in the machine. **NEVER** use a cup or scoop other than the one supplied by the manufacturer of the detergent you are using. Never use more than the maximum amount of detergent recommended by the manufacturer.

Always measure the detergent amount. While HE detergents are designed for this type of washing machine, be careful when measuring the detergent. For most normal loads, no more than $\frac{1}{4}$ to $\frac{1}{2}$ of cap or scoop of HE detergent should be used.

NOTE: Extra care must be exercised when using **2X** and **3X** concentrated detergents because even a little bit extra can contribute to the problems mentioned above.

NOTE: Detergents designated as HE compatible may not provide optimal results.

Using the Softener and Detergent Dispenser

To add detergent, bleach, and fabric softener to the automatic dispenser:

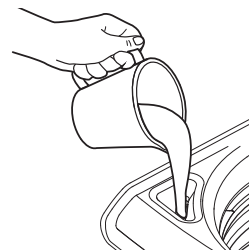
- 1 Open the dispenser drawer.
- 2 Load the laundry products into the appropriate compartments.
- 3 Close the drawer before starting the cycle.

NOTE: It is normal for a small amount of water to remain in the bleach and softener compartments at the end of the cycle.

IMPORTANT: Do not place or store laundry products, such as detergent, bleach, or liquid fabric softener, on top of your washer or dryer. Wipe up any spills immediately. These products can damage the finish and controls.

Using the Liquid Bleach Dispenser

The bleach dispenser automatically dilutes and dispenses liquid bleach at the proper time in the wash cycle.



- 1 Check clothing care labels for special instructions.
- 2 Measure liquid bleach carefully, following instructions on the bottle. High-efficiency washers use less water, so less bleach is needed. One half cup is enough for most loads.
- 3 Carefully pour the pre-measured amount of bleach directly into the bleach dispenser. If you are using powdered bleach of any kind, pour it directly into the tub before adding the laundry. Never add powdered bleach to the liquid bleach dispenser.

- Never pour undiluted liquid chlorine bleach directly onto clothes or into the tub.
- Do not pour powdered bleach into bleach dispenser.
- Do not place laundry items on top of the bleach dispenser when loading and unloading the washer.
- Always measure and pour bleach carefully. Avoid overfilling or splashing when adding bleach to the dispenser. The maximum capacity of the bleach dispenser is one cup of bleach per wash cycle. Overfilling could result in bleach being dispensed immediately.

TIME AND STATUS DISPLAY

The time and status display shows the estimated time remaining and cycle progress.



A CYCLE STATUS INDICATOR

These LEDs will illuminate when a cycle is selected to indicate which stages will run. When a cycle is running, the LED will blink for the active stage. Once a stage is complete, the LED will turn off. If a cycle is paused, the active LED will stop blinking.

B ESTIMATED TIME REMAINING

When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected. Once the START/PAUSE button is pressed, the washer will measure the size of the load. The estimated time may change once the load size has been measured.

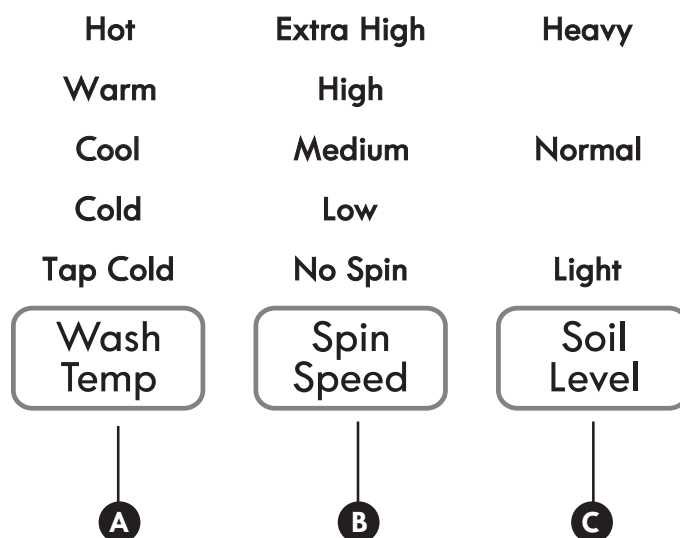
NOTE: The time shown is only an estimate. This time is based on normal operating conditions. Several external factors (load size, room temperature, incoming water temperature, etc.) can affect the actual time.

CYCLE MODIFIER BUTTONS

Each cycle has default settings that are selected automatically. You may also customize these settings using the cycle modifier buttons. Press the button for the desired modifier until the indicator light for the desired setting is lit. The washer automatically adjusts the water level for the type and size of wash load for best results and maximum efficiency.

Due to the high-efficiency nature of this product, water levels may be much lower than expected. This is normal and cleaning/rinsing performance will not be compromised.

NOTE: To protect your garments, not every wash/rinse temperature, spin speed, soil level, or option is available with every cycle. A chime will sound and the LED will not light if a selection is not allowed.



