

## SERVICE, REPLACEMENT & PARTS INFORMATION

If you have questions regarding the operation of your IMUSA appliance or need replacement parts, contact us by any of these methods:

### Write Us

- Customer Service: [Customerserviceimusa@groupeseb.com](mailto:Customerserviceimusa@groupeseb.com)
- IMUSA USA, LLC  
6000 N.W. 97 Avenue  
Unit 26 Doral, Florida 33178  
(DO NOT send returns to this address)

### Call Us

- Toll Free: 1-800-850-2501
- Phone: 305-640-3000
- Fax: 305-640-4555

Inquires will be answered promptly by telephone, email, or letter. When writing, please include a phone number.

When contacting the Customer Service department, please specify the model number, place & date of purchase, and provide a copy of the receipt for product.

## IMUSA LIMITED WARRANTY

IMUSA Limited Warranty covers 90 days after purchase and is valid only for the following:

- Manufacturer defects in materials or workmanship. Returns will only be accepted if due to a manufacturer defect and will not be accepted after 90 days from date of purchase. Returns will only be accepted with original receipt.
- The following product categories: Cookware, Kitchen Gadgets, and Small Appliances

This warranty does not cover:

- Product misuse, abuse, negligence, accident, repairs, alterations, or lack of maintenance.