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Suggested changes to return policy:

Intextstore.com Return Policy

Any product purchased directly from Intex either online at www.intextstore.com or over the phone with one of our Consumer Service Agents at (800) 234-6839 has a 30 day return policy from the date of delivery with the following conditions being met.

Unused Product Return Conditions

- Merchandise must be received at our warehouse within 30 days from when it was delivered to you.
- Merchandise must be received in its original packaging and in resalable condition.
- Consumer is responsible for sending the merchandise back at their cost.
- Shipping cost for merchandise returned that meets all reimbursement criteria is not refundable under any circumstances.
- Credit to the original credit card used for the purchase will be issued upon us receiving merchandise and all conditions have been met.

Defective / Incorrect Product Return Conditions

- Within 30 days of your receipt of the product, contact our Consumer Service Center at 1-800-234-6839 for further instructions on how to obtain a replacement or return the product for a refund to the original credit card used for the purchase.

Return Address:

Intex Recreation Corp.
Attn: Consumer Service Dept.
1665 Hughes Way
Long Beach, CA 90810

For any questions please call Intex Consumer Service at (800) 234-6839