A WASH TEMP

WASH TEMP selects the wash and rinse temperature combination for the selected cycle. Press the WASH TEMP button until the indicator light for the desired setting is lit.

- Select the wash temperature suitable for the type of load you are washing. Follow the garment fabric care labels for best results.
- Cold rinses use less energy. The actual cold rinse temperature depends on the temperature of the cold water at the faucet.

B SPIN SPEED

Higher spin speeds extract more water from clothes, reducing drying time and saving energy.

Press the SPIN SPEED button until the desired speed is selected. Some fabrics, such as delicates, require a slower spin speed. To protect your clothing, not all spin speeds are available for all cycles.

C SOIL LEVEL

Adjusting the soil level setting will modify the cycle times and/or wash actions. Press the SOIL LEVEL button until the desired soil level is selected.

OPTION BUTTONS

Your washing machine features several additional cycle options that customize cycles to meet your individual needs.

- 1 Turn ON the washer and press the cycle button to select the desired cycle. If the cycle selection is changed after the options have been selected, all settings will be changed to the default settings for the new cycle.
- 2 Use the cycle modifier buttons to adjust the settings for that cycle.
- 3 Press the cycle option button(s) for the option(s) you would like to add. The button will light when that option is selected. If the selected option is not allowed for the selected cycle, the chime will sound twice to alert you and the LED will not illuminate.
- 4 Press the START/PAUSE button to start the cycle. After a brief delay, the lid will lock and the cycle will begin.

NOTE:

- To protect your garments, not every option is available with every cycle.
- If the START/PAUSE button is not pressed within four minutes to start the cycle, the control will shut off and all settings will be lost.

ACCELA WASH



Adding this option reduces the cycle time while maintaining wash performance similar to the same cycle without ACCELA WASH.

STAIN BOOST



Use this option for heavily soiled loads that need improved stain treatment.

When Stain Boost is selected, the wash cycle will begin with warm water to help prevent the setting of certain types of stains. Then, as the cycle progresses, hot water will be added to gradually increase the water temperature to help remove stains that require treatment at higher temperatures.

NOTE:

- Best results are obtained with smaller loads (less than 6 lb).
- If you select Stain Boost, the Save Energy+ option is not available.

EXTRA RINSE



This option will add an extra rinse to the selected cycle. Use this option to help ensure the removal of detergent or bleach residue from fabrics. Liquid fabric softener, if used, is always dispensed in the final rinse.

NOTE: You cannot select the EXTRA RINSE option with the RINSE & SPIN cycle.

WATER PLUS



Use this option if you wish to add more water to your wash load. This option is especially useful for large or bulky loads.

ADD A GARMENT

ADD A GARMENT

The ADD A GARMENT light will illuminate during the early stage of the wash cycle to indicate that it is safe to pause the cycle to add more items.

Once the ADD A GARMENT light goes out, additional laundry should not be added to the load. Doing so may result in unsatisfactory performance because the washer will not compensate for the additional garments.

- 1 Press the START/PAUSE button to pause the washer.
- 2 Open the lid after it unlocks.
- 3 Add your additional items.
- 4 Close the lid.
- 5 Press the START/PAUSE button. The cycle will resume after the lid locks.

CHIME



Press repeatedly to adjust the volume of the chime. The chime will sound at the new volume with each press of the button. When no chime is heard, the chime is off. The volume settings are LOW – HIGH – OFF.

The chime volume can be adjusted at any time as long as the washer is turned ON.

OPTION BUTTONS

FABRIC SOFTENER



Fabric softener is dispensed in the final rinse. This washer is designed to save rinse water by using a jet spray rinse system (SMARTRINSE) in NORMAL and HEAVY DUTY cycles. Press the FABRIC SOFTENER button to change the final rinse from spray rinse to regular rinse so that the fabric softener is most effective.

NOTE: Select the FABRIC SOFTENER option or EXTRA RINSE option if liquid fabric softener is used in NORMAL and HEAVY DUTY cycles. Failure to select one of these options will greatly reduce the effectiveness of the softener.

MY CYCLE



MY CYCLE allows you to store a customized wash cycle for future use. It allows you to save favorite temperature, spin speed, soil level, and other options for a cycle, and then recall them at the touch of a button.

NOTE: You can only save one cycle at a time. Pressing and holding the MY CYCLE button will overwrite any previously saved cycle.

To save a MY CYCLE:

- 1 Press the POWER button to turn on the washer.
- 2 Press the cycle button to select the desired cycle.
- 3 Press the cycle modifier buttons to change the desired settings.
- 4 Press the option buttons to add the desired options.
- 5 Press and hold the MY CYCLE button.

To recall a MY CYCLE:

- 1 Press the POWER button to turn on the washer.
- 2 Press the MY CYCLE button. The stored settings will be displayed.
- 3 Press the START/PAUSE button to start the cycle.

