

ULTRA WHEEL RETAIL WARRANTY



ULTRA WHEEL LIMITED LIFETIME STRUCTURAL WARRANTY:

ULTRA WHEEL COMPANY warrants to the original retail purchaser that Ultra will be free of structural, manufacturing, or material defects, if used under normal and intended use as long as the original retail purchaser owns the product. Invoice or bill of sale in the name of the original purchaser shall evidence proof of original ownership. This warranty is not transferable.

ULTRA WHEEL COMPANY warrants the factory chrome or painted finish on products for one (1) year from the original time of purchase. The warranty covers only peeling and separation of the chrome from the wheel. The warranty does not cover surface rust or pitting.

ULTRA WHEEL COMPANY warrants the factory PVD, "Ultra V Finish" or "Physical Vapor Deposition for two (2) years from the original time of purchase. Due to the nature of the PVD process, some inclusions (air bubbles and / or fish eyes) may appear on each wheel in the clear coat. These inclusions are normal. Inclusions are not considered to be a defect and do not affect quality or duration of the PVD finish. Proper cleaning and maintenance is required to maintain the manufacturer's warranty. Please refer to PVD care instruction on the Ultra Wheel web site.

ULTRA WHEEL COMPANY has no finish warranty on polished wheels.

WARRANTY POLICIES:

Ultra Wheel Company's sole and exclusive obligation under this warranty shall be to repair or replace, at Ultra Wheel Company's sole discretion, without charge, any Ultra Wheel product which is returned (freight prepaid) to the dealer from whom the wheel was originally purchased, and which, after Ultra Wheel Company's examination, shows that said product has failed in normal use and service due to defects in material and/or workmanship. Such repair and replacement shall not include installation. ALL PRODUCTS MUST BE RETURNED TO THE PLACE OF PURCHASE AND NOT DIRECTLY TO ULTRA WHEEL.

WARRANTY LIMITATIONS:

This is a Limited Warranty. Therefore no warranties or representations expressed or implied, including warranties of merchantability and use for fitness for particular purpose to the extent the law of the state of sale and federal law allows. Ultra Wheel Company neither assumes nor authorizes any dealer, representative or other person or entity to assume for it any obligation or liability in connection with Ultra Wheel Company products uses or applications. Ultra Wheel Company further reserves the right to make changes or improvements in design, materials or specifications or make product changes without incurring any obligations to replace, change or improve products manufactured prior hereto.

Ultra Wheel Company will not be responsible for any damage or loss caused by delays, failure, or any consequential damage regardless of cause. Ultra Wheel Company will not be responsible for labor, transportation, or any other charges incurred in the replacement or repair of a defective part.

This warranty gives you specific legal rights and you may also have other rights under state laws. No warranty or representation by anyone other than Ultra Wheel Company will be binding by the manufacturer.

THE WARRANTY IS VOID IF:

1. The product is damaged in transit or misuse, accident or negligence, or has been repaired or altered by anyone other than Ultra Wheel Company.
2. The product is used in conjunction with any hardware, adapters, etc., other than those supplied by Ultra Wheel Company.
3. The product has had any repairs, modifications, or changes made by anyone other than Ultra Wheel Company.
4. Products that have been subject to corrosion of the finish due to neglect, caustic cleaning chemicals, harsh car washes, adverse weather conditions and/or improper product care.
5. Original invoice or sales receipt is not available for verification, or upon transfer of title on any products by the original purchaser.

IMPORTANT:

All warranty returns that are reviewed by Ultra Wheel Company's quality control personnel and found not to be subject to warranty coverage will be rejected and returned without repair or replacement to the sender at their expense. Appearance defects will not be honored if:

- A. Damage occurred during installation or rotation.
- B. Damage caused from improper maintenance or improper cleaning agents.
- C. The wheel was sold as a "blemished" product.

