Warranties



Lifetime Warranty

You may request a replacement on any of the items listed below for the life of the electronic device.

- InvisibleShield products (excludes the Privacy screen)*
- InvisibleShield cases*

*If a replacement product is not available, e.g., is out of stock or obsolete, then please contact Customer Service to assist you in processing your warranty.

For instructions on how to obtain a replacement, please see the section, "Replacements."

One-year Manufacturer Guarantee

You can request a replacement for the products listed below within a year of the date that you purchased/registered your product. After a year the warranty will become inactive.

- Keyboards*
- Portable power*
- Headphones and earbuds*

*If a replacement product is not available, e.g., is out of stock or obsolete, then please contact Customer Service to assist you in processing your warranty.

For instructions on how to obtain a replacement, please see the section, "Replacements."

45-Day Assistance

The items listed below do not have a warranty, but we will still replace them if you experience any problems within 45 days from your purchase/register date.

- Cables
- Styluses
- Cases/covers (non-InvisibleShield)
- Privacy screen

Cleaning products do not have a warranty and are not covered by the 45-Day Assistance program.

What do I do if my product is not available?

Please contact Customer Service for further assistance. You can reach Customer Service by calling 1-800-700-9244 (1-801-839-3906 for International customers) or by sending an email toquestions@zagg.com.