NOTE: MY CYCLE can be adjusted the same as any other cycle. However, once any other button is pressed, the MY CYCLE button LED will turn off indicating that the settings are no longer those of your saved cycle.

SOAK



This option provides a maximum 180-minute presoak prior to the start of the selected cycle. Use the SOAK option to presoak garments to help remove difficult spots or stains on fabrics. At the end of the presoak time, the selected cycle will begin with the same water used for the soak.

DELAY WASH



Once you have selected the cycle and other settings, press this button to delay the start of the wash cycle. Each press of the button increases the delay time by one hour, for up to 19 hours. Once the desired delay time is set, press the START/PAUSE button to start the delay time.

NOTE: If the START/PAUSE button is not pressed to begin the delay time, the washer will automatically shut off after four minutes.

RINSE & SPIN



Select this option to rinse and spin a load separately from a regular cycle. This can be helpful in preventing fresh stains from setting in fabrics. You can change the spin speed by pressing the SPIN SPEED button

- 1 Press the START/PAUSE button to turn on the washer.
- 2 Press the RINSE & SPIN button.
- 3 Press the SPIN SPEED button to select the desired spin speed. Selecting NO SPIN is not allowed.
- 4 Press the START/PAUSE button.

CONTROL LOCK




Use this option to disable the controls. This feature can prevent children from changing cycles or operating the machine. Once the control lock is set, it must be deactivated before any controls, except the POWER button, can be used. Once the washer has shut off, the POWER button will allow the machine to be turned ON, but the controls will still be locked. When the controls are locked, will display alternately with the estimated time remaining. Press and hold the CONTROL LOCK button for three seconds to activate or deactivate Control Lock.

SPECIAL DRAIN FEATURE

This washer is equipped with a special feature that is designed to make your washer as safe as possible. If the washer is paused or shut off while there is still water in the tub, the water will drain after several minutes. This helps keep children safe by reducing the possibility of water remaining in the tub. The washer can be restarted any time before the drain begins.

If no action is taken, the *dr* error code will display and the water will drain from the tub. Once the washer begins draining the water, the controls are disabled and the drain process cannot be interrupted. Once the water is completely drained, the washer will shut off.

NOTE: In the unlikely event that the washer experiences a problem that causes an error code to be displayed, the washer will still drain after several minutes. However, only the original error code will be displayed.

-  **WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read and follow this entire Use & Care Guide, including the Important Safety Instructions, before operating this washer.
- **Unplug the washer before cleaning to avoid the risk of electric shock.** Failure to follow this warning can cause serious injury, fire, electric shock, or death.
 - **Never use harsh chemicals, abrasive cleaners, or solvents to clean the washer.** They will damage the finish.

REGULAR CLEANING

Cleaning the Exterior

Proper care of your washer can extend its life. The outside of the machine can be cleaned with warm water and a mild, nonabrasive household detergent.

Immediately wipe off any spills with a soft, damp cloth.

IMPORTANT: Do not use solvents, cleaning alcohols, or similar products. Never use steel wool or abrasive cleaners because they can damage the surface.

Care and Cleaning of the Interior

Use a towel or soft cloth to wipe around the washer lid opening and lid glass.

Always remove items from the washer as soon as the cycle is complete. Leaving damp items in the washer can cause wrinkling, color transfer, and odor.

Storing the Washer

If the washer will not be used for an extended period of time and is in an area that could be exposed to freezing temperatures, perform the following steps to protect the washer from damage.

- 1 Turn OFF the water supply.
- 2 Disconnect hoses from water supply and drain water from hoses.
- 3 Plug the power cord into a properly grounded electrical outlet.
- 4 Add 1 gallon of nontoxic recreational vehicle (RV) antifreeze to the empty tub and close the lid. **NEVER** use automotive antifreeze.
- 5 Press the POWER button, then press the RINSE & SPIN button. Press the START/PAUSE button to activate the drain pump. Allow the drain pump to run for one minute, then press the POWER button to shut off the washer. This will expel some of the antifreeze, leaving enough to protect the washer from damage.
- 6 Unplug the power cord, dry the tub interior with a soft cloth, and close the lid.
- 7 Remove the inserts from the dispenser. Drain any water in the compartments and let them dry.
- 8 Store the washer in an upright position.
- 9 To remove the antifreeze from the washer after storage, run a complete EXPRESS WASH cycle using detergent. Do not add laundry to this cycle.

Removing Mineral Buildup

If you live in an area with hard water, mineral scale can form on internal components of the washer. Use of a water softener is recommended in areas with hard water.

Use a descaler, such as Washer Magic[®], to remove visible mineral buildup. After descaling, always run an Express Wash cycle with detergent before washing clothing.

Mineral scale and other spots may be removed from the stainless steel tub using a stainless steel cleaner. Do NOT use steel wool or abrasive cleaners.

