

PRISM FITNESS PRODUCT RETURN and WARRANTY POLICY

Prism Fitness Group accepts returns ONLY with advance authorization; contact us at 608.824.1585 or info@prismfitnessgroup.com to obtain return authorization. Upon examination by Prism Fitness Group, if the product is deemed to be defective it will be replaced or repaired free of charge, or the original purchase price will be refunded. Products that are not defective can only be returned within 30 days of purchase; they will be subject to a 15% restocking fee, and return shipping costs will be the responsibility of the customer.