

(0 Items in cart) \$0.00 VIEW CART ACCOUNT LOGIN/REGISTER

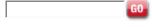
Home > Contact Us

Select Year

Select Make

Select Model

CLEAR VEHICLE



DEMOGRAPHIC INFORMATION

Dee Zee, Inc. guarantees the original purchaser a limited lifetime warranty against manufacturer defects in materials, workmanship and design under normal use excluding damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, spills, vandalism, or product neglect.

Wear items such as shocks, latches, keys, hinges, step pads, seals, etc. have a one-year warranty. Replacements of these items are non-returnable non-refundable items. This warranty applies only to new products and is limited to the repair or replacement of genuine Dee Zee products. Warranty does not include electrical components, light bulb replacement, and cost of removal, installation, labor, transportation costs, and loss of use, inconvenience or consequential damages.

A modification of any kind to Dee Zee product voids all warranties. The original purchaser may be required (at Dee Zee's sole discretion) to return the defective merchandise, provide a photograph, or provide the original purchase receipt to the original place of purchase or Dee Zee, Inc.

MATERIALS & WORKMANSHIP WARRANTY TERMS

Limited-Lifetime Warranty:

- STAINLESS STEEL: Side Steps, Grill Guards, Bull Bars/Sport Bars, Bed Caps, Storage Boxes and Side Moldings.
- ALUMINUM: Side Steps, Storage Boxes, Running Boards, Transfer Tanks, Bed Protections and Cab Racks.
- · PLASTIC: Storage Boxes and Bed Caps.

Three-Year Warranty:

- · COATED STEEL: Side Steps, Running Boards, Storage Boxes, Job Site Boxes and Transfer Tanks.
- OTHER PRODUCTS: Tailgate Assists, Floor Mats, Bulbs, Plastic Running Boards

TRANSFER TANK PUMPS & ACCESSORIES

All GPI products including transfer tank pumps and related items are covered by the GPI warranty. To submit a warranty claim, please contact GPI directly at (800) 835-0113. Dee Zee, Inc. warranty terms do not apply to GPI products. You may also visit

FINISH PROTECTION & FINISH WARRANTY TERMS

Dee Zee products have a high quality finish that must be cared for like any other exposed finish on the vehicle. Protect the finish with a non-abrasive automotive wax, (e.g. Pure Carnauba) on a regular basis. The use of any soap, polish or wax that contains an abrasive is detrimental, as the compounds scratch the finish and open it to corrosion. The finish of all Dee Zee products is covered for 1 year from the date of purchase. Claims submitted after one year from the date of purchase are subject to review, and are covered at the sole discretion of Dee Zee, Inc.

DISCLAIMER

Buyer assumes all risk and liability for the installation and use of Dee Zee products. Dee Zee products are sold as appearance accessories and should not be relied upon as protection for the vehicle or its occupants in the event of a collision or roll over. Vehicles equipped with a supplemental restraints system (air bags) deployed by impact should not be modified in any way. Always consult the vehicle manufacturer if you have any questions regarding supplemental restraint systems. Dee Zee, Inc. assumes no liability for injury, loss, incidental or consequential damages in the event of an accident.

WARRANTY SUBMISSION PROCEDURE

In order to ensure a prompt and efficient review of your claims, please review the following procedure before submitting your claim:

- 1. You must register your product at www.deezee.com.
- 2. Please read the above terms and conditions to ensure that your product is eligible for warranty coverage.
- 3. Contact us at (800) 779-2102 (You may be directed back to the original place of purchase).
- 4. Be sure to have your original receipt, and be prepared to describe the issue. Photographs may be required.

CONTACT INFORMATION			
• CONTACT INI ONIMATION	_		
Prefix*			
First Name*			
Last Name*			
Telephone Number*			
Consil Address*			
			VIEW CART

Truck Tool Boxes

Nerf Bars & Running Boards

Truck Bed Rail Protection

Truck Bed Accessories

Mud Flaps & Body Styling

Grill Guards & Bull Bars

Transfer Tanks & Accessories

Auxiliary Fuel Tanks & Connection Kits

Interior Storage

Interior Accessories

Specialty Accessories

Hitch Accessories

Utility Ramps

Heavy Truck Accessories

Sport SUV Accessories

Preferred Dealer Sign Up

Dealer Programs

Media Library

Fleet Management

Customer Care

Supplier Care

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Send me updates via email?*	Yes	
Street Address*		
City*		
State or Province*	Select a state/province	
Postal Code*		
Country*	United States	



Date of purchase (mm/dd/yy)				
What Dee Zee part number(s) did you purchase?				
What was the purchase price?				
Where did you purchase this product? Auto Parts Chain Store				
How did you first become aware of this product? Auto Parts Chain Store				
What factor most influenced your decision for purchase? Dee Zee Reputation				
What benefit most influenced your purchase decision? Appearance				
Who will install the product? You				
How much did you pay for installation?				
What other brands did you consider? None I only wanted Dee Zee UWS Knaack Go Industries Better Built WeatherGuard Lund Go Rhino Putco Westin Ranch Hand ICI Delta Other				
What is the make of your vehicle?				
What is the model of your vehicle?				
What is the primary use of this vehicle? General Transportation				
What is the drive type? 2 wheel drive				
What is the cab size? Regular Cab				
What is the bed box size? 6.5' or smaller				

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Marital status: Single			
Occupation: Unemployed			
Level of education: Some High School			
For your primary residence, do you: Rent			
Which of the following best describes the area you live in? Urban			
What best describes your family income? Under \$30,000			
What credit cards do you normally use? (Check all that apply)			
American Express			
Help us understand how you shop. Please indicate your favorite way to shop. Traditional Storefront			
Help us understand your lifestyle. Please indicate the interests and activities that apply to you. (Check all that apply) Exercise/Physical Fitness Automotive Sporting Events Wildlife/Environment Camping/Hiking NHRA Collecting Magazine Subscriptions Fishing Internet Surfing Travel Hunting/Shooting Off Roading Do-It-Yourself			
Reload Image ease type the security code as it appears above.			

SUBMIT EMAIL

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