Leave the Lid Open

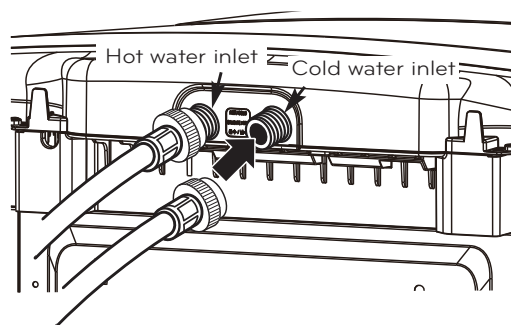
If the washer will not be used for several days, leave the lid open overnight to allow the tub to dry.

MAINTENANCE

Cleaning the Water Inlet Filters

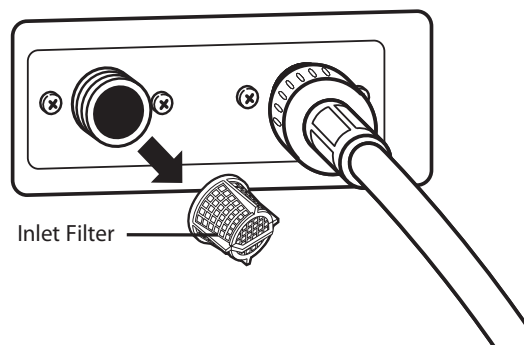
If the washer does not fill properly, an error message will show on the display. The inlet valve filter screens could be plugged by hard water scale, sediment in the water supply, or other debris.

NOTE: The inlet screens protect the delicate parts of the inlet valve from being damaged by particles that could enter the valves with the water supply. Operating the washer with these filters removed could cause a valve to stick open resulting in flooding and/or property damage.



- 1 Turn OFF both water faucets completely. Unscrew the hot and cold water lines from the back of the washer.

IMPORTANT: Only use inlet hoses provided by KENMORE. Aftermarket hoses are not guaranteed to fit or function correctly. Other hoses may not tighten correctly and could cause leaks. Subsequent damage to product or property will not be covered under the terms of the product warranty. Hoses can be ordered by calling 1-800-4-MY-HOME®.



- 2 Carefully remove the filters from the water valves and soak them in white vinegar or a lime scale remover, following the manufacturer's instructions. Be careful not to damage the filters while cleaning.
- 3 Rinse thoroughly before reinstalling. Press the filters back into place.
- 4 Before reattaching the hoses, flush the hoses and water lines by running several gallons of water into a bucket or drain.

CLEANING THE WASHER

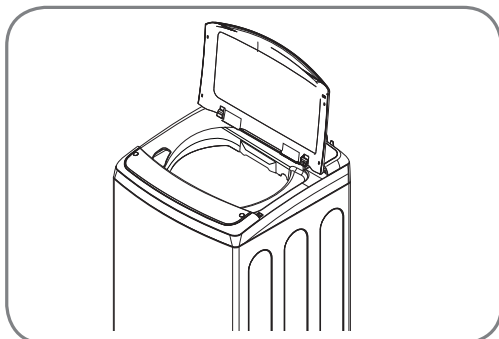
Proper Use of Detergent

Using too much detergent is a common cause of laundry problems. Today's detergents are formulated to be effective without visible sudsing. Be sure to carefully read and follow manufacturer's recommendations for how much detergent to use in your wash. You can use less detergent if you have soft water, a smaller load, or a lightly soiled load.

NOTE: Use only low-sudsing, high-efficiency detergent. These detergents can be identified by the HE logo.



Care and Cleaning of the Washer



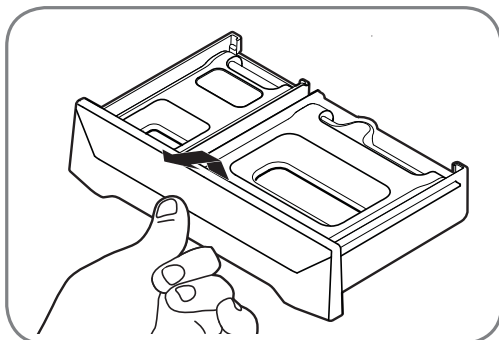
Lid: Wash with a damp cloth on the outside and inside and then dry with a soft cloth.

Exterior: Immediately wipe off any spills. Wipe with damp cloth. Do not touch the surface or the display with sharp objects.

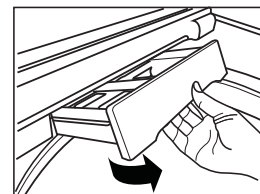
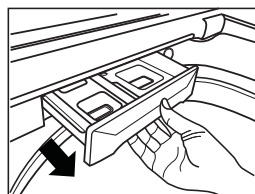
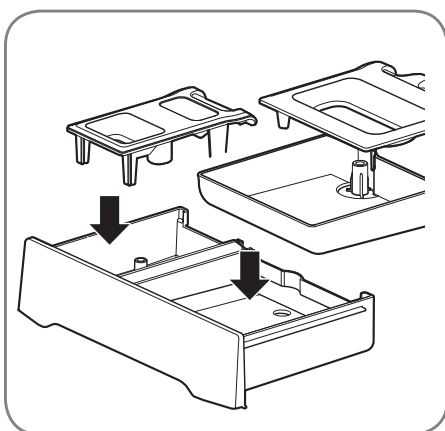
Moving and Storage: Contact a service technician to remove water from the drain pump and hoses. Reinstall the foam tub block to protect the washer from damage while moving. Do not store the washer where it will be exposed to outdoor weather conditions.

