MONSTER®

WARRANTY

AN IMPORTANT MESSAGE TO OUR CUSTOMERS:

Monster Authorized Dealer and Warranty Statement

Monster is firmly committed to providing our customers with best in class, reliable products through authorized dealers. *Our policy is to honor product warranties and to perform services only on products purchased from an authorized Monster dealer and only accompanied by a receipt or proof of purchase.* If you purchase a Monster product from an unauthorized dealer or if the original factory serial number has been removed, defaced or altered, your Monster warranty will not be valid.

If you return an item to Monster for replacement, and that item is verified as either counterfeit or a product not manufactured by Monster, you will be notified via e-mail or phone with instructions for retrieving your item. You will have a maximum of 3 business days to request that the item be shipped back to you at your cost. This cost will be a shipping and handling fee of $50. Shipments are sent via FedEx only.

Unfortunately, there are some websites and dealers who claim to be authorized Monster resellers but are not. Products sold on these websites or from these dealers do not carry a warranty from Monster. When you purchase products from an unauthorized website or dealer you are taking a risk, because these products may be counterfeit, used, defective, or may not be designed for use in your country. *Please protect yourself and your Monster product by ensuring that you only purchase Monster products from an Authorized Monster Dealer.*

To see a list of Monster authorized dealers, please visit http://www.monsterproducts.com/where_to_buy/

If you purchased a counterfeit product with a credit card, you may wish to contact your credit card company and dispute the charge. Monster Cable Products, Inc. will provide you with an email or letter identifying your product as a counterfeit to assist you in this.

For warranty service, please call toll free (877) 800-8989, and we will guide you through the warranty service process.