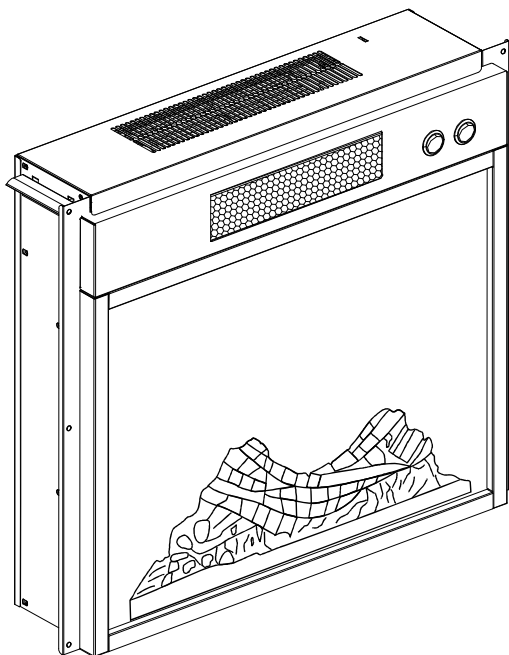


essentialhomeTM



OWNER'S MANUAL

CARTER FIREPLACE

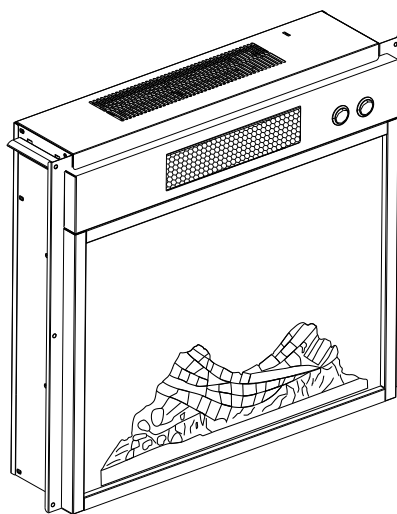
Product code: 0-08487459-3

UPC code: 817266010243

Date of purchase: ____/____/____

IMPORTANT

Please note when you open the carton carefully check the unit and make sure there is no damage. If you have any problem with assembling the unit, with how the various functions work or with damage or missing parts. Please call# +1-203-440-9911 (9:00AM - 5:00PM EST) or email: customerservice@prokonian.com immediately for service before return the unit to the store where it was purchased.



INSERT MODEL:SP18-1705-BU

INSTRUCTION MANUAL ENCLOSED

ELECTRIC FIREPLACE HEATER

HOME OWNER'S INSTRUCTION MANUAL
INSERT MODEL:SP18-1705-BU

ATTENTION

FIND A LOCATION FOR THE FIREPLACE HEATER THAT IS
PROTECTED FROM DIRECT SUNLIGHT.

FAILURE TO READ ALL INSTRUCTIONS MAY RESULT IN A POSSIBLE
ELECTRIC SHOCK, FIRE HAZARD AND / OR INJURY WILL VOID THE
WARRANTY

CONSUMER SAFETY INFORMATION

PLEASE READ THIS MANUAL BEFORE INSTALLING
AND OPERATING THIS APPLIANCE

WARNING

IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED
EXACTLY AN ELECTRIC SHOCK OR FIRE MAY RESULT CAUSING
PRORERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS
AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.

Thank you and congratulations on your purchase of a Prokonian fireplace.
Please read the installation & operating instructions before using this
appliance.

Prokonian, Inc.
63 Golden Street
Meriden, CT 06450
U.S.A
Made in China

ATTENTION

Also Requires-
Wood Fireplace Mantel



PROKONIAN

E-1

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always follow to reduce the risk of fire, electric shock, and injury to persons including the following:

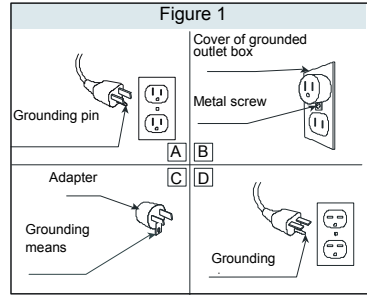
1. Read all instructions before using this appliance.
2. This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this appliance. Keep combustible material. Such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9m) from the front of this appliance and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or individuals with disabilities and whenever the fireplace is left operating and unattended.
4. If possible, always unplug this appliance when not in use.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions or if it has been dropped or damaged in any manner. Disconnect power at service panel and have heater inspected by a reputable electrician before reusing.
6. Any repairs to this fireplace should be carried out by a qualified service person.
7. Under no circumstances should this fireplace be modified. Parts having to be removed for servicing must be replaced prior to operating this fireplace again.
8. Do not use outdoors.
9. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
10. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or similar covering. Arrange cord away from traffic areas and where it will not be tripped over.
11. To disconnect this appliance, turn controls to the off position, then remove plug from outlet.