Long Vacations: Be sure water supply is shut off at the faucets. Follow the instructions if the washer will be exposed to freezing temperatures.

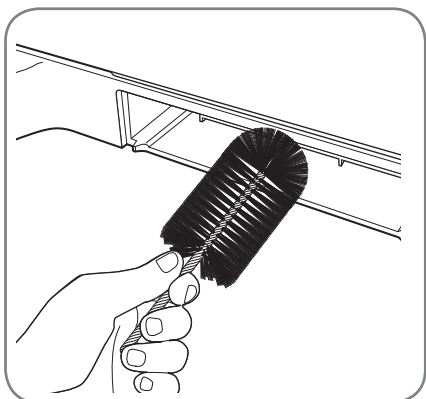
Dispenser Drawer: Detergent and fabric softener may build up in the dispenser drawer. Remove the drawer and inserts and check for buildup once or twice a month.



- 1 Remove the drawer by pulling it straight out until it stops. Lift up on the front of the drawer and pull it completely out.



- 2 Remove the inserts from the two compartments. Rinse the inserts and the drawer with warm water to remove buildup from laundry products.
- 3 To clean the drawer opening, use a small, non-metal brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- 4 Return the inserts to the proper compartments and replace the drawer. Set the drawer into the opening at an angle as shown above, then lower it and slide it into place.



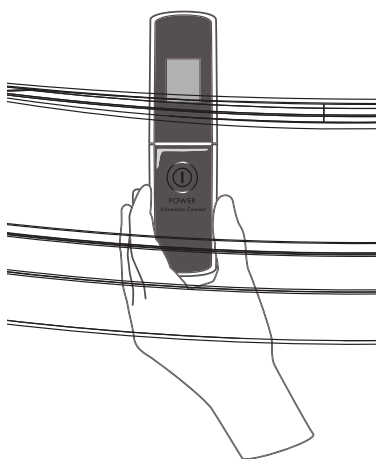
Should you experience any problems with your washing machine, it has the capability of transmitting data via your telephone to the Kenmore Connect Team. This gives you the capability of speaking directly to our specially trained technicians. The technician records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

If you experience problems with your washer, call 1-800-4-MY-HOME®. Only use the Kenmore Connect System feature when instructed to do so by the Kenmore Connect Team. The transmission sounds that you will hear are normal and sound similar to a fax machine.

Kenmore Connect cannot be activated unless your washing machine is turned on by pressing the POWER button. If your washing machine is unable to turn on, then troubleshooting must be done without using Kenmore Connect.

Using the Kenmore Connect™ System

First, call 1-800-4-MY-HOME® (1-800-469-4663). If the number of the phone you are using is on file and is associated with your washer, you will be quickly relayed to a Kenmore Connect team agent. Follow the technician's instructions and perform the following steps only when requested to by the Kenmore Connect Team agent.



HOLD the mouthpiece of your phone over the POWER button, when instructed to do so by the call center, no more than one inch from (but not touching) the machine.

NOTE: Do not press any other buttons or turn the cycle selector knob.



PUSH and hold the WASH TEMP button while continuing to hold your phone to the POWER button.



LISTEN for three beeps. After you hear the three beeps, release the WASH TEMP button. Keep the phone in place until the tone transmission has finished. This takes about 6 seconds, and the display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the technician, who will then be able to assist you in using the information transmitted for analysis.

NOTE:

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.

NORMAL SOUNDS YOU MAY HEAR

The following sounds may be heard while the washer is operating. They are normal.

Clicking:

Lid lock relay when the lid locks and unlocks.

Spraying or hissing:

Water spraying or circulating during the cycle.

Humming or gurgling:

Drain pump is pumping water from the washer at times during a cycle.

