

Warranty Info


INTERNATIONAL E-Z UP®, INC., manufacturer of the E-Z UP® Instant Shelter® warrants to the original retail purchaser who provides a dated sales receipt—each part of the E-Z UP® Instant Shelter® to be free from defects in material or workmanship for a period of TWO or FIVE years (depending on the model) after the date of original purchase. This warranty applies only for normal and expected uses, as determined by the manufacturer. INTERNATIONAL E-Z UP®, INC.'s obligation and liability under this warranty is limited to the repair or replacement (at its option) of the product or its parts, after its own review and examination. RETURN ADVISORY — Before returning any part or product to INTERNATIONAL E-Z UP®, INC. or its designated representative, please contact us to obtain specific return shipping instructions. All shipping costs must be prepaid, and INTERNATIONAL E-Z UP®, INC. is not responsible for products damaged in transit. CONDITIONS — This warranty shall be void as to any product which has been altered or modified in any manner. This warranty does not apply to damages caused by wind, rain, or other forces of nature, nor to accidental or deliberated damage of the product, nor to use of the product that does not conform with the product instructions. This express warranty is provided in lieu of all other warranties, expressed or implied.

WARRANTY IS NOT VALID IF PRODUCT NOT PURCHASED FROM AUTHORIZED E-Z UP® DEALER.

Important Warranty Information not included in your Embassy II owner's manual
TO RECEIVE WARRANTY SERVICE

Warranty Claim Form*

*A copy of your original sales receipt will be required.

				WARRANTY CLAIM FORM			
THE PREMIER SOURCE FOR E-ZUP PRODUCTS & SERVICES							
Please complete this form entirely. All information is required to process your claim.							
PERSONAL INFORMATION							
Name: <input type="text"/>							
Address: <input type="text"/>							
City: <input type="text"/>		State: <input type="text"/>		Zip Code: <input type="text"/>			
Home Phone: <input type="text"/>		Work Phone: <input type="text"/>		E-mail: <input type="text"/>			
PRODUCT INFORMATION							
E-Z UP Model Number: <input type="text"/> (alphanumeric number located near the top of the leg)							
<input type="checkbox"/> Bungalow	<input type="checkbox"/> Dome II	<input type="checkbox"/> Eclipse II	<input type="checkbox"/> Enterprise II				
<input type="checkbox"/> Escort	<input type="checkbox"/> Express II	<input type="checkbox"/> HUB	<input type="checkbox"/> Hut II				
<input type="checkbox"/> Jamboree	<input type="checkbox"/> New Pyramid II	<input type="checkbox"/> P.O.P. II	<input type="checkbox"/> Pagoda				
<input type="checkbox"/> POP Lite	<input type="checkbox"/> Pyramid II	<input type="checkbox"/> Quest	<input type="checkbox"/> Regency				
<input type="checkbox"/> Sierra II	<input type="checkbox"/> Speed Shelter II	<input type="checkbox"/> Sprint	<input type="checkbox"/> Vantage				
<input type="checkbox"/> Vista	<input type="checkbox"/> Vista Sport	<input type="checkbox"/> Vue					
Canopy Top Color: <input type="text"/>				Frame Color: <input type="text"/>			
Describe the broken part(s) and how it happened: <input type="text"/>							
Torn Fabric? <input type="checkbox"/> Roller Bag <input type="checkbox"/> Sidewalls <input type="checkbox"/> Railskirt <input type="checkbox"/> Top <input type="checkbox"/> Other: <input type="text"/>							
About how many days have you used your shelter in the past year? <input type="text"/>							
How long do you normally keep the shelter up at one time? <input type="text"/>							
All warranty claims must be submitted with valid proof of purchase* (purchase receipt, order invoice, bank/credit card statement, etc.) by fax, email, or by mailing a copy of your purchase receipt with this warranty claim form to:							
* Your product may no longer be under warranty if purchased more than 2 years ago and will NOT be approved without proof of purchase.							

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Warranty Department
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