12. Connect to properly grounded outlets only.
13. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code or for U.S.A. installations, follow local codes and the National Electrical Code, ANSI/NFPA NO.70.
14. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
15. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
16. The heaters must not be located immediately below a socket-outlet.
17. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable vapors or liquids are used or stored. This fireplace should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in the area of it.
18. Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
19. Always plug heaters directly into a wall outlet / receptacle. Never use with an extension cord or reloadable power tap (outlet / power strip).
20. This heater has include a VISUAL alarm to warn that parts of the heater are getting excessively hot. If the alarm flashes, immediately turn the heater off, unplug the unit and inspect for any objects on or adjacent to the heater that may have blocked the airflow or otherwise cause high temperatures.
DO NOT OPERATE THE HEATER WITH THE ALARM FLASHING.



21. See figure 1 for the follow directions. This heater is for use on 120 volts. The cord has a plug as shown at A. An adapter as shown at C is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected. To a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.



SAVE THESE INSTRUCTIONS



TROUBLE SHOOTING GUIDE

PROBLEM	SOLUTION
1. No power, logs do not glow.	1a. Check that unit is plugged into a standard 120 volt outlet. 1b. Press POWER switch several times, make sure power is set at "ON" position.
2. POWER switch light up, but no flame effect.	2a. Open the rear cover, then check for any broken light bulb or loose light bulb. 2b. Loosen and remove the burnt out bulb and replace with new bulb.
3. Logs Glow, flame effect does not work.	3a. Open the rear cover, then check if spinner motor was working. If not, call customer service.
4. Flame effect operates, but heater does not blow warm air.	4a. Check the HEATER switch is in "ON" position. POWER switch should light up.
5. Heater doesn't work, but POWER and HEATER switches are in the "ON" position.	5a. Turn all switches to the "OFF" position and unplug the unit from the wall outlet for 5 minutes. After 5 minutes plug the unit back into wall outlet, and operate as normal.
6. Alarm light flash and heater function does not work.	6a. The heater is getting excessively hot, immediately turn the heater off, unplug the unit and inspect for any and inspect for any objects on or adjacent to the heater that may cause high temperatures.



MANTEL LOCATION

When choosing a location for your new fireplace, ensure that the general instructions are followed. Also for best effect, install the fireplace out of direct sunlight.



Cold climate installation Recommendation:

When installing this unit against a non-insulated exterior wall or chase, it is mandatory that the outer walls be insulated to conform to applicable insulation codes.

CLEARANCE TO COMBUSTIBLES

Keep electrical cord, drapery, furniture and other combustibles at least 3 feet (0.9m) from the front of the heater and away from the sides.

CLEANING TRIM

Clean the metal trim using a soft cloth, slightly dampened with citrus oil based product and buff with a clean soft cloth. DO NOT use brass polish or household cleaners as these products will damage the metal trim. Citrus oil based products can be obtained at supermarkets or hardware stores.

ELECTRICAL CONNECTION

A 15 AMP, 120 Volt, 60 Hz circuit with a properly grounded outlet is required. Preferably, the fireplace will be on a dedicated circuit as other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is in operation. The unit comes standard with 6 fee (1.8m) three wire cord , exiting from the rear of the fireplace. Plan the installation to avoid the use of an extension cord. If an extension cord must be used, it must be a minimum 14 AWG; three wires with grounding type plug connector and rated not less than 1875 watts. The cord shall not be more than 20 feet (6m) in length.

ELECTRICAL SPECIFICATIONS

Voltage:	120 VAC, 60HZ
Amps:	11.7 amps
Watts:	1400 Watts



REPLACE THE BULB (for SP18)

The electric fireplaces use one bulb to make the effect, if the bulb is burnt. You can replace it.

- 1). Turn the POWER switch off, and then UNPLUG the power cord from the wall outlet.
- 2). If fireplace has been operating, Let the unit cool at least 2 hours.
- 3). Unscrew the 6 screw then remove the back plate (figure 1 and 2)
- 4). Pull the bulb fixing spring to loosen the bulb and rotate the bulb. Then remove the bulb.
- 5). Replace the bulb and use the fixing spring to fixing the bulb.
- 6). Screw the back plate and enjoy your fireplace.