BEFORE CALLING FOR SERVICE

Your washing machine is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your washer does not function properly or does not function at all, check the following before you call for service:

Problem	Possible Cause	Solutions
Rattling and clanking noise	Foreign objects, such as keys, coins, or safety pins, may be in tub or pump.	Stop washer, check tub and drain filter for foreign objects. If noise continues after washer is restarted, call for service.
Thumping sound	Heavy wash loads may produce a thumping sound. Washer load may be out of balance.	This is normal. If sound continues, washer is probably out of balance. Stop and redistribute wash load. Pause the cycle and redistribute the load after the lid unlocks.
Vibrating noise	Packaging materials were not removed. Wash load may be unevenly distributed in the tub. Not all leveling feet are resting firmly and evenly on the floor. Floor not rigid enough.	See the UNPACKING AND REMOVING SHIPPING MATERIAL section in the installation requirements. Pause the cycle and redistribute the load after the lid unlocks. See Leveling the Washer in the Installation Instructions. Make sure that the floor is solid and does not flex. See Flooring in the Installation Requirements.
Water leaking	Inlet hose connection is loose at faucet or washer. House drain pipes are clogged. Drain hose has come out of drain or is not inserted far enough. A large item such as a pillow or blanket is above the top of the tub.	Check hoses for leaks, cracks and splits. Check and tighten hose connections. The washer pumps out water very rapidly. Check for water backing up out of the drain pipe during drain. If water is seen coming out of the drain, check for proper drain hose installation and check for restrictions in the drain. Contact a plumber to repair drain pipe. Tie drain hose to inlet hose or standpipe to prevent it from coming out during drain. For smaller drain pipes, insert the drain hose into the pipe as far as the drain hose flange. For larger drain pipes, insert the drain hose into the pipe 1-2 inches past the flange. Use the BULKY/BEDDING cycle for large or bulky items. Use extra care and never wash more than half a load of items that float such as pillows. Stop the washer and check the load. Make sure the load does not crest above the top edge of the tub.
Wrinkling	Washer not unloaded promptly. Washer overloaded. Hot and cold water inlet hoses are reversed.	Always remove items from the washer as soon as the cycle is complete. The washer can be fully loaded, but the tub should not be tightly packed with items. The lid of the washer should close easily. Hot water rinse can set wrinkles in garments. Check the inlet hose connections.

BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
Excessive sudsing	Too much detergent or incorrect detergent.	HE detergents are formulated specifically for High-Efficiency washers and contain suds-reducing agents. Only use detergent with the High-Efficiency (HE) logo. For detergent quantities refer to the How to Use section.
Staining	<p>Bleach or softener dispensed too soon.</p> <p>Bleach or softener was added directly to the wash load in the tub.</p> <p>Washer was not unloaded promptly.</p> <p>Clothes were not properly sorted.</p>	<p>Dispenser compartment is overfilled causing bleach or softener to dispense immediately. ALWAYS measure bleach to prevent overfilling - one cup maximum.</p> <p>Dispenser drawer closed too quickly causing softener to dispense immediately.</p> <p>Always use the dispensers to ensure that laundry products are properly dispensed at the right time in the cycle.</p> <p>Always remove items from the washer as soon as possible after the cycle is complete.</p> <p>Always wash dark colors separately from light colors and whites to prevent discoloration.</p> <p>Never wash heavily soiled items washed with lightly soiled items.</p>
Washer will not turn ON NOTE: If the washer stopped during a cycle due to a loss of power, the washer will resume the cycle where it stopped when the power is restored.	<p>Power cord is not properly plugged in.</p> <p>House fuse is blown, circuit breaker has tripped, or power outage has occurred.</p> <p>House fuse is blown, circuit breaker has tripped, due to multiple appliances on one outlet.</p>	<p>Make sure that the plug is plugged securely into a grounded, 3-prong, 120-VAC, 60-Hz outlet.</p> <p>Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician.</p> <p>Reset circuit breaker or replace fuse. If more than one appliance is connected to the outlet, call an electrician to have an additional circuit installed.</p>
Wash cycle time is longer than usual	The washer automatically adjusts the wash time for the amount of laundry, water pressure and other operating conditions.	This is normal. The washer adjusts cycle time automatically to provide optimal results for the selected cycle. The time remaining shown in the display is only an estimate. Actual time may vary.
Musty or mildewy odor in washer	<p>Incorrect or too much detergent has been used.</p> <p>Inside of tub was not cleaned properly.</p>	<p>Use only High-Efficiency (HE) detergent in accordance with the manufacturer's instructions.</p> <p>Run the CLEAN WASHER cycle regularly.</p>
Water leaks	Oversudsing of detergent.	Oversudsing may create leaks, and may be caused by the type and amount of detergent used. High-Efficiency detergent is the only detergent recommended. Make sure that detergent and any additives are put into the correct dispenser compartments. The normal amount of detergent to use is $\frac{1}{4}$ to $\frac{1}{2}$ of the maximum amount recommended by the detergent manufacturer. Always reduce the amount of detergent if the load is small or lightly soiled, or if your water is very soft. Never use more than the maximum amount recommended by the detergent manufacturer.



