Care & Maintanence

Clean frames with a mild detergent in warm water, rinse with clean water and dry thoroughly. Clean fabrics with a mild detergent in warm water, remove excess moisture with dry towel after rinsing and allow to dry.

When furniture is not in use, it is recommended to cover them up with patio covers available at most Sears stores.

Warranty

We warrant our products to be free of manufacturing defects to the original purchaser for the period listed below. We reserve the right to make substitutions with similar merchandise, if the model in question is no longer in production.

Frames

Frame is warranted to be free from defects in material or workmanship for a period of one (1) year for steel frame.

This product is made with a steel frame.

Fabric

Fabric is warranted to be free of manufacturing defects for a period of one (1) year. Discoloration or fading of the fabrics as a result of exposure to the elements, chemicals, or spills is not covered.

Finish

Frame finish is warranted to be free of manufacturing defects for a period of one (1) year. Discoloration or fading of the finish as a result of exposure to the elements, chemicals, or spills is not covered.

Freight & Packaging

Freight and packaging are the responsibility of the original purchaser.

Exclusions

This warranty does not cover: Furniture used for commercial or non-residential purposes; failures caused by improper care; unreasonable or abusive use; freeze damage; acts of nature.

Steel products are not covered against rust. Tempered glass table tops are not covered against breakage.

Customer Service

For warranty issues, missing or damaged parts, or for additional product information, please contact our Customer Service Center at 1-800-457-4652 between 9am and 5pm Eastern Time, Monday through Friday.