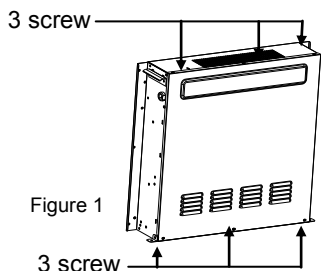


Figure 1

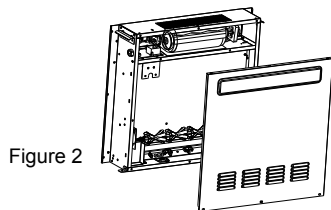


Figure 2

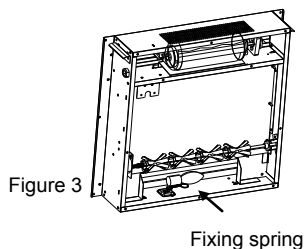


Figure 3

NOTE: Light bulb may become loose during shipping. If the flame effect is dim or does not work, please check that light bulb is finger tight in socket. See about instructions for replacing bulb.



WARNING: DO NOT EXCEED THE RECOMMENDED BULB WATTAGE.(1 X 40W Type B-10)



OPERATION BY THE CONTROL PANEL

IMPROTANT: THE HEATER MUST BE PROPERLY INSTALLED BEFORE IT IS USED.

TO ACCESS CONTROL PANEL - Control panel can be accessed at upper-right corner of insert.

POWER — Press this button for main power and flame effect. The indicator light will turn on.

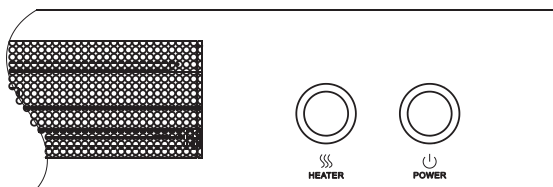
HEATER — Press this buttom for heat function turn on.

WARNING:

During any service of this appliance, the power to the unit must be turned off. First press the main power switch to off. Then remove the electrical plug from the wall outlet.

This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they've been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

The adult should supervise the children to guarantee they won't play the product.



Insert Model: SP18-1705-BU - Control Panel



MAINTENANCE

The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, periodic cleaning / vacuuming of the fan / heater unit is recommended. Make sure the unit is turned OFF and unplugged and that the heating element of the heater is cool. Whenever you are cleaning the heater or fireplace.



WARNING: Make sure the power is turned off before proceeding. Any electrical repairs or rewiring of this unit should be carried out by a licensed electrician in accordance with national and local codes



If repairing or replacing any electrical component or wiring, the original wire routing, color coding and securing locations must be followed.

WARNING: Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.



WARNING: Do not use this fireplace if any part of it has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system.



WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.

WARNING: During any service of this appliance, the power to the unit must be turned off. First turn the main power switch to the "OFF" position. Then remove the electrical plug from the wall outlet.



1 YEAR LIMITED WARRANTY

PROKONIAN ELECTRIC FIREPLACE MODELS

BASIC WARRANTY

Prokonian Inc. (hereinafter referred to collectively as the (“Company”)) warrants that your new Prokonian Electric Fireplace is free from manufacturing and material defects for a period of one year from date of purchase. Subject to the following conditions and limitations.

1. This electric fireplace must be installed and operated at all times in accordance with the installation and operating instructions furnished with the product. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the company.
3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the Company’s inspection.
4. This warranty does not cover the light bulb included with the Prokonian Electric Fireplace.
5. The Company may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).
6. Any installation, labor construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the Company assume responsibility for same.
7. The owner/user assumes all other risks. If any including the risk of any direct, indirect or consequential loss or damage arising out of the use. Or inability to use the product, except as provided by law.



8. All other warranties – expressed or implied – with respect to the product, its components and accessories, or any obligations/ liabilities on the part of the Company are hereby expressly excluded.
9. The Company neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of the Prokonian product.
10. The warranties as outlined within this document do not apply to non Prokonian accessories used in conjunction with the installation of this product.
11. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is void if:

- a. The fireplace is subjected to prolonged periods of dampness or condensation.
- b. Any unauthorized alteration, willful abuse, accident, or misuse of the product.
- c. You do not have the original receipt of purchase.

IF WARRANTY SERVICE IS NEEDED

Contact the company, at customerservice@prokonian.com or call +1-203-440-9911 have your warranty, your sales receipt, location of purchase and the model / serial number of your Prokonian products.

For Customer Service

E-Mail: customerservice@prokonian.com

Toll Free Number: +1-203-440-9911



PROKONIAN

E-11



Please refer to part code when reordering

For questions or comments about the product:

Email: Customerservice@Prokonian.com or Call toll-free: +1-203-440-9911

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