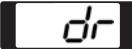
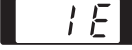
BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Causes	Solutions
Washer will not operate	<p>Control panel has powered off due to inactivity.</p> <p>Washer is unplugged.</p> <p>Water supply is turned off.</p> <p>Controls are not set properly.</p> <p>Lid is open</p> <p>Circuit breaker/fuse is tripped/blown.</p> <p>Control needs to be reset.</p> <p>START/PAUSE was not pressed after a cycle was set.</p> <p>Extremely low water pressure.</p> <p>Washer is too cold.</p>	<p>This is normal. Press the POWER button to turn the washer on.</p> <p>Make sure cord is plugged securely into a working outlet.</p> <p>Turn both hot and cold faucets fully on.</p> <p>Make sure the cycle was set correctly, close the lid and press the START/PAUSE button.</p> <p>The washer will not operate if the lid is open. Close the lid and make sure that nothing is caught under the lid preventing it from closing completely.</p> <p>Check house circuit breakers/fuses. Replace fuses or reset breaker. The washer should be on a dedicated branch circuit. The washer will resume the cycle where it stopped once power is restored.</p> <p>Press the POWER button, then re-select the desired cycle and press the START/PAUSE button.</p> <p>Press the POWER button then re-select the desired cycle and press the START/PAUSE button. The washer will shut off if the START/PAUSE button is not pressed within four minutes.</p> <p>Check another faucet in the house to make sure that household water pressure is adequate.</p> <p>If the washer has been exposed to temperatures below freezing for an extended period of time, allow it to warm up before pressing the POWER button. Otherwise, the display will not come on.</p>
Washer not filling properly	<p>Filter clogged.</p> <p>Inlet hoses may be kinked</p> <p>Energy efficiency.</p> <p>Insufficient water supply.</p> <p>The washer lid is open.</p> <p>Hot and cold inlet hoses are reversed.</p> <p>Water level is too low.</p>	<p>Make sure the inlet filters on the fill valves are not clogged. Refer to the filter cleaning instructions.</p> <p>Check that inlet hoses are not kinked or clogged.</p> <p>This is an energy-efficient washer. As a result, the temperature settings for this washer may be different than non-energy-efficient washers.</p> <p>Make sure that both hot and cold water faucets are turned on all the way.</p> <p>The washer will not operate if the lid is open. Close the lid and make sure that nothing is caught under the lid preventing it from closing completely.</p> <p>Check inlet hose connections. Make sure the hot water supply is connected to the hot inlet valve, and the cold water supply is connected to the cold inlet valve.</p> <p>This is a high efficiency washer. The water will not normally cover the clothes. The fill level is optimized for the wash motion to achieve the best wash performance.</p>

BEFORE CALLING FOR SERVICE (continued)




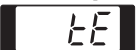

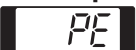
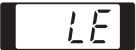
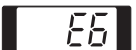
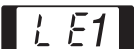
Problem	Possible Causes	Solutions
Washer will not drain water	Kinked drain hose. Drain located higher than 96 in. above the floor.	Ensure that the drain hose is not kinked. Make sure that the drain hose is no higher than 8 ft. above the bottom of the washer and is no more than 5 ft. away from the washer.
Poor stain removal	Proper options not selected. Previously set stains.	Heavier soils and tougher stains may require extra cleaning power. Select SOAK to boost the cleaning power of the selected cycle. Articles that have previously been washed may have stains that have been set. These stains may be difficult to remove and may require hand washing or pre-treating to aid in stain removal.
Bleach does not dispense	Bleach dispenser cover is not properly installed. Bleach dispenser is dirty or clogged.	Make sure that the bleach cover is properly installed and snapped into place before the beginning of the cycle. Lift out the bleach dispenser cover and clean out the reservoir. Lint and other foreign debris that collects in the inside the dispenser may prevent proper dispensing of the bleach.
Premature dispensing of bleach	Bleach dispenser filled for future load. Overfilling the bleach dispenser.	You cannot store bleach in the dispenser for future use. The bleach will be dispensed every load. Overfilling the bleach dispenser will cause the bleach to dispense immediately, which will damage items in the tub. ALWAYS measure bleach, but never fill above the MAX line on the dispenser. One cup of bleach is normal, but never add more than one cup.
Incomplete or no dispensing of detergent	Detergent compartments clogged from incorrect filling. Too much detergent used. Insufficient water supply. Normal residue.	Make sure that detergent and additives are put into the correct dispenser compartments. If liquid detergent is used, make sure that the liquid detergent cup and insert are in the detergent compartment. If powdered detergent is used, make sure that the liquid detergent cup and insert are not used. For all detergent types, always make sure that the dispenser drawer is fully closed before the start of the cycle. Make sure that the suggested amount of detergent is used per the manufacturer's recommendations. You may also dilute the detergent with water to the maximum fill line on the compartment to avoid clogging. Use only HE (High-Efficiency) detergent. NOTE: Always use as little detergent as possible. High-Efficiency washers need very little detergent to achieve optimum results. Using too much detergent will cause poor wash and rinse performance and may contribute to odors in washer. Make sure that both hot and cold water faucets are turned on all the way. It is normal for a small amount of detergent to remain in the dispenser. If this residue builds up it can interfere with normal dispensing of products. Refer to the cleaning instructions.
Water leaks every load	Hoses not installed correctly.	Check all fill and drain hose connections to ensure that they are tight and secure.

