

Returns and Warranty Policy

MAXSA Innovations, LLC warrants to the original consumer/purchaser that this product shall be free of defects in material and workmanship under normal use and circumstances for the period mentioned per product on each product page from the date of original purchase for use. When the original consumer/purchaser returns the product pre-paid (consumer covers shipping) to MAXSA Innovations, LLC, 8412 Cathedral Forest Dr; Fairfax Station, VA 22039; USA within the warranty period, and if the product is defective, MAXSA Innovations, LLC will at its option repair or replace such. This warranty shall constitute the sole liability of MAXSA Innovations, LLC concerning the product. MAXSA Innovations, LLC expressly disclaims all other warranties INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO PERSON, FIRM, OR CORPORATION IS AUTHORIZED TO ASSUME FOR MAXSA Innovations, LLC ANY OTHER LIABILITY IN CONNECTION WITH THE SALE AND USE OF THE PRODUCT. MAXSA Innovations, LLC and agents and distributors will bear no liability whatsoever for incidental or consequential damages or charges of any kind. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above disclaimer regarding incidental or consequential damages may not apply to you. This warranty is void if the product has been damaged or tampered with or if the product or any such parts have been opened. In all cases of damage during shipment, a claim must be filed with the shipping carrier and not with MAXSA Innovations, LLC. This warranty gives you specific legal rights; you may also have other rights which vary from state to state.

We strive to turn around all returns within two (2) weeks of receipt. Please remember there is also the time it takes to ship the product back to you.

If you need warranty work on your product, you can contact us through the website or call our office. The number is 703-495-0661.