

Warranty Policy

One-Year Limited Warranty on Parts and Labor

TECHNICS provides a "ONE-YEAR LIMITED WARRANTY" against manufacturing defects in materials and workmanship to the original purchaser of a new TECHNICS purchased from an authorized TECHNICS U.S., which begins on the date of purchase by the customer. Customer is responsible for maintaining proof of date of purchase.

TECHNICS's Responsibility

TECHNICS purchased new from an authorized TECHNICS U.S. reseller and that are used in the fifty (50) United States or Puerto Rico are warranted to be free from manufacturing defects in materials and workmanship for one (1) year from the date of the original retail purchase. TECHNICS' limited warranty covers only those defects which arise as a result of normal use of the product, and do not apply to any improper or inadequate maintenance or modification; software, interfacing, media, parts, or supplies not provided or supported by TECHNICS; or operation outside the product's specifications.

If TECHNICS receives, during the applicable warranty period, notice of a defect in any hardware product, which is covered by TECHNICS' warranty, TECHNICS shall either repair or replace the defective product at TECHNICS' option.

If TECHNICS is unable to repair or replace, as applicable, a defective product which is covered by TECHNICS' warranty, TECHNICS shall within a reasonable time after being notified of the defect, refund the purchase price for the product.

TECHNICS shall have no obligation to repair, replace or refund until the customer returns the defective product to TECHNICS.

Units sent to TECHNICS for repair will be repair or replaced with new or like-new product (s) of the same model with the same functionality as the original unit. Original unit (s) will be returned only at TECHNICS' discretion. Please back up all content and files on the device. TECHNICS is not responsible for any content on the original unit.

TECHNICS' limited warranty is only valid in the country of purchase.

TECHNICS will not validate purchases made via trade or barter. This pertains to trade or barter between individuals on sites such as E-Bay where trade or barter transactions are facilitated.

TECHNICS does not warrant damage incurred to the LCD on any unit sold. Any manufacturer's defect is at the sole discretion and discernment of TECHNICS repair technicians as the unit will need to be in possession of the return authorization number RAN technicians for a full and accurate evaluation to be made.

2 How to Obtain Warranty Service

To obtain warranty service, contact TECHNICS Technical Support via email at TechSupport@TECHNICSentertainment.com , or via postal mail at TECHNICS Technical Support, 9801 Collins avenue, 10 M Miami, FL 33154. You must provide the model, serial number, and date of purchase. TECHNICS Technical Support is available from 10:00AM to 5:00PM EAST Time, Monday through Friday, Please note that holiday hours may vary. For up to date information, please visit www.TECHNICSentertainment.com

TECHNICS reserves the right to assess all warranty claims and to determine if defects or damages are covered by this limited warranty. In case of a claim that is not covered by this warranty, you will be contacted to determine whether TECHNICS should repair the damage for a fee or whether the product should be returned to you as received by the service technician or service center.

Parts and service labor that are TECHNICS's responsibility under this limited warranty will be provided without charge. All other service is at the customer's expense. TECHNICS reserves the right to charge the customer for any service call for anything not covered by this limited warranty. Before you ask for warranty service, please review your User Manual. You may avoid a service call and a service charge.

Please refer to the reverse side of this page for additional information regarding how to obtain warranty service.

PLEASE DO NOT RETURN YOUR UNIT TO TECHNICS WITHOUT PRIOR AUTHORIZATION.

Not Covered

This limited warranty does not cover the following: cosmetic defects; damage, malfunctions or failures resulting from shipping or transit, improper or faulty installation, abuse, operation contrary to furnished instructions, operation on incorrect power supplies, products not supplied by TECHNICS, modification, alteration, improper servicing or tampering; damage from fire, water, lightning, power surges, abnormal environmental conditions or other acts of nature; normal wear and tear; unsatisfactory visual or audio performance not caused by a manufacturing defect; or displays with a missing or unreadable serial number.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. LINSAY'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING TECHNICS'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

TECHNICS SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This is the only warranty applicable; no one is authorized to extend or modify it or to grant any other warranty on TECHNICS's behalf.

Owner's Responsibility

To ensure warranty service, keep the dated bill or sales receipt as evidence of the purchase date and location. This limited warranty applies only to original purchaser and is non-transferable.

Warranty service conditions are subject to change. For the latest Warranty Terms and Conditions and additional information regarding TECHNICS's Limited Product Warranty, please see complete details online at www.TECHNICSentertainment.com