BEFORE CALLING FOR SERVICE (continued)**Error Codes**

Problem	Possible Cause	Solutions
The display shows: 	The lid is not closed properly.	<p>Make sure that the lid is closed properly and press the START/PAUSE button. After starting a cycle, it may take a few moments before the tub begins to turn or spin. The washer will not spin unless the lid is locked.</p> <p>If the lid is closed and the lid lock error message is displayed, call for service.</p>
The display shows: 	Lid lock switch error.	<p>Make sure that the lid is closed properly and press the START/PAUSE button. The washer will not operate unless the lid is locked.</p> <p>Make sure that nothing is caught under the lid, including shipping material or clothing.</p> <p>Make sure that the latch mechanism is fully retracted.</p> <p>If the lid is closed and the lid lock error message is displayed, call for service.</p>
The display shows: 	Special Drain Feature.	If the washer is paused during a cycle for more than four minutes, the cycle will be cancelled and any water remaining in the tub will be drained. An alarm will sound at three minutes to warn you that the tub is about to drain.
Washer fills with water slowly or not at all, or the display shows: 	<p>Water supply faucets are not fully open.</p> <p>Water line hoses are kinked, pinched, or crushed.</p> <p>Water inlet filters are clogged.</p> <p>Water supply pressure to faucet or house is too low.</p> <p>Water supply connected with leak-limiting hoses.</p>	<p>Make sure that the water faucets are fully open.</p> <p>Make sure the hoses are not kinked or pinched. Be careful when moving the washer during cleaning and maintenance.</p> <p>Clean the inlet filters. See Maintenance in the Care and Cleaning section.</p> <p>Check another faucet in the house to make sure that household water pressure is adequate and flow is not restricted. Disconnect the inlet hose from the washer and run a few gallons of water through the hose to flush the water supply lines. If flow is too low, contact a plumber to have the water lines repaired.</p> <p>Hoses designed to limit leaks can trip falsely and prevent the washer from filling. The use of leak limiting hoses is not recommended.</p>

NOTE: If an error message is displayed for four minutes, the water in the tub will automatically drain. An alarm will sound one minute prior to draining and the original error code will continue to be displayed.

BEFORE CALLING FOR SERVICE (continued)

Problem	Possible Cause	Solutions
Water in the washer drains slowly or not at all, or the display shows: 	Drain hose is kinked, pinched, or clogged. Drain discharge is more than 96 inches above bottom of washer.	Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washer. Adjust or repair drain. Maximum drain height is 96 inches (8 ft.)
The display shows: 	The washer has detected an out of balance load.	If the washer detects a load that is too far out of balance to spin, it will display this code while it is attempting to rebalance the load. The washer will add water and try to redistribute the load automatically. This display is for your information only, and no action is required.
The display shows: 	If the ub rebalance (see above) is not successful, this error will be displayed. The load is too small. Heavy articles are mixed with lighter items. The load is out of balance.	The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the load to be manually adjusted. Small loads may need additional items to be added to allow the washer to balance the loads. The load may have heavy items loaded with lighter items. Always try to wash articles of somewhat similar weight to allow the washer to evenly distribute the weight of the load for spinning. Manually redistribute the load if articles have become tangled preventing the automatic distribution from working properly.
The display shows: 	Control error.	Unplug the washer and wait 60 seconds. Reconnect power and try again. If the error reappears, call for service.
The display shows: 	Water level is too high due to a faulty water valve.	Close the water faucets, unplug the washer, and call for service.
The display shows: 	The water level sensor is not working correctly.	Close the water faucets, unplug the washer, and call for service.
The display shows: 	A motor error has occurred.	Allow the washer to stand for 30 minutes and then restart the cycle. If the LE error code persists, call for service.
The display shows: 	Clutch error.	Mechanical failure. Unplug the washer and call for service.
The display shows: 	Foreign objects, such as coins, pins, clips, etc., caught between the wash plate and the inner basket.	Turn off the washer and then press the Power button. Press the spin speed button without selecting a cycle to drain and spin the load. When the spin is complete, remove the clothes and then find and remove any objects caught in the wash plate. Always check pockets, etc., before washing to prevent error codes or damage to the washer or clothing.

KENMORE ELITE LIMITED WARRANTY

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions. WITH PROOF OF SALE, a defective appliance will receive free repair or replacement at option of seller.

To arrange for warranty service, call 1-800-4-MY-HOME® (1-800-469-4663)

This warranty applies for only 90 DAYS from the sale date if this appliance is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to instruct the user in correct product installation, operation or maintenance.
3. A service technician to clean or maintain this product.
4. Damage to or failure of this product if it is not installed, operated or maintained according to the all instructions supplied with the product.
5. Damage to or failure of this product resulting from accident, abuse, misuse or use for other than its intended purpose.
6. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
7. Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

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