

SANUS Limited Warranty

SANUS warrants its products to be free of defects in material and workmanship for the product's Warranty Period. The Warranty Period commences on the original purchase date of the product.

All SANUS products are covered by a limited product warranty:

- Ten (10) years for metal video monitor mounts; all racks and non-electrical rack accessories
- Five (5) years for plastic speaker mounts; all speaker stands; all furniture; all wood (MDF) accessories
- One (1) year for all motorized and/or automated products

For warranty claims made during the Warranty Period, SANUS will replace any defective product part free of charge. Should a part on your SANUS product fail, call SANUS at 1-800-359-5520 to make a warranty claim. We will discuss the problem with you and once we confirm the product is under warranty, we will ship replacement parts to you within 72 hours. This Limited Warranty does not cover the costs of removing and replacing defective parts from your SANUS product. So, if your problem requires a repair technician, you must pay any labor charges.

This Limited Warranty extends only to the original purchaser of the product and is automatically void if your SANUS product is modified in any way, improperly installed, taxed beyond its stated weight capacity or otherwise misused or abused. All SANUS products are intended for indoor use only and any outdoor use voids this Limited Warranty. The Limited Warranty for wall and ceiling mounts is void if the mount is moved from its initial installation. To the maximum extent permitted by applicable law, SANUS disclaims any other warranties, express or implied, including warranties of fitness for a particular purpose and warranties of merchantability. SANUS will not be liable for any damages whatsoever arising out of the use or inability to use its products, even if SANUS has been advised of the possibility of such damages. To the maximum extent permitted by applicable law, SANUS disclaims any responsibility for incidental or consequential damages.