In the event of a return, this product requires specific warranty procedures.

This 90 day warranty card is covered by CCR

Please follow these exact procedures in order to return an item

STEP 1:

Contact us at 1-866-579-8436 or info@ccrwarranty.com

STEP 2:

Fill out RMA Request Form provided by your Customer Service Specialist.

STEP 3:

Wait for RMA Authorization

STEP 4:

Ship unit back to CCR with RMA number clearly displayed on shipping carton.

STEP 5:

Wait for your replacement unit.

Included with your new and unlocked phone should be an informative user guide.

Please review this before using your phone. We suggest charging your phone for a full 12 hours before using it for the first time. Please note the box may have been opened to complete the unlocking process.