



## **Bestsign International Inc**

*160 Russell Street, La Puente, CA 91744 .*

*Tel: (626) 330-2975 Fax: (626) 330-2829*

Website: <http://www.the-hom.com>

### RESIDENTIAL OUTDOOR FURNITURE WARRANTIES

At The-Hom, we take pride in the exceptional quality and craftsmanship of our outdoor furniture.

Our attention to detail in design, materials and construction is unyielding – and so is our commitment to customer satisfaction. To that end, we offer the following warranties on our furniture frames, finishes, fabrics and

outdoor umbrellas.

#### ALL-WEATHER WICKER & FRAMES

One year warranty on all of our All-Weather Wicker Frames from date of delivery against manufacturer defects and

structural failure (e.g., broken frame and welds) under normal use and conditions; 1-year warranty from date of

delivery against fading and cracking of wicker. Frames will be replaced, repaired or refinished in the original color and style, if

available; a similar color and style will be offered if the original has been discontinued.

#### OUTDOOR UPHOLSTERED FRAMES

One year warranty on all of our Outdoor Upholstered Furniture Frames from date of delivery against manufacturer

defects and structural failure (e.g., broken frame and loose joinery) under normal use and conditions. Replacements and

repairs will be in the original style, if available; a similar style will be offered if the original has been discontinued.

#### TEAK FRAMES & FINISHES

One year warranty on all of our Teak Frames from date of delivery against manufacturer defects and structural failure

(e.g., broken frame and welds) under normal use and conditions; limited 1-year warranty from date of delivery against peeling

or blistering of Natural Teak and stained finishes applied to any teak frame. Frames will be replaced, repaired or refinished in

the original color and style, if available; a similar color and style will be offered if the original has been discontinued.



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### **METAL FRAMES & FINISHES**

One year warranty on all of our Metal Frames from date of delivery against manufacturer defects and structural failure

(e.g., broken frame and welds) under normal use and conditions; 1-year warranty from date of delivery against

peeling or blistering of finishes applied to any metal frame. Frames will be replaced, repaired or refinished in the original color

and style, if available; a similar color and style will be offered if the original has been discontinued.

### **COMPOSITE TABLETOPS**

One year warranty from date of delivery against manufacturer defects and structural failure (e.g., cracked surfaces or

disintegration) under normal use and conditions. Tabletops will be replaced, repaired or refinished in the original color and

style, if available; a similar color and style will be offered if the original has been discontinued.

### **FABRIC FOR UPHOLSTERED FURNITURE COLLECTIONS, CUSHIONS & UMBRELLA CANOPIES**

1-year warranty from date of delivery against manufacturer defects, excessive tearing or fading under normal use and

conditions. Replacements and repairs will be in the original color and style, if available; a similar color and style will be offered

if the original has been discontinued.

### **WOVEN SUNBRELLA® STRAPS**

1-year warranty from date of delivery against manufacturer defects and strap breakage under normal use and

conditions. Replacement straps will be provided in the original color and style, if available; a similar color and style will be

offered if the original has been discontinued.

### **UMBRELLA FRAMES & BASES**

Limited 1-year warranty from date of delivery against structural failure. Replacements and repairs will be in the original finish

and style, if available; a similar finish and style will be offered if the original has been discontinued.



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### **CUSHION INSERTS**

Limited 1-year warranty from date of delivery against manufacturer defects or excessive deformity of cushions under normal

use and conditions. Replacements and repairs will be in the original color and style, if available; a similar color and style will be

offered if the original has been discontinued.

### **IMPORTANT LIMITATIONS**

Please note that our warranties do not cover failure due to any repairs or modifications to the product after purchase,

accidental damage, abuse, misuse, commercial use, or normal wear and tear, including: fading, scratched or chipped finishes,

weathering under normal weather conditions, staining or discoloration. The term "lifetime" as used in this statement of

warranties shall mean a period of no longer than 30 years from the date of delivery of any item covered by a one year

warranty. The limited warranties described above are extended to the original purchaser of the product only.